King George V House, King George V Road, Amersham, Buckinghamshire, HP6 5AW

**Telephone:** 01494 729000 **DX**: 50711

**Fax:** 01494 586506

Website: www.chiltern.gov.uk Email: info@chiltern.gov.uk



# **Cabinet (CDC)**

# Tuesday, 6th February, 2018 at 4.30 pm

## Council Chamber, King George V House, King George V Road, Amersham

## AGENDA

Please note: that in accordance with Part 11.1 (3) of the Council Procedure Rules a motion may be moved to change the order of business on the Agenda.

- 1 **Evacuation Procedures**
- 2 Minutes (Pages 5 - 14)

To sign the Minutes of the meeting held on 12 December 2017.

- 3 Apologies for Absence
- **Declarations of Interest** 4
- 28-Day Notice (Pages 15 16) 5

Appendix: Cabinet 28 Day Notice (Working Draft) (Pages 17 - 22)

- **Current Issues** 6
- Budget and Council Tax Report (Pages 23 34) 7

Appendix A: CFO Report (Pages 35 - 42)

Appendix B: Sensitivity (Pages 43 - 44)

Appendix C: Fees and Charges (Pages 45 - 70)

Support Officer: Mathew Bloxham (01494 732143; email: mbloxham@chiltern.gov.uk)

8 Annual Treasury Management Strategy 2018/19 (Pages 71 - 74)

Appendix 1: Treasury Management Strategy Document 2018 19 (Pages 75 - 82)

Appendix 1A: Annual Investment Strategy (Pages 83 - 92)

Appendix 1B: Prudential Indicators (Pages 93 - 98)

Appendix 1C: Minimum Revenue Provision (Pages 99 - 100)

9 Capital Programme and Repairs & Renewals Programme 2018/19 to 2021/22 (*Pages 101 - 106*)

Appendix A: Capital Strategy and Capital Programme 2018-23 (Pages 107 - 116)

Appendix B: Repairs & Renewals Programme 2018 19 (Pages 117 - 118)

- 10 Treasury Management Q3 2017/18 (*Pages 119 122*)
- 11 Service Plan Summaries 2018-2019 (*Pages 123 124*)

Appendix 1: Business Support Service Plan Summary 2018-19 (Pages 125 - 136)

Appendix 2: Communications, Performance and Policy Service Plan Summary 2018-19 (Pages 137 - 148)

Appendix 3: Customer Services Service Plan Summary 2018-19 (Pages 149 - 158)

Appendix 4: Environment Service Plan Summary 2018-19 (Pages 159 - 174)

Appendix 5: Finance Service Plan Summary 2018-19 (Pages 175 - 184)

Appendix 6: Healthy Communities Service Plan Summary 2018-19 (Pages 185 - 200)

Appendix 7: Human Resources Service Plan Summary 2018-19 (Pages 201 - 212)

Appendix 8: Legal and Democratic Services Service Plan Summary 2018-19 (Pages 213 - 222)

Appendix 9: Planning and Economic Development Service Plan Summary 2018-19 (Pages 223 - 240)

12 Performance Report Quarter 2 2017/2018 (Pages 241 - 244)

Appendix A: Priority PI's Q2 2017/18 (Pages 245 - 250)

National Infrastructure Commission, the Oxford - Milton Keynes - Cambridge Corridor (*Pages 257 - 262*)

Appendix 1 - Draft Terms of Reference for the Central Area Growth Board (Pages 263 - 268)

- 14 Chiltern Pools Update Report (Pages 269 274)
- 15 Chiltern and South Bucks Open Space Strategy (Pages 275 280)

  Appendix 1: Joint Open Space Strategy (Pages 281 354)
- 16 Mill Meadow Bridge (Pages 355 356)

  Appendix 1: Mill Meadow Construction Plans Jan 18 (Pages 357 358)
- 17 Statement of Community Involvement (Pages 359 366)
- 18 Community Infrastructure Levy Timetable (*Pages 367 370*)

  Appendix 1: CIL Timetable (*Pages 371 372*)
- 19 Exclusion of the Public

To resolve that under Section 100(A)(4) of the Local Government Act 1972 the public be excluded from the meeting for the following item(s) of business on the grounds that it involves the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Act.

- 20 Cabinet Reports from Policy Advisory Groups:
  - 20.1 Healthy Communities Notes 27 November 2017 (Pages 373 376)
  - 20.2 Support Services Notes 6 December 2017 (Pages 377 380)
  - 20.3 Planning and Economic Development Notes 4 December 2017 (Pages 381 382)
- 21 King George V House Letting of Office Space (Pages 383 386)

Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information)

Appendix A: KGVH Letting of Ground Floor (Pages 387 - 388)

**Note:** All Reports will be updated orally at the meeting if appropriate and may be supplemented by additional reports at the Chairman's discretion.

Membership: Cabinet (CDC)

Councillors: I Darby (Leader)

M Stannard (Deputy Leader)

P Martin M Smith E Walsh F Wilson

Date of next meeting - Tuesday, 1 May 2018

If you would like this document in large print or an alternative format please contact 01494 732143; email democraticservices@chiltern.gov.uk

Support Officer: Mathew Bloxham (01494 732143; email: mbloxham@chiltern.gov.uk)

Publication
Date:
19 December
2017

#### **CHILTERN DISTRICT COUNCIL**

# MINUTES of the CABINET (CDC) held on 12 DECEMBER 2017

**PRESENT** Councillors I Darby - Leader

P Martin M Smith E Walsh F Wilson

APOLOGIES FOR ABSENCE were received from Councillor M Stannard

#### 41 MINUTES

The Minutes of the Cabinet meeting held on 19 September 2017 were approved and signed by the Cabinet Leader as a correct record.

#### 42 DECLARATIONS OF INTEREST

There were no declarations of interest.

#### 43 28 DAY NOTICES

The Cabinet reviewed the 28-Day Notice for the next meeting of the Cabinet on 6 February 2018, and Chiltern & South Bucks Joint Committee on 20 February 2018, and

#### **RESOLVED:**

That the draft 28 Day Notices be noted.

#### 44 CURRENT ISSUES

# (i) Councillor I Darby – Change to the Cabinet Portfolio for Planning and Economic Development

The Leader confirmed that the Cabinet Portfolio for Sustainable Development now included responsibility for economic development (previously within the Leader's Portfolio), and would be known as the Cabinet Portfolio for Planning and Economic Development. This changed took effect on 30 November 2017.

# (ii) Councillor L Walsh – Chiltern & South Bucks Lottery

Councillor Walsh provided an update on the lottery, which supported local community groups. The importance of promoting the lottery as widely as possible was recognised, and it was suggested that another conference be held to promote the scheme. It was also suggested that the lottery could also be promoted at the Chairman's Reception in March and other Council events.

### (iii) Councillor M Smith - Amersham Multi-Storey Car Park

Councillor Smith advised that part of Amersham Multi-storey car park had been closed whilst building work was taking place. This was only a temporary measure whilst the expansion of the car park was taking place. Once the building work had been completed in November 2018 there would be additional parking available to residents at the site. In the meantime active steps were being taken to manage the available parking in Amersham and where possible provide additional temporary capacity.

#### **Waste Collections**

In light of the recent inclement weather, waste collections on 11 & 12 December had been suspended due to safety concerns arsing from ice on side roads. It was anticipated that waste collections would resume on 13 December, except for green waste collections which had been suspended to help waste crews catch up on the collection of refuse, recycling and food waste. Subscriptions to the green waste service would be appropriately extended in recognition of this. Bring sites had also recently been emptied to enable residents to continue to dispose of their recycling.

It was noted that recycling side waste would be collected over the Christmas period, and that refuse side waste would also be collected temporarily for a few days once collections had resumed. Thanks were expressed to the waste collection crews for their efforts to continue to collect street waste despite the recent weather conditions.

#### **45 BUDGET REPORT 2018/19**

The Cabinet reviewed the draft revenue budget for 2018/19 and in doing so considered the background to the Council's revenue budget position over the medium term, and noted the following key points.

- There was a 2.3% net increase in expenditure for 2018/19.
- During the budget review £525,000 of budget reductions and additional income had been identified.
- 2018/19 was the first year that a staff pay award would be decided locally by the Councils' Joint Staffing Committee (JSC) and a 1% cost of living increase had been included in the draft budget. Members suggested that it would be prudent to include 2%, and noted that the JSC offer would be reflected in final budget to be considered by Members in February 2018.
- The Council was undertaking borrowing related to the construction of the Amersham Multi Storey Car Park extension and the costs of which had been included in the budget.
- The Council Tax base had increased by 1%, and a £5 increase (Band D equivalent) had been included in the draft budget.
- It was proposed that a revenue surplus in the draft budget of £842,000 would be added to reserves with the levels of each earmarked reserve to be agreed by Cabinet and Council in February 2018 with regard to the comments from the recent meeting of the Support Services Policy Advisory Group.

#### **RESOLVED:**

That the draft revenue service budget for 2018/19 be noted.

# 46 TREASURY MANAGEMENT - QUARTERLY REPORT QUARTER 2 2017/18

The Cabinet considered the quarterly report which detailed the operation of the Council's treasury management function. This quarter saw the Council undertaking external borrowing from the Public Works Loan Board. It was noted that interest from income received during the year was likely to exceed the forecast by £10,000.

#### **RESOLVED:**

That the treasury management performance for quarter two 2017/18 be noted.

# 47 INSTALLATION OF NEW SECURITY CONTROLS AND GATES AT LONDON ROAD DEPOT

In accordance with the requirements of the Council's Joint Contracts Procedure Rules, the Cabinet

#### **RESOLVED:**

To note that Management Team had agreed an exemption to the Joint contracts Procedure Rules to permit further works on the barrier security system at London Road Depot to be carried out by the existing supplier, Frontier Pitts.

#### 48 LEISURE CONSULTANTS

In accordance with the with the requirements of the Council's Joint Contracts Procedure Rules, the Cabinet

#### **RESOLVED:**

To note that Management Team had agreed an exemption to the Joint Contacts Procedure Rules to permit consultants Knight Kavanagh and Page to undertake the community consultation and feasibility studies for the redevelopment of Chiltern Pools Leisure Centre.

#### 49 HOUSING OPTIONS AND ALLOCATIONS SERVICE -IT PROVISION

In accordance with the with the requirements of the Council's Joint Contracts Procedure Rules, the Cabinet

#### **RESOLVED:**

To note that Management Team had agreed an exemption to the Joint Contacts Procedure Rules to enable the Council, in partnership with Aylesbury Vale, South Bucks and Wycombe District Councils, to enter into an agreement with Locata (Housing Services) Ltd to continue to deliver the housing register, allocations and homelessness software requirements from January 2018.

#### 50 NEW GROUNDS MAINTENANCE CONTRACT

The Cabinet were asked to consider a report proposing that the Council enters into a joint contract with South Bucks District Council for the supply of grounds maintenance services for Stoke Park Memorial Gardens (SPMG), Cemeteries, Car Parks, Green Spaces and Winter Weather Work from 1 April 2018 with the highest scoring bidder following the procurement process.

The tendered price was for the provision of a grounds maintenance service covering the five services, including equipment at the SPMG workshop, and some reactive work, including tree inspection and surgery and installation of street name plates. The contract was for 10 years, which included an initial 6 year period with the option to extend for further 4 years, subject to results and performance.

A saving of approximately £45,000 per year (£450,000 over the maximum contract duration) was anticipated. The name of the appointed contractor would be announced following consideration of the matter by South Bucks District Council.

#### **RESOLVED:**

- 1. That the joint contract for the supply of grounds maintenance and associated services, as described in the contract documentation, be awarded to the contractor who had submitted the highest scoring tender, and that the service commence on 1 April 2018 for an initial period of 6 years (subject to extension as provided for in the contract) at the contractor's tendered price.
- 2. That authority be delegated to the Head of Environment, in consultation with the Head of Legal and Democratic Services to approve the detailed terms of the contract.
- 3. That the implementation of resolutions 1 and 2 above be conditional upon South Bucks District Council also agreeing to award the contract to the same contractor who has submitted the highest scoring tender.

#### 51 PRIVATE SECTOR LEASING SCHEME

The Cabinet were asked to enter into an agreement with Paradigm Housing to deliver a Private Sector Leasing Scheme. The proposal was one option being proposed to help reduce the demand, and associated costs to the Council, in fulfilling it's legal responsibilities in relation to the provision of temporary accommodation, and reducing its reliance on bed and breakfast currently used as a last resort.

The proposal involved an agreement between Paradigm and the Council to enable Paradigm to lease property to tenants directly who might otherwise require bed and breakfast accommodation. In exchange the Council would pay Paradigm management fees to take on the day to day management of the lease and other associated risks with tenancies.

Members noted that the proposal could potentially provide annual savings of around £120,000 to the Council. Other benefits were that tenants would avoid having to use bed and breakfast accommodation which was also located outside the district. This also benefited community support agencies because tenants would be located closer to the area and to other support networks such as family and friends. This in turn helped support the Council to delivery its safeguarding obligations.

#### **RESOLVED:**

- 1. That the implementation of a Private Sector Leasing Scheme by Paradigm Housing to deliver temporary accommodation to meet the Council's statutory homelessness duties be agreed.
- 2. That authority be delegated to the Head of Healthy Communities, in consultation with the Portfolio Holder for Healthy Communities, to enter into an Agreement with Paradigm Housing for the delivery of the Private Sector Leasing Scheme.
- 3. That it be noted that Management Team has agreed an exemption to the Council's Joint Contract Procedure Rules for the Council to enter into an agreement with Paradigm Housing for the delivery of the Private Sector Leasing Scheme.
- 4. That the Cabinet receive an update report in 12 month's time detailing the progress of the Scheme and its impact on the delivery of the Council's statutory homelessness duties.

#### 52 MINUTES OF JOINT EXECUTIVE COMMITTEES

#### **RESOLVED:**

That the Minutes of the following Joint Executive meetings be noted:

- 1. Chilterns Crematorium Joint Committee 19 June 2017
- 2. Chiltern, South Bucks & Wycombe Joint Waste Collection Committee 15 August 2017
- 3. Chiltern & South Bucks Joint Committee 11 September 2017
- 4. Chiltern & South Bucks Joint Committee 7 November 2017

#### 53 EXCLUSION OF THE PUBLIC

#### **RESOLVED:**

That under section 100 (A) (4) of the Local Government Act 1972 (as amended) the public be excluded from the meeting for the following item(s) of business on the grounds that they involved the likely disclosure of exempt information as defined in Part 1 of Schedule 12A of the Act.

#### 54 CABINET REPORTS FROM POLICY ADVISORY GROUPS:

Paragraph 3 – Information relating to the financial or business affairs of any particular person (including the authority holding that information)

#### **RESOLVED:**

That the Confidential Notes of the following Policy Advisory Group meetings be noted:

- 1. Healthy Communities 19 October 2017
- 2. Customer Services 14 September 2017
- 3. Environment 4 September 2017
- 4. Sustainable Development 14 September 2017

#### 55 HS2 UPDATE REPORT

Paragraph 3 – Information relating to the financial or business affairs of any particular person (including the authority holding that information)

The Cabinet received an update on the HS2 project and the resource requirements to continue to support the HS2 project team's work mitigating the impact of HS2 in the area. A Service Level Agreement was being developed to provide greater clarity regarding the funding provided by HS2. It was proposed that £87,500 be released from the HS2 reserve to cover the shortfall in funding from HS2 to cover the HS2 project team's work.

Members supported the work of the HS2 Project Team, and recognised that it was important to continue to secure the best possible mitigation for local communities.

#### **RESOLVED:**

- 1. That the current position of the Service Level Agreement and Funding Agreement between the Council and HS2 be noted.
- 2. That the existing budget for the HS2 project be retained for the duration of the project, and that £87,579 from the existing budget be carried forward to the end of the next calendar year to cover any costs not recovered from HS2 for the calendar year 2018.

#### **56 VOTE OF THANKS**

The Leader expressed thanks to staff and Members for their hard work throughout the year and wished them a Happy Christmas.

The meeting ended at 5.00 pm

SUBJECT:	28 Day Notice
REPORT OF:	Cabinet Portfolio Holder for Support Services (Deputy Leader)
RESPONSIBLE	Head of Legal & Democratic Services
OFFICER	
REPORT AUTHOR	Jack Pearce; jack.pearce@chiltern.gov.uk
WARD/S	All
AFFECTED	

# 1. Report

The Access to Information Regulations 2012 place a requirement on Councils to publish a notice 28 days before every executive or joint executive meeting detailing all Key Decisions and Private Reports to be considered. The <u>28 Day Notice</u> is published on the Council's website.

The Joint Committee 28 Day Notice for the meeting on 20 February 2018 currently has no items.

#### **RECOMMENDATION:**

The Cabinet is asked to note the draft 28 Day Notice for the meeting of the Cabinet (1 May 2018) due to be published on 29 March.

Background	None
Papers:	

# 28 Day Notice

# Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

This is a Notice of an intention to make a Key Decision on behalf of the Local authority (Regulation 9) and an intention to meet in private to consider those items marked as 'Private Reports' (Regulation 5).

A further Notice (the 'Agenda') will be published no less than 5 working-days before the date of the Cabinet meeting and will be available at <a href="https://www.chiltern.gov.uk/democracy">www.chiltern.gov.uk/democracy</a>

Leader (Councillor Isobel Darby)						
Key Decision (Y/N) <sup>1</sup>	Report Title & Summary <sup>2</sup>	Consultation <sup>3</sup>	Decision Maker & Date	Private Report (Y/N) and Reason Private <sup>4</sup>	Lead Officer⁵	
No	Performance Indicator Review 2018-19  To receive the Performance Indicator Review for 2018- 19	Services 24 Apr 18 Resources 25 Apr 18	Cabinet 1 May 18	No	Aniqah Sultan ASultan@chiltern.gov.uk	
No	Performance Report Quarter 3 2017-18 To receive the Performance Report for Quarter 3 2017- 18	Services 24 Apr 18 Resources 25 Apr 18	Cabinet 1 May 18	No	Aniqah Sultan ASultan@chiltern.gov.uk	
No	Refreshed Joint Business Plan 2018-20 To receive the Refreshed Joint Business Plan for 2018-20	Services 24 Apr 18 Resources 25 Apr 18	Cabinet 1 May 2018  Council: 15 May 18	No	Aniqah Sultan ASultan@chiltern.gov.uk	

Support Services - Deputy Leader (Councillor Mike Stannard)							
Key	Key Report Title & Summary <sup>2</sup> Consultation <sup>3</sup> Decision Private Report						
Decision			Maker &	(Y/N) and	Lead Officer <sup>5</sup>		
(Y/N) <sup>1</sup>			Date	Reason Private <sup>4</sup>			

Customer Services (Councillor – Fred Wilson)								
Key	Key Report Title & Summary <sup>2</sup> Consultation <sup>3</sup> Decision Private Report							
Decision	Decision   Maker & (Y/N) and Lead Officer <sup>5</sup>							
(Y/N) <sup>1</sup>			Date	Reason Private <sup>4</sup>				

Planning & Economic Development (Councillor Peter Martin)						
Key	Report Title & Summary <sup>2</sup>	Consultation <sup>3</sup>	Decision	Private Report		
Decision			Maker &	(Y/N) and	Lead Officer <sup>5</sup>	
(Y/N) <sup>1</sup>			Date	Reason Private <sup>4</sup>		
No	<b>HS2 Update Report</b> : to provide an update on resources and the work being undertaken as the project moves from design stage to construction stage	SDPAG 16 Apr 18	For Information	No	lfath Nawaz inawaz@chiltern.gov.uk	

Environment (Councillor Mike Smith)								
Key	Key Report Title & Summary <sup>2</sup> Consultation <sup>3</sup> Decision Private Report							
Decision	Decision Maker & (Y/N) and Lead Officer <sup>5</sup>							
(Y/N) <sup>1</sup>	(Y/N) <sup>1</sup> Date Reason Private <sup>4</sup>							

# Appendix

Healthy Communities (Councillor Liz Walsh)					
Key	Report Title & Summary <sup>2</sup>	Consultation <sup>3</sup>	Decision	Private Report	
Decision			Maker &	(Y/N) and	Lead Officer <sup>5</sup>
(Y/N) <sup>1</sup>			Date	Reason Private <sup>4</sup>	
Yes	Chiltern and South Bucks Open Space Strategy: to agree the Strategy for consultation	Services 31 Jan 18	Cabinet 6 Feb 18  Council 15 May 18	No	Paul Nanji pnanji@chiltern.gov.uk
No	Affordable Housing Contributions Update To provide an update on the level of Affordable Housing contributions received from planning agreements and allocations made to support affordable housing projects	Services 24 April 18 HCPAG 19 Apr 18	Cabinet 1 May 18	No	Michael Veryard mveryard@ chiltern.gov.uk
Yes	Review of Bucks Home Choice Scheme Allocations Policy: to consider a report on the policy.	Services 24 April 18 HCPAG 19 Apr 18	Cabinet 1 May 18	No	Michael Veryard mveryard@ chiltern.gov.uk
Yes	Sustainability and Carbon Reduction Strategy: The development and implementation of an updated joint strategy for South Bucks DC and Chiltern DC, building on existing activities and opportunities	HCPAG 19 Apr 18	Cabinet 1 May 18	No	Ben Coakley bcoakley@chiltern.gov.uk
Yes	Changes to House in Multiple Occupation Licensing: to review the implications of changes to legislative requirements	HCPAG 19 Apr 18	Cabinet 1 May 18	No	Louise Quinn <u>lquinn@chiltern.gov.uk</u>
Yes	Joint Housing Strategy To agree and adopt the joint housing strategy following consultation	Services 24 Apr 18	Cabinet 1 May 18 (if required)  Council 15 May 18	No	Michael Veryard mveryard@ chiltern.gov.uk

- 1 The Council's Constitution defines a 'Key' Decision as any decision taken in relation to a function that is the responsibility of the Cabinet and which is likely to:-
  - result in expenditure (or the making of savings) over £50,000 and / or
  - have a significant impact on the community in two (or more) district wards.

and

- relates to the development and approval of the Budget; or
- relates to the development, approval and review of the Policy Framework, or
- is otherwise outside the Budget and Policy Framework.

As a matter of good practice, this Notice also includes other items – in addition to Key Decisions – that are to be considered by the Cabinet. This additional information is provided to inform local residents of all matters being considered.

- 2 Each item considered will have a report; appendices will be included (as appropriate). Regulation 9(1g) allows that other documents relevant to the item may be submitted to the decision-maker. Subject to prohibition or restriction on their disclosure, this information will be published on the Council website <a href="https://www.chiltern.gov.uk/democracy">www.chiltern.gov.uk/democracy</a> usually 5 working-days before the date of the meeting. Paper copies may be requested (charges will apply) using the contact details below.
- In order to support the work of the Cabinet and to enhance decision-making, reports are often presented to other meetings for comment before going to the Cabinet. As such, this Notice also includes information on which meeting (if any) will also consider the report, and on what date.
- 4 The public can be excluded for an item of business on the grounds that it involves the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act 1972. The relevant paragraph numbers and descriptions are as follows:

- 9 - 1	and descriptions are as follows.					
Paragraph 1	Information relating to any individual					
Paragraph 2	Information which is likely to reveal the identity of an individual					
Paragraph 3	Information relating to the financial or business affairs of any particular person					
	(including the authority holding that information)					
Paragraph 4	Information relating to any consultations or negotiations, or contemplated					
	consultations or negotiations, in connection with any labour relations matter arising					
	between the authority or a Minister of the Crown and employees of, or office holders					
	under, the authority					
Paragraph 5	Information in respect of which a claim to legal professional privilege could be					
	maintained in legal proceedings					
Paragraph 6	Information which reveals that the authority proposes:					
	(a) to give under any enactment a notice under or by virtue of which requirements					
	are imposed on a person; or					
	(b) to make an order or direction under any enactment					
Paragraph 7	Information relating to any action taken or to be taken in connection with the					
	prevention, investigation or prosecution of crime					

Part II of Schedule 12A of the Local Government Act 1972 requires that information falling into paragraphs 1-7 above is exempt information if and so long, as in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information. Nothing in the Regulations authorises or requires a local authority to disclose to the public or make available for public inspection any document or part of a document if, in the opinion of the proper officer, that document or part of a document contains or may contain confidential information.

Should you wish to make any representations in relation to any of the items being considered in private, you can do so – in writing – using the contact details below. Any representations received, together with any response from the Council, will be published on the Notice (the 'Agenda') issued no less than 5 working-days before the meeting. This will be available on the Council website – <a href="https://www.chiltern.gov.uk/democracy">www.chiltern.gov.uk/democracy</a>

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Contact: Democratic Services, Chiltern District Council, King George V House, King George V Road, Amersham, HP6 5AW; email: <a href="mailto:democraticservices@chiltern.gov.uk">democraticservices@chiltern.gov.uk</a>; tel: 01494 732143

The lead officer is usually the report author, and their contact details are provided in this column. The officer's email address is a standard format: first initial followed by their surname e.g. Bob Smith = bsmith@chiltern.gov.uk



SUBJECT:	BUDGET & COUNCIL TAX REPORT 2018/19
REPORT OF:	Support Services Portfolio Holder
RESPONSIBLE OFFICER	Director of Resources
REPORT AUTHOR	Jim Burness (JBurness@chiltern.gov.uk)
WARD(s) AFFECTED	All

### 1. Purpose of Report

1.1 This report provides information affecting the Council's revenue budget for 2018/19 in order for the Cabinet to make recommendations to Council on 28<sup>th</sup> February regarding the Council's budget and council tax for 2018/19.

#### **RECOMMENDATIONS**

#### Revenue Budget 2018/19

- 1 Approve the Revenue budget for 2018/19 as summarised in the table in paragraph 4.15, and recommend this to Council.
- 2. Agree the following use of earmarked reserves for 2018/19:

Local Development Plan
 Planning Digitalisation
 Economic Development Reserve

£240k
£95k
£95k

- 3. Agree the following additions to earmarked reserves for 2018/19:
  - Capital Funding replacement refuse vehicles
     Capital Funding of capital programme
     Elections
     £394k
     £631k
     £20k
- 4. Approve a budget requirement of £10,493k, which will result in a District council tax of £180.88 for a Band D property.
- 5. Confirm the level of fees and charges for 2018/19 (Appendix C).
- 6. Note the advice of the Director of Resources (Appendix A).

#### **Setting the Council Tax**

7. Agree that this report be made available to all Members of the Council in advance of the Council Tax setting meeting on 28<sup>th</sup> February, and a final report is produced for the Council meeting incorporating the information from preceptors, and the final decisions of the Cabinet on the budget.

### **Medium Term Financial Strategy**

8. To note the comments in the report on the Council's financial position in respect of the years following 2018/19 and the updated Medium Term Forecast.

# 2. Executive Summary

2.1 It is the responsibility of the Cabinet to prepare a revenue budget for approval by the Council which will form the basis of setting the council tax. It also outlines the main issues affecting the Council's future financial position, as it is prudent to consider not just a single financial year in isolation.

#### 3. Reason for Recommendations

- 3.1 The Cabinet is required to recommend to Council a budget as the basis of setting the District element of the council tax. The information within the report will be the basis for the whole Council taking the decisions on the council tax, and this is why the report will be made available to all members.
- 3.2 When considering its budget the Council needs to be mindful of the medium term financial position, and this is covered within this report.

#### 4. Information

4.1 This report is divided into a number of sections, that as a whole cover the various elements that need to be considered when setting the Council's budget for the coming year and the council tax for the District. Based on consideration of the information in the report, the Cabinet needs to make recommendations to the Council meeting in February where the total council tax, including the element relating to preceptors, will be decided.

#### **Contents of Report**

Section A	Financial Context and Base Budget position
Section B	Investment Income, Borrowings and Grants
Section C	Budget Requirement and Council Tax Issues
Section D	Medium Term Financial Strategy Update
Section E	Advice of Director of Resources
Section F	Reserve Adjustments

# **Section A - Financial Context and Base Budget position**

- 4.2 On 12<sup>th</sup> December the Cabinet considered the draft service budgets and information available at that stage on the overall position related to Government funding.
- 4.3 On 19<sup>th</sup> December the Government announced the provisional Local Government financial settlement for 2018/19.
- 4.4 For Chiltern the following table shows the key figures for 2018/19.

	2014/15	2015/16	2016/17	2017/18	2018/19
	£′000	£'000	£'000	£'000	£′000
Business Rate Baseline	8,062	8,216	8,284	8,352	8,637
Business Rate Tariff	-6,732	-6,861	-6,918	-6,958	-7,201
Baseline Need	1,330	1,355	1,366	1,394	1,436
Revenue Support Grant (RSG)	1,506	1,125	407	0	0
Transitional Grant	0	0	134	100	0
Total	2,836	2,480	1,907	1,494	1,436
Year on Year Change (£k)		-356	-573	-413	-58
Year on Year Change (%)		-13%	-23%	-22%	-4%

- 4.5 The table illustrates the continuing reduction in funding to the Council that had been anticipated on the basis of the Council having accepted the Government's offer of a 4 Year confirmed funding arrangement.
- 4.6 Funding reductions will continue in future years. In particular current indications are that in 2019/20 CDC will be subject to an additional tariff payment "negative RSG" of £848k. This is due to the fact that in the funding system Chiltern is seen as a low needs and high resource authority.
- 4.7 The Business Rate Baseline represents the Government's estimate of the amount of business rates it anticipates the Council will collect and retain. However income from Business Rates can be materially affected by appeals lodged by businesses with the Valuation Office. Successful appeals will reduce the business rates collectable.
- 4.8 Growth in business rates above the Baseline are currently subject to a 50% levy, with the levy being additional payments to the Government. The amount of the levy can be reduced if groups of authorities pool their business rates and payments to the Government. As Chiltern and two other Bucks Districts, South Bucks and Aylesbury Vale, expect to have business rate growth, they formed a pool for 2016/17 and 2017/18 in order to retain more of the growth, and will be continuing this in 2018/19.

### Section B - Investment Income, Borrowings and Grants

- 4.9 The Council's Treasury Management Strategy for 2018/19, which is also being considered at this meeting, sets out the approach aiming to deliver investment income for 2018/19 of £90k.
- 4.10 In 2017/18 the Council borrowed £10.8m in order to fund the extension of the Amersham Multi Storey Car Park.
- 4.11 In 2018/19 the Council may also incur borrowing costs, in order to fund the replacement of the aging Chiltern Pools, dependant on Members approving a detailed business case during the course of the year.
- 4.12 An important source of grant funding for the authority is the New Homes Grant that rewards authorities for each new home by providing a grant equivalent to the national average Band D council tax for a number of years following completion of the property. The cumulative funding the Council will receive in 2018/19 from this source is £617k, a reduction on the current year of £509k.
- 4.13 This reduction is because the Government has made a number of changes to the New Homes Grant system as follows:
  - The number of years that the reward is paid for is reducing (6 years in 2016/17, 5 years in 2017/18 and 4 years from 2018/19).
  - Introduced a minimum baseline for housing growth numbers of 0.4%. Grant is only received for growth above this baseline. For Chiltern this baseline is approximately 198 units.

#### **Section C - Budget Requirement and Council Tax Issues**

4.14 Since the December Cabinet meeting there have been a few amendments to the draft budget as detailed in the table below:

Budget Changes	£′000
Increase in pay bill due to payrise now being estimated at 2%	78
Change to waste indices affecting contract costs	13
Reduction in external audit charge	-5
20% increase in planning fees	-172
Saving on grounds maintenance costs from new contract	-12
Creation of a new Economic Development Team. The cost to be shared	58
between CDC and SBDC, with the CDC cost being met from the	
Economic Development Reserve (£58k). See Joint Staffing Committee	
papers 18 <sup>th</sup> January.	
Other minor changes	6
Change in Net Cost of Services	-34

4.15 The overall effect of these changes is summarised in the following table. The Budget Requirement of £10,493k will result in a council tax increase of 3%.

Revenue Budget 2018/19	Cabinet	Changes	Current
	12 Dec 17	(see	Figures
	£′000	above)	3
		£′000	£′000
Leader	690	15	705
Community, Health & Housing	1,766	13	1,779
Customer Services	1,176	8	1,184
Environment	1,221	10	1,231
Support Services	3,371	12	3,383
Sustainable Development	1,267	-92	1,175
Net Cost of Services	9,491	-34	9,457
Investment Income – Estimate increased	-60	-30	-90
Notional Interest on Refuse Vehicles	22	-	22
Borrowing costs	356	-	356
Funding of R&R Programme	96	-	96
Use of Earmarked Reserves			
- LDD – LDF estimate reviewed in line with planned spend	-464	328	-136
- LDD – CIL	-50	-8	-58
- LDD – Shared Service Implementation	-46		-46
- Planning Digitalisation Reserve	-95	-	-95
- Economic Development Reserve	-	-58	-58
Contribution to Reserves			
- To fund replacement refuse vehicles	394	-	394
- To fund capital programme	842	-211	631
- To Election reserve	20	-	20
Budget Requirement	10,506	-13	10,493
Business Rates – Baseline	-1,439	3	-1,436
Business Rates - Growth	-300		-300
RSG	0		0
New Homes Grant	-639	22	-617
Other Govt Grants	0		0
C/Tax Collection Fund Surplus	-114		-114
Precept on Collection Fund	8,014	12	8,026

- 4.16 The draft budget proposes using earmarked reserves as follows:
  - Local Development Document (LDD) reserve, £239,917. This is to fund the estimated costs in 2018/19 of progressing the joint Local Plan (£136,300), the estimated cost of investigating setting up a Community Infrastructure Levy (£58,058), and cost associated with the shared service implementation (£45,559).
  - Planning Digitalisation Reserve £95,172.
  - Economic Development Reserve £58,000.
- 4.17 In 2018/19 the Council is in the position of having a revenue surplus of £631k, and it is proposed to allocate this to the Capital Programme to ensure that the capital programme is

- able to be fully funded. The report on the Capital Programme on this agenda illustrates the capital position in more detail.
- 4.18 The draft budget has been discussed at the Resources Overview Committee and any comments received will be made known to members at the meeting.
- 4.19 The latest budget monitoring information shows that the forecast level of general reserves at the end of the current financial year to be £4.1m. Section E of the report contains the Director of Resources advice on the level of reserves.
- 4.20 Appendix C contains the schedule of the proposed fees & charges for the 2018/19 budget.

## **Section D - Medium Term Financial Strategy Update**

4.21 The Council's medium term financial strategy which underpins the specific decisions taken on the budget, sets out show how the Council's corporate aims can be progressed within the likely level of resources available to the Council.

# 4.22 The following table sets out the current Medium Term Financial projections.

	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
	BUDGET						
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
<u>Income</u>							
Non Domestic Rates (NDR) - Baseline	(1,436)	(1,480)	(1,524)	(1,570)	(1,617)	(1,666)	(1,716)
Non Domestic Rates (NDR) - Growth	(300)	(300)	(300)	(300)	(300)	(300)	(300)
New Homes Grant	(618)	(693)	(466)	(263)	(341)	(422)	(329)
General Grants - Other	0	0	0	0	0	0	0
Tariff / Top Up Adjustment	0	848	948	1,048	1,148	1,148	1,148
Interest & Investment Income Receivable	(90)	(40)	(40)	(40)	(40)	(40)	(40)
Collection fund (surplus)/deficit - Council Tax	(114)	(60)	(30)	(15)	(8)	(8)	(8)
	(2,558)	(1,725)	(1,412)	(1,140)	(1,158)	(1,288)	(1,245)

Service Expenditure	9,457	9,646	9,839	10,036	10,237	10,442	10,651
Repairs & Renewals Programme Funding	95	100	100	100	100	100	100
New Pressures							
Additional Pension Deficit Contribution	0	40	81	81	81	81	81
Council Elections - Fund from reserves	0	70	0	0	0	70	0
Waste retender - Procurement Costs	0	100	100	0	0	0	0
Waste retender - Cost Change	0	0	150	150	150	150	150
Infrastructure Mitigation (ie HS2)	0	0	0	0	0	0	0
New Savings							
Planning Shared Service	0	(155)	(189)	(189)	(189)	(189)	(189)
Net additional income AMSCP expansion	0	(70)	(122)	(180)	(223)	(223)	(223)
Increased income from car parks generally	0	(50)	(50)	(100)	(100)	(100)	(100)
Phase 3 Stronger in Partnership Savings	0	(150)	(250)	(250)	(250)	(250)	(250)
Net additional income from new Chilterns Pools	0	0	(518)	(1,037)	(1,333)	(1,333)	(1,333)
Chiltern Crematorium Surplus - Current	0	(250)	(250)	(250)	(250)	(250)	(250)
Chiltern Crematorium Surplus - New Crem	0	0	(50)	(100)	(150)	(150)	(150)

Chiliterii District Courieii			Cabillet	rebruary 2	.010		
	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
	BUDGET	BUDGET	BUDGET	BUDGET	BUDGET	BUDGET	BUDGET
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
	9,552	9,281	8,841	8,261	8,073	8,348	8,487
Other Expenditure		_	•				
Notional Interest Payable - Refuse vehicles	22	7	0	0	0	0	0
Borrowing Costs - Interest - Car Park	289	284	280	276	271	266	261
Borrowing Costs - Interest - Leisure Centre	68	540	810	802	794	786	778
Borrowing Costs - MRP - Car Park	0	270	270	270	270	270	270
Borrowing Costs - MRP - Leisure Centre	0	0	0	750	750	750	750
	379	1,101	1,360	2,098	2,085	2,072	2,059
Contributions to / (from) Reserves							
Contribution to / (from) LDF Fund	(240)	(240)	(240)	(240)	(240)	(240)	(240)
Contribution to / (from) Planning	` '	(2.0)		(= .0)	(= 10)		
Digitalisation	(95)	0	0	0	0	0	0
Contribution to / (from) Economic Dev	(58)	(58)	0	0	0	0	0
Contribution to Capital Prog - Refuse Vehicles	394	394	394	394	394	394	394
Contribution to Capital Prog - Other	631	0	0	0	0	0	0
Contribution to / (from) Elections Reserve	20	(70)	20	20	20	(70)	20
Contribution to / (from) Other Reserves	0	(100)	(100)	0	0	0	0
	652	(74)	74	174	174	84	174
Precept Required	8,025	8,583	8,863	9,393	9,174	9,216	9,475
	0						
COUNCIL TAX CALCULATION							
Tax base	44,369	44,569	44,819	45,069	45,319	45,569	45,819
Tax Rate (Band D)	180.88	185.88	190.88	195.88	200.88	205.88	210.88
Precept Collectable	8,025	8,284	8,555	8,828	9,104	9,382	9,662
Savings Required	0	(299)	(308)	(565)	(70)	166	187
Savings Required	U	(233)	(300)	(505)	(10)	100	107

- 4.23 This shows a potential funding gap for the Authority for the period 2019-23. However in the longer term planned future savings help address this gap.
- 4.24 The picture is one that shows of a continuing need to reduce net costs in the coming years. What the Authority has achieved to date has put it in the position where it can plan towards savings over more than one year.
- 4.25 Furthermore as council tax becomes increasing the main source of funding for the Council that it can influence, decisions on the level of the tax become important to the Council's medium term financial strategy.

#### **Section E - Advice of the Director of Resources**

- 4.26 The detailed advice of the Director of Resources as the Authority's statutory financial officer is set out in Appendix A. In summary the key points of the advice are as follows.
  - The estimates for 2018/19 have been prepared in a thorough and professional manner.
  - The key budget risks and sensitivities have been identified.
  - The main financial risks to the Council for the coming year have been assessed as follows.
    - Shortfall on income targets (See Appendix B Sensitivity Analysis).
    - The cost of major planning inquiries, enforcement actions or responding to national infrastructure proposals that impact on the area.
    - The costs of temporary accommodation, and supporting housing solutions.

Specific earmarked reserves exist to cover some of these matters.

- 4.27 The suggested prudent level of general reserves for 2018/19 is £900k. The Appendix also sets out the estimated level of earmarked reserves at the end of 2017/18.
- 4.28 In the medium term the Authority will continue to face risks in delivering its corporate plan objectives in the context of the continuing limitation on external funding resources.
- 4.29 There are a number of key financial risks to be aware of in the medium term and these are set out in the following table.

Risk	Response
Managing the gap between cost increases the Council will face year on year, and the continued significant reductions in Government funding, and the limitation on council tax increases.	Key to managing this risk will be identifying further savings. In addition monitoring and forecasting council tax and business rate income will be important.
Shortfall in anticipated additional income from major investment projects.	Major investment projects are supported by business cases based on prudent income assumptions, and sensitivity analysis. Income levels will be monitored to assess actual income against expectations.

Risk	Response
The costs of reaching and enforcing the	Proportional action needs to be taken and
Council's planning decisions, or responding to major national infrastructure proposals.	appropriate reserves maintained.

# Section F - Reserve Adjustments

- 4.30 The Support Services PAG has reviewed the level and distribution of the Council's reserves and provided advice to the Portfolio Holder.
- 4.31 The following changes to earmarked reserves are therefore proposed.

Description	21/2/10	21/2/10	Decemmended	Commant
Description	31/3/18 £k	31/3/18 £k	Recommended	Comment
		£K (post	change in reserves	
	(pre	`'	reserves	
Pont Donosit/Drivete	changes) 45	changes) 80	. 25	To provide funding to assist households
Rent Deposit/Private Leasing and	45	80	+35	To provide funding to assist households in accessing affordable housing and
Homelessness/Reposses				reducing temporary accommodation
sion prevention reserve				, ,
sion prevention reserve				and avoiding homelessness
Community Support	12	30	+18	Funding secured in previous years to be
Reserve				used to support community safety
				projects.
Waste Initiatives Reserve	294	290	-4	Reserve established to provide support
vuste ilitiatives reserve	231	250	'	for delivery of waste and recycling
				projects across the District
Pension Fund	0	300	+300	To provide scope for additional pension
				deficit contributions if considered
				appropriate at time of next revaluation
				(2020).
Repairs & Renewals	45	100	+55	For the replacement of vehicles, plant,
Fund				machinery and equipment as required
				and as a contingency for major repairs
				to buildings as part of the capital
				programme
Capital Projects Reserves	3,370	2,966	-404	This reserve is held to provide resources
	-			for capital expenditure.
Total			Nil	

# 5. Consultation

5.1 The draft budget has been considered by the Resources Overview Committee.

### 6. Options

- 6.1 The report sets out the position based on increasing the district element of the council tax to £180.88 (a 3% increase).
- 6.2 There is also the option of not increasing the Council Tax. This would result in less resource being available to fund the capital programme and the funding gap increasing in future years.
- 6.3 There is also the option of increasing the Council by more than the referendum threshold of 3%. However it is not considered realistic to consider a local referendum due to the cost of organising a referendum, and the risk of voters not supporting any additional increase in Council Tax.

# 7. Corporate Implications

7.1 The strategic and financial risks facing the Authority are set out in the report.

#### 8. Links to Council Business Plan

8.1 The Council's code of corporate governance highlights the importance of having in place clearly documented processes for policy development, review and implementation, decision making, and monitoring and control. Following from this is the requirement for sound financial management, being able to demonstrate resources are aligned to the corporate priorities of the Council, and that any material risks are assessed. Establishing a sound and sustainable financial base is important for delivering the Council's objectives.

#### 9. Next Steps

- 9.1 This report and Cabinet's decisions will form the basis of the Council tax decision of the Council on 28 February.
- 9.2 A report will be produced for the Council meeting bringing together the precepts that have been notified to the Council, from parishes and the major precepting bodies. This will then enable the Council to set the overall council tax for the area.

Background Papers:	Draft Revenue Budget Report 2018/19 – Cabinet 12 Dec 17

#### **APPENDIX A**

#### **CHIEF FINANCIAL OFFICER REPORT**

- .1 I am making this report in compliance with the personal responsibilities placed upon me by s25 to s28 of the Local Government Act 2003. The legislation requires me to report to the Authority on two matters.
  - The robustness of the estimates it makes when calculating its budget requirement.
  - The adequacy of the Authority's reserves, taking into account the experience of the previous financial year.

#### **Robustness of Estimates**

- .2 The process for preparing the budgets started in the autumn of 2017. From the outset the budget development was influenced by a number of key factors.
  - The need to keep expenditure and likely resources in balance given the limitations on increases in council tax and the continuing significant reductions in Government funding.
  - The national economic picture that affects many of the Council's main income streams and levels of housing and benefits expenditure.
  - The need to resource the implications of the corporate Business plan to enable the Council to make progress on its corporate aims.
- .3 During 2017 the Authority has continued its working with South Bucks DC and has now completed the programme of service reviews to develop joint working and the benefits this provides. The savings from the completed service reviews are reflected in the 2018/19 budgets. As in recent years the 2018/19 budget is integrated with the Authority's service planning process, and therefore plans reflect the resources available.
- The budget process has rigorously limited new expenditure to only the unavoidable minimum. .4
- The medium term financial position of the Council indicated the need to continue to make .5 savings for future years, and work is in progress to identify further savings options for future years, and this is expected to include the benefits from continuing joint work with South Bucks DC, as well as a number of major investment projects that will generate additional income for the Council. The continued focus on delivering savings or increasing income is important, and part of this will be having in place mechanisms to monitor and report on agreed savings.
- .6 The detailed budget preparation was overseen by an experienced qualified accountant, supported by other finance staff familiar with the requirements of the budget preparation process. The basis of the estimates included the following elements which are in my view crucial to setting realistic budgets.
  - Staffing budgets are prepared on a zero base approach, and are built up based on the actual staffing establishment and its current costs. The final budgets also include a vacancy factor of 2% consistent with that used in past years which has proved to be realistic.

- The budgets reflect as far as can be determined costs of major contracts including known or likely cost increases.
- The budgets are informed by the results of the 2017/18 budget monitoring and recognise those issues that are unavoidable and would carry through into 2018/19.
- The budget identified any recurring costs of Council decisions taken since March 2017.
- .7 The detailed budgets have been scrutinised by:
  - Officers
  - Portfolio Holders
  - Resources Overview Committee
- .8 In particular the draft budgets were thoroughly examined by Cabinet members in an exercise led by the Portfolio Holder for Support Services. The budget does not contain any unspecified or unrealistic savings proposals or contingencies.
- .9 Investment income expectations reflect a realistic view on the level of interest rates and borrowing costs arising from the Capital Strategy over the next few years and likely consequential cash balances, and this is reflected within the Treasury Management Strategy.
- .10 Finally the budgets have been assessed as part of the Authority's approach to risk management and the major financial risks identified. These will be referred to in the following section dealing with the adequacy of reserves.
- .11 Taking all these factors into account I am satisfied that the estimates have been prepared on a robust basis.

#### **Adequacy of Reserves**

- .12 The Council has a policy on its reserves, and this policy accords with the guidance issued by the Chartered Institute of Finance and Accountancy (CIPFA). In essence the Policy states that the minimum level should be based on 7½% of the net cost of services, plus any material financial risks identified for the coming financial year for which specific provision has not been made.
- .13 With regard to Business rates, the Council will continue to account for the business rates timing adjustments via a 'NDR Timing Difference' adjustment to the General Fund balance.
- .14 The Code of practice on local authority accounting requires the purpose, usage and basis of transactions of earmarked reserves to be identified clearly. The Council has a number of earmarked reserves where it has full control over their deployment. These need to be kept under review taking into account the current financial issues facing the Council.
- .15 The Earmarked Reserves were reviewed by Support Services PAG on 6<sup>th</sup> December 2017 and subsequently a number of changes were recommended by the Portfolio holder. The following

table shows the Council's reserves position estimated for 31st March 2018 before and after these changes.

Description	31/3/18 £k (pre changes)	31/3/18 £k (post changes)	Recommended change in reserves	Comment
Business Rates Equalisation Reserve	250	250	-	To offset any in year loss in retained business rates to the District not covered by the business rates safety net arrangements.
Rent Deposit/Private Leasing and Homelessness/Reposses sion prevention reserve	45	80	+35	To provide funding to assist households in accessing affordable housing and reducing temporary accommodation and avoiding homelessness
Neighbourhood Planning Reserve	17	17	-	To hold Neighbourhood Planning Grant until expenditure incurred
Housing Benefits Reserve	425	425	-	To be used for service transformation to improve capacity and resilience to cope with forthcoming change.
Election Fund	80	80	-	To meet the cost of local elections as and when required
Community Support Reserve	12	30	+18	Funding secured in previous years to be used to support community safety projects.
Waste Initiatives Reserve	294	290	-4	Reserve established to provide support for delivery of waste and recycling projects across the District
Local Development Framework & Planning Reserve	769	769	-	To meet costs of major planning appeals and enforcement actions and the joint Local Development Plan process, including studies and surveys.
HS2 Reserve	233	233	-	To cover potential costs involved in seeking to mitigate the impact of HS2 on the area through legal and parliamentary processes.
Transformation & Workforce Strategy Reserve	21	21	-	To enable the Council to progress organisational and service delivery change including joint working
Economic Development Reserve	300	300	-	To support projects with local business and other partners to benefit the local economy
Car Parking	100	100	-	To fund parking capacity assessments when required
Affordable Housing	1,000	1,000	-	To support the provision of affordable housing

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Description	31/3/18 £k (pre changes)	31/3/18 £k (post changes)	Recommended change in reserves	Comment
S106 reserve	25	25	-	To hold unconditional s106 monies
Pension Fund	0	300	+300	To provide scope for additional pension deficit contributions if considered appropriate.
Leisure Fund	0	0	-	For development of leisure provision
Refuse Vehicles Fund	1,560	1,560	-	To provide for the replacement of the vehicles over the 7 year period to 2021
Repairs & Renewals Fund	45	100	+55	For the replacement of vehicles, plant, machinery and equipment as required and as a contingency for major repairs to buildings as part of the capital programme
Capital Projects Reserves	3,370	2,966	-404	This reserve is held to provide resources for capital expenditure.
Planning Digitisation Reserve	111	111	-	To fund digitisation of historical planning documents
Total Earmarked Reserves	8,657	8,657	-	

.16 In considering the level of general reserves in addition to the cash flow requirements, the following factors are considered:

Budget assumptions	Financial standing and	Comment on CDC position
	management	
The treatment of inflation and interest rates	The overall financial standing of the Authority (level of borrowing, debt outstanding, council tax collection rates)	The budgets are based on known price increases as far as is possible. External advice has been taken on interest rate forecasts and these have been used with prudent assessments of the level of cash available for investment. This is all set out in the Treasury Management Strategy.
Estimates of the level and timing of capital receipts	The Authority's track record in budget and financial management	The forecast of future capital receipts reviewed over the course of the budget process. At present no major receipts are anticipated in the coming years.
Estimates of financing costs	The Authority's track record in budget and financial management	Borrowing is undertaken in support of the Capital Strategy. Where it relates to major investment projects these are supported by business cases. Borrowing costs have to be sustainable in the context of the Medium Term Financial Strategy. When undertaken borrowing is a fixed rates in

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Budget assumptions	Financial standing and management	Comment on CDC position
		order to manage interest rate risks.
The treatment of demand led pressures	The Authority's capacity to manage in-year budget pressures	The Authority has in place regular budget monitoring procedures to identify any in year pressures, and to consider what actions can be taken.  Reports are produced monthly for Management Team and Cabinet members.  The budget process has also picked up any demand led pressures that need to be built into the 2018/19 budget.  There are quarterly budget review meetings with members to review the current year's position and future years' issues.
The treatment of savings/efficiency gains	The strength of financial information and reporting arrangements	The budget preparation and monitoring processes are used to identify and monitor savings.  The deployment of savings is determined by the Council's budget process and its medium term financial strategy which directs resources towards priorities and ensures overall matching of expenditure to resources.
The financial risks inherent in any significant new funding partnerships or major capital developments	The Authority's virement and end of year procedures in relation to budget under/overspends at authority and departmental level	The Council undertakes a risk assessment of the budget risks it faces. The major risks for 2018/19 are highlighted below.
The availability of other funds to deal with major contingencies	The adequacy of the Authority's insurance arrangements to cover major unforeseen risks.	The Authority has sufficient reserves to cover insurance liabilities. It has also the resources in general or earmarked reserves to make reasonable contingencies against matters such as housing pressures, national infrastructure projects, major enforcement actions etc.

- .17 From the preceding table it can be seen that the Authority takes action to reduce budget risk and therefore influence the level of reserves it needs to hold. There will always be areas of risk or uncertainty and which need to be assessed as part of the budget process.
- .18 The main financial risks to the Council for the coming year have been assessed as follows.
  - Shortfall on income targets (See Appendix B Sensitivity Analysis).

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- The cost of major planning inquiries, enforcement actions or responding to national infrastructure proposals that impact on the area primarily HS2. Specific earmarked reserves exist to cover these matters.
- The costs of temporary accommodation, and supporting housing solutions. Specific earmarked reserves exist to cover some of these matters.
- .19 In the longer term there will be the risks of:
  - Managing the gap between cost increases the Council will face year on year, and the
    continued significant reductions in government funding, and the limitation of council tax
    increases.
  - Shortfall in anticipated additional income from major investment projects
  - The costs of reaching and enforcing the Council's planning decisions, or responding to major national infrastructure proposals. This would include major issues such as HS2 and airports expansion.
- .20 As a small authority the Council is always faced with the risk to achieving its objectives from capacity and reliance on a number of key staff. Therefore staffing issues will need to be kept carefully under review going forward and establishing joint teams with South Bucks DC will help improve resilience.
- .21 Taking all these factors into account it would be advisable to plan for a level of general reserves of at least around £900k for the forthcoming financial year, exclusive of any specific contingencies for which earmarked reserves have been established (see table above). This figure is made up as follows.

	£k
7½% Net Cost of Services	700
Potential Income shortfalls	100
Potential temporary accommodation costs	100
	900

#### **Legal Considerations**

- .22 The setting of the budget and the council tax by Members involves their consideration of choices and alternatives and Members have considered these in various earlier reports. No genuine and reasonable options should be dismissed out of hand and Members must bear in mind their fiduciary duty to the council taxpayers of Chiltern District Council. Should Members wish to make additions or reductions to the budget, on which no information is given in the report before Members, they should present sufficient information on the justification for and consequences of their proposals to enable the Cabinet (or the Council) to arrive at a reasonable decision on them.
- .23 The report sets out relevant considerations for Members to consider during their deliberations, including the statement above from the Chief Financial Officer. Members are reminded of the

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need to ignore irrelevant considerations. Members have a duty to seek to ensure that the Council acts lawfully. They are under an obligation to produce a balanced budget and must not knowingly budget for a deficit. Members must not come to a decision that no reasonable authority could come to, balancing the nature; quality and level of services that they consider should be provided, against the costs of providing such services.

.23 Members are reminded of s106 of the Local Government and Finance Act 1992, which prohibits any Member who has not paid for at least two months his/her Council Tax when it becomes due, from voting on setting the budget and making of the Council Tax and related calculations.

Jim Burness Director of Resources February 2018

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#### **APPENDIX B**

#### **Budget Sensitivity Analysis 2018/19 (CDC)**

This paper looks at a number of the key budget risk areas and analyses the sensitivity of these to changes in circumstances.

	Worsen Budg	get Position		Improve Budg	get Position
Change in Demand	10%	5%	2018/19	5%	10%
	Decrease	Decrease	Budget	Increase	Increase
	£	£	£	£	£
Car Park Income - Amersham Multi Story	-69,200	-34,600	-692,000	34,600	69,200
Car Park Income - Surface Car Parks	-116,280	-58,140	-1,162,800	58,140	116,280
Car Park Income - Penalty Charges	-9,000	-4,500	-90,000	4,500	9,000
Development Mgt Income (CDC Share)	-103,008	-51,504	-1,030,080	51,504	103,008
Land Charges Fees (CDC Share)	-14,500	-7,250	-145,000	7,250	14,500
Recycling Credits	-38,940	-19,470	-389,400	19,470	38,940
Green Waste	-61,200	-30,600	-612,000	30,600	61,200
Licensing Income - Taxis (CDC Share)	-10,812	-5,406	-108,118	5,406	10,812
Licensing Income - Other (CDC Share)	-11,680	-5,840	-116,798	5,840	11,680
Building Control Income (CDC share)	-59,537	-29,769	-595,370	29,769	59,537
Difference	-494,157	-247,078		247,078	494,157
Change in Interest Earnings Interest earnings	20% Decrease -18,000	10% Decrease -9,000	2018/19 Budget -90,000	5% Increase 4,500	10% Increase 9,000
Difference	-18,000	-9,000		4,500	9,000
Other Significant Financial Risks	Worst	Slightly	2018/19	Slightly	Best
Other Significant Financial Kisks	Case	Worse	Budget	Better	Case
	£	£	£	£	£
Planning appeals - legal costs (CDC share) Planning enforcement - legal costs (CDC	50,000	25,000	20,300	15,000	0
share)	75,000	50,000	46,400	20,000	0
	125,000	75,000	66,700	35,000	0
Difference	-58,300	-8,300		31,700	66,700
Grand Total	-570,457	-264,378		283,278	569,857

VAT Codes:

Chiltern (D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rated (D04)=outside scope, (D03)=exempt

South Bucks (1a)=inclusive standard rated (1b)=plus standard rated (2)=zero rated (3)=outside scope, (4)=exempt

REFUSE COLLECTION	General led		2017/18	2018/19
	Chiltern	South Bucks	£	£
Wheeled Bin and Delivery - 140 Litre	W100/C925 (D04)	G520/S925 (3)	40.00	40.00
Nheeled Bin and Delivery - 180 Litre	W100/C925 (D04)	G520/S925 (3)	40.00	40.00
Vheeled Bin and Delivery - 240 Litre	W100/C925 (D04)	G520/S925 (3)	40.00	40.00
Wheeled Bin and Delivery - 360 Litre	W100/C925 (D04)	G520/S925 (3)	40.00	40.00
Wheeled Bin and Delivery - 660 Litre	W100/C925 (D04)		225.00	230.00
Wheeled Bin and Delivery - 1100 Litre	W100/C925 (D04)		250.00	255.00
Recycling Box and Lid - Delivered	W100/C925 (D04)	G520/S925 (3)	6.00	6.50
Recycling box and Lid - Pick Up Only	W100/C925 (D04)	G520/S925 (3)	4.50	4.80
Recycling Lid Only	W100/C925 (D04)	G520/S925 (3)	1.50	1.50
Reusable Bag and Delivery	W100/C925 (D04)		5.50	5.50
Reusable Bag - Pick Up Only (CDC offices)	W100/C925 (D04)		4.50	4.50
Outdoor Food Caddy and Delivery	W100/C925 (D04)	G520/S925 (3)	5.50	5.50
Outdoor Food Caddy - Pick Up Only	W100/C925 (D04)	G520/S925 (3)	4.50	4.50
Indoor Small 5L Food Caddy (if stock available) -	W100/C925 (D04)	G520/S925 (3)	3.50	3.50
Sale of Litter Pickers	W100/C875 (D45)	G520/S875 (1a)	10.74	11.00
Bulky Waste Collection (3 items)	W100/C920 (D04)	G520/S920 (3)	36.00	37.00
Bulky Waste Collection (for those on means tested benefits)	W100/C920 (D04)	G520/S920 (3)	15.00	16.00
Special Empty of Contaminated Bins - 2 Wheeled (per bin)		G520/S956 (3)	30.00	31.50
Special Empty of Contaminated Bins - 2 Wheeled (per bin)	W100/C956 (D04)		40.00	42.00
Special Empty of Contaminated Bins - 4 Wheeled (per bin)	W100/C956 (D04)	G520/S956 (3)	75.00	75.00
Green Waste Annual Charge - 1st Subscription	W100/C921 (D04)	G520/S921 (3)	38.00	39.00
Green Waste Annual Charge - 2nd Subscription	W100/C921 (D04)		70.00	70.00
Wheelie Bin Hire per year - 240 Litre		G520/S956 (3)	20.00	32.00
Bulk Bins Bin Hire per year - 340 Litre		G520/S922 (3)	44.00	45.00
Bulk Bins Bin Hire per year - 660 Litre		G520/S922 (3)	83.00	85.00
Bulk Bins Bin Hire per year - 1100 Litre		G520/S922 (3)	136.00	138.00
Refuse Collection charge – Schedule 2 waste – 1100 ltr - yearly charge		G520/S956 (3)	172.00	180.00
Refuse Collection charge – Schedule 2 waste – 240 ltr per year		G520/S956 (3)	63.00	65.00
Refuse Collection charge – Schedule 2 waste – 340/360 ltr per year		G520/S956 (3)	80.00	82.00
Refuse Collection charge – Schedule 2 waste – 660 ltr per year		G520/S956 (3)		130.00
Schools and Other Schedule 2 - Bin Rental 140L-240L	W100/C926 (D04)		52.00	53.00
Schools and Other Schedule 2 - Bin Rental 360L	W100/C926 (D04)		67.00	67.50
Schools and Other Schedule 2 - Bin Rental 660L	W100/C926 (D04)		67.00	75.00
Schools and Other Schedule 2 - Bin Rental 1100L	W100/C926 (D04)		120.00	122.00
Schools and Other Schedule 2 - Lift 140L-240L	W100/C926 (D04)		3.50	3.70
	W100/C926 (D04)		4.00	4.20
			4.50	4.80
Schools and Other Schedule 2 - Lift 660L	W100/C926 (D04)			
Schools and Other Schedule 2 - Lift 660L	W100/C926 (D04) W100/C926 (D04)		4.75	5.00
Schools and Other Schedule 2 - Lift 660L			£1.50 per	no longer
Schools and Other Schedule 2 - Lift 660L Schools and Other Schedule 2 - Lift 1100L		G520/S926 (3)		
Schools and Other Schedule 2 - Lift 360L Schools and Other Schedule 2 - Lift 660L Schools and Other Schedule 2 - Lift 1100L Schools and Other Schedule 2 - One Use Sacks, pre paid sold per roll (Roll of 52) Abandoned Vehicle removal from private property	W100/C926 (D04)	G520/S926 (3) G520/S957 (3)	£1.50 per	no longer

#### Appendix C

# ENVIRONMENT PORTFOLIO REVISED CHARGES FROM 1 APRIL 2018

VAT Codes:

Chiltern	(D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rated (D0	M)-outside scope (D03)-ov	/emnt		
MOORING FEES	(Duty)-inclusive standard rated (Duty)-plus standard rated (Duo)-zero rated (Du		dger code	2017/18	2018/19
MOORANG 1225		Chiltern	South Bucks	£	£
Per day		N/A	3530/S930 (1a)	8.00	
STREET NAME PL	ATES	General le	dger code	2017/18	2018/19
		Chiltern	South Bucks	£	£
1 only plate			3552/\$956 (3)	294.00	N/A
2 plates			3552/S956 (3)	435.00	N/A
1 plate (cul-de-sad			3552/S956 (3)	350.00	N/A
2 plates (cul-de-sa	ac)		3552/S956 (3)	490.00	N/A
STREET NAMING		General le	dger code	2017/18	2018/19
		Chiltern	South Bucks	£	£
<b>Existing Propertie</b>					
House name chan	ge	C850/C956 (D40)	3552/S956 (1b)	90.00	92.00
Numbering / Nar	ming of New Properties				
1 property		C850/C956 (D04)	3552/S956 (3)	180.00	184.00
2 to 5 properties		C850/C956 (D04)	3552/S956 (3)	258.00	263.00
6 to 25 propertie	rs	C850/C956 (D04)	3552/S956 (3)	335.00	342.00
26 to 75 properti	ies	C850/C956 (D04)	3552/S956 (3)	392.00	400.00
76 to 100 proper		C850/C956 (D04)	3552/S956 (3)	480.00	490.00
100+ properties		C850/C956 (D04)	3552/S956 (3)	TBC with	TBC with
		,	, , , , , , , , , , , , , , , , , , , ,	developer	developer
Additional charge	where this includes naming of a street	C850/C956 (D04)	3552/S956 (3)	406.00	415.00
Rename of Street	t - where requested by residents (Apportioned across number of addresses)				
Note rarely carried					
1 to 5 properties		C850/C956 (D40)	3552/S956 (1b)	1,000.00	1,020.00
6 to 25 propertie		C850/C956 (D40)	3552/S956 (1b)	1,280.00	1,305.00
26 to 75 properti		C850/C956 (D40)	3552/S956 (1b)	1,600.00	1,630.00
76 + Properties		C850/C956 (D40)	3552/S956 (1b)	2,200.00	2,245.00
Renumbering of	Street - where requested by residents				
Note rarely carried					
1 to 5 properties		C850/C956 (D40)	3552/S956 (1b)	1,000.00	1,020.00
6 to 25 propertie		C850/C956 (D40)	3552/S956 (1b)	1,280.00	1,305.00
26 to 75 properti		C850/C956 (D40)	3552/S956 (1b)	1,600.00	1,630.00
76 plus Propertie		C850/C956 (D40)	3552/S956 (1b)	2,200.00	2,245.00
, o pius riopettie	.3	(040)	3332/3330 (ID)	۷,۷00.00	۷,۷45.0۱

VAT Codes:

CEMETERIES		Gener	al ledger code	2017/18	2018/19
(Parkside, Holtspur and Shepards Lane)		Chiltern	South Bucks	£	£
Earthen Grave					
All Plots (2 full burials)	#		3541-3543/\$868 (3)	800.00	800.00
Childrens Plot	#		3541-3543/S868 (3)	280.00	280.00
Interment fee			3541-3543/S866 (3)	130.00	130.00
Grave Digging Fees (Full Burial)	#		3541-3543/\$866 (3)		470.00
Common Grave	#		3541-3543/\$866 (3)	130.00	130.00
Cremated Remains					
Plot for 2 interments	#	Parkside & Holtspur only	3541-3543/\$868 (3)	330.00	330.00
Plot for 4 interments	#	Parkside & Holtspur only	3541-3543/\$868 (3)	570.00	570.00
Interment fee			3541-3543/S866 (3)	180.00	130.00
Grave Digging Fees (Cremated Remains)			3541-3543/S866 (3)		150.00
Interment of Ashes in grave			3541-3543/S866 (3)	260.00	260.00
Memorials					
Full size Kerb stones		Shepherds Lane & Holtspur only	3541-3543/S865 (1a)	105.00	110.00
Flat tablets and Wedges		Flat tablet Parkside only	3541-3543/S865 (1a)	96.00	100.00
Small tablets and Wedges 1ft sq or less		Flat tablet Parkside only	3541-3543/S865 (1a)	50.00	50.00
Headstones			3541-3543/S865 (1a)	160.00	160.00
Small Headstone & Kerb (Children's Sections only)			3541-3543/S865 (1a)	162.00	162.00
Full Memorial			3541-3543/S865 (1a)	265.00	265.00
Further inscriptions			3541-3543/S865 (1a)	72.00	72.00
Tree (Incl planting & aftercare)			3541-3543/S865 (1a)	160.00	Currently
					unavailable
Woodland Burials					
Plot (1 burial)	#		3541-3543/S868 (3)	850.00	850.00
Interment fee	#		3541-3543/S866 (3)	130.00	130.00
All cremated remains plot (4 Interments)	#		3541-3543/S868 (3)	570.00	570.00
All cremated remains plot (2 Interments)	#		3541-3543/S868 (3)	330.00	330.00
Interment fee			3541-3543/S866 (3)	180.00	130.00
Grave Digging Fees (Cremated Remains)			3541-3543/S866 (3)		150.00
Scattering of Ashes under turf in woodland					
Other Charges					
Book of Remembrance (per line)			3541-3543/S865 (3)	20.00	20.00
Excavation if required			3541-3543/S867 (3)	470.00	470.00
1 further interment on existing plot			3541-3543/\$866 (3)	260.00	260.00
Transfer fee			3541-3543/\$868 (3)	70.00	70.00
Copy of Deed			3541-3543/\$868 (3)	35.00	35.00
New licence			3541-3543/\$868 (3)	35.00	35.00

<sup>#</sup> Surcharge of £200 for non residents of the district

VAT Codes:

MEMODIAL CADDENIC	dard rated (D08)=zero rated (D04)=		•	2017/10	2010/1
MEMORIAL GARDENS		Chiltern	edger code South Bucks	2017/18 £	2018/1
Type of Garden (3) No. of Interments)	Term of Licence				
io. or intermental	Electrice				
entre of lawn (1)	25 years		3493/S868 (3)	325.00	330.
dge of shrubbery AC (2)	50 years		3493/S868 (3)	980.00	990.
dge of shrubbery SH2/6 (2)	50 years		3493/S868 (3)	895.00	895.
Main Avenue Trees (4)	50 years		3493/S868 (3)	1,950.00	1,950.
.12 C (4)	50 years		3493/S868 (3)	1,950.00	2,050.
3 6 E-F (4)	50 years		3493/S868 (3)	1,950.00	2,050.
Section - Standard Rose (4)	50 years		3493/S868 (3)	1,800.00	1,850.
5 F (2)	50 years		3493/\$868 (3)	950.00	990.
6 62-100 (2)	50 years		3493/S868 (3)	2,600.00	2,800.
i 121-145 Edge of Shrubery	50 years		3493/\$868 (3)	895.00	895.
Garden H Section 34 A C (4)	50 years		3493/S868 (3)	1,860.00	1,900.
Garden H Section 60 C (4)	50 years		3493/S868 (3)	1,860.00	1,900.
Garden H Section 92 A (4)	50 years		3493/S868 (3)	1,860.00	1,900.
Garden H Section 92 B (4)	50 years		3493/S868 (3)	1,860.00	1,900.
	·				
East 322, 323 Rose Parterre (2)	50 years		3493/S868 (3)	990.00	990.
South 121 Parterre (4)	50 years		3493/S868 (3)	2,080.00	2,080.
G Colonnade along Yew Hedge (2)	50 years		3493/S868 (3)	2,250.00	2,300.
(G Colonnade Family Garden (4)	50 years		3493/S868 (3)	6,500.00	7,000.
.230-233, 236, 237-241 (2)	50 years		3493/S868 (3)	1,600.00	1,600.
.234-235 partial view lake/golf course (4)	50 years		3493/S868 (3)	2,960.00	2,960.
M Gardens M265-298,M420-440 (2)	50 years		3493/S868 (3)	1,600.00	1,600.
M Family Garden M309-323 (4)	50 years		3493/S868 (3)	4,600.00	4,200.
441-450 (2)	50 years		3493/S868 (3)	895.00	895.
	30 years				
Oak Dell Scattering (1)	-		3493/S868 (3)	220.00	220.
D1-10 Edge of Shrubbery (2)	50 years		3493/S868 (3)	895.00	895.
204-255 Edge of Shrubbery (2)	50 years		3493/S868 (3)	895.00	895.
R54 Gated Garden (6)	50 years		3493/\$868 (3)	4,800.00	4,800.
R55 Gated Garden (8)	50 years		3493/S868 (3)	5,800.00	5,800.
R56 Gated Garden (10)	50 years		3493/\$868 (3)	6,800.00	6,800.
R60-65 Magnolia (4)	50 years		3493/S868 (3)	2,100.00	2,100.
R70-R110 Edge of Shrubbery (2)	50 years		3493/S868 (3)	895.00	895.
Number in ( ) is number of interments	,		(-,		
MEMORIAL GARDENS		General I	edger code	2017/18	2018/1
MEMORIAL GARDENS		General I Chiltern	edger code South Bucks	2017/18 £	2018/1
Other Fees			South Bucks	£	:
Other Fees nterment Fee			South Bucks 3493/S866 (3)	£ 120.00	130.
Other Fees nterment Fee Grave Preparation			South Bucks 3493/S866 (3) 3493/S868 (3)	120.00 150.00	130. 150.
Other Fees nterment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each)			3493/S866 (3) 3493/S868 (3) 3493/S865 (1a)	120.00 150.00 155.00	130. 150. 160.
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each)			South Bucks 3493/S866 (3) 3493/S868 (3)	120.00 150.00	130. 150. 160.
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each)			3493/S866 (3) 3493/S868 (3) 3493/S865 (1a)	120.00 150.00 155.00	130. 150. 160. 200.
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment			3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a)	£ 120.00 150.00 155.00 195.00	130. 150. 160. 200.
Other Fees Interment Fee Grave Preparation Ilaques Staked (Wording over 60 letter £1 each) Ilaques Mounted (Wording over 60 letter £1 each) Ilaque refurbishment Ilaque Remembrance			3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 45.00	130. 150. 160. 200. 50.
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Book of Remembrance Fransfer ashes to Biodegradeable Container			3493/5866 (3) 3493/5868 (3) 3493/5865 (1a) 3493/5865 (1a) 3493/5865 (1a) 3493/5865 (1a) 3493/5866 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 20.00	130. 150. 160. 200. 50. 20.
Other Fees Interment Fee Strave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Book of Remembrance Gransfer ashes to Biodegradeable Container Gicence Transfer Fee (Owner Deceased)			3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S866 (1a) 3493/S866 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 20.00 70.00	130. 150. 160. 200. 50. 20. 20.
Other Fees Interment Fee (Wording over 60 letter £1 each) Independent Fee (Wording over 60 letter £1 each) Independent Fee (Wording over 60 letter £1 each) Intermediate Fee (Wording ov	15 voor		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S866 (1a) 3493/S868 (1a) 3493/S868 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 20.00 70.00 35.00	130. 150. 160. 200. 50. 20. 20. 70.
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Book of Remembrance Gransfer ashes to Biodegradeable Container Gicence Transfer Fee (Owner Deceased) Gicence Reprint (Add Name) Memorial Wall Plaque & Licence 6X2	15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S868 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 20.00 70.00 35.00 125.00	130. 150. 160. 200. 50. 20. 70. 35.
Other Fees Interment Fee Is ave Preparation Ilaques Staked (Wording over 60 letter £1 each) Ilaques Mounted (Wording over 60 letter £1 each) Ilaque refurbishment Is ook of Remembrance Iransfer ashes to Biodegradeable Container Icience Transfer Fee (Owner Deceased) Icience Reprint (Add Name) Idemorial Wall Plaque & Licence 6X2 Idemorial Wall Plaque & Licence 6X4 Z area	15 years 15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 20.00 20.00 70.00 35.00 125.00 250.00	130. 150. 160. 200. 50. 20. 70. 35. 130. 260.
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Blook of Remembrance Fransfer ashes to Biodegradeable Container Licence Transfer Fee (Owner Deceased) Licence Reprint (Add Name) Memorial Wall Plaque & Licence 6X2 Memorial Wall Plaque & Licence 6X4 Z area Lelicence fee (2)	15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S866 (1a) 3493/S868 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 20.00 70.00 35.00 125.00 250.00	130. 150. 160. 200. 50. 20. 70. 35. 130. 260. 590.
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Plaque over 60 letter £1 each) Plaque refurbishment Plaque for Remembrance Place ashes to Biodegradeable Container P	·		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 70.00 35.00 125.00 250.00 590.00 280.00	130 150 160 200 50 20 20 70 35 130 260 590
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Plaque over 60 letter £1 each) Plaque refurbishment Plaque for Remembrance Place ashes to Biodegradeable Container P	15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S866 (1a) 3493/S868 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 20.00 70.00 35.00 125.00 250.00	130 150 160 200 50 20 20 70 35 130 260 590
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Plaque of Remembrance Plansfer ashes to Biodegradeable Container Plansfer ashes to Biodegradeable Container Plansfer Fee (Owner Deceased) Placence Transfer Fee (Owner Deceased) Placence Reprint (Add Name) Plaque & Licence 6X2 Placence Mall Plaque & Licence 6X4 Z area Placence fee (2) Placence fee (2) Placence fee (2) Placence fee (3) Placence fee (4) Placence fee (5) Placence fee (6) Placence fee (7) Placence fee (8) Placence fee (8) Placence fee (9) Placence fee (9) Placence fee (10) Placence fee (	15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S866 (1a) 3493/S868 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 70.00 35.00 125.00 250.00 590.00 280.00	130 150 160 200 50 20 70 35 130 260 590 280
Other Fees Interment Fee Sirave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Book of Remembrance Fransfer ashes to Biodegradeable Container Fransfer ashes to Biodegradeable Container Fransfer Fee (Owner Deceased) Fransfer Fee (Owner	15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S866 (1a) 3493/S868 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 70.00 35.00 125.00 250.00 590.00 280.00 POA	130 150 160 200 50 20 20 70 35 130 260 590 280
Other Fees Interment Fee Trave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Blook of Remembrance Transfer ashes to Biodegradeable Container Discence Transfer Fee (Owner Deceased) Discence Reprint (Add Name) Demorial Wall Plaque & Licence 6X2 Demorial Wall Plaque & Licence 6X4 Z area Detelicence fee (2) Demorial Seat - renewable lease Desiration of Additional Carden Desiration of Seat - renewable lease Desiration of Seat - Renewa	15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 70.00 35.00 125.00 250.00 590.00 280.00 POA POA	130. 150. 160. 200. 20. 20. 70. 35. 130. 260. 590. 280. Proper
Other Fees Interment Fee (Wording over 60 letter £1 each) Independent Fee (Wording over 60 letter £1 each) Independent Fee Intermet Fee (Wording over 60 letter £1 each) Intermet Fee Intermet Fee (Owner Deceased)	15 years		3493/S866 (3) 3493/S868 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (4) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 20.00 20.00 70.00 35.00 125.00 250.00 590.00 280.00 POA POA 50.00	130. 150. 160. 200. 20. 20. 70. 35. 130. 260. 590. 280. P.P.
Other Fees Interment Fee Grave Preparation Idaques Staked (Wording over 60 letter £1 each) Idaques Mounted (Wording over 60 letter £1 each) Idaque refurbishment Idaque refurbishment Idaque refurbishment Idaque refurbishment Idaque refurbishment Idaque refurbishment Idaque Remembrance Iransfer ashes to Biodegradeable Container Idaque Transfer Fee (Owner Deceased) Idaque Reprint (Add Name) Idaque Reprint (A	15 years		3493/S866 (3) 3493/S868 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 70.00 35.00 125.00 250.00 590.00 POA POA 50.00 POA	130. 150. 160. 200. 20. 20. 20. 35. 130. 260. 590. 280. P.P.P.P.
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Book of Remembrance Gransfer ashes to Biodegradeable Container Licence Transfer Fee (Owner Deceased) Licence Reprint (Add Name) Memorial Wall Plaque & Licence 6X2 Memorial Wall Plaque & Licence 6X4 Z area Relicence fee (2) Memorial Seat - renewable lease Maintenance of Individual Garden Grees for Sale (from) Senches Benches Bench Maintenance (coat with teak oil) Carved lettering Grone Benches - straights	15 years		3493/S866 (3) 3493/S868 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 70.00 35.00 125.00 250.00 590.00 280.00 POA POA POA	130. 150. 160. 200. 50. 20. 70. 35. 130. 260. 590. 280. PC
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Book of Remembrance Gransfer ashes to Biodegradeable Container Licence Transfer Fee (Owner Deceased) Licence Reprint (Add Name) Memorial Wall Plaque & Licence 6X2 Memorial Wall Plaque & Licence 6X4 Z area Relicence fee (2) Memorial Seat - renewable lease Maintenance of Individual Garden Grees for Sale (from) Genches Benches Bench Maintenance (coat with teak oil) Carved lettering Gtone Benches - straights Gtone Benches - curved	15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 20.00 20.00 70.00 35.00 125.00 250.00 590.00 280.00 POA POA POA POA	130. 150. 160. 200. 20. 20. 20. 35. 130. 260. 590. 280. PC
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Book of Remembrance Gransfer ashes to Biodegradeable Container Licence Transfer Fee (Owner Deceased) Licence Reprint (Add Name) Memorial Wall Plaque & Licence 6X2 Memorial Wall Plaque & Licence 6X4 Z area Relicence fee (2) Memorial Seat - renewable lease Maintenance of Individual Garden Grees for Sale (from) Benches Bench Maintenance (coat with teak oil) Carved lettering Gtone Benches – straights Stone Benches – curved Venue for wedding photographs	15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 45.00 20.00 70.00 35.00 250.00 250.00 POA POA POA POA POA POA	130.0 150.0 160.0 200.0 20.0 70.0 35.0 130.0 260.0 PC PC PC PC PC PC
Other Fees Interment Fee Grave Preparation Idaques Staked (Wording over 60 letter £1 each) Idaques Mounted (Wording over 60 letter £1 each) Idaque refurbishment Idaque refurbishment Idaque refurbishment Idaque refurbishment Idaque refurbishment Idaque refurbishment Idaque Remembrance Idaque refurbishment Idaque Remembrance Idaque Reprint (Add Name) Idaqu	15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 20.00 20.00 70.00 35.00 125.00 250.00 590.00 280.00 POA POA POA POA	130. 150. 160. 200. 50. 20. 70. 35. 130. 260. 280. PC PC PC PC
Other Fees Interment Fee Irrave Preparation Iaques Staked (Wording over 60 letter £1 each) Iaques Mounted (Wording over 60 letter £1 each) Iaques Mounted (Wording over 60 letter £1 each) Iaque refurbishment Ook of Remembrance Irransfer ashes to Biodegradeable Container Idence Transfer Fee (Owner Deceased) Idence Reprint (Add Name) Idenorial Wall Plaque & Licence 6X2 Idenorial Wall Plaque & Licence 6X4 Z area Idelicence fee (2) Idenorial Seat - renewable lease Idenance of Individual Garden Irrees for Sale (from) Idenorial Seate - renewable lease	15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 20.00 20.00 70.00 35.00 125.00 250.00 280.00 POA POA POA POA POA POA POA POA POA	130 150 160 200 20 20 70 35 130 260 590 280 P.P.P.P.P.P.P.P.P.P.P.P.P.P.P.P.P.P.P.
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Book of Remembrance Gransfer ashes to Biodegradeable Container Gran	15 years		3493/S866 (3) 3493/S868 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 20.00 20.00 70.00 35.00 125.00 250.00 590.00 280.00 POA POA POA POA 45.00 520.00	130. 150. 160. 200. 20. 20. 70. 35. 130. 260. 590. 280. PC PC PC PC SC. 50.
Other Fees Interment Fee Grave Preparation Plaques Staked (Wording over 60 letter £1 each) Plaques Staked (Wording over 60 letter £1 each) Plaques Mounted (Wording over 60 letter £1 each) Plaque refurbishment Book of Remembrance Fransfer ashes to Biodegradeable Container Licence Transfer Fee (Owner Deceased) Licence Reprint (Add Name) Memorial Wall Plaque & Licence 6X2 Memorial Wall Plaque & Licence 6X4 Z area Relicence fee (2) Memorial Seat - renewable lease Maintenance of Individual Garden Frees for Sale (from) Benches Bench Maintenance (coat with teak oil) Carved lettering Stone Benches - straights Stone Benches - curved Venue for wedding photographs Venue for filming per day from  Perpetuity Licences  1st & 2nd interment St & 3nd interment St & subsequent interments	15 years		3493/S866 (3) 3493/S868 (3) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S865 (1a) 3493/S868 (1a) 3493/S868 (1a) 3493/S865 (1a)	120.00 150.00 155.00 195.00 20.00 20.00 70.00 35.00 125.00 250.00 280.00 POA POA POA POA POA POA POA POA POA	130.0 150.0 160.0 200.0 200.0 200.0 200.0 35.0 130.0 260.0 590.0 280.0 PC PC PC

VAT Codes:

Chiltern (D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rated (D04)=outside scope, (D03)=exempt

GREAT MISSENDEN CEMETERY

General ledger of 2017/18 2018/19 Chiltern South Bucks Fees for the Use of the Cemetery for Interments: In the graves for which no exclusive right of burial has been granted i) A stillborn child, or a person whose age at the time of death did not exceed one month \* G380/C865 (D04) 25.00 25.00 ii) A person who age at the time of death exceeded one month but did not exceed twelve years \* G380/C865 (D04) 105.00 108.00 iii) A person whose age at the time of death exceeded twelve years \* iv) for any interment at a depth exceeding six feet for members of the same family in a site and for G380/C865 (D04) 230.00 235.00 each foot an additional \* G380/C865 (D04) 105.00 108.00 In a grave or vault for which an exclusive right of burial has been granted i) A stillborn child, or a person whose age at the time of death did not exceed one month \* G380/C865 (D04) 25.00 25.00 ii) A person who age at the time of death exceeded one month but did not exceed twelve years \* G380/C865 (D04) 105.00 108.00 iii) A person whose age at the time of death exceeded twelve years  $^{\star}$  iv) for any interment at a depth exceeding six feet for members of the same family in a site and for G380/C865 (D04) 235.00 230.00 each foot an additional \* G380/C865 (D04) 105.00 108.00 **Exclusive Rights of Burial in Perpetuity in an Earthen Grave** i) One Plot 3 G380/C868 (D04) 395.00 400 00 ii) Two Plots \* G380/C868 (D04) 687.00 700.00 G380/C868 (D04) iii) Three Plots \* 940.00 960.00 Monuments, Gravestones, Tablets and Monumental Inscriptions For the right to erect:

i) A headstone under no circumstances to exceed three feet in height or a foot stone not exceeding G380/C865 (D04) 163.00 166.00 one foot in height \* 163.00 166.00 ii) A tablet on any grave or vault, or in the Lawn Cemetery, a plaque on a grave \* G380/C865 (D04) iii) Any inscription after the first on a gravestone, tablet or memorial  $\ensuremath{^\star}$ G380/C865 (D04) 86.00 88.00 Purchase of plot measuring 2ft x 2ft in Old Section of cemetery for burial of cremated remains \* G380/C865 (D04) 130.00 133.00 Burial of Cremated remains \* G380/C865 (D04) 105.00 108.00 Transfer of ownership of Exclusive Right of Burial G380/C868 (D04) 62.00 63.00

<sup>\*</sup> The foregoing charges will be doubled where the person in respect of whom the charge is made, is or was not resident within the Chiltern District or in the case of a still born child or person whose ages at the time of death did not exceed one year where neither of the parents is or was at the time of interment, resident within the said area

#### ENVIRONMENTAL SERVICES REVISED CHARGES FROM 1 APRIL 2018

VAT Codes: (D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rated (D04)=non business, (D03)=exempt

PARKS - DAILY CHARGES 7.30 a.m.	General ledger code	2017/18 £	2018/19 £		General ledger code	2017/18 £	2018/1 £
Amersham Multi Storey	C755/C876			Civic Centre Car Park	C300/C876		
Up to 1 hour		0.70	0.70	Up to 1/2 hour		Free	Fre
Up to 2 hours		1.40	1.40	Up to 1 hour		0.70	0.7
Up to 3 hours		2.00	2.00	Up to 2 hours		1.40	1.4
Up to 4 hours		2.50	2.50	Up to 3 hours		2.00	2.0
24 hours		6.00	6.00	MAXIMUM STAY 3 HOURS			
Sunday/Public Holiday		Free	Free	Sunday/Public Holiday		Free	Fre
Amersham - Sycamore Road	C330/C876			Council Offices Car Park			
Up to 1 hour		0.70	0.70	Mon-Fri 5.30-Midnight		Free	Fre
Up to 2 hours		1.40	1.40	Sunday/Public Holiday		Free	Fre
Up to 3 hours		2.00	2.00	CLOSED TO THE PUBLIC AT ALL OTHER TIMES			
Up to 4 hours		2.50	2.50				
Up to 9 hours		3.60	3.60				
Over 9 hours		6.00	6.00				
Sunday/Public Holiday		Free	Free				
Amersham Old Town	C270/C876			Chalfont St Giles - Blizzards Yard	C550/C876		
Up to 1 hour		0.70	0.70	Up to 1 hour		0.70	Fre
Up to 2 hours		1.40	1.40	Up to 2 hours		1.40	1.4
Up to 3 hours		2.00	2.00	Up to 3 hours		2.00	2.0
Up to 4 hours		2.50	2.50	Up to 4 hours		2.50	2.5
Over 4 hours		3.60	3.60	Over 4 hours		3.60	3.6
Sunday/Public Holiday		Free	Free	Sunday/Public Holiday		Free	Fre
Amersham - Chiltern Avenue	C720/C876			Little Chalfont - Snells Wood	C700/C876		
Up to 1 hour		0.70	0.70	Up to 1 hour		0.70	Fre
Up to 2 hours		1.40	1.40	Up to 2 hours		1.40	1.4
Up to 3 hours		2.00	2.00	Up to 3 hours		2.00	2.0
Up to 4 hours		2.50	2.50	Up to 4 hours		2.50	2.5
Up to 5 hours		3.60	3.60	Up to 5 hours		3.60	3.6
MAXIMUM STAY 5 HOURS				MAXIMUM STAY 5 HOURS			
Sunday/Public Holiday		Free	Free	Sunday/Public Holiday		Free	Fre
Amersham - Chiltern Pools	C710/C876			Chalfont St Peter - Church Lane	C580/C876		
Up to 1 hour		0.70	0.70	Up to 1 hour		0.70	Fre
Up to 3 hours		2.00	2.00	Up to 3 hours		2.00	2.0
MAXIMUM STAY 3 HOURS				Up to 4 hours		2.50	2.5
Sunday/Public Holiday		Free	Free	Over 4 hours		3.60	3.6
*				Sunday/Public Holiday		Free	Fre

#### ENVIRONMENTAL SERVICES REVISED CHARGES FROM 1 APRIL 2018

VAT Codes: (D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rated (D04)=non business, (D03)=exempt

PARKS - DAILY CHARGES 7.30 a.m.	to 6.00 p.m. General	2017/18	2018/19		General	2017/18	2018
Up to 1 hour	General	0.70	0.70	Up to 10 mins	General	0.10	2016
Up to 2 hours		1.40	1.40	Up to 20 mins		0.20	Ċ
Up to 3 hours		2.00	2.00	Up to 30 mins		0.30	Ċ
MAXIMUM STAY 3 HOURS		2.00	2.00	Up to 40 mins		0.40	Ċ
Sunday/Public Holiday		Free	Free	Up to 50 mins		0.50	
,,,				Up to 1 hour		0.70	
				Up to 2 hours		1.40	
Chesham - Catlings Car Park	C490/C876			Up to 3 hours		2.00	
Cathings Car . a.n.	2 130/ 207 0			Up to 4 hours		2.50	
Jp to 10 mins		0.10	0.10	Over 4 hours		3.60	
Jp to 20 mins		0.20	0.20	Sunday/Public Holiday		Free	
Jp to 30 mins		0.30	0.30				
Jp to 40 mins		0.40	0.40	Great Missenden - Buryfield	C660/C876		
Jp to 50 mins		0.50	0.50	Up to 1 hour	2000, 2000	0.70	
Jp to 1 hour		0.70	0.70	Up to 2 hours		1.40	
Jp to 2 hours		1.40	1.40	Up to 3 hours		2.00	
Jp to 3 hours		2.00	2.00	Up to 4 hours		2.50	
Jp to 4 hours		2.50	2.50	Up to 9 hours		3.60	
MAXIMUM STAY 4 HOURS				Over 9 hours		7.00	
Sunday/Public Holiday		Free	Free	Sunday/Public Holiday		Free	
Chesham - East Street	C420/C876			Great Missenden - Link Road	C640/C876		
Up to 1 hour		0.70	0.70	Up to 1 hour		0.70	
Jp to 2 hours		1.40	1.40	Up to 2 hours		1.40	
Jp to 3 hours		2.00	2.00	Up to 3 hours		2.00	
Jp to 4 hours		2.50	2.50	Up to 4 hours		2.50	
Over 4 hours		3.60	3.60	Up to 9 hours		3.60	
Sunday/Public Holiday		Free	Free	Over 9 hours		7.00	
				Sunday/Public Holiday		Free	
Chesham - Water Meadow	C510/C876						
				Prestwood - High Street	C670/C876		
Jp to 1 hour		0.60	0.70	Up to 1 hour		0.70	
Jp to 2 hours		1.20	1.40	Up to 2 hours		1.40	
Up to 3 hours		1.80	2.00	Up to 3 hours		2.00	
Up to 4 hours		2.40	2.50	Up to 4 hours		2.50	
Over 4 hours		3.50	3.60	Up to 10½ hours		3.60	
Mkt Traders (1 day) Sunday/Public Holiday		4.10 Free	4.10 Free	Sunday/Public Holiday		Free	

#### ENVIRONMENTAL SERVICES REVISED CHARGES FROM 1 APRIL 2018

VAT Codes: (D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rated (D04)=non business, (D03)=exempt

VAI Codes: (D45)=inclusive standard rated	ו (ט4ט)=pius standard	rated (DU8)=2	zero rated (D0	4)=11011 business, (DU3)=exempt			
CAR PARKS - SEASON TICKETS	General ledger code	2017/18 £	2018/19 £		General ledger code	2017/18 £	2018/19 £
Amersham Multi Storey	C750/C877			Chesham - Water Meadow	C750/C877		
1 monthly		78.00	99.00	1 monthly		68.25	71.00
3 monthly		234.00	293.00	3 monthly		204.75	211.00
6 monthly		416.00	580.00	6 monthly		364.00	374.00
12 monthly		780.00	972.00	12 monthly		682.50	702.00
Amersham - Sycamore Road	C750/C877			Chalfont St Giles - Blizzards Yard	C750/C877		
1 monthly (standard)		68.25	99.00	1 monthly		53.08	64.00
1 monthly (local business*)		n/a	71.00	3 monthly		159.25	191.00
3 monthly (standard)		204.75	293.00	6 monthly		295.75	355.00
3 monthly (local business*)		n/a	211.00	12 monthly		546.00	655.00
6 monthly (standard)		364.00	580.00				
6 monthly (local business*)		n/a	374.00				
12 monthly (standard) 12 monthly (local business*)		682.50 n/a	972.00 702.00				
Amersham Old Town	C750/C877			Chalfont St Peter - Church Lane	C750/C877		
		53.00	5400			27.02	45.00
1 monthly		53.08	64.00	1 monthly		37.92	45.00
3 monthly		159.25	191.00	3 monthly		113.75	136.00
6 monthly		295.75	355.00	6 monthly		227.50 364.00	273.00 437.00
12 monthly		546.00	655.00	12 monthly		364.00	437.00
<u>Chesham - Star Yard</u>	C750/C877			Great Missenden - Buryfield	C750/C877		
1 monthly		68.25	71.00	1 monthly (standard)		68.25	110.00
3 monthly		204.75	211.00	1 monthly (local business*)		n/a	71.00
6 monthly		364.00	374.00	3 monthly (standard)		204.75	327.00
12 monthly		682.50	702.00	3 monthly (local business*)		n/a	211.00
				6 monthly (standard)		364.00	582.00
				6 monthly (local business*)		n/a	374.00
				12 monthly (standard)		682.50	1,092.00
				12 monthly (local business*)		n/a	702.00
<u>Chesham - Albany</u>	C750/C877			Great Missenden - Link Road	C750/C877		
1 monthly		68.25	71.00	1 monthly (standard)		68.25	110.00
3 monthly		204.75	211.00	1 monthly (local business*)		n/a	71.00
6 monthly		364.00	374.00	3 monthly (standard)		204.75	327.00
12 monthly		682.50	702.00	3 monthly (local business*)		n/a	211.00
				6 monthly (standard)		364.00	582.00
				6 monthly (local business*)		n/a	374.00
				12 monthly (standard) 12 monthly (local business*)		682.50 n/a	1,092.00 702.00
Chesham - East Street	C750/C877			Prestwood - High Street	C750/C877		
1 monthly		68.25	71.00	1 monthly		53.08	64.00
3 monthly		204.75	211.00	3 monthly		159.25	191.00
6 monthly		364.00	374.00	6 monthly		295.75	355.00
12 monthly		682.50	702.00	12 monthly		546.00	655.00
=		-02.55	. 52.00			0.00	-55.05

<sup>\*</sup> To obtain a Business Season Ticket, evidence of local employment is required

VAT Codes: Chiltern South Bucks

LICENCES	General led Chiltern	•	2017/18 £	2018/19 £
	Chiltern	South Bucks	_	
Hackney Carriages/Private Hire Vehicle Licences	1101 (C000 (D04)	1704 (5000 (3)	200.00	200.00
One year Hackney Carriage Vehicle Licence Grant	LI01/C888 (D04) LI01/C888 (D04)	LI01/C903 (3)	399.00 300.00	399.00 300.00
One year Hackney Carriage Vehicle Licence Renewal Hackney Carriage Vehicle issue(CNG or LPG).	LI01/C888 (D04)	LI01/C903 (3) LI01/C903 (3)	199.50	199.50
Hackney Carriage Vehicle Renewal(CNG or LPG).	LI01/C888 (D04)	LI01/C903 (3)	150.00	150.00
One year Private Hire Vehicle Licence Grant	LI01/C888 (D04)	LI01/C903 (3)	329.00	329.00
One year Private Hire Vehicle Licence Renewal	LI01/C888 (D04)	LI01/C903 (3)	230.00	230.00
One year Private Hire Vehicle Licence Renewal	LI01/C888 (D04)	LI01/C903 (3)	250.00	250.00
PrivateHire Vehicle Issue (CNG or LPG - standardPlate).	LI01/C888 (D04)	LI01/C903 (3)	164.50	164.50
PrivateHire Vehicle Renewal (CNG or LPG - standardPlate).	LI01/C888 (D04)	LI01/C903 (3)	115.00	115.00
Returnable plate deposit	LI01/C888 (D04)	LI01/C903 (3)	55.00	55.00
Returnable plate deposit	LI01/C888 (D04)	LI01/C903 (3)	20.00	20.00
One year Dispensation Certificate (per vehicle)	LI01/C888 (D04)	LI01/C903 (3)	65.00	65.00
Replacement internal licence	LI01/C888 (D04)	LI01/C903 (3)	15.00	15.00
Replacement plate	LI01/C888 (D04)	LI01/C903 (3)	25.00	25.00
Transfer of Vehicle (from one owner to another)	LI01/C888 (D04)	LI01/C903 (3)	90.00	90.00
<u>Drivers' Licences</u>	1101/0000 (D04)	1101 (6003 (3)	161.00	161.00
One Year Hackney Carriage Drivers Licence Grant	LI01/C888 (D04)	LI01/C903 (3)	161.00	161.00
One Year Hackney Carriage Drivers Licence Renewal	LI01/C888 (D04)	LI01/C903 (3)	95.00	95.00
Three Year Hackney Carriage Drivers Licence Grant	LI01/C888 (D04)	LI01/C903 (3)	435.00	332.00
Three Year Hackney Carriage Drivers Licence Grant	LI01/C888 (D04)	LI01/C903 (3)	332.00	332.00
Three Year Hackney Carriage Drivers Licence Renewal	LI01/C888 (D04)	LI01/C903 (3)	256.00	161.00
One Year Private Hire Vehicle Drivers Licence Grant One Year Private Hire Vehicle Drivers Licence Renewal	LI01/C888 (D04) LI01/C888 (D04)	LI01/C903 (3)	161.00 95.00	161.00 95.00
Three Year Private Hire Vehicle Drivers Licence Kenewal  Three Year Private Hire Vehicle Drivers Licence Grant	LI01/C888 (D04)	LI01/C903 (3)		
		LI01/C903 (3)	435.00	435.00
Three Year Private Hire Vehicle Drivers Licence Grant	LI01/C888 (D04)	LI01/C903 (3)	332.00	332.00
Three Year Private Hire Vehicle Drivers Licence Renewal	LI01/C888 (D04) LI01/C888 (D04)	LI01/C903 (3)	256.00	256.00 196.00
One year new dual	LI01/C888 (D04)	LI01/C903 (3)		
One year renewal dual	LI01/C888 (D04)	LI01/C903 (3)		145.00
Three year dual	LI01/C888 (D04)	LI01/C903 (3)		394.00 297.00
Three year renewal dual Bracket and bridge charge.	LI01/C889 (D04)	LI01/C903 (3) LI01/C904 (3)	cost of replacem	
Bracket without bridge charge.	LI01/C889 (D04)	LI01/C904 (3)	cost of replacen	
Internal plate pouches.	LI01/C889 (D04)	LI01/C904 (3)	cost of replacen	
Operators Licence				
One year Private Hire Vehicle Operator's Licence				
(One vehicle only) One year	LI01/C888 (D04)	LI01/C903 (3)	155.00	155.00
(Two to four vehicles) Five Years	LI01/C888 (D04)	LI01/C903 (3)	913.00	913.00
(Two to four vehicles) One Year	LI01/C888 (D04)	LI01/C903 (3)	205.00	205.00
(Five to ten vehicles) Five Years	LI01/C888 (D04)	LI01/C903 (3)	1,163.00	1,163.00
(Five to ten vehicles)One Year	LI01/C888 (D04)	LI01/C903 (3)	255.00	255.00
(Over ten vehicles) Five Years	LI01/C888 (D04)	LI01/C903 (3)	1,413.00	1,413.00
(Over ten vehicles)One Year	LI01/C888 (D04)	LI01/C903 (3)	305.00	305.00
Knowledge Test Fee (1st test free)	LI01/C888 (D04)	LI01/C903 (3)	25.00	25.00
Disclosure and Barring Scheme cost of DBS plus £8.50 handling	LI01/C911 (D03)	LI01/C911 (4)	52.50	52.50
DBS volunteers	LI01/C911 (D03)	LI01/C911 (4)	7.00	7.00
Renewal Animal Boarding	LI01/C887 (D04)	LI01/C902 (3)	245.00	245.00
Small Animal Boarding Establishment (includes vet fee)				
New Licence	LI01/C887 (D04)	LI01/C902 (3)	369.00	369.00
New Licence	LI01/C887 (D04)	LI01/C902 (3)	370.00	370.00
Renewal	LI01/C887 (D04)	LI01/C902 (3)	195.00	195.00
Dog Breeding				
New Licence (Includes Vet fee)	LI01/C887 (D04)	LI01/C902 (3)	525.00	530.00
New Licence (Plus Vet fees)	LI01/C887 (D04)	LI01/C902 (3)	530.00	530.00
Renewal dog breeding includes 1 vet fee)	LI01/C887 (D04)	LI01/C902 (3)	329.00	329.00
Renewal (Plus Vet fees)	LI01/C887 (D04)	LI01/C902 (3)	330.00	330.00
Combination of breeding and boarding	LI01/C887 (D04)	LI01/C902 (3)	329.00	329.00
Dangerous Wild Animals				
New Licence (Plus Vet fees)	LI01/C887 (D04)	LI01/C902 (3)	350.00	400.00
New Licence (Plus Vet fees)	LI01/C887 (D04)	LI01/C902 (3)	400.00	400.00
Renewal (Plus Vet fees)	LI01/C887 (D04)	LI01/C902 (3)	150.00	150.00
Pet Shops				
New Licence	LI01/C887 (D04)	LI01/C902 (3)	477.00	477.00
New Licence	LI01/C887 (D04)	LI01/C902 (3)	480.00	480.00
Renewal	LI01/C887 (D04)	LI01/C902 (3)	278.00	278.00
Renewal	LI01/C887 (D04)	LI01/C902 (3)	280.00	280.00
Riding Establishments				
New Licence	LI01/C887 (D04)	LI01/C902 (3)	192.00	200.00
New Licence New Licence Renewal of Riding establishments	LI01/C887 (D04) LI01/C887 (D04) LI01/C887 (D04)	LI01/C902 (3) LI01/C902 (3) LI01/C902 (3)	192.00 200.00 150.00	200.00 200.00 150.00

VAT Codes: Chiltern South Bucks

LICENCES	General ledger code		2017/18	2017/18	
	Chiltern	South Bucks	£	£	
Mobile Homes					
New Licence	LI01/C890 (D04)	LI01/C905 (3)	434.00	534.00	
New Licence	LI01/C890 (D04)	LI01/C905 (3)	351.00	534.00	
Annual Renewal fee	LI01/C890 (D04)	LI01/C905 (3)	351.00	297.00	
Deposit/Change of Site Rules	LI01/C890 (D04)	LI01/C905 (3)	47.00	40.00	
Transfer of Site Licence	LI01/C890 (D04)	LI01/C905 (3)	117.00	138.00	
Licensing Act 2003 Fees – Statutory Fees					
New Premises/Club Premises/Variation applications					
Band A 0 - £4, 300	LI01/C885 (D04)	LI01/C900 (3)	100.00	100.00	
Band B £4,300 - £33,000	LI01/C885 (D04)	LI01/C900 (3)	190.00	190.0	
Band C £33,000 - £87,000	LI01/C885 (D04)	LI01/C900 (3)	315.00	315.0	
Band D £87,000 - £125,000	LI01/C885 (D04)	LI01/C900 (3)	450.00	450.0	
Band D* £87,000 - £125,000	LI01/C885 (D04)	LI01/C900 (3)	900.00	900.00	
Band E £125,001 – and above	LI01/C885 (D04)	LI01/C900 (3)	635.00	635.00	
Band E* £125,001 – and above	LI01/C885 (D04)	LI01/C900 (3)	1,905.00	1,905.00	
Applications for Minor variations to Premises Licences	LI01/C885 (D04)	LI01/C900 (3)	89.00	89.00	
or Club Premises Certificate	LIN1/CROE (DOA)	LI01/C900 (3)	23.00	23.00	
Application to remove apply the alternative licence condition and removal of mandatory condition for	LI01/C885 (D04)	Li01/C900 (3)	23.00	23.00	
nremises licences Premises Licences sought for Community Centres and some Schools that pe	rmit Regulated Entertain	nment but which do	No charge	No charge	
not permit the sale of Alcohol and/or the provision of late night entertainment					
New Premises /Club Premises Applications / Variation applications – A	dditional Fees				
5000					
Where 5000 or more people will be on the premises the 5,000 – 9,999	LI01/C885 (D04)	LI01/C900 (3)	1,000.00	1,000.00	
5,000 - 9,999 10,000 - 14,999					
	LI01/C885 (D04)	LI01/C900 (3)	2,000.00	2,000.00	
15,000 – 19,999	LI01/C885 (D04)	LI01/C900 (3)	4,000.00	4,000.00	
20,000 – 29,999 30,000 – 39,999	LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3)	8,000.00 16,000.00	8,000.0 16,000.0	
			24,000.00	24,000.00	
40,000 – 49,999 50,000 – 59,999	LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3)	32,000.00	32,000.00	
30,000 – 33,333		LI01/C900 (3)			
0000 0000		1101 (C000 (2)			
	LI01/C885 (D04)	LI01/C900 (3)	40,000.00	40,000.00	
70,000 – 79,999	LI01/C885 (D04)	LI01/C900 (3)	48,000.00	40,000.00 48,000.00	
70,000 – 79,999 80,000 – 89,999	LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00	40,000.00 48,000.00 56,000.00	
70,000 – 79,999 80,000 – 89,999	LI01/C885 (D04)	LI01/C900 (3)	48,000.00	40,000.00 48,000.00 56,000.00	
70,000 – 79,999 80,000 – 89,999 90,000 and over	LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00	40,000.00 48,000.00 56,000.00	
70,000 – 79,999 80,000 – 89,999 90,000 and over Annual Maintenance Fees - Premises /Club Premises Band A 0 - £4, 300	LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00	40,000.00 48,000.00 56,000.00 64,000.00	
70,000 – 79,999 80,000 – 89,999 90,000 and over Annual Maintenance Fees - Premises /Club Premises Band A 0 - £4, 300 Band B £4,300 - £33,000	LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00	40,000.01 48,000.01 56,000.01 64,000.01 70.01 180.01	
70,000 – 79,999 80,000 – 89,999 90,000 and over Annual Maintenance Fees - Premises /Club Premises Band A 0 - £4, 300 Band B £4,300 - £33,000	LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00	40,000.01 48,000.01 56,000.01 64,000.01 70.01 180.01	
70,000 – 79,999 80,000 – 89,999 90,000 and over <b>Annual Maintenance Fees - Premises /Club Premises</b> Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £87,000	LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00	40,000.00 48,000.00 56,000.00 64,000.00 70.00 180.00 295.00	
70,000 – 79,999 80,000 – 89,999 90,000 and over Annual Maintenance Fees - Premises /Club Premises Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £87,000 Band D £87,000 - £125,000	LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00	40,000.00 48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00	
70,000 – 79,999 80,000 – 89,999 90,000 and over  Annual Maintenance Fees - Premises /Club Premises  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £87,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band D £125,000 - £125,000 Band B £125,001 - and above	LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00	40,000.00 48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 640.00 350.00	
70,000 – 79,999 80,000 – 89,999 90,000 and over  Annual Maintenance Fees - Premises /Club Premises  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £87,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band D £125,001 – and above	LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00	40,000.00 48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00	
70,000 – 79,999 80,000 – 89,999 90,000 and over  Annual Maintenance Fees - Premises /Club Premises  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £87,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band D £ £87,000 - £125,000 Band E £125,001 – and above Band E £125,001 – and above	LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00	40,000.00 48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00	
70,000 – 79,999 80,000 – 89,999 90,000 and over  Annual Maintenance Fees - Premises /Club Premises.  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £43,000 - £87,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band E £125,001 – and above Band E* £125,001 – and above Band E* £000 – £125,001 – and above Band E* £000 – £125,001 – and above	LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00	40,000.0i 48,000.0i 56,000.0i 64,000.0i 70.0i 180.0i 320.0i 640.0i 350.0i	
70,000 – 79,999 80,000 – 89,999 90,000 and over  Annual Maintenance Fees - Premises /Club Premises  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £125,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band D £ £125,001 - and above Band E £ £125,001 - and above Band E £ £125,001 - and above Band E \$ £125,001 - and above Band E \$ £125,001 - and above	LI01/C885 (D04) LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00	40,000.0i 48,000.0i 56,000.0i 64,000.0i 70.0i 180.0i 295.0i 320.0i 640.0i 350.0i	
70,000 – 79,999 80,000 – 89,999 90,000 and over  Annual Maintenance Fees - Premises /Club Premises  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £87,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band D £ £125,001 – and above Band E £125,001 – and above Band E £125,001 – and above Band E £9,001 – and above	LI01/C885 (D04) LI01/C885 (D04)	LIO1/C900 (3) LIO1/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00	40,000.0i 48,000.0i 56,000.0i 64,000.0i 70.0i 180.0i 295.0i 320.0i 640.0i 1,050.0i	
70,000 – 79,999 80,000 – 89,999 80,000 and over  Annual Maintenance Fees - Premises /Club Premises.  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £87,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band E* £125,001 – and above Band E* £125,001 – and above Band E* £000 – £000	LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00 1,000.00 2,000.00	40,000.0 48,000.0 56,000.0 64,000.0 70.0 180.0 295.0 320.0 640.0 350.0 1,050.0	
70,000 – 79,999 80,000 – 89,999 90,000 and over  Annual Maintenance Fees - Premises /Club Premises Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £125,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band D £125,001 – and above Band E £125,001 – and above Band E £125,001 – and above Band E £125,001 – and bove	LI01/C885 (D04)	LI01/C900 (3) LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00 500.00 1,000.00 2,000.00 4,000.00	40,000.0 48,000.0 56,000.0 64,000.0 70.0 180.0 295.0 320.0 640.0 350.0 1,050.0 500.0 1,000.0 2,000.0 4,000.0	
70,000 – 79,999 80,000 – 89,999 90,000 and over  Annual Maintenance Fees - Premises /Club Premises  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £125,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band D £125,001 – and above Band E £125,001 – and above Band E £125,001 – and above Band E £125,001 – and beave Band E £125,001 – and above	LI01/C885 (D04)	LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00 1,000.00 2,000.00 4,000.00 8,000.00	40,000.0i 48,000.0i 56,000.0i 64,000.0i 70.0i 180.0i 295.0i 320.0i 640.0i 350.0i 1,050.0i	
70,000 – 79,999 80,000 – 89,999 80,000 and over  Annual Maintenance Fees - Premises /Club Premises.  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £87,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band E £125,001 – and above Band E £125,001 – and above Band E £125,001 – and above Band E £02,001 – and above Band E £125,001 – and above Band E £020,001 – 80,001 – 80,000 – 80,000 – 80,909 Band E £000 – 9,909 Band E £000 – \$29,909	LI01/C885 (D04)	LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00 1,000.00 2,000.00 4,000.00 8,000.00 12,000.00	40,000.01 48,000.01 56,000.01 64,000.01 70.01 180.01 295.01 320.01 640.01 1,050.01 1,050.01 1,000.01 2,000.01 4,000.01 12,000.01	
70,000 – 79,999 30,000 – 89,999 30,000 and over  Annual Maintenance Fees - Premises /Club Premises  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £125,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band E £125,001 – and above Band E* £125,001 – and above	LI01/C885 (D04)	LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00 1,000.00 2,000.00 4,000.00 8,000.00 12,000.00 12,000.00	40,000.01 48,000.01 56,000.01 64,000.01 70.01 180.01 295.01 320.01 640.01 350.01 1,050.01 500.01 1,000.01 4,000.01 8,000.01 16,000.01	
70,000 – 79,999 80,000 – 89,999 90,000 and over  Annual Maintenance Fees - Premises /Club Premises Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £125,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band E £125,001 – and above Band E £125,001 – and above Band E £125,001 – and above Band E £125,001 – and bove Band E £125,001 – and above Band E	LI01/C885 (D04)	LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00 1,000.00 2,000.00 4,000.00 8,000.00 12,000.00 16,000.00 20,000.00	40,000.00 48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00 1,000.00 2,000.00 4,000.00 12,000.00 12,000.00 12,000.00 16,000.00 20,000.00 20,000.00	
70,000 – 79,999 80,000 – 89,999 90,000 and over  Annual Maintenance Fees - Premises /Club Premises  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £125,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band D £ £125,001 - and above Band E £125,001 - and above Band E £125,001 - and above Band E £125,001 - and beave Band E £125,001 - and above Additional Annual Maintenance Fees  Where 5000 or more people will be on the premises the 5,000 - 9,999 10,000 - 14,999 15,000 - 19,999 20,000 - 29,999 30,000 - 39,999 40,000 - 49,999 50,000 - 59,999 60,000 - 69,999 70,000 - 79,999	LI01/C885 (D04)	LIO1/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00 1,000.00 2,000.00 4,000.00 12,000.00 12,000.00 12,000.00 20,000.00 24,000.00 24,000.00	40,000.00 48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 1,050.00 1,050.00 1,000.00 2,000.00 12,000.00 12,000.00 20,000.00 24,000.00 24,000.00 24,000.00 24,000.00 24,000.00 24,000.00	
60,000 – 69,999 70,000 – 79,999 80,000 – 89,999 90,000 and over  Annual Maintenance Fees - Premises /Club Premises  Band A 0 - £4, 300 Band B £4,300 - £33,000 Band C £33,000 - £87,000 Band D £87,000 - £125,000 Band D £87,000 - £125,000 Band E £125,001 – and above  Additional Annual Maintenance Fees  Where 5000 or more people will be on the premises the 5,000 – 9,999 10,000 – 14,999 15,000 – 19,999 10,000 – 19,999 30,000 – 39,999 40,000 – 49,999 50,000 – 59,999 60,000 – 69,999 70,000 – 79,999 80,000 – 89,999 80,000 – 89,999 80,000 – 89,999 80,000 – 89,999 80,000 – 89,999 80,000 – 89,999 80,000 – 89,999	LI01/C885 (D04)	LI01/C900 (3)	48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00 1,000.00 2,000.00 4,000.00 8,000.00 12,000.00 16,000.00 20,000.00	40,000.00 48,000.00 56,000.00 64,000.00 70.00 180.00 295.00 320.00 640.00 350.00 1,050.00 1,000.00 2,000.00 12,000.00 12,000.00 24,000.00 24,000.00 24,000.00 28,000.00 32,000.00 32,000.00 32,000.00 32,000.00 32,000.00 32,000.00 33,000.00 34,000.00 34,000.00 32,000.00 32,000.00 32,000.00	

VAT Codes: Chiltern South Bucks

LICENCES	General led		2017/18	2018/19
	Chiltern	South Bucks	£	£
Personal Licence - Statutory Fees				
Grant of Licence	LI01/C885 (D04)	LI01/C900 (3)	37.00	37.00
Renewal of Licence	LI01/C885 (D04)	LI01/C900 (3)	37.00	37.00
Other Fees Payable				
Supply of Copies of Information Contained in Register	LI01/C885 (D04)	LI01/C900 (3)	50.00	50.00
Application for Copy of Licence	LI01/C885 (D04)	LI01/C900 (3)	10.50	10.50
Provisional Statement Applications	LI01/C885 (D04)	LI01/C900 (3)	315.00	315.00
Replacement Licence after loss/theft	LI01/C885 (D04)	LI01/C900 (3)	10.50	10.50
Notification of change of name or address	LI01/C885 (D04)	LI01/C900 (3)	10.50	10.50
Application to vary a Designated Premises Supervisor	LI01/C885 (D04)	LI01/C900 (3)	23.00	23.00
Transfer of a premises licence/club premises certificate	LI01/C885 (D04)	LI01/C900 (3)	23.00	23.00
Interim Authority Notice	LI01/C885 (D04)	LI01/C900 (3)	23.00	23.00
Notification of Interest by Freeholder	LI01/C885 (D04)	LI01/C900 (3)	21.00	21.00
Temporary Event Notices	LI01/C885 (D04)	LI01/C900 (3)	21.00	21.00
Application for Notice on theft, loss etc of Temporary	LI01/C885 (D04)	LI01/C900 (3)		
Event Notice			21.00	22.00
Gambling Act 2005 - Statutory Fees				
Licensed Premises Gaming Machine Permit				
New Applications	LI01/C886 (D04)	LI01/C901 (3)	150.00	150.00
Transitional Application Fee	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Existing operator Grant	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Variation	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Transfer	LI01/C886 (D04)	LI01/C901 (3)	25.00	25.00
Annual Fee	LI01/C886 (D04)	LI01/C901 (3)	50.00	50.00
Change of name	LI01/C886 (D04)	LI01/C901 (3)	25.00	25.00
Copy of Permit	LI01/C886 (D04)	LI01/C901 (3)	15.00	15.00
Licensed Premises Automatic Notification Process				
On notification	LI01/C886 (D04)	LI01/C901 (3)	50.00	50.00
Club Gaming Permits				
New Application	LI01/C886 (D04)	LI01/C901 (3)	200.00	200.00
Grant (Club Premises Certificate holder)	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Existing operator Grant	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Variation	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Renewal	LI01/C886 (D04)	LI01/C901 (3)	200.00	200.00
Renewal (Club Premises Certificate holder)	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Annual Fee	LI01/C886 (D04)	LI01/C901 (3)	50.00	50.00
Copy of Permit	LI01/C886 (D04)	LI01/C901 (3)	15.00	15.00
Renewal - Fast Track Clubs	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Renewal - Transitional Application Fee	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Club Machine Permits				
New Application	LI01/C886 (D04)	LI01/C901 (3)	200.00	200.00
Grant (Club Premises Certificate holder)	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Existing operator Grant	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Variation	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Renewal	LI01/C886 (D04)	LI01/C901 (3)	200.00	200.00
Renewal (Club Premises Certificate holder)	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00
Annual Fee	LI01/C886 (D04)	LI01/C901 (3)	50.00	50.00
Copy of Permit	LI01/C886 (D04)	LI01/C901 (3)	15.00	15.00
Copy of Permit				
Renewal - Fast Track Clubs	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00

VAT Codes: Chiltern South Bucks

LICENCES	General led	dger code	2017/18	2017/19	
	Chiltern	South Bucks	£	£	
Family Entertainment Centre Gaming Machine	1704 (5005 (500)				
Grant	LI01/C886 (D04)	LI01/C901 (3)	300.00	300.00	
Renewal	LI01/C886 (D04)	LI01/C901 (3)	300.00	300.00	
Existing operator Grant	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00	
Change of name	LI01/C886 (D04)	LI01/C901 (3)	25.00	25.00	
Copy of Permit	LI01/C886 (D04)	LI01/C901 (3)	15.00	15.00	
Renewal - Transitional Application Fee	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00	
Prize Gaming Permits					
Grant	LI01/C886 (D04)	LI01/C901 (3)	300.00	300.00	
Renewal	LI01/C886 (D04)	LI01/C901 (3)	300.00	300.00	
Existing operator Grant	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00	
Change of name	LI01/C886 (D04)	LI01/C901 (3)	25.00	25.00	
Copy of Permit	LI01/C886 (D04)	LI01/C901 (3)	15.00	15.00	
Renewal - Transitional Application Fee	LI01/C886 (D04)	LI01/C901 (3)	100.00	100.00	
Small Lotteries & Amusement for Raffles (3)					
Registration	LI01/C886 (D04)	LI01/C901 (3)	40.00	40.00	
Annual Fee	LI01/C886 (D04)	LI01/C901 (3)	20.00	20.00	
Gambling Act Premises Licence Fees					
Application Fee					
Regional Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	15,000.00	15,000.00	
Large Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	10,000.00	10,000.00	
Small Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	8,000.00	8,000.00	
Bingo Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	3,500.00	3,500.00	
Adult Gaming Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	2,000.00	2,000.00	
Betting Premises (Track) Licence	LI01/C886 (D04)	LI01/C901 (3)	2,500.00	2,500.00	
Family Entertainment Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	2,000.00	2,000.00	
Betting Premises (Other) Licence	LI01/C886 (D04)	LI01/C901 (3)	3,000.00	3,000.00	
Application Fee for Premises with a Provisional Statement					
Regional Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	8,000.00	8,000.00	
Large Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	5,000.00	5,000.00	
Small Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	3,000.00	3,000.00	
Bingo Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,200.00	1,200.00	
Adult Gaming Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,200.00	1,200.00	
Betting Premises (Track) Licence	LI01/C886 (D04)	LI01/C901 (3)	950.00	950.00	
Family Entertainment Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	950.00	950.00	

VAT Codes: Chiltern South Bucks

LICENCES	General ledger code			2017/19
	Chiltern	South Bucks	£	£
Annual Fee				
Regional Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	15,000.00	15,000.00
Large Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	10,000.00	10,000.00
Small Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	5,000.00	5,000.00
Converted Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	3,000.00	3,000.00
Bingo Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,000.00	1,000.00
Adult Gaming Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,000.00	1,000.00
Betting Premises (Track) Licence	LI01/C886 (D04)	LI01/C901 (3)	1,000.00	1,000.00
Family Entertainment Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	750.00	750.00
Betting Premises (Other) Licence	LI01/C886 (D04)	LI01/C901 (3)	600.00	600.00
Transfer Application Fee				
Regional Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	6,500.00	6,500.00
Large Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	2,150.00	2,150.00
Small Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,800.00	1,800.00
Converted Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,350.00	1,350.00
Bingo Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,200.00	1,200.00
Adult Gaming Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,200.00	1,200.00
Betting Premises (Track) Licence	LI01/C886 (D04)	LI01/C901 (3)	950.00	950.00
Family Entertainment Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	950.00	950.00
Betting Premises (Other) Licence	LI01/C886 (D04)	LI01/C901 (3)	1,200.00	1,200.00
Variation Application Fee				
Regional Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	7,500.00	7,500.00
Large Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	5,000.00	5,000.00
Small Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	4,000.00	4,000.00
Converted Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	2,000.00	2,000.00
Bingo Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,750.00	1,750.00
Adult Gaming Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,000.00	1,000.00
Betting Premises (Track) Licence	LI01/C886 (D04)	LI01/C901 (3)	1,250.00	1,250.00
Family Entertainment Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,000.00	1,000.00
Betting Premises (Other) Licence	LI01/C886 (D04)	LI01/C901 (3)	1,500.00	1,500.00
Provisional Statement Application Fee				
Regional Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	15,000.00	15,000.00
Large Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	10,000.00	10,000.00
Small Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	8,000.00	8,000.00
Bingo Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	3,500.00	3,500.00
Adult Gaming Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	2,000.00	2,000.00
Betting Premises (Track) Licence	LI01/C886 (D04)	LI01/C901 (3)	2,500.00	2,500.00
Family Entertainment Centre Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	2,000.00	2,000.00
Betting Premises (Other) Licence	LI01/C886 (D04)	LI01/C901 (3)	3,000.00	3,000.00

VAT Codes: Chiltern South Bucks

LICENCES	General le Chiltern	edger code South Bucks	2017/18 £	2018/19 £
	Ciliterii	Journ Bucks	_	-
Application for Reinstatement Fee				
Regional Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	6,500.00	6,500.00
Large Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	2,150.00	2,150.00
Small Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,800.00	1,800.00
Converted Casino Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,350.00	1,350.00
Bingo Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	1,200.00	1,200.00
Adult Gaming Centre Premises Licence	LI01/C886 (D04) LI01/C886 (D04)	LI01/C901 (3)	1,200.00	1,200.00
Betting Premises (Track) Licence	LI01/C886 (D04)	LI01/C901 (3)	950.00 950.00	950.00 950.00
Family Entertainment Centre Premises Licence Betting Premises (Other) Licence	LI01/C886 (D04)	LI01/C901 (3)	1,200.00	1,200.00
Change of Circumstances Fee	LI01/C886 (D04)	LI01/C901 (3) LI01/C901 (3)	50.00	50.00
Duplicate Licence Fee	LI01/C886 (D04)	LI01/C901 (3)	25.00	25.00
Copy Premises Licence	LI01/C886 (D04)	LI01/C901 (3)	25.00	25.00
Sex Establishments/Sexual Entertainment Venues				
Fee in respect of an application for grant, transfer or renewal of a licence for	r		3,500.00	3,500.00
a sex establishment.	LI01/C893 (D04)	LI01/C908 (3)		
Grant of Licence	LI01/C893 (D04)	LI01/C908 (3)	3,277.00	3,500.00
Annual Renewal of Licence	LI01/C893 (D04)	LI01/C908 (3)	3,277.00	3,500.00
Transfers	LI01/C893 (D04)	LI01/C908 (3)	3,277.00	3,500.00
Variations	LI01/C893 (D04)	LI01/C908 (3)	3,277.00	3,500.00
Scrap Metal Dealers				
Site licence	LI01/C892 (D04)	LI01/C907 (3)	500.00	500.00
Mobile licence	LI01/C892 (D04)	LI01/C907 (3)	250.00	250.00
Variation	LI01/C892 (D04)	LI01/C907 (3)	50.00	50.00
Badge/vehicle	LI01/C892 (D04)	LI01/C907 (3)	25.00	25.00
<u>Miscellaneous</u>				
Registration of:- Acupuncturists Tattooists, Ear Piercing	LI01/C891 (D04)	LI01/C906 (3)	185.00	185.00
and Electrolvis Premises (3) Acupuncture/Tattooing/Ear Piercing/ Electrolysis: per establishment	LI01/C891 (D04)	LI01/C906 (3)	180.00	185.00
New personal licences for;	LI01/C891 (D04)	LI01/C906 (3)	450.00	
Acupuncturist (3)			169.00	
Tattooists (3)	LI01/C891 (D04)	LI01/C906 (3)	169.00	
Electrolysis (3)	LI01/C891 (D04)	LI01/C906 (3)	169.00	
Ear Piercing (3) Acupuncture/Tattooing/Ear Piercing/ Electrolysis: per person.	LI01/C891 (D04) LI01/C891 (D04)	LI01/C906 (3) LI01/C906 (3)	169.00 70.00	169.00
			22.00	22.00
Street Trading Consent: per day or part Monday-	LI01/C895 (D04)	LI01/C910 (3)	33.00	33.00
Thursday. Street Trading Consent: per day or part Friday - Sunday.	LI01/C893 (D04)	H01/C910 (3)	52.00	52.00
Street Trading Consent: Application Fee	LI01/C895 (D04) LI01/C895 (D04)	LI01/C910 (3) LI01/C910 (3)	66.00	66.00
Graffiti removal kits. Graffiti recharge of contractor removal cost.	EH01/C957 (D45) EH01/C957 (D45)		13.00 Cost Recovery	13.00 Cost Recovery
ENVIRONMENTAL HEALTH SERVICES	General le	edger code	2017/18	2018/19
	Chiltern	South Bucks	£	£
Food Certificates Export / Condemnation	EH01/C956 (D04)	EH01/S956 (3)	137.00 + officer time (£47p/h) & collection/	140.00 + officer time (£47p/h) & collection/ disposal
Pre application work - associated with S61 Control of Pollution Act (Prior consent for work on construction sites)	EH01/C956 (D40)	EH01/S956 (1b)	£50 per hour	
Expedited processing of applications made for prior consent for work on construction sites (noise)	EH01/S956 (D40)	EH01/S956 (1b)	£50 per hour	
Stray Dog Fees				
Statutory Fee	E700/C956 (D04)	3630/S956 (3)	25.00	25.00
Administration Fee	E700/C956 (D40)	3630/S956 (1b)	20.00	20.00
Kennelling fees per day		3630/S956 (1b)	15.50	15.50
Kennelling fees per day	E700/C956 (D40)		12.50	12.50
Collection of fees charge by SBDC		3630/S956 (1b)	40.00	40.00
Collection of fees charge (payable direct to kennels).	E700/C956 (D40)		15.00	15.00
Stray Dog Collection Charge	E700/C956 (D40)	3630/S956 (1b)	98.00	100.00
Discretionary Stray dog returned to owner from Kennels	E700/C956 (D40)	3630/S956 (1b)	75.00	75.00
Discretionary Stray dog returned to owner not gone to kennel or in transit to kennel		3630/S956 (1b)	70.00	70.00
Stray Dogs Out of Hours		3630/S956 (1b)	145.00	98.00

VAT Codes: Chiltern South Bucks

ENVIRONMENTAL HEALTH SERVICES	General le	General ledger code		2018/19	
	Chiltern	South Bucks	£	£	
Food Hygiene Courses:		E1104 (50E 5 ( f)	200.00	200.00	
In-house group Hygiene Awareness Courses	EH01/C956 (D03)	EH01/S956 (4)	308.00	308.00	
Improving your food hygiene rating (1/2 day) Minimum 7 delegates	EH01/C956 (D03)	EH01/S956 (4)	51.00	51.00	
Health and Safety (for manual handling techniques) (1/2		EH01/S956 (4)	31.00	31.00	
day) in-house group courses (max 16 delegates)	EH01/C956 (D03)				
Introduction to HACCP (Hazard Analysis Critical Control		EH01/S956 (4)	112.00	112.00	
Point) for Food Safety (1/2 Day). Minimum 4 delegates					
	EH01/C956 (D03)				
Level 2 Courses: Online e-learning course Food Hygiene		EH01/S956 (4)	25.00	25.00	
courses per candidate	EH01/C956 (D03)				
Level 2 Courses: 1 day Food Hygiene courses per	FU01 (COEC (DO3)	EH01/S956 (4)	86.00	86.00	
candidate (includes lunch)	EH01/C956 (D03)				
BII Level 2 Personal License Holder course	EH01/C956 (D03)	EH01/S956 (4)	620.00	620.00	
Level 2 Courses: 1 day Food and Health and Safety		EH01/S956 (4)	311.00	311.00	
private in-house group courses (max 16 delegates)		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
,	EH01/C956 (D03)				
Level 2 Manual Handling per candidate	EH01/C956 (D03)	EH01/S956 (4)	86.00	86.00	
Level 2 COSHH Course (1/2 day course) per candidate		EH01/S956 (4)	51.00	51.00	
	EH01/C956 (D03)				
Level 3 Risk Assessment Course per candidate	EH01/C956 (D03)	EH01/S956 (4)	178.00	178.00	
Miscellaneous:					
Food Hygiene Rating Scheme re-inspection		EH01/S956 (4)	cost recovery	150.00	
,,,	EH01/C956 (D03)		ĺ		
Pre-inspection advisory visit up to 6 hours consultancy	EH01/C956 (D03)	EH01/S956 (4)	306.00	306.00	
			Additional	Additional hours at	
			hours at	£47/hour	
			f47/hour		
SFBB packs for existing businesses	EH01/C956 (D03)	EH01/S956 (4)	15.00	15.00	
Investigating High Hedges complaints	EH01/C861 (D04)	EH01/S861 (4)	450.00	450.00	
	EH01/C956 (D03)	EH01/S956 (4)	At cost	At cost (officers recharge	
			(officers	rate £47 p/h)	
			recharge rate		
			£47 p/h)		
Other Advisory visits and services					

VAT Codes: Chiltern South Bucks

 $(D45) = inclusive \ standard \ rated \ (D40) = plus \ standard \ rated \ (D08) = zero \ rated \ (D04) = outside \ scope, \ (D03) = exempt \ (1a) = inclusive \ standard \ rated \ (1b) = plus \ standard \ rated \ (2) = zero \ rated \ (3) = outside \ scope, \ (4) = exempt \ (2) = zero \ rated \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \ (3) = outside \ scope, \ (4) = exempt \$ 

MISCELLANEOUS SERVICES	General le Chiltern	dger code South Bucks	2017/18 £	2018/19 £
Public health funerals	EH01/C785 (D04)	EH01/5785 (3)	cost of recovery of funeral and crematorium charges plus £47/hour officer charge	cost of recovery of funeral and crematorium charges plus £47/hour officer charge
Formulation of professional opinion on subject requested		EH01/S956 (3)	64.00 (minimum charge 64.00)	64.00 (minimum charge 64.00)
Charge for provision of witness statements under various Acts of Parliament		EH01/S956 (3)	64.00 (minimum charge 64.00)	64.00 (minimum charge 64.00)
Photographs in connection with the above Application for loudspeaker in street consent Application for consent to unload vehicles before 9.00 9 a.m. on Sunday		EH01/S956 (1a) EH01/S956 (3) EH01/S956 (3)	5.70 43.00 155.00	5.70 43.00 155.00
Water Sampling at Private Supplies: Revised charges from Private Water Supply Regulations PWS Risk assessment PWS risk based sampling PWS Investigation PWS Investigation PWS Granting authorisation Analysing Samples Reg 10 Analysing Samples Check monitoring Analysing Samples Audit monitoring (No fee is payable where samples are taken and	EH01/C956 (D40) EH01/C956 (D40) EH01/C956 (D40) EH01/C956 (D40) EH01/C956 (D40)	EH01/S956 (1b) EH01/S956 (1b) EH01/S956 (1b) EH01/S956 (1b) EH01/S956 (1b) EH01/S956 (1b) EH01/S956 (1b)	500.00 100.00 100.00 100.00 25.00 100.00 500.00	500.00 100.00 100.00 100.00 25.00 100.00 500.00
Photocopy Charge		EH01/S956 (1a)	10 p per sheet	
Return of Non Statutory and Governmental Questionnaires		EH01/S956 (1a)	Cost to be advised based on offic recharge rate and discretion to waive adj	
Provision of Non Statutory professional services in reply to commercial organisations		EH01/S956 (1a)		pe advised based on officers e and discretion to waive or adjust
Provision of CIEH accredited training courses		EH01/S956 (1a)	,	g provision and examination cration and accommodation.

VAT Codes: Chiltern South Bucks

(D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rated (D04)=outside scope, (D03)=exempt (1a)=inclusive standard rated (1b)=plus standard rated (2)=zero rated (3)=outside scope, (4)=exempt

PEST CONTROL	General ledger code		2017/18	2018/19
Charges payable direct to contractor	Chiltern	South Bucks	£	£
Rats		n/a	39.50	39.50
Mice	n/a		39.50	39.50
Wasps	n/a		39.00	39.00
Glis	į	n/a	84.00 plus	84.00 plus returnable
			returnable	deposit for cage
			deposit for	
			cane	
Other public health insects	1	n/a	68.00	68.00

Free pest control services available in relation to Public Health pests to those in receipt of an income related benefits at the discretion of the Head of Healthy Communities or Environmental Health Manager.

Note: These prices are set by the contractor and may change during the life of the contract.

POLLUTION REDUCTION	General lec	lger code South Bucks	2017/18 £	2018/19 £
	Cintern	South Bucks	-	_
Contaminated Land: Professional Opinion - Contaminated land enquiries per				
hour -	G450/C957 (D40)		100.00	
Copies of plans and information regarding a	G430/C337 (D40)		100.00	
contaminated land site.	G450/C957 (D40)		£50+£47/hr	
IPPC				
Permits Subsistence Charge - A2 Licence, LOW Risk Rated	EH01/C894 (D04)		1.384.00	
Permits Subsistence Charge -A2 Licence, MEDIUM Risk Rated	EH01/C894 (D04)		1,541.00	
Permits Subsistence Charge - A2 Licence HIGH Risk Rated	EH01/C894 (D04)		2,233.00	
Permits Subsistence Charge - Part B Licence, LOW Risk Rated	EH01/C894 (D04)		739.00	
Permits Subsistence Charge - Part B Licence, MEDIUM Risk Rated	EH01/C894 (D04)		1,111.00	
Permits Subsistence Charge - Part B Licence, HIGH Risk Rated Subsistence Mobile Crusher LOW	EH01/C894 (D04) EH01/C894 (D04)		1,672.00 618.00	
Subsistence Mobile Crusher MEDIUM	EH01/C894 (D04)		989.00	
Subsistence Mobile Crusher HIGH	EH01/C894 (D04)		1,484.00	
Subsistence Vehicle Refinisher LOW Risk	EH01/C894 (D04)		218.00	
Subsistence Vehicle Refinisher MEDIUM Risk	EH01/C894 (D04)		349.00	
Subsistence Vehicle Refinisher HIGH Risk	EH01/C894 (D04)		524.00	
Subsistence Reduced Fee Activity LOW Risk	EH01/C894 (D04)		76.00	
Subsistence Reduced Fee Activity MEDIUM Risk	EH01/C894 (D04)		151.00	
Subsistence Reduced Fee Activity HIGH Risk Application Fee - Standard Process	EH01/C894 (D04) EH01/C894 (D04)		227.00 1,579.00	
Application Reduced Fee Activity (except Vehicle Refinisher)	EH01/C894 (D04)		148.00	
Application PVR 1 & 2	EH01/C894 (D04)		246.00	
Application Vehicle Refinisher	EH01/C894 (D04)		346.00	
Application - Mobile Crusher	EH01/C894 (D04)		1,579.00	
Part B Standard Process Transfer	EH01/C894 (D04)		162.00	
Part B Standard Process Partial Transfer	EH01/C894 (D04)		476.00	
Part B New Operator at low risk Reduced Fee Activity Surrender all Part B Activites	EH01/C894 (D04) EH01/C894 (D04)		75.00	
Part B Substantial Change - Standard Process	EH01/C894 (D04)		1,005.50	
Part B Substantial Change- Standard where substantial			_,	
change results in new PPC activity	EH01/C894 (D04)		1,579.00	
Part B Substantial Change- Reduced Fee Activity	EH01/C894 (D04)		98.00	
Reduced Fee Activiy - Partial Transfer	EH01/C894 (D04)		45.00	
QUARTERLY PAYMENT OPTION ALL IPPC - Additional Charge	EH01/C894 (D04)		36.00	
HOUSING	General lec	lger code	2017/18	2018/19
	Chiltern	South Bucks	£	£
Houses with mulitple occupation licensing fees:				
Basic fee.	HO01/C800 (D04)		405.00	376.00
Disclosure Scotland fee (paid directly by applicant)	HO01/C800 (D04)		20.00	25.00
Extra assistance or advise on incomplete applications or				
Extra assistance or advice on incomplete applications, or where property is larger and more complex (per hour).	HO01/C800 (D04)		45.00	47.00
where property is larger and more complex (per nour).	11001/ 0000 (504)		45.00	47.00
Houses with mulitple occupation- additions:				
Additions:	HO01/C800 (D04)		45.00	47.00
Houses with mulitple occupation- Deductions:				
Professionally qualified or accredited landlord.	HO01/C800 (D04)		45.00	47.00
No assistance required (and complete application submitted first time).	HO01/C800 (D04)		45.00	47.00
Complete application submitted within 3 months of issue of forms.	HO01/C800 (D04)		45.00	47.00
Housing Enforcement Charges				
Housing Enforcement Charges: Improvement/prohibition notice/orders (for 1st notice).	HO01/C800 (D04)		100.00	100.00
	, (201)			
Additional notices (maximum of £300/property) notice				
fee waived if complied with within timescales.	HO01/C800 (D04)		50.00	50.00
Health and Housing Recharge costs: cost of contractor				
following service of a Statutory Notice plus officer time.	HO01/C800 (D04)		50.00	47.00

VAT Codes: Chiltern South Bucks

(D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rate (1a)=inclusive standard rated (1b)=plus standard rated (2)=zero rated (3)=  $\frac{1}{2}$ 

BUILDING CONTROL	General ledger	code 2017/	/18 2018/19
	Chiltern Se	outh Bucks	££

The Building (Local Authority Charges) Regulations 2010 authorise Local Authorities in England & Wales to fix and recover charges for the performance of their main building control functions relating to building regulations in a charging scheme governed by the principles laid down in the Regulations. This scheme was adopted by the Council effective from 1<sup>st</sup> October 2010. The setting of charges is dealt with by the Building Control Manager in consultation with the Sustainability Portfolio Holder and the Head of Finance. Revised charges are subsequently reported to Members for information.

PHOTOCOPYING (1a)	General le	edger code	2017/18	2018/19
	Chiltern	South Bucks	£	£
A4 Sheet B/W	PP01/C940 (D45)	DM02/S940 (1a)	10p	10p
A4 Sheet Colour	PP01/C940 (D45)	DM02/S940 (1a)	20p	20p
A3 Sheet B/W	PP01/C940 (D45)	DM02/S940 (1a)	20p	20p
A3 Sheet Colour	PP01/C940 (D45)	DM02/S940 (1a)	40p	40p
Large maps re-produced by the Plotter		DM02/S940 (1a)	10.00	10.00
A2 - Per Sheet	PP01/C940 (D45)		£4.80	
			emailed /	
			£5.80	
			nosted	No charge
A1 - Per Sheet	PP01/C940 (D45)		£10.60	
			emailed /	for emailed
			£11.60	ioi emaneu
			nosted	
A0 - Per Sheet *1	PP01/C940 (D45)		£15.90	copies
			emailed /	
			£16.90	
			nosted	
Sale of Council Documents: Decision Notices & Tree Preservation	Ord( PP01/C940 (D45)		10.40	NIL

- Decision Notice (Planning)/Appeal
- Tree Preservation Orders
- Legal Agreements, etc.

VAT Codes: Chiltern South Bucks

PLANNING A	ADVICE AND INFORMATION	General ledger o Chiltern So	code 2017/18 uth Bucks £	2018/19 £
Pre-Applicati	ion Advice (1b)			
Administration	on Charges (per hour)			
- Head of Se	rvice	DMC	)2/S850 (1b) 220.00	264.00
- Area Team	Manager	DMC	02/S850 (1b) 170.00	204.00
- All other pl	anning officers/equivalent	DMC	02/S850 (1b) 150.00	180.00
- Assistant Pl	lanning Officer/Customer	DMC	02/S850 (1b) 100.00	N/A
Site Visits – F	Flat Rate per officer	DMC	02/S850 (1b) 100.00	120.00
Planning: Pr	re-Application / Post Decision Advice and	Extant Enforcement Notices.		
Enlargemen	t, improvement or other,			
alteration of	f existing dwelling and other	DM01/C9E0/D4E\	165.00	198.00
	Meeting and follow up letter	DM01/C850 (D45)		
N	Letter only	DM01/C850 (D45)	110.00	132.00
	ntial dwellings:			
1 dwelling	Masting and follow up latter	DM01 (C0E0 (D4E)	380.00	456.00
	Meeting and follow up letter	DM01/C850 (D45)	255.00	306.00
2 1 111	Letter only	DM01/C850 (D45)	255.00	300.00
2 dwellings	Meeting and follow up letter	DM01/C850 (D45)	480.00	576.00
	Letter only	DM01/C850 (D45)	320.00	384.00
3 dwellings	Letter only	DIVIO1/ C030 (D43)	320.00	304.00
3 aweilings	Meeting and follow up letter	DM01/C850 (D45)	675.00	810.00
	Letter only	DM01/C850 (D45)	450.00	540.00
4 dwellings	Letter only	D11101/ C030 (D 13)	150.00	3 10.00
4 aweilings	Letter only	DM01/C850 (D45)	575.00	690.00
6 - 10 dwellii	•	202, 2000 (2.10)	373.00	030.00
o io awaiii	Meeting and follow up letter	DM01/C850 (D45)	960.00	1,152.00
	Letter only	DM01/C850 (D45)	640.00	768.00
11 - 50 dwell	•	.,,		
11 So awen	Meeting and follow up letter	DM01/C850 (D45)	1,915.00	2,298.00
	Letter only	DM01/C850 (D45)	1,275.00	1,530.00
51-75 dwellii	nas			
31 /3 arrenn	Meeting and follow up letter	DM01/C850 (D45)	2,870.00	3,444.00
	Letter only	DM01/C850 (D45)	1,915.00	2,298.00
76-100 dwell	•	.,,	,	,
	Meeting and follow up letter	DM01/C850 (D45)	3,820.00	4,584.00
	Letter only	DM01/C850 (D45)	2,550.00	3,060.00
101-150 dwe	•		•	-
	Meeting and follow up letter	DM01/C850 (D45)	5,740.00	6,888.00
	Letter only	DM01/C850 (D45)	3,820.00	4,584.00
151+ dwellin	•	. ,	,	
	Meeting and follow up letter	DM01/C850 (D45)	7,645.00	9,174.00
	Letter only	DM01/C850 (D45)	5,095.00	6,114.00
	,	, (- 10)	2,233.00	-,

VAT Codes: Chiltern South Bucks

(D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rate (1a)=inclusive standard rated (1b)=plus standard rated (2)=zero rated (3)=

PLANNING ADVICE AND INFORMATION	RMATION General ledger code		2018/19
	Chiltern South Bucks	£	£
Commercial Development (Use Classes B1, B2, B8 and A1-A5)			
1-100m <sup>2</sup> (gross floor area)			
Meeting and follow up letter	DM01/C850 (D45)	385.00	462.00
Letter only	DM01/C850 (D45)	255.00	306.00
101-500m <sup>2</sup> (gross floor area)			
Meeting and follow up letter	DM01/C850 (D45)	720.00	864.00
Letter only	DM01/C850 (D45)	480.00	576.00
501-1,000m <sup>2</sup> (gross floor area)			
Meeting and follow up letter	DM01/C850 (D45)	1,080.00	1,296.00
Letter only	DM01/C850 (D45)	720.00	864.00
1,001-5,000m <sup>2</sup> (gross floor area)			
Meeting and follow up letter	DM01/C850 (D45)	1,915.00	2,298.00
Letter only	DM01/C850 (D45)	1,275.00	1,530.00
5,001-10,000m <sup>2</sup> (gross floor area)			
Meeting and follow up letter	DM01/C850 (D45)	3,820.00	4,584.00
Letter only	DM01/C850 (D45)	2,550.00	3,060.00
10,001m <sup>2</sup> + (gross floor area)			
Meeting and follow up letter	DM01/C850 (D45)	7,645.00	9,174.00
Letter only	DM01/C850 (D45)	5,095.00	6,114.00
Developments falling within Use Classes C1, C2, D1 and D2			
1-100m² (gross floor area)			
Meeting and follow up letter	DM01/C850 (D45)	385.00	462.00
Letter only	DM01/C850 (D45)	255.00	306.00
101-500m <sup>2</sup> (gross floor area)			
Meeting and follow up letter	DM01/C850 (D45)	720.00	864.00
Letter only	DM01/C850 (D45)	480.00	576.00
501-1,000m <sup>2</sup> (gross floor area)			
Meeting and follow up letter	DM01/C850 (D45)	1,080.00	1,296.00
Letter only	DM01/C850 (D45)	720.00	864.00
1,001-5,000m <sup>2</sup> (gross floor area)			
Meeting and follow up letter	DM01/C850 (D45)	1,915.00	2,298.00
Letter only	DM01/C850 (D45)	1,275.00	1,530.00
5,001m <sup>2</sup> + (gross floor area)			
Meeting and follow up letter	DM01/C850 (D45)	3,820.00	4,584.00
Letter only	DM01/C850 (D45)	2,550.00	3,060.00
Change of the (COII) of minimal 1111	- :- fl+		
Change of use (C.O.U) of existing buildings or land with no increase	•	305.00	462.00
Meeting and follow up letter	DM01/C850 (D45)	385.00	462.00
Letter only	DM01/C850 (D45)	255.00	306.00

<sup>\* (</sup>a-excluding change of use to residential - for this, please see Category 2) (b- other than for (a) above, where an increase of floor-space is proposed as well as a C.O.U, the fee will be charged in the category of developement of the proposed new use).

#### Agriculture and Forestry.

Erection of new buildings, glasshouses or poly-tunnels with	a gross floor area up to 465m <sup>2</sup>		
Meeting and follow up letter	DM01/C850 (D45)	185.00	222.00
Letter only	DM01/C850 (D45)	120.00	144.00
All other agricultural buildings and development.			
Meeting and follow up letter	DM01/C850 (D45)	385.00	462.00
Letter only	DM01/C850 (D45)	255.00	306.00

VAT Codes: Chiltern South Bucks

PLANNING ADVICE AND INFORMATION		General ledger code		2018/19
	Chiltern	South Bucks	£	£
Erection, alterations or replacement of plant or machinery	<i>I</i> .			
Meeting and follow up letter	DM01/C850 (D45)		95.00	114.00
Letter only	DM01/C850 (D45)		65.00	78.00
zette. oy	2		03.00	7 0.00
Buildings and structures for equestrian purposes including	g stables, livery stables and r	riding schools.		
1-40m² (gross floor area)				
Meeting and follow up letter	DM01/C850 (D45)		195.00	234.00
Letter only	DM01/C850 (D45)		130.00	156.00
41-75m <sup>2</sup> (gross floor area)				
Meeting and follow up letter	DM01/C850 (D45)		290.00	348.00
Letter only	DM01/C850 (D45)		195.00	234.00
76-1,000m <sup>2</sup> (gross floor area)	•			
Meeting and follow up letter	DM01/C850 (D45)		480.00	576.00
Letter only	DM01/C850 (D45)		320.00	384.00
1,001-3,750m <sup>2</sup> (gross floor area)	, ()			
Meeting and follow up letter	DM01/C850 (D45)		960.00	1,152.00
Letter only	DM01/C850 (D45)		640.00	768.00
3751m <sup>2</sup> + (gross floor area)	= (=)			
Meeting and follow up letter	DM01/C850 (D45)		1,915.00	2,298.00
Letter only	DM01/C850 (D45)		1,275.00	1,530.00
and the construction of car parks, service roads and other			165.00	100.0
Meeting and follow up letter	DM01/C850 (D45)		165.00	198.00
Letter only	DM01/C850 (D45)		110.00	132.00
Advertisements.				
Meeting and follow up letter	DM01/C850 (D45)		195.00	234.00
Letter only	DM01/C850 (D45)		130.00	156.00
Telecommunications development.				
Meeting and follow up letter	DM01/C850 (D45)		480.00	576.00
Letter only	DM01/C850 (D45)		320.00	384.00
Outline Proposals:				
All Outline Proposals will be charged at the same rate as if the The request for advice will have to be accompanied by indic				
Non-Material Amendments and Minor Material Amendme	ents			
Householder				
Meeting and follow up letter	DM01/C850 (D45)		140.00	168.00
wiccuing and follow up letter	DIVIO1/ C030 (D43)		±-10.00	100.00

Householder			
Meeting and follow up letter	DM01/C850 (D45)	140.00	168.00
Letter only	DM01/C850 (D45)	90.00	108.00
Other			
Meeting and follow up letter	DM01/C850 (D45)	290.00	348.00
Letter only	DM01/C850 (D45)	195.00	234.00
Requests to withdraw extant Enforcement Notices			
Meeting and follow up letter	DM01/C850 (D45)	335.00	402.00
Letter only	DM01/C850 (D45)	225.00	270.00
Requests to confirm that an extant Enforcement Notic	e has been complied with.		
Meeting and follow up letter	DM01/C850 (D45)	385.00	462.00
Letter only	DM01/C850 (D45)	255.00	306.00

VAT Codes: Chiltern South Bucks

PLANS, POLICIES AND PUBLISHED INFORMATION	General led Chiltern	lger code South Bucks	2017/18 £	2018/19 £
South Bucks Core Strategy (Adopted February 2011) Adopted Core Strategy for Chiltern District (Nov 2011)* - B/W (Colour		PP01/S860 (2)	17.50	17.50
cover)	PP01/C860 (D08)		5.10	5.10
South Bucks District Local Plan 1999	PP01/C600 (D06)	PP01/S860 (2)	20.00	20.00
Adopted Chiltern District Local Plan (consolidated Sept 2007 and Nov		FF01/3800 (2)	20.00	20.00
2011) - B/W (Colour cover)	PP01/C860 (D08)		10.20	10.20
South Bucks Development Plan Proposals	1101/2000 (200)	PP01/S860 (2)	20.00	20.00
Map		, (=)		
Policies Map for Chiltern District (adopted Nov 2011) full colour				
document	PP01/C860 (D08)		12.20	12.20
Proposed changes to the Policies Map arising from the submission of				
the Delivery DPD (February 2014) - B/W	PP01/C860 (D08)		5.60	5.60
Core Strategy Inspectors Report (January		PP01/S860 (2)	4.20	4.20
Statement of Community Involvement		PP01/S860 (2)	8.60 4.80	8.60 4.80
Local Development Scheme (March 2010) Residential Design Guide SPD (October 2008)		PP01/S860 (2) PP01/S860 (2)	9.40	9.40
Residential Extensions and Householder Development SPD - Colour		1101/3000 (2)	2.00	2.00
	PP01/C860 (D08)			
Annual Monitoring Report (published in January each year)		PP01/S860 (2)	price based	price based
			on normal	on normal
			photocopvi	photocopvin
Annual Monitoring Report (2010/11) <b>Main report</b> ^ - Colour	PP01/C860 (D08)		6.30	6.30
Annual Monitoring Report (2010/11) <b>Appendices</b> - Colour	PP01/C860 (D08)		15.90	15.90
Infrastructure Delivery Schedule (February 2014) - B/W	PP01/C860 (D08)		0.80	0.80
Delivery Development Plan Document for Chiltern District - Colour Sustainability Appraisal: Delivery Development Plan Document	PP01/C860 (D08)		15.30	15.30
Submission (February 2014) - Colour	PP01/C860 (D08)		27.80	27.80
Duty to so approve report for the Delivery Dayslanment Plan				
Duty to co-operate report for the Delivery Development Plan	DD01 (C060 (D00)		F 10	F 10
Document and Infrastructure Delivery Schedule (August 2014) - B/W Statement of Consultation (Regulation 22 (1) (c) for the Delivery	PP01/C860 (D08)		5.10	5.10
Development Plan Document (August 2014) - B/W	PP01/C860 (D08)		2.60	2.60
Council Inspector Recommended Modifications to the Submission				
Delivery Development Plan Document, Infrastructure Delivery				
Schedule and Policies Map (August 2014) - B/W	PP01/C860 (D08)		7.10	7.10
Affordable Housing Supplementary Planning Document Consultation	LL01/C000 (D00)		7.10	7.10
Document (Nov 2011) - Colour	PP01/C860 (D08)		3.30	3.30
,				

VAT Codes: Chiltern South Bucks

PLANS, POLICIES AND PUBLISHED INFORMATION	General lec Chiltern	lger code South Bucks	2017/18 £	2018/19 £
Supporting Documents				
Final Sustainability Appraisal Report for the Publication Draft of the				
Core Strategy for Chiltern District (September 2010) - <b>Colour</b> Core Strategy Pre-submission Consultation Statement v2.0 (October	PP01/C860 (D08)		30.80	30.80
2010) - <b>Colour</b> Equality Impacts Assessment of the Core Strategy for Chiltern District	PP01/C860 (D08)		20.20	20.20
Draft Consultation Document v1.0 (September 2010) - <b>Colour</b> Habitats Regulations Assessment – Main Report v1.0 (September	PP01/C860 (D08)		3.30	3.30
2010) - <b>Colour</b> Habitats Regulations Assessment Screening Opinion (October 2009) -	PP01/C860 (D08)		7.40	7.40
Colour South Bucks District Council and Chiltern District Council – Joint	PP01/C860 (D08)		0.20	0.20
Retail / Town Centre Study Final Report and Appendices (December 2007) by Nathaniel Lichfield & Partners Ltd - <b>Colour</b>	PP01/C860 (D08)		45.80	45.80
Chiltern District Council Retail and Town Centre Study Update Report				
(September 2009) by Nathaniel Litchfield & Partners Ltd - <b>Colour</b> Chiltern District Large Employment Sites Study (2004) by Aitchison	PP01/C860 (D08)		7.40	7.40
Raffety - Colour	PP01/C860 (D08)		15.90	15.90
Report to Chiltern District Council - Investigation of sites not designated as Higher Performing in the Employment Land Study				
(2004) by Aitchison Raffety - <b>Colour</b> Buckinghamshire Employment Land Review – Final Report August	PP01/C860 (D08)		4.30	4.30
2006 - <b>Colour</b> Chiltern District Council 2009 Employment Site Vacancy Survey	PP01/C860 (D08)		29.80	29.80
October 2010 v1.0 - <b>B/W</b> Buckinghamshire Strategic Housing Market Assessment – Final	PP01/C860 (D08)		1.00	1.00
Report (July 2008) by Fordham Research - <b>Colour</b> Buckinghamshire Strategic Housing Market Assessment – Executive	PP01/C860 (D08)		45.80	45.80
Summary (July 2008) by Fordham Research - <b>Colour</b>	PP01/C860 (D08)		4.30	4.30
Chiltern District Strategic Housing Land Availability Assessment Final				
Report (January 2008) by Roger Tym and Partners - <b>Colour</b>	PP01/C860 (D08)		12.80	12.80

VAT Codes: Chiltern South Bucks

(D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rate (1a)=inclusive standard rated (1b)=plus standard rated (2)=zero rated (3)=  $\frac{1}{2}$ 

PLANS, POLICIES AND PUBLISHED INFORMATION	General led	_	2017/18	2018/19
(not including P&P)	Chiltern	South Bucks	£	£
<b>Supporting Documents (Continued)</b> Chiltern District Strategic Housing Land Availability Assessment – Site Plans and Proformas (January 2008) by Roger Tym and Partners (Sites				
1 – 200) <b>- B/W</b> Chiltern District Strategic Housing Land Availability Assessment – Site	PP01/C860 (D08)		3.30	3.30
Plans and Proformas (January 2008) by Roger Tym and Partners (Sites 201 – 350) - <b>B/W</b> Chiltern District Strategic Housing Land Availability Assessment – Site	PP01/C860 (D08)		3.30	3.30
Plans and Proformas (January 2008) by Roger Tym and Partners (Sites 351 - 537) - <b>B/W</b> Chiltern District Strategic Housing Land Availability Assessment –	PP01/C860 (D08)		3.30	3.30
Supporting Site Capacity and Character Testing Report (January 2008) by Tibbalds Planning - <b>Colour</b> Chiltern District Strategic Housing Land Availability Assessment –	PP01/C860 (D08)		4.30	4.30
Supplementary Report (September 2010) - <b>Colour</b> Chiltern District Council Affordable Housing Development Economics	PP01/C860 (D08)		9.60	9.60
Study (July 2007) by Adams Integra - <b>Colour</b> Chiltern District Council Affordable Housing Development Economics Study Update Report 2009/2010 (March 2010) by Adams Integra -	PP01/C860 (D08)		22.20	22.20
Colour	PP01/C860 (D08)		13.90	13.90
2010 Housing Land Supply Trajectory 2006 to 2026 v1.0 (September 2010) - <b>Colour</b>	PP01/C860 (D08)		3.30	3.30
Gypsy and Traveller accommodation needs assessment for the				
Thames Valley region September 2006 by Tribal Consulting - <b>Colour</b> Gypsy and Traveller accommodation needs assessment for the Thames Valley region Executive Summary (Sept 2006) by Tribal	PP01/C860 (D08)		25.50	25.50
Consulting - Colour  Needs Assessment for Travelling Show people (Buckinghamshire	PP01/C860 (D08)		2.10	2.10
Authorities) July 2007 - <b>Colour</b> Strategic Housing Sites & Major Developed Sites in the Green Belt	PP01/C860 (D08)		10.60	10.60
Deliverability Information v1.0 October 2010 - <b>B/W</b> Chiltern District Council - Chiltern Townscape Character Assessment -	PP01/C860 (D08)		1.00	1.00
Interim Findings Paper (Sept. 2010) by Chris Blandford Associates - <b>B/W</b>	PP01/C860 (D08)		1.00	1.00
Chiltern District Council Major Developed Sites in the Green Belt Topic Paper v1.0 - Colour Chiltern District Council - Assessibility Parking Standards and	PP01/C860 (D08)		2.20	2.20
Chiltern District Council – Accessibility, Parking Standards and Community Infrastructure Study Main Report (June 2005) by Carter	DD01 (C0C0 (D00)		1.00	1.00
Jonas - <b>B/W</b> Chiltern District Council – Accessibility, Parking Standards and Community Infrastructure Study Appendices (June 2005) by Carter	PP01/C860 (D08)		1.00	1.00
Jonas	PP01/C860 (D08)		8.60	8.60
Chiltern District Travel to Work Study (February 2007) by Land Use Consultants - <b>Colour</b> Chiltern District Council - Core Strategy Evaluation of Transport	PP01/C860 (D08)		6.30	6.30
Impacts (July 2009) Main Report by Atkins Transport Planning - <b>Colour</b>	PP01/C860 (D08)		11.60	11.60
Chiltern District Council - Core Strategy Evaluation of Transport Impacts (July 2009) Evaluation of Evidence by Atkins Transport				
Planning - <b>B/W</b> Chiltern District Council – Draft Infrastructure Delivery Plan v1.0	PP01/C860 (D08)		2.20	2.20
(September 2010) - <b>Colour</b> Chiltern District Council Strategic Flood Risk Assessment (SFRA) Level	PP01/C860 (D08)		6.30	6.30
1 Final Report (February 2008) by Jacobs (including maps) - <b>Colour &amp; B/W</b>	PP01/C860 (D08)		5.30	5.30
Chiltern District Council Strategic Flood Risk Assessment (SFRA) Level 2 Report (June 2008) & Maps (29 documents) by Jacobs - <b>Colour</b> Chiltern District Council Open Space, Sport and Recreation Facilities Audit and Needs Assessment Final Report (June 2005) by Torkildsen	PP01/C860 (D08)		11.60	11.60
Barclay - <b>Colour</b> Buckinghamshire Infrastructure Project - Phase 2 - January 2008	PP01/C860 (D08)		25.50	25.50
(Chiltern, South Bucks & Wycombe Districts) - <b>B/W</b>	PP01/C860 (D08)		2.20	2.20

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VAT Codes: Chiltern South Bucks

(D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rate (1a)=inclusive standard rated (1b)=plus standard rated (2)=zero rated (3)=  $\frac{1}{2}$ 

PLANS, POLICIES AND PUBLISHED INFORMATION (not including P&P)	General ledger code Chiltern South Bu	2017/18 cks £	2018/19 £
Chiltern Development Framework Statement of Community Involvement (Adopted December 2006) - <b>Colour</b> Chiltern District Sustainability Appraisal Scoping Report - Revised	PP01/C860 (D08)	5.30	5.30
January 2008 - <b>Colour</b> Chiltern Draft Core Strategy Preliminary Sustainability Appraisal (June	PP01/C860 (D08)	11.60	11.60
2009) - <b>Colour</b>	PP01/C860 (D08)	7.40	7.40
Chiltern District Council Local Development Scheme 2010 -2013			
(November 2010) - Colour	PP01/C860 (D08)	4.30	4.30
Schedule of Proposed minor changes to the Core Strategy for	PP04 (5050 (P00)	1.00	1.00
Chiltern District Submission Document v1.0 (January 2011) - <b>B/W</b> Statement of Penrocontations - Document in support of the Core	PP01/C860 (D08)	1.00	1.00
Statement of Representations – Document in support of the Core Strategy for Chiltern District, Submission Document v1.0 (January	PP01/C860 (D08)	1.00	1.00
Core Strategy Pre-submission Consultation Statement	PP01/C800 (D08)	1.00	1.00
Supplementary Information: Addition to Appendix 19 v1.0 (January Chiltern District - Summary of Comments to the Pre-Publication	PP01/C860 (D08)	6.30	6.30
Stages of the Core Strategy (2008 - 2010) - January 2011 - <b>B/W</b>	PP01/C860 (D08)	2.20	2.20
HOUSING TARGET FOR CHILTERN DISTRICT 2006 -2026 (January	,		
2011) - <b>Colour</b>	PP01/C860 (D08)	4.30	4.30
Assessment of Conformity of the Core Strategy for Chiltern District			
with the policies of the South East Plan (January 2011) - B/W	PP01/C860 (D08)	1.00	1.00
Demonstrating the Links between the Core Strategy for Chiltern			
District & the Supporting Evidence Base - January 2011 - B/W	PP01/C860 (D08)	1.00	1.00
Chiltern District Council - Summary of Reports to the Council's			
Housing and Planning Overview Committee, Cabinet and Meeting of Chiltern District Housing Land Supply Trajectory (2006 – 2026) at	PP01/C860 (D08)	1.00	1.00
March 2011 - Colour	PP01/C860 (D08)	5.30	5.30
Assessment of Housing Demand in Chiltern District (2006 - 2026) -			
February 2011 - Colour	PP01/C860 (D08)	3.30	3.30
Chiltern Strategic Housing Land Availability Assessment: Update	PP01 (C0C0 (P00)	F 20	F 30
Report March 2011 - Final - <b>Colour</b> Chiltern Strategic Housing Land Availability Assessment: Update	PP01/C860 (D08)	5.30	5.30
Report March 2011 – Supporting Appendix (Site Proformas by	PP01/C860 (D08)	14.90	14.90
Schedule of Proposed Minor Changes to the Core Strategy for	1101/000 (500)	14.50	14.50
Chiltern District Submission Document - Part 2 (March 2011 - v2.0) -	PP01/C860 (D08)	1.00	1.00
Chiltern District Council Employment Site Vacancy Survey November		2.00	2.00
2010 (v1.0 March 2011) - <b>B/W</b>	PP01/C860 (D08)	1.00	1.00
Chiltern District Core Strategy Preferred Options Paper - May 2006 -			
Colour	PP01/C860 (D08)	10.60	10.60
Chiltern District Core Strategy Preferred Options Paper -			
Sustainability Appraisal Report - May 2006 by Carter Jonas - <b>B/W</b>	PP01/C860 (D08)	2.20	2.20

Other LDF documents, including those relating to earlier stages in the Core Strategy process and evidence base studies are available to download from the Council's website or can be made available in hard form on request (these are charged at normal photocopying [and postage. if relevant] charges)

#### **Conservation Area Leaflets / Appraisals**

Huntercombe (1977), Fulmer(1979), Hedgerley Village (1981), Hedgerley Green (1987), Iver (1982), Stoke Green (1987) and Stoke	PP01/S860	1.00	1.00
Boveney (1996), Burnham (2002)	PP01/S860	price based on normal photocopyi ng charges	price based on normal photocopyin g charges
Dorney (1996) was sponsored		Free	Free
Taplow (2006), Taplow Riverside (2006), Uxbridge Lock (2006),	PP01/S860	price based	price based
Hampden Hill (2005), Beaconsfield Old Town (2006), Denham(2008),		on normal	on normal
Gerrards Cross Common (2009), Gerrards Cross Centenary (2009),		photocopyi	photocopyin
Gertaids Closs Common (2009), Gertaids Closs Centeriary (2009),		p	1 1. )
Stoke Poges - West End (2011), Framewood Road (2011) and		ng charges	g charges

#### RESOURCES PORTFOLIO REVISED CHARGES FROM 1 APRIL 2018

VAT Codes: Chiltern South Bucks

(D45)=inclusive standard rated (D40)=plus standard rated (D08)=zero rated (D04)=outside sc (1a)=inclusive standard rated (1b)=plus standard rated (2)=zero rated (3)=outside scope, (4)=(100)

DATA PROTECTION ACT	General led Chiltern	lger code South Bucks	2017/18 £	2018/19 £
Subject Access Request	BU01/C957 (D45)	BU01/S957 (1a)	10.00	
MISCELLANEOUS			2017/18 £	2018/19 £
Permission for works at Council property or related mat	ters		Variable hourly rate appropriate for officer	Variable hourly rate appropriate for officer
SECTION 106 AGREEMENTS	C 1 1		2017/10	
SECTION 100 AGREEMENTS	Chiltern	dger code South Bucks	2017/18 £	2018/19 £
Deed of Variations		_	•	-
	Chiltern	South Bucks	£	£

For Information Environment Pag in January 2007 agreed these charges should be delegated to the Head of Legal &

LAND CHARGES	General led Chiltern	dger code South Bucks	2017/18 £	2018/19 £
Form LLC1	LC01/C945 (D04)		20.00	
Form LLC1		LC01/S945 (3)	25.00	
Con29R – Required Enquiries	LC01/C944 (D45)		73.20	
Con29R – Required Enquiries		LC01/S944 (1a)	93.60	
Total LLC1 & CON29R	LC01/C944 (D45)		93.20	
Total LLC1 & CON29R		LC01/S944 (1a)	118.60	
CON 290 Enquiries – <i>Each</i> Optional Enquiry	LC01/C944 (D45)	LC01/S944 (1a)	18.00	
Additional Enquiries (Solicitors own questions)	LC01/C944 (D45)		18.00	
Additional Enquiries (Solicitors own questions)		LC01/S944 (1a)	30.00	
Additional Parcels of Land:				
Form LLC1	LC01/C945 (D04)	LC01/S945 (3)	5.00	
Form CON29R	LC01/C944 (D45)		12.00	
Form CON29R		LC01/S944 (1a)	18.00	

SUBJECT:	TREASURY MANAGEMENT STRATEGY 2018/19
REPORT OF:	Support Services Portfolio Holder – Cllr M Stannard
RESPONSIBLE OFFICER	Director of Resources
REPORT AUTHOR	Helen O'Keeffe, Principal Accountant,
	hokeeffe@chiltern.gov.uk, 01494 732781
WARD/S AFFECTED	All

#### 1. Purpose of Report

1.1 To consider the Treasury Management Strategy and related policies to be adopted by the Council for 2018/2019.

#### **RECOMMENDATIONS**

1. That Cabinet recommend to Council:

That the Treasury Management Strategy including the following appendices to the Annual Investment Strategy (Appendix 1) be adopted by the Council:

- Appendix 1A Annual Investment Strategy Policies
- Appendix 1B Prudential Indicators including the borrowing limits
- Appendix 1C the MRP method to be used in 2018/19.

#### 2. Executive Summary

- 2.1 The Council is required to formally review its treasury management policies each year as part of determining what level of returns will be achieved from investments. The format of the treasury management policies is defined by the Code of Practice adopted by the Council, and is required to be approved by the Council on recommendation from the Cabinet.
- 2.2 The Treasury Management policies underpin the strategy for the year in question, which seek to achieve a level of investment return and efficiently manage any borrowing arising from the Council's Capital Strategy. For 2017/18 there was a significant change in strategy as the Council borrowed funds to facilitate the building of the new Amersham Multi Storey Car Park. The Council had been debt free for many years so this represented a substantial change in approach. It is probable that borrowing will be undertaken in future years to facilitate other planned significant capital projects in accordance with the Capital Strategy. The Treasury Management Strategy and the Capital Strategy are two key related documents that underpins the Council's compliance with the Prudential Code of Borrowing.

#### 3. Background

- 3.1 The Council adopted the CIPFA code of practice on Treasury Management in June 2002, which includes the creation of a Treasury Management Strategy, which sets out the policies, and objectives of the Council's treasury management activities for the year ahead.
- 3.2 The Code is currently under review, however until the results of the consultation are published the Council will continue to follow the key requirements of the latest version of the Code.

#### 4. Treasury Management Strategy 2018/19

- 4.1 The Treasury Management Strategy 2018/19 is attached as Appendix 1. In essence the proposed strategy is as follows, and makes appropriate recognition of the Government's advice to prioritise security and liquidity over returns.
  - Borrowing will be required in order to deliver the Council's Capital Strategy and its related capital programme. Borrowing will be entered into once significant capital projects have been approved.
  - Cash is unlikely to be available for investment over time periods greater than one year.
  - Interest rates are expected to increase slightly on previous years, although it will remain challenging to achieve high investment returns.
  - The expected return for 2018/19 from the proposed strategy is £90,000.

#### 5. Consultation

5.1 Consultation is with the Resources Overview Committee within the framework set by the Code of Practice.

#### 6. Options

6.1 The framework set by the Code of Practice means that options effectively relate to the judgements and risk assessments made when finalising the Strategy around likely returns, counterparty risks, and liquidity issues related to the level of available cash balances.

#### 7. Corporate Implications

- 7.1 The budget for investment interest was set at £100,000 for 2017/18. The current estimated investment return shows that the budget is likely to be exceeded by a modest amount.
- 7.2 Budgeted investment income in 2018/19 is based on interest rates remaining just below 1%. Although borrowing will not be undertaken in advance of need, there will be some short term timing differences where funds will be borrowed and not yet required for the payment

of suppliers. Any surplus funds will be invested on a short term basis until they are required.

- 7.3 Based upon the recommendations outlined in the Treasury Management Strategy the estimated investment return for 2018/19 is £90,000. This target for investment income reflects the latest forecasts for interest rates, and is regarded as realistic and achievable.
- 7.4 As with any budget based on forecasts of future interest rates there is a risk of variation due to factors outside of the Council's control. This risk will need to be taken into account in determining the level of reserves held by the Authority.
- 7.5 The Local Government Act 2003 requires the Council to have regard to the Prudential Code and to set Prudential Indicators for the next 3 years to ensure that the Council's capital investments plans are affordable, prudent and sustainable. This is particularly relevant now that the Authority has undertaken external borrowing.
- 7.6 The Act requires the Council to set out its Treasury Strategy and to prepare an Annual Investment Strategy which sets out the Council's policies for managing its investments and for giving priority to the security and liquidity of those investments.
- 7.7 It is a statutory requirement under section 33 of the Local Government Finance Act 1992, for the Council to produce a balanced budget. In particular, section 32 requires a local authority to calculate its budget requirements for each financial year to include the revenue costs that flow from capital financing decisions. This, therefore, means that increases in capital expenditure must be limited to a level whereby increases in charges to revenue from:
  - loss of investment interest caused by the use of capital receipts to finance additional capital expenditure.
  - any increases in running costs from new capital projects.
  - any interest payable on loans

are limited to a level which is affordable within the projected income of the Council for the foreseeable future as part of the Council's overall Medium Term Financial Strategy.

7.8 The CLG's investment guidance states that authorities could combine the Treasury Strategy Statement and the Annual Investment Strategy (AIS) into one report. The Treasury Management Strategy 2018/19 document is attached to this report (Appendix 1).

#### 8. Links to Council Policy Objectives

8.1 The Council's Treasury Management Strategy is a key element to the overall Medium Term Financial Strategy. The Treasury Management Strategy and the Capital Strategy are two key related documents that underpins the Council's compliance with the Prudential Code of Borrowing.

# Chiltern District Council Resources Overview Committee Cabinet

# 9. Next Step

- 9.1 Following views from the Resources Overview Committee, the Strategy will be considered by the Cabinet in February. Cabinet will then recommend to the Council the Strategy.
- 9.2 The implementation and monitoring of the strategy and policy will be undertaken by reports to Cabinet.

Background Papers:	None
l .	

Classification: OFFICIAL

# Chiltern District Council Treasury Management Strategy 2018/2019

# 1. Background

Classification: OFFICIAL

1.1. The Council adopted the CIPFA code of practice on Treasury Management in June 2002, which includes the creation of a Treasury Management Strategy, which sets out the policies, and objectives of the Council's treasury management activities for the year ahead. The Code is currently under review, however until the results of the consultation are published the Council will continue to follow the key requirements of the latest version of the Code which are detailed below.

- a) All councils must formally adopt the Code and four clauses, these are shown in Appendix 1A which also sets out the scheme of delegation and the treasury management role of the section 151 officer.
- b) The strategy report will affirm that the effective management and control of risk are prime objectives of the Council's treasury management activities. This is consistent with the approach always adopted by this Council.
- c) The Council's appetite for risk must be clearly identified within the strategy report and will affirm that priority is given to security of capital and liquidity when investing funds and explain how that will be carried out.
- d) Responsibility for risk management and control lies within the organisation and cannot be delegated to any outside organisation. This is something the Council has always been very clear about, in that whilst it uses advisers and external sources of information, that it is the officers and Members of the authority who are accountable for policy and decisions.
- e) Credit ratings should be used as a starting point when considering risk. Use should also be made of market data and information, the quality financial press, information on Government support for banks and credit ratings of that Government support.
- f) Councils need a sound diversification policy with high quality counterparties and should consider setting country, sector and group limits.
- g) Borrowing in advance of need is only to be permissible when there is a clear business case for doing so and only for the current capital programme. Although borrowing will not be undertaken in advance of need, there will be some short term timing differences where funds will be borrowed and not yet required for the payment of suppliers. Any surplus funds will be invested on a short term basis until they are required.
- h) The main annual treasury management reports must be approved by full Council.
- i) There needs to be, at a minimum, a mid-year review of treasury management strategy and performance. This is intended to highlight any areas of concern that have arisen since the original strategy was approved. For Chiltern this requirement is met by the regular reports to the Cabinet.

j) Each council must delegate the role of scrutiny of treasury management strategy and policies to a specific named body. For Chiltern this is carried out by the Resources

- k) Treasury Management performance and policy setting should be subjected to prior scrutiny. This is achieved via the regular discussions on Treasury Management at the Resources Overview.
- Members should be provided with access to relevant training. The Council's treasury management advisers provided training most recently in September 2015 which outlined relevant legislation, the Code of Practice, Members' responsibilities and operational issues.
- m) Those charged with governance are also personally responsible for ensuring they have the necessary skills and training.
- n) Responsibility for these activities must be clearly defined within the organisation.
- o) Officers involved in treasury management must be explicitly required to follow treasury management policies and procedures when making investment and borrowing decisions on behalf of the Council.
- 1.2. This strategy statement has been prepared in accordance with the Code. As in previous years the Council's Treasury Management Strategy will be approved annually by the full Council. In addition there will also be regular monitoring reports to Resources Overview, one of which will be the annual report. In addition the Support Services Portfolio Holder will be emailed each month with information showing where the Council's investment portfolio has been invested. The aim of these reporting arrangements is to ensure that those with ultimate responsibility for the treasury management function appreciate fully the implications of treasury management policies and activities, and those implementing policies and executing transactions have properly fulfilled their responsibilities with regard to delegation and reporting.
- 1.3. The Council will adopt/reaffirm the following reporting arrangements in accordance with the requirements of the revised Code:-

Area of Responsibility	Reporting Arrangements	Frequency
Treasury Management Policy	Cabinet/Council	Reviewed annually.
Treasury Management Strategy	Cabinet/Council	Annually before the start
Annual Investment Strategy		of the financial year
MRP policy		
Treasury Management Strategy	Cabinet	Appropriate report to
Annual Investment Strategy		Cabinet
MRP policy – in year report		
Treasury Management Strategy	Cabinet/Council	As appropriate
Annual Investment Strategy		
MRP policy – updates or		
revisions at other times		

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Overview Committee.

Classification: OFFICIAL

Annual Treasury Outturn Report	Cabinet/Council	Annually by 30 <sup>th</sup>
		September after the end
		of the year
Monitoring Reports	Cabinet	Regularly
Investment Portfolio Detail	Support Services Portfolio	Monthly
	Holder	
Scrutiny of treasury	Resources Overview	Ongoing but with
management strategies &	Committee	particular focus when
annual performance		considering annual
		Strategy

- 1.4. The Local Government Act 2003 and supporting regulations requires the Council to have regard to the CIPFA Prudential Code and the CIPFA Treasury Management Code of Practice to set Prudential and Treasury Indicators for the next three years to ensure that the Council's capital investments plans are affordable, prudent and sustainable. These indicators are especially relevant now that the Council has undertaken and proposes to undertake borrowing to finance a number of significant projects.
- 1.5. The Act requires the Council to set out its Treasury Strategy and to prepare an Annual Investment Strategy which sets out the Council's policies for managing its investments and for giving priority to the security and liquidity of those investments.
- 1.6. It is a statutory requirement under section 33 of the Local Government Finance Act 1992 for the Council to produce a balanced budget. In particular, section 32 requires a local authority to calculate its budget requirements for each financial year to include the revenue costs that flow from capital financing decisions. This, therefore, means that increases in capital expenditure must be limited to a level whereby increases in charges to revenue from:
  - Loss of investment interest caused by the use of capital receipts to finance additional capital expenditure
  - Any increases in running costs from new capital projects
  - Any interest payable on loans

are limited to a level which is affordable within the projected income of the Council for the foreseeable future.

1.7. The Council employs Link Asset Services (previously Capita Asset Services, Treasury Solutions) to provide treasury management advice. The Council recognises that responsibility for treasury management decisions remains with the organisation at all times and will ensure that undue reliance is not placed upon external service providers. The external treasury management service does not recommend specific strategies for authorities as they are not investment managers, but aims to ensure authorities take relevant matters into consideration and identify investment options to possibly consider. It is recognised that there is value in employing an external organisation in order to access specialist skills and resources. This was exemplified by the joint member briefing undertaken in September 2015. The Council contract with Link Asset Services is a joint one with South Bucks District Council. The contract has been renewed with effect from 1 January 2017 to 31 December 2019.

#### 2. **Prospects for Interest Rates and Economic Background**

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2.1. Part of the service provided by the Council's treasury management advisers is to assist the Council to formulate a view on interest rates. The following table gives the Link Asset Services central view on the bank rate and short term money rates.

	2017		20	20	19		
	Q4	Q1	Q2	Q3	Q4	Q1	Q4
Bank Rate	0.50%	0.50%	0.50%	0.50%	0.75%	0.75%	0.75%
3 M LIBID	0.40%	0.40%	0.40%	0.40%	0.60%	0.60%	0.90%
6M LIBID	0.50%	0.50%	0.50%	0.60%	0.80%	0.80%	1.00%
12M LIBID	0.70%	0.80%	0.80%	0.90%	1.00%	1.00%	1.30%

- 2.2. From an economic perspective the key points that can influence the Investment Strategy are as follows:
  - Political developments in the UK, especially over the terms of Brexit.
  - There was a small interest rate rise of 0.25% in November, the Monetary Policy Committee (MPC) indicated that they expected to increase the Bank Rate only twice more in the next three years to reach 1.0% by 2020. This is in line with previous statements that the Bank Rate would only go up very gradually and to a limited extent. It is therefore unlikely in the medium term that cash investment returns will increase significantly from current levels.
  - Although there is normally a high degree of correlation between the Fed. Rate and the
    UK Bank Rate, it is anticipated that the Fed. Rate will increase more quickly and more
    strongly than the UK Bank Rate.

#### 3. Achieving the Investment Target in 2018/19

- 3.1. As part of its medium term financial strategy the Council is seeking to maximise its investment income with acceptable levels of risk.
- 3.2. It is clear that continuing with short term cash investments will provide returns of at best 1.0% over the next year or so. To achieve higher levels of returns would involve:
  - Investing for longer periods, i.e. up to 3 years.
  - Investing in non cash based instruments, i.e. property or corporate bond funds.
- 3.3. To invest material sums for longer than one year would require a level of surplus cash not earmarked for specific items or projects to be available. This is unlikely to be the case in 2018/19.
- 3.4. The following table illustrates the estimated investment interest for 2018/19.

	Credit Rating	Amount Loaned	Interest Rate	Matures	Interest 18/19	New Inv 18/19 (0.9%)
Bank of Scotland/Lloyds	A+	1,000,000	0.90%	Nov-18	5,425	3,000
Bank of Scotland/Lloyds	A+	1,000,000	0.36%	Jan-18		3,000
Bank of Scotland/Lloyds	A+	1,000,000	0.65%	Jul-18	2,084	6,000
Bank of Scotland/Lloyds	A+	2,000,000	0.36%	Jan-18		6,000
Nationwide	A+	3,000,000	0.32%	Jan-18		9,000
Santander	Α	2,000,000	0.85%	Mar-18		9,000
Santander	Α	1,000,000	0.85%	May-18	1,048	7,500
Santander	Α	1,000,000	0.60%	Jul-18	1,923	6,000
Close Brothers	Α	1,000,000	0.90%	Oct-18	4,882	3,750
Close Brothers	Α	1,000,000	1.00%	Feb-18		3,750
Close Brothers	Α	1,000,000	1.10%	Nov-18	7,052	3,000
		15,000,000			22,414	60,000
Short term		3,000,000	0.35%		10,500	
Total		18,000,000			32,914	60,000
Total interest forecast 2018	8/19					92,914

3.5. The following table illustrates the timescale for maturity of current investments.

# **Schedule of Maturing Investments**

Year	Month	Amount	Cumulative
		10000000	1000000
Instant MMF		10,000,000	10,000,000
2017/18	Jan	6,000,000	16,000,000
	Feb	1,000,000	17,000,000
	Mar	2,000,000	19,000,000
2018/19	May	1,000,000	20,000,000
	Jul	2,000,000	22,000,000
	Oct	1,000,000	23,000,000
	Nov	2,000,000	25,000,000
		25,000,000	

- 3.6. The strategy needs to consider risk and this includes avoiding placing too much of the total investments with a single fund or institution.
- 3.7. The table below shows the proposed counterparty investments matrix for investments in 2018/19.

	Duration	Maximum Amount	Fitch Rating	Comment
Money Market Funds	_	£5m	AAA	
ivioney ivialket runus	-	LJIII	AAA	
UK Institutions	Up to 3	£5m	BBB+ or better	
	years			
Non UK Institution	Up to 3	£2m	A- or better	Sovereignty

	years			rating AA or better
Gilts / Corporate Bonds / Bond Funds	Up to 3 years	£5m	A- or better	
Other Approved Investments (eg Property	_	£5m	-	

## 4. Borrowing Strategy

Funds)

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- 4.1 The Treasury Management policies underpin the strategy for the year in question, which seek to achieve a level of investment return and efficiently manage any borrowing arising from the Council's Capital Strategy. The Council had been debt free for many years so this represented a substantial change in approach. It is probable that borrowing will be undertaken in future years to facilitate other planned significant capital projects in accordance with the Capital Strategy. The Treasury Management Strategy and the Capital Strategy are two key related documents that underpins the Council's compliance with the Prudential Code of Borrowing.
- 4.2 In 2017/18, £10.8m was borrowed from the PWLB to enable the construction of the new Multi Storey Car Park in Amersham. It is probable that more borrowing will be undertaken in order to facilitate other planned significant capital projects arising from the Capital Strategy.
- 4.3 In order to undertake borrowing the Council must demonstrate its compliance with the Prudential Borrowing Code. The purpose of the Code is to establish the framework for local authorities to ensure:
  - Capital expenditure plans are affordable (Medium Term Financial Strategy and Capital Strategy)
  - External borrowing and long term liabilities are prudent and sustainable (Medium Term Financial Strategy)
  - Treasury management decisions are in accordance with good professional practise (Treasury Management Strategy)
  - The local authority is accountable and its decisions clear and transparent (Code of Corporate Governance).
- 4.4 The capital expenditure plans set out in Appendix 1B provide details of the planned expenditure of the Council. The treasury management function ensures that the Council's cash is organised in accordance with the relevant professional codes, so that sufficient cash is available to meet this expenditure. This will involve both the organisation of the cash flow and, where capital plans require, the organisation of appropriate borrowing facilities.
- 4.5 The Council will not borrow more than or in advance of its needs purely in order to profit from the investment of the additional sums borrowed. However, it is possible that there will be some short term timing differences where funds are borrowed in order to pay suppliers'

Appendix 1

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invoices for capital projects. This may result in the Council holding cash surpluses until the project is complete, which will be invested until required for the payment of suppliers.

- 4.6 Borrowing will only be entered into once the larger capital projects have received approval from Members to commit following appropriate feasibility and preparation work. The Director of Resources will determine the optimum time to borrow taking into account current and forecast interest rates.
- 4.7 The Local Government Act 2003 sets out the new capital regulations and specifies that local authorities must comply with the Prudential Code produced by CIPFA. The Council has a duty to determine an affordable borrowing limit. It is recommend that Members approve an authorised borrowing limit of £35 million and an operational borrowing limit of £30 million, these together with other prudential indicators that the Council are required to set under the code are shown at Appendix 1B, and Appendix 1C covers the technical requirement in respect of calculating the minimum revenue provision.

# 5. Financial Summary & Risks

- 5.1. The budget for investment interest was set as £100,000 for 2017/18. Current estimates show that the budget is likely to be exceeded by a modest amount.
- 5.2. The estimated investment return for 2018/19 is £90,000, which reflects the latest forecasts for interest rates.
- 5.3. The cost of borrowing is estimated at 2.7%. There is clearly some sensitivity around this if the interest rate should change. A 1% increase in borrowing rates would increase interest rate costs by £10,000 per £1m of borrowing.
- 5.4. As with any budgets based on forecasts of future interest rates there is a risk of variation due to factors outside of the Council's control. This risk will need to be taken into account in determining the level of revenue reserves held by the authority.

#### **Appendices**

1A - Annual Investment Strategy

1B - Prudential Indicators

1C - Minimum Revenue Provision

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**Appendix 1A** 

#### **CHILTERN DISTRICT COUNCIL**

# **Annual Investment Strategy 2018/19**

- 1. This Council has regard to the DCLG's Guidance on Local Government Investments and the 2011 revised CIPFA Treasury Management in Public Services Code of Practice and Cross Sector Guidance Notes. The Code of Practice is currently being revised, however until the revised Code of Practice is published, the Council will continue to adhere to the current Code of Practice. The Council's investment priorities will be security first, liquidity second and then return.
- 2. This Annual Investment Strategy states which investments the Council may use for the prudent management of its treasury balances during the financial year under the heads of Specified Investments and Non-Specified Investments. These are listed in Schedules A and B.
- 3. The policies underpinning the investment strategy for managing investments and for giving priority to the security and liquidity of those investments are set out in this document.

#### **Treasury Management Policy Statement**

#### 4. **Definition**

The Council defines its treasury management activities as

"The management of the Authority's investments and cash flows, its banking, money market and capital market transactions; the effective control of risks associated with those activities; and the pursuit of optimum performance consistent with those risks."

#### 5. Risk Management

The Council regards the successful identification, monitoring and control of risk to be the prime criteria by which the effectiveness of its treasury management activities will be measured. Accordingly, the analysis and reporting of treasury management activities will focus on their risk implications for the organisation.

#### 6. Value for Money

The Council acknowledges that effective treasury management will provide support towards the achievement of its business and service objectives. It is therefore committed to the principles of achieving value for money in treasury management and to employing suitable comprehensive performance techniques, within the context of effective risk management.

#### 7. **Borrowing Policy**

The Council values revenue budget stability and will therefore borrow the majority of its long-term funding needs at fixed rates of interest.

The Council will set an affordable borrowing limit each year in compliance with the Local Government Act 2003, and will have regard to the CIPFA Prudential Code for Capital Finance in Local Authorities

when setting that limit. It will also set limits on its exposure to changes in interest rates and limits on the maturity structure of its borrowing in the annual Treasury Management Strategy report.

#### 8. **Investment Policy**

The general policy objective for this Council is the prudent investment of its treasury balances. The Council's investment priorities are the security of capital and liquidity of its investments. The Council will aim to achieve the optimum return on its investments commensurate with the proper levels of security and liquidity, and in an ethical manner that does not put the Council's reputation at risk. Investment of the Council's funds will be in accordance with the Treasury Management Strategy and Policy. All investments will be in sterling.

## **CIPFA Treasury Management Code of Practice**

- 9. The CIPFA Code of Practice on Treasury Management in Local Authorities was last revised in 2009. The Code of Practice is currently being reviewed by CIPFA and a revised version is expected to be published imminently.
- 10. CIPFA recommends that all public service organisations adopt, as part of their standing orders, financial regulations, or other formal policy documents appropriate to their circumstances, the following.
  - 1. This organisation will create and maintain, as the cornerstone for effective treasury management:
    - a treasury management policy statement, stating the policies, objectives and approach to risk management of its treasury management activities.
    - suitable treasury management practices (TMPs), setting out the manner in which the organisation will seek to achieve those policies and objectives, and prescribing how it will manage and control those activities.

The content of the policy statement and TMPs will follow the recommendations contained in Sections 6 and 7 of the Code, subject only to amendment where necessary to reflect the particular circumstances of this organisation. Such amendments will not result in the organisation materially deviating from the Code's key principles.

- 2. This Council will receive reports on its treasury management policies, practices and activities, including, as a minimum, an annual strategy and plan in advance of the year, a mid-year review and an annual report after its close, in the form prescribed in its TMPs.
- 3. This organisation delegates responsibility for the oversight and regular monitoring of its treasury management policies and practices to the Support Services Portfolio Holder, and for the implementation and administration of treasury management policy and decisions to the Director of Resources, who will act in accordance with the organisation's policy statement and TMPs and, as a CIPFA member, CIPFA's Standard of Professional Practice on Treasury Management.

Classification: OFFICIAL Appendix 1A

#### The Treasury Management Role of the Section 151 Officer - Director of Resources

- 11. The responsibilities are summarised as follows.
  - Recommending clauses, treasury management policy/practices for approval, reviewing the same regularly, and monitoring compliance.
  - Submitting regular treasury management reports.
  - Submitting budgets and budget variations in respect of treasury management activities.
  - Receiving and reviewing treasury management information reports.
  - Reviewing the performance of the treasury management function.
  - Ensuring the adequacy of treasury management resources and skills, and the effective division of responsibilities within the treasury management function.
  - Ensuring the adequacy of internal audit, and liaising with external audit.
  - Recommending the appointment of external service providers or advisors.

# **Specified and Non-Specified Investments**

- 12. Specified investments identify investments offering high security and high liquidity which can be used with minimal procedural formalities. All these investments should be in sterling and with a maturity of no more than a year.
- 13. Any investment not meeting the definition of a specified investment is classed as non-specified. The Council does not intend to make any investments denominated in foreign currencies, or any with low credit quality bodies. Non-specified investments will therefore be limited to long-term investments.
- 14. The use of non-specified investments is limited to those set out in Schedule B. The Principal Accountant Capital & Treasury will keep the use of such investments under continuous review in the light of risk (including reputational risk), liquidity and return. No additions will be made without the approval of the Council.

#### **Security of Capital: The use of Credit Ratings**

15. This Council relies on credit ratings published by Fitch (Standard and Poor's for Money Market Funds where applicable) to establish the credit quality of counterparties and investment schemes. The Council determines the appropriate credit ratings it deems to be sufficiently high for each category of investment. The 2018/19 counterparty credit matrix for investments is as follows:

	Duration	Maximum Amount	Fitch Rating	Comment
Money Market Funds	-	£5m	AAA	
UK Institutions	Up to 3 years	£5m	BBB+ or better	
Non UK Institution	Up to 3 years	£2m	A or better	Sovereignty rating AA or better
Corporate Bonds/Bond Funds	Up to 3 years	£5m	A- or better	
Other Approved Investments (eg Property Funds)	-	£5m	-	-

# Monitoring of credit ratings:

- The Council has access to Fitch credit ratings and is alerted to changes through its use of its treasury management advisor's website and email alerts. These ratings cover both the specific financial institution but also the credit rating for the country in which the institution is incorporated.
- If a counterparty's or investment scheme's rating is downgraded with the result that it no longer meets the Council's minimum criteria, the further use of that counterparty/investment scheme as a new investment will be withdrawn immediately. The Council will also immediately inform any external fund manager that it may decide to use of the withdrawal of the same.
- The Council will establish with any fund manager that it may decide to use their credit criteria and the frequency of their monitoring of credit ratings so as to be satisfied as to their stringency and regularity.

#### **Monitoring of Reputational Risk Issues**

16. This will be undertaken by monitoring the financial press and media to identify any issues in respect of the non-public sector investments held by the Council, and where appropriate seeking advice from external sources.

#### **Investment Balances / Liquidity of Investments**

17. A prime consideration in the investment of fund balances is liquidity and the Council's forecast cash flow. Any in-house investment of more than three months needs the approval of the Director of Resources or the Head of Finance. If the Council were to choose to use the services of a cash fund manager duration limits will be specified in the contract.

#### **Provisions for Credit Related Losses**

18. If any of the Council's investments appears at risk of loss due to default the Council will make revenue provision of an appropriate amount, or follow any guidance issued by Government in such circumstances.

19. Any cash fund manager appointed by the Council will manage the funds on a discretionary basis. The fund management agreement between the Council and the manager would formally document the instruments that could be used within pre-agreed limits. The fund manager would use the Council's credit rating criteria.

### **End of Year Investment Report**

20. At the end of the financial year, the Council will prepare a report on its investment activity as part of its treasury management activity report.

# Schedule A

# LOCAL GOVERNMENT INVESTMENTS (ENGLAND) SPECIFIED INVESTMENTS

# All investments listed below must be sterling -denominated

Investment	Repayable/ Redeemable Within 12 Months?	Security/ Minimum Credit Rating	Circumstance of use	Maximum period
<b>Term deposits</b> with the UK government or with English local authorities (i.e. local authorities as defined under section 23 of the 2003 Act) with maturities up to 1 year	Yes	High security although LAs not credit rated	In-house	1 year
<b>Term deposits</b> with credit – rated deposit takers (banks & building societies) with maturities up to 1 year	Yes	Yes, use of Fitch ratings subject to counterparty matrix	In-house	1 year
Certificates of Deposit issued by credit – rated deposit takers (banks and building societies): up to 1 year  Custodial arrangement required prior to purchase	Yes	Yes, use of Fitch ratings subject to counterparty matrix	In-house	1 Year
Gilts: up to 1 year  Custodial arrangement required prior to purchase	Yes	Government backed	In-house	1 Year
Money Market Funds	Yes	Yes, AAA rated	In–house	The period of investment may not be determined at the outset but would be subject to cash flow & liquidity requirements
Treasury bills (Government debt security with a maturity less than 1 year and issued through a competitive bidding process at a discount to par value)  Custodial arrangement required prior to purchase	Yes	Government backed	In-house	1 Year

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# **Schedule B**

# LOCAL GOVERNMENT INVESTMENT (England) NON – SPECIFIED INVESTMENTS

Investment	(A) Why use it ? (B) Associated risks ?	Repayable /Redeemable Within 12 months?	Security /Minimum credit rating	Used By	Maximum value	Length of investment
UK government gilts with maturities in excess of 1 year Custodial	(A)(i) Excellent credit quality. (ii) Very liquid. (iii) If held to maturity, known yield (rate of	Yes	Government backed	In–house	No restriction on gilts	Average maturity of the fund not to exceed 5 years
arrangement required prior to purchase	return) per annum, aids forward planning. iv) Index linked gilts can offer means of insulating against effect of inflation on returns. (v)If traded, potential for capital gain trough appreciation in value (i.e.sold before maturity) (vi) No currency risk  (B)(i) Market or interest rate risk:					
	Yield subject to movement during life of sovereign bond which could negatively impact on price of the bond i.e potential for capital loss.					

Investment	(A) Why use it? (B) Associated risks?	Repayable /Redeemable Within 12 months?	Security /Minimum credit rating	Used By	Maximum value	Length of investment
Supranational Bonds  Custodial arrangement required prior to purchase	(A)(i)Excellent credit quality. (ii) Relatively liquid (although not as liquid as gilts) (iii) If held to maturity, known yield (rate of return) per annum, which would be higher than that on comparable gilt — aids forward planning, enhanced return compared to gilts. (iv) If traded, potential for capital gain through appreciation in value (i.e. sold before maturity)  (B)(i) Market or interest rate risk: Yield subject to movement during life of bond which could negatively impact on price of the bond i.e. potential for capital loss. (ii)Spread versus gilts could widen	Yes	AAA or Government guaranteed	In-house	Not more than 25% of the external fund with no more than 10% in any one institution  In house maximum of £3m	Average duration of the fund not to exceed 3 years.  Maximum of 3 years
Property Funds which constitute capital expenditure	Alternative to cash funds. Returns subject to property market and rental streams	Not always dependant on terms of each fund	Investment in property	Any Fund Manager	£3m	Dependant on terms of each fund
Property Funds approved by HM Treasury which do not constitute capital expenditure eg	Alternative to cash funds. Returns subject to property market and rental streams	Not always dependant on terms of each fund	Investment in property	Any Fund Manager	£3m	Dependant on terms of each fund

Investment	(A) Why use it ? (B) Associated risks ?	Repayable /Redeemable Within 12 months?	Security /Minimum credit rating	Used By	Maximum value	Length of investment
CCLA						
Term deposits with the UK government or with English local authorities (i.e. local authorities as defined under section 23 of the 2003 Act) with maturities up to 5 years	Gives a known rate of return	No	High security although LAs not credit rated	In-house	None	3 years – in house
Term deposits with credit – rated deposit takers (banks & building societies), including callable deposits with maturities up to 5 years	Gives a known rate of return	No	Yes, use of Fitch ratings Subject to counterparty matrix	In-house	None	3 years – in house Internal forward deals subject to 3 months in advance only approved by DoR
Custodial arrangement	(A)(i)If held to maturity, known yield (rate of return) per annum (ii) If traded, potential for capital gain through appreciation in value (i.e. sold before maturity)	Yes	Yes, use of Fitch ratings Subject to counterparty matrix	In-house	Maximum of £3m	Maximum of 3 years
required prior to purchase	(B)(i) Market or interest rate risk: Yield subject to movement during life of bond which could negatively impact on price of the bond i.e.					

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Investment	(A) Why use it ? (B) Associated risks ?	Repayable /Redeemable Within 12 months?	Security /Minimum credit rating	Used By	Maximum value	Length of investment
	potential for capital loss.					
Corporate Bond Funds  Pooled Investment Vehicle Custodial arrangement not required	(A) Attractive returns, provides Diversification, no need for custodial facilities, professional fund management, has liquidity. (B) Market or interest rate risk, impact of credit rating changes, will attract fund management fees, would have to account for unrealised gains	Yes- redeemable at net asset value	Yes, use of Fitch ratings Subject to counterparty matrix	Fund Manager	Maximum of £3m	Maximum of 3 years

assification: Official.
Appendix 1B

#### PRUDENTIAL CODE & INDICATORS STATEMENT

The Prudential Code for Capital Finance in Local Authorities was developed by CIPFA to support local authorities with the management of their capital finance and investment programmes. The Prudential Code is currently being reviewed and an updated version is expected to be published shortly. However, until the updated version is published the Council will continue to follow the current Code. The key objectives of the Prudential Code are to ensure that the capital investment plans of local authorities are affordable, prudent and sustainable. A further key objective is to ensure that treasury management decisions are taken in accordance with good professional practice and in a manner that supports prudence, affordability and sustainability. The Prudential Code also has the objectives of being consistent with and supporting local strategic planning, local asset management planning and proper option appraisal.

To demonstrate that local authorities have fulfilled these objectives, the Prudential Code sets out the indicators that must be used and the factors that must be taken into account. The indicators will be monitored during the year and the final position at the year end compared to the forecast.

# **Prudential Indicators of Affordability**

# 1.Capital Expenditure

The first prudential indicator for affordability gives details of the total capital expenditure plans. This is to help ensure that these are reasonable given the resources of the council.

	2016/17	2017/18	2018/19	2019/20	2020/21
	Actual	Forecast	Estimate	Estimate	Estimate
	£000	£000	£000	£000	£000
Capital Expenditure	1,840	6,659	12,865	19,081	10,991

For CDC until 2017/18 the capital programme was fully funded from capital receipts and Government grant. However, the increased level of capital expenditure has meant that this is no longer possible, and the Council has borrowed funds in 2017/18 and will need to borrow funds to facilitate the budgeted capital expenditure on major projects in future years.

# 2.Ratio of financing costs to net revenue income stream

The second indicator shows how much of a Council's revenue budget has to be allocated towards interest payments, net of investment income.

	2016/17	2017/18	2018/19	2019/20	2020/21
	Actual	Forecast	Estimate	Estimate	Estimate
	£000	£000	£000	£000	£000
Financing Costs	164	2	(267)	(784)	(1,050)
ie net investment income plus					
interest payments					
Net Revenue Income	10,710	10,746	10,493	10,268	10,235
Stream ie Budget Requirement					
Ratio	(1.53%)	(0.02%)	2.54%	7.64%	10.26%

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Until 2017/18, income from investments outweighs any borrowing costs, therefore the ratio of financing costs to revenue budget requirement (Government grant and Council tax income) will be negative. From 2018/19 onwards, borrowing costs are in excess of income from investments and therefore the ratio is positive.

# 3. Incremental Impact on Council Tax

The next indicator assesses the impact of the capital programme on the revenue budget.

For Chiltern District Council the size of the capital programme has an effect on the Council's revenue budget (and hence Council Tax) in three ways.

Firstly each pound spent on the capital programme reduces the amount of capital reserves, which in turn reduces the Council's investment holdings and thus the revenue interest earned by the Council. Based on current investment rates, increasing the overall capital programme by £100,000 will reduce annual interest by and thus increase the revenue budget by £900. Similarly reducing the overall capital programme by £100,000 will increase annual interest by and thus reduce the revenue budget by £900. £900 is equivalent to approximately 2p on the average band D Council Tax.

Secondly additional capital expenditure can result in additional revenue maintenance costs, for instance a new piece of ICT equipment is likely to require additional annual maintenance and support.

Thirdly, any additional capital expenditure funded by borrowing will result in long term commitments to pay interest on the loan.

#### 4. Capital Financing Requirement

The Capital Financing Requirement (CFR) provides details of an authority's underlying need to borrow.

	2016/17	2017/18	2018/19	2019/20	2020/21
	Actual	Estimate	Estimate	Estimate	Estimate
	£000	£000	£000	£000	£000
CDC Capital Financing					
Requirement at year end	0	10,800	15,800	30,530	40,260
Movement in CFR	0	10,800	5,000	14,730	9,730

Breakdown of Movement in CFR					
Net financing need for the					
year	0	10,800	5,000	15,000	10,000
Minimum Revenue					
Provision (MRP)	0	0	0	(270)	(270)
Movement in CFR	0	10,800	5,000	14,730	9,730

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The Council is required to repay an element of the accumulated General Fund capital spend each year through a revenue charge known as the Minimum Revenue Provision (MRP).

# 5. Authorised Temporary Borrowing Limits

This indicator sets limits on how much CDC can borrow.

	2016/17	2017/18	2018/19	2019/20	2020/21
	£000	£000	£000	£000	£000
Authorised Limit	3,000	13,000	35,000	45,000	50,000
Operational Limit	3,000	10,000	30,000	40,000	45,000

The Authorised Limit for Chiltern represents the maximum temporary borrowing limit. The Operational Limit is the limit beyond which external debt is not normally expected to exceed. In most cases, this would be a similar figure to the CFR, but may be lower or higher depending on the levels of actual debt. The Authorised Limit represents a limit beyond which external debt is prohibited. It represents the level of external debt which, while not desired, could be afforded in the short term.

Classification: OFFICIAL Appendix 1B

#### **Prudential Indicators for Prudence**

#### 1. Net Borrowing and The Capital Financing Requirement

The first prudential indicator for prudence is to ensure that in the medium term borrowing will only be used to fund capital expenditure. There are a number of planned capital projects which will require the Council to borrow funds but owing to timing differences, it is possible that some funds will be borrowed in advance of need. The Council will then have cash surpluses until the project is complete. If this situation does occur the cash surpluses will be invested until required for the payment of suppliers.

### 2. Treasury Management Indicator

The second indicator is whether or not the authority has adopted the CIPFA Code of Practice for Treasury Management in the Public Sector. CDC has done this and thus meets this indicator.

#### 3. Upper limit for interest rate exposure.

The interest rates exposure indicators are designed to limit exposure to the effects of changes in interest rates. This measure is more pertinent in the environment of significantly fluctuating interest rates, which is of less relevance at the present time.

	2016/17	2017/18	2018/19	2019/20	2020/21
Fixed Rate	100%	100%	100%	100%	100%
Variable Rate	60%	70%	80%	90%	90%

As the Council's cash balances decrease, balances held will relate to day to day cash flow requirements. These balances will need to be held in instant access funds, which will be at variable interest rates.

#### 4. Maturity Structure of Borrowings

This indicator is designed to reduce the risk of large sums of borrowings having to be repaid at the same time. The recommended lower limit for maturity is less than 1 year and the recommended upper limit is 40 years. The maturity structure within this range will vary according to the income streams generated by investment decisions.

# 5. Upper limit for total principal sums invested for over 364 days.

Where a local authority invests, or plans to invest, for periods longer than 364 days, the local authority must set an upper limit for each forward financial year period for the maturing of such investments. This prudential indicator is referred to as prudential limits for principal sums invested for periods longer than 364 days. This indicator is designed to ensure that authorities always have sufficient funds to cover their cash flow needs and thus do not need to realise investments before they reach maturity.

Appendix 1B Classification: OFFICIAL

Appendix 1B

	2016/17	2017/18	2018/19	2019/20	2020/21
	£m	£m	£m	£m	£m
Upper Limit	5	10	10	10	10

The above upper limit figure has been calculated taking into account the maximum that could be available for investing in excess of 1 year allowing for the needs of short term cash flow and the use of capital receipts to fund capital expenditure.

Classification: OFFICIAL

Appendix 1C

#### **MINIMUM REVENUE PROVISION (MRP)**

The Local Government and Public Involvement Act 2007 provided a new power to the Secretary of State to issue guidance on accountancy practice rather than through the formal issue of Regulations through statute.

The first guidance issued under this new power relates to Minimum Revenue Provision (MRP). This is the amount which local authorities provide for the repayment of their borrowings

Under the guidance authorities will be required to prepare an annual statement in respect of their policy on making MRP. This must be submitted to Full Council and will form part of the annual prudential indicator report.

The guidance provides a number of options for making a 'prudent provision', this is to say that the provision for the repayment of borrowing used to finance the acquisition of an asset should be made over a period bearing some relation to that over which the asset provides a service to the authority.

The options for prudent provision are as follows:

## Option 1 – Regulatory Method

Where debt is supported by Revenue Support Grant (RSG), authorities will be able to continue using the formulae used in the current regime, since the supported borrowing element of the RSG is also calculated this way.

#### Option 2 - CFR Method

This method is based upon 4% of an authority's non housing CFR (capital financing requirement) at the end of the preceding financial year.

#### Option 3a - Asset Life Method - equal instalments

Here equal annual instalments of MRP will be made over the estimated life of asset financed by borrowing. This method provides the ability for an authority to defer MRP on a newly constructed building or infrastructure asset until the asset comes into service.

#### Option 3b – Asset Life Method – annuity method

Here equal instalments of MRP, calculated in accordance with an annuity payment profile, will be made over the estimated life of assets financed by borrowing. This method provides the ability for an authority to defer MRP on a newly constructed building or infrastructure asset until the asset comes into service.

#### Option 4 – Depreciation Method

Using this approach will require an authority to charge MRP in accordance with the standard rules for depreciation accounting. As with option 3 the MRP holiday will be available for assets yet to be brought into service.

It is anticipated that options 1 & 2 will only be used where capital expenditure is incurred prior to 1<sup>st</sup> April 2008 and where capital expenditure is incurred on or after that date which the authority is satisfied forms part of its supported capital expenditure. Options 3 and 4 would be used in relation

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Appendix 1C

to all capital expenditure incurred after the 1<sup>st</sup> April which is financed by borrowing or credit arrangements.

In this Council's case from 1 April 2017 there has been some borrowing and further borrowing is probable in 2018/19 and beyond.

It is therefore recommended that option 3a, the Asset Life Method – equal instalments, is adopted as the Council's annual policy on making MRP for 2018/19 and MRP will be deferred whilst an asset is under construction.

SUBJECT:	Capital Strategy and Capital and Repairs & Renewals Programme 2018/19 to 2022/23
REPORT OF:	Support Services Portfolio Holder – Cllr Mike Stannard
RESPONSIBLE OFFICER	Director of Resources – Jim Burness
REPORT AUTHOR	Capital Accountant – Jane Clarke – 01494 732 223
WARD/S AFFECTED	All

# 1. Purpose of Report

- 1.1 To present:
  - The Capital Strategy.
  - The proposed Capital Programme for 2018/19 2022/23
  - The proposed Repairs & Renewals Programme for 2018/19 2022/23.

#### **RECOMMENDATIONS**

**Cabinet is asked to recommend to Council:** 

- 1. The Capital Strategy including the Capital Programme for 2018/19-2022/23 (Appendix A).
- 2. The Repairs & Renewals Programme for 2018/19 2022/23 (Appendix B).

#### 2. Background

- 2.1 As part of the Council's budget process the Capital Programme is reviewed in order to assess, as part of the overall financial strategy of the Authority, what the scale and composition of the programme should be and the consequential funding implications for the financial strategy.
- 2.2 In recent years decisions have been undertaken to embark on a number of significant capital projects, such as the Amersham Multi Storey Car Park, and the re-development of Chiltern Pools. These projects have changed the scale and composition of the future capital programme, creating the need to finance these projects from borrowing.

## **3** Review of Capital Programme

- 3.1 The Capital Programme is set out in the Capital Strategy.
- 3.2 Projects are grouped by Portfolio area, and the main items in the capital programme are as follows:

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#### **Environment**

- 3.3 The need to replace the waste sweeper vehicles. The vehicles were on a 5 year agreement which comes to an end in 2018/19, so £200k has been allowed for this purpose. Providsion for the replacement of the main refuse vehicle fleet in 2019/20 has been allocated at a cost of £3,150k, as the current waste contract expires in March 2020, but this will be influenced by the overall re-tendering of the contract.
- 3.4 Construction of an extension to the Amersham Multi Storey Car Park will continue in 2018/19, to provide increased parking capacity within Amersham and to accommodate future capacity needs as highlighted in the Parking Strategy, a key Council priority as identified in the Capital Strategy.
- 3.5 A budget of £10k, has been allocated to provide solutions for additional off street parking in the district.
- 3.6 CDC is responsible for the maintenance of the Mill Meadow Bridge, and has an obligation to keep the bridge in repair and to provide the site users and members of the public with adequate access. Following detailed design work this project is expected to cost £370k in total.

#### **Healthy Communities**

- 3.7 There are 7 Town and Village Revitalisation groups which the council supports, with a budget of £14k p.a. This funding supports the enabling community participation, helping residents shape and improve their own communities. Past examples include support to heritage projects, riverside walks, nature park and high street festivals, libraries, youth clubs and visitor information facilities. They have also helped to fund raise for projects to improve facilities for young people and families. The funding provided through these grants assists the community access additional funding for projects which has been valued at over £1m which would not otherwise be accessed by the community.
- 3.8 Currently, under the contract with Greenwich Leisure, the Council has responsibility for the structure and exterior of the leisure centres. A sum of £100k is budgeted each year to meet these obligations up until 2019/20, at which point the current contract with GLL will expire.
- 3.9 There is a budget of £30m for the redevelopment of the Chiltern Pools site which is at the end of its useful life. The redevelopment has been shaped by the Council's Leisure Strategy. The feasibility and design work underway at present will lead to the preparation of a detailed business case to be presented to members for approval to commit to the construction of a new facility during 2018/19.
- 3.10 The remainder of the expenditure in this area relates to housing/renovation grants, with the largest element being the Disabled Facility Grant which the Council has a statutory duty to provide. The majority of the cost of the grants are met from an allocation from the Better Care Fund administered by the Countywide Health & Wellbeing Board (this was £598k in 2017/18). A contribution to the programme is also sought from Paradigm.

3.11 A project for Homelessness Mitigation Works has also been introduced in 2018/19 for £150k annually. This could be used to contribute to housing associations in order for them to purchase property for temporary accommodation, or potential development of a hostel.

# **Support Services**

- 3.12 A Customer Experience Strategy Programme to facilitate the centralisation and transformation of customer services, increasing efficiency and delivering savings across CDC and SBDC. The budgeted share of the set up ICT costs for CDC is £269k.
- 3.13 The recent property condition survey, indicated works to KGVH need to be carried out to the value of £450k, over the next four years. These include replacement of flat roof, boilers and condensing units and renewal of suspended ceilings.

#### 4 Commuted Sums Programme

4.1 In the context of capital investment it is important to recognise funding available from planning commuted sum agreements for affordable housing developments. Currently the commuted sum balance is:

	Balances as at
	15.12.17
	£
s106 Monies - Conditional	2,179,903
s106 Monies - Unconditional	25,000
	2,204,903

4.2 These sums are applied in line with the Council's Housing Strategy which sets out the range of options available to use these funds for the provision of affordable housing.

# 5 Review of Repairs & Renewals Programme

5.1 The Repairs & Renewals programme is shown in Appendix B, and comprises the following elements:

#### Depot: £30k pa

5.2 There is an annual repairs and renewals allowance for works at the Depot. This provides flexibility for works to be carried out as and when required.

#### KVHG Planned Maintenance Works £434k

5.3 As a result of a conditions survey, several areas have been identified as requiring works to KGVH. This includes, external and internal redecoration, replacement of electrical distribution boards, replace wall mounted heaters and air con units, as well as new carpets and vinyl floor covering.

# Ashley Green Old School Community Centre £16k

5.4 Building and roof repairs are required to Ashley Green Old School Community Centre, and external and internal decoration over the course of the next two years.

#### Barn Hall Annex £4k

5.5 To undertake a structural survey in 2018/19, as well as addressing some areas of damp penetration.

#### Paper Sort Reinstatement £121k

5.6 If Serco vacate the Paper Sort facility, there is a legal requirement for CDC to restore this building back to its original state. At present this is a contingency amount as there are no immediate plans to vacate the facility.

## Leisure Centres: £10k pa + £70k in 2019/20.

5.7 To undertake small repairs and maintenance to the centres up until 2020/21, which cannot be funded from Capital. A further £70k in 2018/19 is required for the leisure centres 5 year condition survey.

#### IT Replacement Equipment/Alterations £30k pa

5.8 To provide various replacement or repairs to IT equipment.

#### 6 Consultation

6.1 Consultation is with the Resources Overview Committee.

#### 7 Corporate Implications

- 7.1 The programme in the Capital Strategy covers the period until 2023. Over this period new calls for capital expenditure will arise linked to the Council's Business Plan and Financial Strategy.
- 7.2 The table below shows the proposed funding of the Capital Programme.

Sources of Funding	2018/19	2019/20	2020/21	2021/22	2022/23
	£	£	£	£	£
Housing subsidy re DFGs via Better Care Fund (BCC)	598,000	598,000	598,000	598,000	598,000
Borrowing - Car Park	6,064,000				
Borrowing - Leisure Centre	5,000,000	15,000,000	10,000,000		
Capital Receipts / Capital Contributions	1,202,610	3,482,750	392,750	214,000	267,750
	12,864,610	19,080,750	10,990,750	812,000	865,750

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# **8** Links to Council Policy Objectives

8.1 The Council's Code of Corporate Governance highlights the importance of having in place clearly documented processes for policy development, review and implementation, decision making, and monitoring and control. Following from this is the requirement for sound financial management, being able to demonstrate resources are aligned to the corporate priorities of the Council, and that any material risks are assessed. Having a medium term financial strategy is a key element in demonstrating this principle. Establishing a sound and sustainable financial base is important for delivering the Council's objectives.

# 9 Next Step

9.1 Following views by the Resources Overview Committee the report will be considered by the Cabinet, and then by Council in February 2018.

Background Papers:	None

# **CHILTERN DISTRICT COUNCIL CAPITAL STRATEGY**

# **Purpose**

The Capital strategy for the Authority is intended to describe how the Authority will use and manage its capital resources to progress the Council's key priorities.

# **Key Priorities of the Strategy**

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The key Council priorities are as follows.

Priority	Comment
Financial Stability & Resilience	Eliminating the funding gap
	Growing income base
	Funding only from Business Rates, Council Tax and Fees
	& charges and rents
	Reserves to buffer effects of funding reductions
	Reserves for specific major projects
	Funding investment (Prudential Borrowing)
	Continuing efficient and effective use of resources
	Strong cost control
Local Housing needs	Temporary accommodation supply
	Affordable housing supply
	Use of s106 funds
Parking Strategy	Focus initial on Amersham issues (AMSCP), but then look
	at other areas.
Maximising use of Property Assets	Amersham site (Pool & KGVH)
Leisure Strategy	Implementing outcomes of leisure needs survey,
	especially in respect of redevelopment of Chiltern Pools
Supporting local businesses	Broadband extension and development
	Skills agenda
	Progression on the economic development strategy
	Encourage tax base growth
The local environment	HS2 mitigation
	Joint Local Plan work
Joint Working including Transformation	Stronger in Partnership Programme, especially the
	Customer Experience Strategy.
	Development of next phase of joint working building on
	progress made to date

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# **Key Documents Influencing the Capital Strategy**

The Strategies influencing the Capital Strategy are:

- Medium Term Financial Strategy
- Treasury Management Strategy
- Asset Management Plan
- Housing Strategy
- ICT Strategy.

The Treasury Management Strategy's relationship to the Capital Strategy is important as it needs to demonstrate that any external liabilities or long term liabilities are prudent and financially sustainable.

The Asset Management Plan sets out how the Council will use its assets to optimise revenue and create income streams for the Council.

# **Principles**

The key principles underpinning the Capital Strategy are:

- Using capital resources and prudential borrowing to support the Council's key priorities.
- Managing the revenue implications of the capital programme.
- Having in place project management to enable effective delivery of objectives and manage risk.
- Optimise the use of Council capital and asset resources.

#### **Financing**

The Strategy will be financed using the following funding sources:

- Prudential Borrowing
- Capital Receipts
- Earmarked revenue funds
- Leasing
- Grant / lottery funding
- Joint ventures or other forms of partnerships

Prudential borrowing will generally be used for large projects, where detailed business cases have been prepared.

Capital receipts are not expected to be a material part of the capital programmes funding as the Council does not have plans to dispose of assets to generate capital resources, and its does not have significant unapplied capital receipts.

Appendix A

Appendix A

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The Council has earmarked from its revenue reserves sums to finance specific projects such as those associated with the Leisure Strategy, and the delivery of affordable housing. There is also funding available from contributions received under planning agreements (s106 agreements). In addition to these it has a Repair & Renewals earmarked reserve that primarily is applied to fund minor building project related to the Council offices or the Depot.

Leasing will be considered for vehicles and plant that will need to be periodically replaced and the cost of leasing is comparable with the Council financing the asset itself.

Grant or lottery funding will be explored where there is a realistic chance of success.

For certain projects it may be appropriate for the Council to consider a joint venture arrangement where risk and reward is shared, or where an external partner would enable a project to proceed, which otherwise would not be possible.

#### Governance

Roles and Responsibilities

Members

Members have the responsibility for agreeing the key aims and priorities of the Authority and that these are reflected in the Capital Strategy. They also need to ensure that adequate resources are in place to support the delivery of the priorities, and that the Authority has a sound system for financial management and control.

# Managers

Managers responsible for services or groups of services have the requirement to set out through their Service Plans and budgets how they will progress the Council's aims in the areas under their control. They will be required to identify clearly the resource implications and any risks or dependencies associated with their Service Plan. Value for money, customer views and efficiency will feature in their service planning. If required by the Council's overall financial position managers will be required to identify savings options, but these should aim to minimise as far as possible the impact on the Council's key priorities. They will follow the Authority's procedures for financial management and control. This includes monitoring their budgets in accordance to the requirements of the Authority's budget monitoring processes. For major investment projects they will ensure appropriate project governance is in place and business cases produced.

s151 Officer

Appendix A

Classification: OFFICIAL Appendix A

The designated s151 officer has the responsibility to ensure members and officers are provided with the appropriate financial advice and information to support their service and financial planning, and this includes identifying the key financial risks facing the Authority. The role also has responsibility for ensuring managers have the appropriate support to manage their budgets. The post is responsible for ensuring adequate financial systems and controls are in place to manage the Authority's financial affairs.

# **Project Management**

The capital schemes comprising the strategy will be managed in accordance with the Council's project management methodology. This means that:

- All projects will have an identified sponsor and project manager.
- Project initiation documents will be in place identifying clearly the intended outcomes, timescales and risks.
- Major investment projects will be supported by option appraisals and business cases.

Any procurements undertaken will comply with the Council's procurement rules and Contract Standing Orders.

Where the Council decides to undertake external financing of investment projects it will ensure this is based on the requirements of the Prudential Code<sup>1</sup>. The Treasury Management Strategy will be reviewed annually, and will set out the Prudential Indicators for the Authority in order to demonstrate the affordability of any borrowing undertaken in support of the Medium Term Financial Strategy and Capital Strategy.

The inter-relationship of the three strategies need to be understood, as at the heart of the relationship is how the authority manages the financial risks of those elements of its plans that involve external borrowing to achieve outcomes that are key to the Council's medium term objectives.

# **Review of the Strategy**

The principles and key elements of the Strategy should not change significantly from year to year, other than to adjust for any new supporting policies or strategies that may have been developed. The detail of the strategy will be reviewed annually in the light of the progress of the programme and available resources.

# Capital Strategy 2018 - 2023

The Council's Capital Programme contributes to its overall financial strategy by including projects that will increase the Council's income and the use of a number of key assets.

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<sup>&</sup>lt;sup>1</sup> Prudential Code for Capital Finance in Local Authorities issues by CIPFA.

Appendix A
Appendix A

Classification: OFFICIAL App

Where substantial investment is required this will be financed by prudential borrowing following the approval of business cases. For planning purposes an initial estimate has been made of the level of investment this programme might require.

The programme includes two significant projects for the expansion of the Council's main car park in Amersham which will be completed by the end of 2018, and the redevelopment of the Chiltern Pools site to replace the current facility which is at the end of its useful life with a development shaped by a review of the leisure needs of the area and public consultations. The majority of the costs of these projects are anticipated to be finance by prudential borrowing, but some of the preparatory work related to the Chiltern Pools project will be met from an earmarked revenue reserve.

Housing grants are anticipated to form a significant part of the programme for a number of years with funding largely coming via the Better Care fund administered by the Adult Health & Wellbeing Board for Buckinghamshire.

In 2020/21 the Council will need to consider the replacement of the refuse fleet. This will be tied in with retendering the current contract, and at that stage an evaluation will be undertaken whether to lease or acquire any new vehicles required under the contract.

Finally there is the maintenance of existing assets which comprises projects of varying scales. The projects fall under the following main groupings.

- King George V House offices
- The Council Depot at London Road
- Leisure Centres (excluding Chiltern Pools)
- ICT infrastructure
- Car parks.

This maintenance expenditure is met in part of from the Repairs and Renewal Programme, which is funded from a revenue reserve established for this purpose. It is anticipated that very large projects, or projects to expand or add new facilities would be funded separately.

The overall size of the programme over time will be affected primarily by the ability of the revenue budget to support the cost of financing new investment by prudential borrowing as the Council's asset strategy does not envisage any significant asset disposals.

As the Council is undertaking Prudential Borrowing it is important to be aware of the impact in terms of the revenue budget over time. This is illustrated by the Treasury Management Prudential Indicators that form part of the Treasury Management Strategy. The key ones in terms of the Capital Strategy are:

TMPI2: Ratio of financing costs to net revenue income stream

The indicator shows how much of a Council's revenue budget has to be allocated towards interest payments, net of investment income.

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	2016/17	2017/18	2018/19	2019/20	2020/21
	Actual	Forecast	Estimate	Estimate	Estimate
	£000	£000	£000	£000	£000
Financing Costs	164	2	(267)	(784)	(1,050)
ie net investment income plus interest payments					
Net Revenue Income	10,710	10,746	10,493	10,268	10,235
Stream ie Budget Requirement					
Ratio	(1.53%)	(0.02%)	2.54%	7.64%	10.26%

# TMPI4: Capital Financing Requirement

The Capital Financing Requirement (CFR) provides details of an authority's underlying need to borrow.

	2016/17	2017/18	2018/19	2019/20	2020/21
	Actual	Estimate	Estimate	Estimate	Estimate
	£000	£000	£000	£000	£000
CDC Capital Financing					
Requirement at year end	0	10,800	15,800	30,530	40,260
Movement in CFR	0	10,800	5,000	14,730	9,730

Breakdown of Movement in	CFR				
Net financing need for the					
year	0	10,800	5,000	15,000	10,000
Minimum Revenue					
Provision (MRP)	0	0	0	(270)	(270)
Movement in CFR	0	10,800	5,000	14,730	9,730

These indicators clear show the increase in the Council's borrowing implied by the Capital Strategy. The affordability of the Strategy needs to be considered in the context of the Medium Term Financial Strategy, however it is important for the Council's overall Medium Term Financial Strategy that the significant projects designed to generate income and improve car parking capacity, and leisure services achieve their objectives.

Director of Resources December 2017

Classification: OFFICIAL

# **CHILTERN DISTRICT COUNCIL CAPITAL PROGRAMME 2018 – 2023**

Capial Programme	Original Budget	Original Budget	Original Budget	Original Budget	Original Budget
	18/19	19/20	20/21	21/22	22/23
Fundament	£	£	£	£	£
Environment Refuse Vehicles	200,000	2 150 000			
	200,000	3,150,000	***************************************		
AMSCP (Nb: Budget includes £313,000 for	6,064,000				
relaying the surface on the top floor of the existing car park)	6,064,000				
Additional off street parking solutions	10,000				
Mill Meadow Bridge - Major Works	211,000				
Healthy Communities	211,000		•		
Town & Village Revitalisation	14,000	14,000	14,000	14,000	14,000
Leisure Centres	100,000	100,000	1 17000	1 1,000	1 1,000
Redevelopment of Chiltern Pools	5,000,000	15,000,000	10,000,000	***************************************	
Disabled Facility Grants	598,000	598,000	598,000	598,000	598,000
Homelessness Mitigation Works	150,000	150,000	150,000	150,000	150,000
Renovation Grants	50,000	50,000	50,000	50,000	50,000
			***************************************		
Support Services					
Customer Experience Strategy Programme	268,860				
KGVH - Increase Parking	50,000	***************************************	***************************************		
KGVH - Replace condensing boilers	130,000		***************************************	***************************************	
KGVH - Condensing units in plantroom A			22,500		
KGVH - Replacement flat roof covering			156,250		
KGVH - Renew suspended ceilings	18,750	18,750			53,750
	12,864,610	19,080,750	10,990,750	812,000	865,750
Sources of Funding	2018/19	2019/20	2020/21	2021/22	2022/23
	£	£	£	£	£
Housing subsidy re DFGs via Better Care	598,000	598,000	598,000	598,000	598,000
Fund (BCC)	390,000	330,000	390,000	330,000	390,000
Borrowing - Car Park	6,064,000				
Borrowing - Leisure Centre	5,000,000	15,000,000	10,000,000		
Capital Receipts / Capital Contributions	1,202,610	3,482,750	392,750		
	12,864,610	19,080,750	10,990,750	812,000	865,750
Capital Resources	2018/19	2019/20	2020/21	2021/22	2022/23
	£	£	£	£	£
Opening Capital Resources	4,524,728	4,346,804	1,258,004	1,259,204	1,439,154
New General Capital Contributions	630,736	0	0	0	0
New General Capital Contributions Vehicles	393,950	393,950	393,950	393,950	393,950
Use of Vehicle Reserve	-200,000	-2,147,470	0	_	0
Use of Capital Receipts / Capital					
Contributions	-1,002,610	-1,335,280	-392,750	-214,000	-267,750
Closing Capital Resources	4,346,804	1,258,004	1,259,204	1,439,154	1,565,354

Appendix A

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#### **DEFINITION OF CAPITAL EXPENDITURE**

All expenditure that can be directly attributed to the acquisition, creation or enhancement of items of property, plant and equipment or the acquisition of rights over certain longer-term intangible benefits is accounted for on an accruals basis and capitalised as a non-current asset. It must be probable that the future economic benefits or service potential associated with the item will flow to the Council - the Council does not have to own the item but it must be more than likely that it has gained the right to use the item in the provision of services or to generate cash from it. In addition it must be possible to measure the cost of the item reliably.

Expenditure that should be capitalised will include expenditure on the:

- Acquisition, reclamation or laying out of land
- Acquisition, construction, preparation, enhancement or replacement of roads, buildings and other structures
- Acquisition, installation or replacement of movable or immovable plant, machinery, apparatus, vehicles and vessels

In this context, the definition of enhancement contained in the previous Code of Practice (SORP) is still applicable and means the carrying out of works which are intended to:

- Lengthen substantially the useful life of the asset, or
- Increase substantially the market value of the asset, or
- Increase substantially the extent to which the asset can or will be used for the purpose or in conjunction with the functions of the local authority concerned.

Under this definition, improvement works and structural repairs should be capitalised, whereas expenditure to ensure that the fixed asset maintains its previously assessed standard of performance should be recognised in the revenue account as it is incurred.

Expenditure on existing fixed assets should be capitalised in three circumstances:

- Enhancement see above
- Where a component of the fixed asset that has been treated separately for depreciation purposes and depreciated over its individual useful life is replaced or restored
- Where the subsequent expenditure relates to a major inspection or overhaul of a fixed asset that restores the benefits of the asset that have been consumed by the authority and have already been reflected in depreciation

Assets acquired on terms meeting the definition of a finance lease should be capitalised and included together with a liability to pay future rentals.

Where an asset is acquired for other than cash consideration or where payment is deferred the asset should be recognised and included in the balance sheet at fair value.

# Repairs & Renewals Programme 2018/19 - 2022/23

	Rephased to 18/19 £	Budget 18/19 £	Budget 19/20 £	Budget 20/21 £	Budget 21/22 £	Budget 22/23 £
Environment Depot KGVH - Planned Maintenance Works Ashley Green Old School Community Centre - Building Repairs	17,000	30,000 6,000 16,125	0	30,000 65,875	30,000 0	30,000 345,000
Barn Hall Annex & Barn Hall Community Centre Depot: Papersort facility reinvestment fund		4,375				
Healthy Communities Leisure Centres - General Repairs Leisure Centres - 5 Year Condition Survey		10,000 70,000		10,000		
Support Services IT - Replacement equipment / alterations		30,000		·	30,000	30,000
	17,000	166,500	191,000	135,875	60,000	405,000

Breakdown of KGVH - Planned Maintenance Works	Rephased to 18/19 £	Budget 18/19 £	Budget 19/20 £	Budget 20/21 £	Budget 21/22 £	Budget 22/23 £
KGVH - Paving replacement	10,000					
KGVH - Replace chamber roof windows	7,000					
KGVH - Replace wall mounted electric heaters						4,375
KGVH - Replace local water heater						625
KGVH - Replace 2 electric distribution boards						1,250
KGVH - External Redecoration				62,500		
KGVH - Internal Redecoration						81,250
KGVH - Replace roofing felt						75,000
KGVH - Replace worn carpets and vinyl flooring		3,750				182,500
KVGH - Investigate water ingress and repair damage to wall		2,250				
KGVH - Replace wall mounted fan heater and ceiling mounted air con unit				3,375		
	17,000	6,000	0	65,875	0	345,000

SUBJECT:	Treasury Management – Quarterly Report Quarter 3 2017/18
REPORT OF:	Jim Burness, Director of Resources
RESPONSIBLE OFFICER	Helen O'Keeffe, Principal Accountant
REPORT AUTHOR	Helen O'Keeffe, hokeeffe@chiltern.gov.uk 01494 732781
WARD/S AFFECTED	All

# 1. Purpose of Report

1.1 To report on the Treasury Management operation of the Council for October – December 2017.

# **RECOMMENDATION**

The Cabinet is requested to note the Treasury Management performance for Quarter 3 2017/18.

# 2. Background

- 2.1 The Council is required to comply with the CIPFA Code of Practice on Treasury Management. The primary requirements of the code are:
  - (i) Creation and maintenance of a Treasury Management Policy Statement, which sets out the policies, and objectives of the Council's treasury management activities.
  - (ii) Creation and maintenance of Treasury Management Practices, which set out the manner in which the Council will achieve those policies and objectives.
  - (iii) Receipt by the Cabinet and Council of an annual strategy report for the year ahead and an annual review report of the previous year.
  - (iv) The delegation by the Council of responsibilities for implementing and monitoring treasury management policies and practices and for the execution and administration of treasury management decisions.

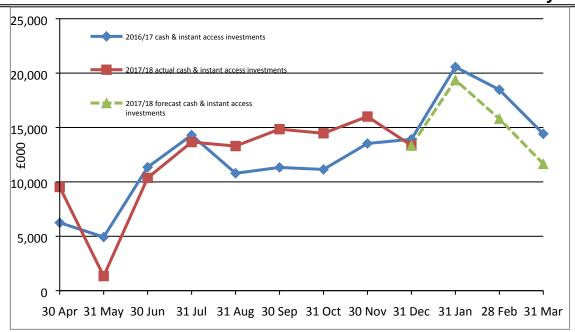
# 3. Quarterly Report on Treasury Management Quarter to December 2017

3.1 In July 2017 the Council took out a loan from the PWLB to finance the construction of the new Amersham Multi Storey car park following the approval of the business case and planning. The value of the loan was £10.8m, borrowed at an interest rate of 2.7% repayable over 40 years. There has been no further borrowing in this quarter.

- 3.2 The base rate was decreased from 0.5% to 0.25% in August 2016, with the rate having remained at 0.5% since March 2009. The base rate was increased to 0.5% on 2 November.
- 3.3 The total of loans outstanding at the end of the quarter was £25,000,000 detailed in the table below.

UK Institutions	Fitch Credit Rating	Principal £	Interest Rate	Invested	Matures	Length in days
Standard Life MMF		5,000,000	0.35% variable	immediate	access	
Invesco MMF		5,000,000	0.35% variable	immediate	access	
Lloyds Banking Group	A+					
Fixed Deposit		1,000,000	0.90%	06/11/17	06/11/18	365
Fixed Deposit		1,000,000	0.36%	27/07/17	29/01/18	186
Fixed Deposit		1,000,000	0.65%	26/07/17	26/07/18	365
Fixed Deposit		2,000,000	0.36%	26/07/17	26/01/18	184
Nationwide	A+					
Building Society						
Fixed Deposit		3,000,000	0.32%	26/07/17	26/01/18	184
Santander	Α					
Fixed Deposit		2,000,000	0.85%	09/03/17	09/03/18	365
Fixed Deposit		1,000,000	0.85%	15/05/17	15/05/18	365
Fixed Deposit		1,000,000	0.60%	26/07/17	26/07/18	365
Close Brothers	Α					
Fixed Deposit		1,000,000	0.90%	13/10/17	15/10/18	367
Fixed Deposit		1,000,000	1.00%	31/08/16	28/02/18	546
Fixed Deposit		1,000,000	1.10%	20/11/17	20/11/18	365
Total Deposits		25,000,000				

- 3.4 The weighted average interest rate earned on fixed rate investments in the quarter was 0.64%. By way of comparison the weighted average interest rate earned in the quarter for South Bucks District Council was 0.51%. As at the end of December, £3.35m was held in instant access funds for everyday cashflow purposes compared to £4.85m at the end of September.
- 3.5 The following graph shows how the level of cash and instant access investments fluctuated in 2016/17, and the forecast levels of cash and instant access investments in 2017/18. The purpose of the graph is to illustrate that we always have a sufficient level of cash reserves to meet our immediate short term cash requirements.



3.6 Link Asset Services (formerly Capita Asset Services) is engaged by the Council as its Treasury Management consultants providing advice on investment, performance and regulations where necessary.

# 4. The Prudential Capital Code – Prudential Indicators

4.1 In accordance with the Prudential Capital Code the Council reviews its Prudential Indicators on a quarterly basis. Prudential Indicators are reviewed annually as part of the Treasury Management Strategy review. Movements in the Prudential Indicators for the year 2017/18 to date are as follows:

# 4.2 Interest rate exposures

The interest rate exposure on investments has moved as follows:

	Investments as a % of total			
Date	Fixed	Variable		
31/03/17	52%	48%		
30/06/17	100%	0%		
30/09/17	62%	38%		
31/12/17	60%	40%		

This Prudential Indicator sets an upper limit on fixed interest rate exposures of 100% and variable interest rate exposures of 70% of net outstanding principal sums.

4.3 Principal sums invested for periods longer than 364 days.

The upper limit for sums invested for periods longer than 364 days is £10m. As at the end of December the figures are as follows:

Date	Total investments	Sums invested for greater than 364 days	% of total investments
31/03/17	£21m	£10m	48%
30/06/17	£9m	£8m	89%
30/09/17	£26m	£9m	35%
31/12/17	£25m	£9m	36%

Of the £9m invested for greater than 364 days, £8m of this is for 7 loans with durations of 365 or 367 days. The time periods over which sums have been invested reflect the current level of rates that do not incentivise long term cash investments.

4.4 Fixed term and money market fund investments have decreased slightly from £26m to £25m between September and December. The main reason for the continued high level of investments is that some of the funds which were borrowed from the PWLB have continue to be invested in the short term in order to produce a financial return until the funds are required to pay contractor invoices.

# **5** Corporate Implications

5.1 The budgeted income from investments for 2017/18 has been set at £100,000. Interest earned in the year to December is £103k, partly owing to the short term investment of the loan monies which will not continue for the full financial year. It is therefore probable that interest income for the year will exceed the budget by approximately £30,000.

Background Papers: None
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SUBJECT:	Service Plan Summaries 2018-19
REPORT OF:	Leader of Chiltern District Council, Councillor Isobel Darby and Leader of
	South Bucks District Council, Councillor Nick Naylor
RESPONSIBLE	Chief Executive, Bob Smith
OFFICER	
REPORT AUTHOR	Ani Sultan 01494 586 800
WARD/S AFFECTED	This report applies to whole district

# 1. Purpose of Report

This report provides the Service Plan Summaries for each service area within the Councils. Feedback has been had from Portfolio Holders on all Service Plan Summaries.

#### **RECOMMENDATION**

Cabinet are asked to note these service plans.

#### 2. Reasons for Recommendations

Service plans are an important part of the Council's performance management framework as detailed in the Joint Business Plan 2016 – 2020 and link to the Councils' policy objectives.

# 3. Content of Report

- 3.1 This year, the internal consultation process has been extended to include all managers within service areas, plus other staff as appropriate, prior to sign-off from Heads of Service in order to ensure that the Service Planning process has been more robust than in previous years. This process will continue to be refined in coming years.
- 3.2 The service plans are jointly produced per service area for both Chiltern and South Bucks and provide a summary of achievements from the current year, and an overview of service delivery for 2018-19. As well as looking at aims and achievements, services are asked to look at a range of areas including:
  - Shared Services Programme
  - Know your customer
  - Performance indicators and risks
  - Costs and cost comparison information.

# 4. Consultation

Not Applicable.

#### 5. Options

Service Plan summaries will be made available on the Council's internet site, with Members able to access the full Service Plans via the supplement to this agenda.

Steps have been taken to develop the service planning process to ensure that the process is straightforward for managers to complete and provides a useful management tool for each service.

# 7. Corporate Implications

Financial – Service plans assist effective performance management and assist the budgeting process.

- 3.1 Legal None.
- 3.2 Resources Service plans are a useful tool to help monitor progress made by the Council to improve service delivery.
- 3.3 Risks issues Critical operational risks are reviewed as part of the service planning process.
- 3.4 Equalities Equalities are considered during the service planning process.
- 3.5 Sustainability any sustainability implications are fed into the service Actions Plans.

# 8. Links to Council Policy Objectives

Service plans are an important part of the Council's performance management framework as detailed in the Joint Business Plan 2016 - 2020.

The Joint Business Plan states that performance management is about how we consistently plan and manage improvements to our services and involves making the best use of the resources (financial, personnel, skills) and information to drive improvement.

Continuous improvement is driven by regular consultation and analysis of customer needs feeding into the service planning process. This helps to identify actions to drive improvement and measures to monitor if the desired improvements are delivered.

The joint performance management framework is a clear statement that Chiltern and South Bucks District Councils are committed to providing value for money services that meet the needs of users and improve the quality of life for residents. Rising public expectation alongside reducing budgets require the Councils to embed a culture of performance improvement so that we can continue to deliver quality services to our customers at the correct cost.

# 9. Next Step

Service plans will be adopted and implemented.

A separate, detailed Performance Indicator review is currently taking place.

# Service Plan Summary 2018/19 Business Support

Service units covered by plan

ICT

Information Management

Transformation Programme Management

# Section 1 - Key Service Functions & Aims/Objectives

Key Service Functions	Portfolio reporting to	Statutory/ Mandatory
Deliver and maintain excellent value, customer focussed, environmentally sustainable ICT\Information Management operations and services	Support Services (CDC) Customer and Business Support (SBDC)	Deliver and maintain excellent value, customer focussed, environmentally sustainable ICT\Information Management operations and services
Understand the needs of the business and provide appropriate, innovative and agile business solutions	Support Services (CDC) Customer and Business Support (SBDC)	Understand the needs of the business and provide appropriate, innovative and agile business solutions
Enable and lead business change/ transformation programme management	Support Services (CDC) Customer and Business Support (SBDC)	Enable and lead business change/ transformation programme management
Be continuously improving, learning, transparent and accountable	Support Services (CDC) Customer and Business Support (SBDC)	Be continuously improving, learning, transparent and accountable

# Key Service Aims/Objectives

To enable delivery of the following ICT & Information Management Services to support business processes for both South Bucks and Chiltern District Council:





#### **Key Service Aims/Objectives**

- Network operations
- Telecommunication technology voice, data
- Secure integration with partner networks
- Web services technical aspects
- Network security
- Service desk support
- IT Training
- System support
- System integration
- ICT procurement
- ICT supplier management
- Information security
- Content/data handling
- Systems/business process development
- Process Freedom of Information & Subject Access requests
- Ensure systems observe the principles of the Data Protection Act and other relevant legislation

To enable the service units within Chiltern & South Bucks to provide efficient services to all people in the community through the correct application of people, processes and technology.

That the service itself operates with agility to customer need whilst as efficiently and cost effectively as possible.

To optimise the collection, secure storage, retrieval and distribution of Chiltern & South Bucks data.

To improve the provision of information to all members.

To achieve better customer service through facilitating the controlled sharing of information corporately and with partners.

Contribute to the successful implementation of Planning Services and Land Charge shared services.

Continue to contribute to initiatives such as Mobile Working and Customer Experience Strategy.

Ensure compliance with relevant legislation and standards e.g. Data Protection and Public Services Network (PSN).

Transparent governance structure for all projects.

Management of unstructured data under the Transparency Act.

Lead in preparing the Councils for GDPR.



# Section 2 - Key achievements/outcomes for 2017/18

# Key achievements and outcomes 2017/18

Completed the project to refresh and converge the networks of both Councils onto shared infrastructure.

Produced a project plan to prepare the Councils for compliance with GDPR and started implementation.

Supported the implementation of Planning Services and Land Charge shared services.

Completed the single network project.

Moved to new WAN telecoms infrastructure and Skype for Business platform.

Completed mobile working pilots in Environmental Health and within other services.

Supported the Accommodation Project.

Maintained PSN Compliance.

Completed consolidation of Planning systems.

Made significant upgrades to the IDOX systems.

Refreshed the WIFI at key Council sites.

Moved Members onto secure total mobile working.

Successful completion of the ditch the paper initiative to eliminate paper in order to encourage transition to electronic ways of working and removed the necessity for offsite storage for paper documents.

Moved to new IT system for administrating Freedom of Information requests



# **Section 3 - Know your customer**

# Who are the main customers for this service?

Main customers are:

- Members
- Officers
- Residents
- General public
- Other public organisations

The service continues to be alert to feedback indicating a need to calibrate delivery.

#### Customer Experience Strategy:

Chiltern District Council and South Bucks District Council are likely to be delivering a significant programme of transformation to change the way that we deliver our services to our customers. Implementation of this programme will commence in 2018/19. Throughout this year all services will be involved in analysing data to identify customer needs and in tailoring service delivery to better meet those needs. Once the programme is implemented there will be an increased focus on the use of customer insight and data to develop our services in the future.





# Section 4 – Action plan

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Create a plan to ensure both Councils comply with requirements of General Data Protection Regulation (GDPR) which comes into force May 2018	<ul> <li>Establish requirements</li> <li>Perform gap analysis</li> <li>Amend &amp; harmonise policies &amp; procedures</li> <li>Roll out training</li> <li>Review data sharing register</li> </ul>	Avoidance of increased penalties through data breaches  Improved data sharing with partners  Clear understanding of the processes required to maintain good information management within the services
Support the completion of implementing shared services	Remaining services:  Planning  Land Charges	<ul> <li>Reduced costs from shared teams</li> <li>Greater resilience</li> <li>More efficient service delivery</li> <li>All SBDC Idox data migrated to shared databases giving one core system for regulatory services</li> </ul>
Revised ICT strategy		Ensure that the Councils IT estate supports corporate aims & objectives     Streamlined & cost effective use of IT by the Councils
Upgrade desktops to Windows 10	<ul> <li>Make changes to VDi environment</li> <li>Plan rollout</li> <li>Pilot</li> <li>Train</li> <li>Rollout</li> </ul>	Ensure that the Councils IT estate is on supported versions of software     Enable use of technology with richer functionality
Evaluate core systems for GDPR compliance & Win10 compatibility	<ul> <li>Consult vendors on compliance with GDPR &amp; Win10 readiness</li> <li>Consult with relevant services</li> <li>Perform gap analysis</li> <li>Where necessary &amp; available upgrade</li> <li>Where deficiencies cannot be rectified by software, advise on manual procedures</li> </ul>	Ensure that the Councils IT estate is on supported versions of software     Ensure the Councils IT estate is compliant with GDPR requirements

# Appendix 1



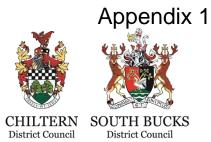


List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Design & implement a plan to manage unstructured data	<ul> <li>Work with Services to:</li> <li>Design service file plan</li> <li>Design service file work flow with processes</li> <li>Implement file workflow</li> <li>Classify historic data &amp; delete or save in accordance with retention schedule and service file plan</li> </ul>	<ul> <li>Reduction in amount of data saved to Councils network directory structure</li> <li>Reduction in time to retrieve information</li> <li>Compliance with GDPR directive</li> <li>Ability to publish more data to the Councils websites providing better service for the customer, compliance with Transparency Agenda &amp; reduction in officer time servicing requests for information</li> </ul>



# **Section 5 – Key Performance Indicators**

PI Code	Short Name	2016/17	2016/17	Last	Current	Annual			
		Value	Target	update	value	Target 2017/18	2018/19	2019/20	2020/21
CdBS3 (C)	Percentage of responses to FOI requests sent within 20 working days (by month)	87%	90%	June 2017	100%	90%	90%	90%	90%
JtBS1 (C)	Availability of ICT systems to staff from 8am to 6pm (by period quarterly)	99.6%	99.5%	June 2017	99.95%	99.5%	99.5%	99.5%	99.5%
JtBS2 (C)	Percentage of calls to ICT helpdesk resolved within agreed timescales (by period quarterly)	83.7%	95%	June 2017	92.6%	95%	95%	95%	95%
SbBS3 (C)	Percentage of responses to FOI requests sent within 20 working days (by month)	94%	90%	June 2017	93%	90%	90%	90%	90%



# **Section 6 – Critical Risks**

Ref	Strategic Risk	Relevance / Service actions to mitigate
1	Joint Working	Ensuring that ICT platforms seamlessly support the aims of joint working
2	Transformation and Management of Change	<ul> <li>Supported the implementation of shared systems</li> <li>Work with service staff to support buy-in to the new ways of working</li> <li>Listening to the needs of the Council services to ensure shared systems support their processes</li> <li>Leading on Mobile Working Programme</li> <li>Support for the Customer Experience strategy</li> </ul>
3	Financial Stability	Work with service staff to leverage the maximum benefit from the investment made in ICT systems     Achieve best value for the Councils where new systems are required or enhancements to current systems to support shared services
4	Workforce Issues	<ul> <li>Monitoring staff workload and securing outside resource where required e.g. sharing with other authorities using same applications</li> <li>Keeping staff skill sets current</li> </ul>
5a	Waste & Environmental Services - SERCO	Not applicable.
5b	Waste & Environmental Services - BIFFA	Not applicable.
6	Joint/Partnership working	Not applicable.
7	Business Continuity	<ul> <li>Refresh of ICT infrastructure and redesign for shared network services</li> <li>Move to thin client / virtual desktop</li> <li>DR / failover facility in place</li> <li>Joint working with relevant services in other Bucks authorities to share expertise and resource</li> </ul>
8	Information Management & Security	<ul> <li>Shared Information Governance Group (IGG) in place.</li> <li>Information Governance Structure (IGS) established across all services</li> <li>Comprehensive training programme being delivered to all IGS roles</li> <li>All services have an Information Asset Register with Retention and Disposal Schedule</li> <li>Working with services to delete obsolete\duplicate data</li> <li>Working with services to enforce good management of unstructured data</li> </ul>
9	New Legislative Changes	<ul> <li>Officers identified to monitor their ICT discipline for legislative changes</li> <li>The General Data Protection Regulation (GDPR) comes into force</li> </ul>





Ref	Strategic Risk	Relevance / Service actions to mitigate
		<ul> <li>in May 2018 and places significant new and expanded restrictions on the collection, use, storage, sharing, and destruction of EU residents' personal data. Violations of this set of regulations will incur penalties up to the higher of 4% of annual worldwide turnover and EUR20 million</li> <li>Producing plan for GDPR compliance.</li> </ul>
10	Affordable Housing	Not applicable.
11	Major Infrastructure Projects Impacts.	Supporting the IT\information management needs of the HS2 Team
12	Demographic Changes	<ul> <li>Supporting services to develop skills for customer insight</li> <li>Overlap with GIS to map statistical data to location</li> </ul>
13	Property/ Asset Management	<ul> <li>R&amp;R programme in place for ICT assets</li> <li>Business Support has good control over physical assets and works with suppliers to get the best value.</li> </ul>
14	Economic Viability	Not applicable.

Risk Code & Title	Internal Control – What are you going to do to mitigate the risk		
	<ul> <li>Clear ICT strategy</li> <li>Components are only purchased from reputable companies</li> </ul>		
	<ul> <li>Redundancy designed into system configuration</li> <li>Monitor / adopt appropriate advances in technology e.g. virtual servers</li> <li>An R&amp;R programme is in place</li> <li>Forward planning of R&amp;R and Network U/G requirements/ budgets</li> </ul>		
CSB BS01 Shared Network Availability	<ul> <li>Current warranties where relevant and cost effective</li> <li>Daily monitoring of network performance/capacity</li> <li>Separate electrical supply and uninterruptable power supplies (UPS). Generator hire contract in place</li> <li>Regular, planned maintenance</li> <li>Maintenance contracts in place where required</li> </ul>		
	<ul> <li>Failover facility in place</li> <li>Licenses monitored. Service Desk Administrator ITIL and FAST accredited</li> <li>Comprehensive documented operational procedures in place</li> </ul>		
CSB BS02 Data Integrity	<ul> <li>Information Management strategy in place</li> <li>Action plan in place to realise Information Management strategy</li> <li>Data quality objectives for all staff</li> <li>Regular backups performed. Restores performed on a regular</li> </ul>		
	<ul> <li>basis. Backup logs checked to confirm jobs completed successfully and to analyse for anomalies</li> <li>Failover facility in place</li> <li>Snapshots taken to SAN. Up to 7 days' worth of data available at a</li> </ul>		





Risk Code & Title	Internal Control – What are you going to do to mitigate the risk
	time  Financial and technical procedures in place to ensure systems must be installed and maintained by Business Support  PRINCE2 methodology used on projects to ensure consistent IT implementation  Change management controls in place  User testing required for all implementations and upgrades  Staff training is delivered as part of all implementation projects  Contracts in place with system suppliers for system development and specialised consultancy. Supplier manuals available to all staff  Regular account meetings with system suppliers  Encourage services to document system procedures
CSB BS03 Security	<ul> <li>Regular audits</li> <li>Systems bought from reputable vendors who comply with relevant standards</li> <li>Security assessment included in product evaluation</li> <li>Systems are correctly licensed with maintenance contracts in place</li> <li>Systems are maintained at supported versions and replaced at vendor specified 'end of life'</li> <li>Change management controls in place</li> <li>3rd party remote access controlled by IT</li> <li>End users are trained in good practice for using systems and data handling</li> <li>ICT Security Policy ensures that customers understand their responsibilities</li> <li>Physical access to key network devices controlled by building security system</li> <li>All external communications managed by specialist contractor with documented security procedures in place</li> <li>SLA in place with contractor</li> <li>Contractor obligated to maintain PSN compliance</li> <li>Dual factor remote access</li> <li>All audits for PSN passed to date</li> <li>Annual health check performed by CREST/CHECK certified consultant</li> <li>Quarterly penetration testing by CREST/CHECK certified consultant.</li> <li>Quarterly internal vulnerability testing by CDC IT</li> <li>Patch management scheme in place</li> <li>Inventory controls in place</li> <li>Security Marking</li> <li>Remote Control of devices via MDM</li> <li>End point encryption implemented</li> <li>Network client physical ports managed. Only removable media issued by ICT can be used in network clients</li> <li>Creation/deletion of network accounts controlled by</li> </ul>

# Appendix 1





Risk Code & Title	Internal Control – What are you going to do to mitigate the risk		
	<ul> <li>Network rights controlled by Active Directory group policies</li> <li>Anti-malware software which covers anti-virus, personal firewall and application control installed on the client</li> <li>Anti-malware protection in place and automatically updated on hosts</li> <li>2 anti-malware products used</li> <li>Monitoring of e-mail subject matter and attachments</li> </ul>		
CSB BS04 Staff	<ul> <li>Formal and on the job training and staff development</li> <li>Three IT Trainees posts to 'grow' replacements</li> <li>Programme of cross training to promote generic skill sets</li> <li>Documentation</li> <li>Adoption of ITIL and implementation of ITIL compliant service desk</li> <li>3rd party contracts (Fordway, Updata etc.) to fill gaps</li> <li>Good supplier management</li> <li>Good communication - regular Meetings, 121s, appraisal interviews</li> <li>Clear aims and objectives</li> <li>Work plan to manage work load</li> <li>Sharing resource and expertise with other authorities /shared service</li> </ul>		



# Section 7 – Costs and cost comparison information

# **Summary – Cost information**

Significant cost savings have resulted from the consolidation of call systems and network infrastructure, however new investment for initiatives such as the customer experience strategy will mean the cost of IT will increase.



Service Plan Summary 2018/19

# Communications, Performance and Policy

Service units covered by plan	Communications
	Policy & Performance
	Strategic Partnerships

# Section 1 – Key Service Functions & Aims/Objectives

Key Service Functions	Portfolio reporting to		
Corporate communications including media, public relations, marketing and websites	Leader (CDC and SBDC)		
Promote best practice in customer involvement and consultation	Leader (CDC and SBDC)		
Enable the Councils to improve services and plan for future needs through the Corporate Plan, service planning and performance reports.	Leader (CDC and SBDC)		
Lead the delivery of the joint Sustainable Community Strategy and Partnership	Leader (CDC and SBDC)		
Lead the development of corporate strategy and the interpretation of government policy.	Leader (CDC and SBDC)		
Provision of research and management information	Leader (CDC and SBDC)		

#### **Communications**

# **Key Service Aims/Objectives**

To manage the Councils' corporate communications function.

To manage the internet / intranet and support all service areas in delivering timely online content, campaigns, web design, web projects and help with implementing social media.

To maintain the reputation of the councils through good timely and honest public relations, reputation management and by co-ordinating and being pro-active in all areas of communication.

Provide an in-house design and marketing service to all departments within the councils and promote the benefits and cost effectiveness to other departments.

To inform, ensuring timely and accurate information is available to all regarding council services, policies and activities and that we communicate results of consultation exercises and action taken as a result. To publish news releases, and provide a media enquiry service, publicity of events, policies and decisions and to oversee consultation exercises. To produce internal monthly magazine. To support services to produce up to date information about services in easy to read and to access formats.

# **Performance and Policy**

### **Key Service Aims/Objectives**

Improving knowledge-based decision-making across the Councils including developing customer insight



# **Key Service Aims/Objectives**

profiles;

To support the Councils and their services by co-ordinating the Councils' performance management system, developing corporate strategy and interpreting government policy.

Advise on the development, implementation and monitoring of the Councils' Joint Business Plan

Lead Councils' approach to corporate planning and performance management

Organise the work of the Joint Strategic Partnership including regular reviews and delivery of the Joint Sustainable Community Strategy

Support service managers to develop their services through effective, consistent service planning

Support effective consultation through promoting good practice and monitoring



# Section 2 – Key achievements/outcomes for 2017/18 Joint Communications Projects

#### Key achievements and outcomes in the previous year

Upgraded our websites to make them mobile friendly.

Supported the implementation of the economic development strategy.

Supported the submission to the Secretary of State for Modernising Local Government in Bucks , and continue to lead on follow-up communications.

Undertook mini peer review of Communications team with LGA.

Facilitated the corporate peer challenge for both councils.

Supported the Planning Policy team with the Local Plan consultation

Continued to provide an excellent in-house design service

Led on internal communications for various projects, including the accommodation project, flexible and mobile working project, meet the Chief Executive and Leaders, values and behaviours and Stronger in Partnership.

Continued to develop the community engagement programme with HS2 Limited and its contractors

Supported the launch of the Chiltern and South Bucks Lottery

#### **Communications Projects CDC**

# Key achievements and outcomes in the previous year

Supported Chiltern Pools redevelopment Consultations.

Completed the branding for the new Bierton Crematorium.

Led on the Amersham Multi-Storey car park redevelopment communications.

Continued promotion and support of the Community Awards

# **Communications Project SBDC**

#### Key achievements and outcomes in the previous year

Led on Gerrards Cross Police Station redevelopment communications plan.

Led on Bath Road redevelopment communications plan.

Continued promotion and support of the Chairman's Awards.

Supported the South Bucks Country Park consultation

# **Performance & Policy**

# Key achievements and outcomes in the previous year

Supported and facilitated the Annual Business Meeting.

Reviewed Joint Strategic Partnership working to improve focus on deliverables.

Continued to ensure all strategies and plans are based on robust information and accurate data.

Delivered effective performance management.

Ensured Data Quality was of a high standard at both councils.

Continued chairing South Bucks Parish Clerks meetings.



#### **Section 3 - Know your customer**

# Who are the main customers for this service?

The team has a wide customer base including members, managers and officers, partners and members of the public.

Policy and performance provide performance and management information to help aid management decisions and coordinate the service planning and corporate planning work which helps to determine the strategic direction of the Council.

The team also provide research information to all service areas about the make-up of both districts to help ensure services understand the make-up of their customers and are delivering services in the most appropriate way.

The communications section of the team is responsible for ensuring service standards are maintained across the council when sending out information to customers.

# Customer Experience Strategy:

Chiltern District Council and South Bucks District Council are likely to be delivering a significant programme of transformation to change the way that we deliver our services to our customers. Implementation of this programme will commence in 2018/19. Throughout this year all services will be involved in analysing data to identify customer needs and in tailoring service delivery to better meet those needs. Once the programme is implemented there will be an increased focus on the use of customer insight and data to develop our services in the future.

# Section 4 – Action plan

# **Communications**

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	<ul> <li>What will be the key outcomes and benefits seen by residents</li> <li>Staff are informed about, and able to participate in, decisions affecting their working life.</li> <li>Effective communications are known to assist in making staff feel valued, which generates commitment, and helps deliver a high quality service and achieve corporate goals</li> </ul>				
Deliver better staff communications and support the development of organisational development strategy towards both councils operating as one team	Supporting the Management Team and Leaders with staff communications and engagement					
Support both Leaders to moderate expectations during periods of great change and low resources	Provide support for the Leaders with communications, engagement and information	Corporate goals are achieved and high quality services provided				
Support a strategic approach to mitigation of the HS2 line	Continue to support the HS2 project team after the Hybrid Bill process including community engagement	Environment is protected and community is supported				
Provide a media relations service to promote council services and events	<ul> <li>Provide newsworthy and timely press releases and respond quickly to press enquiries.</li> <li>Pitch features about key services to the media.</li> <li>Host media briefings for major service changes/developments.</li> </ul>	Residents feel informed about council services				
Ensure web editors are well supported at both councils – daily and training	Regular training is provided particularly as websites develop	Information on the website is accurate, accessible and well written				
Launch new Bierton Crematorium website	Key information is up to date and available	Residents will be aware of the progress of the new Aylesbury Crematorium and the services it will provide				
Continue to improve media monitoring	Regular email bulletins to all staff and members on key stories at both councils	Staff and members are aware of how the councils are being perceived externally				
Support the use of effective social media at both councils	<ul> <li>All staff and members are signed up to the social media policy</li> <li>Social media is monitored and responded to in timely</li> </ul>	Residents feel informed about council services				





List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents			
	fashion				
Continue to develop the Members Bulletin	.Weekly bulletin produced	<ul> <li>Members have a good view of the key issues affecting both councils</li> </ul>			
Continue advising and supporting consultations	<ul> <li>Involvement at the start of consultations/surveys by services</li> </ul>	<ul> <li>Ensure consultations are effective and the opinions of residents and customers are used to improve services</li> </ul>			
Continue chairing South Bucks Parish Clerks meetings	<ul> <li>Regular meetings to ensure parish clerks and town councils are engaged with the council</li> </ul>	Better informed partners			
Promote and review the new joint branding for use by both councils	<ul> <li>Set up all-service working group to scope out the project</li> <li>Engage with and gain support from Members</li> </ul>	Residents have a clear idea of who is providing the services they are accessing			
Continue to provide an excellent in- house design service	Promotional and informative literature is produced	Residents feel informed about council services			
Support stronger in partnership working	<ul> <li>Arrange more joint cabinet meetings</li> <li>Support debate and decisions on partnership working and transformation</li> <li>Promote closer working between Members as per the Peer review report</li> <li>Support future partnership requirements for political leadership</li> </ul>	Members have a good view of the key issues affecting both councils			
Support the development of a unified position on future local government structures	<ul> <li>Table the debate</li> <li>Support the</li> <li>Work with         Communications to         communicate stance.     </li> <li>Feed results into future</li> <li>transformation project</li> </ul>	Ensure that all are fully aware of the key issues			





# **Performance and Policy**

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents			
Review Joint Strategic Partnership working to improve focus on deliverables	<ul> <li>Deliver action plan for the ageing population.</li> <li>Re-convene the economic development sub-group.</li> </ul>	<ul> <li>Improved partnership working based on a real understanding of the needs of the different communities.</li> </ul>			
Continue to develop the joint business plan	<ul> <li>Links to JSP and service planning.</li> <li>Cabinets to approve.</li> </ul>	<ul> <li>Business Plan is key for local community and staff in setting the direction for joint working.</li> <li>Leads everything the councils do.</li> </ul>			
Continue to ensure all strategies and plans are based on robust information and accurate data	Use of analysed census information.	Key strategies and policies designed with the detailed understanding of the needs of customers and residents in both districts.			
Effective performance management	<ul> <li>Look to improve the way we communicate and use the performance information.</li> <li>Investigate using joint trend information.</li> </ul>	<ul> <li>Better informed residents, partners, members and staff.</li> <li>Improved customer perception.</li> </ul>			
Ensure Data Quality is of a high standard at both councils	Monitor data quality.	Information collected, handled and stored at both councils is of a high and legal standard.			



# **Section 5 – Key Performance Indicators**

PI Code	Short Name	2016/17 Value	2016/ 17 Target	Last update	Current value	Annua I Target 2017/ 18	Future Targets		
							2018/19	2019/2	2020/ 21
CdCP1 (C)	Number of unique visitors to the main website (monthly by period and annual)	30373 (average)	Data only	Septem ber 2017	85249	Data only	Data only	Data only	Data only
SbCP1 (C)	Number of unique visitors to the main website (quarterly and annual)	24291 (average)	Data only	Septem ber 2017	60001	Data only	Data only	Data only	Data only



# **Section 6 – Critical Risks**

Ref	Strategic Risk	Relevance / Service actions to mitigate
1	Joint Working	
2	Transformation and Management of Change	
3	Financial Stability	
4	Workforce Issues	
5a	Waste & Environmental Services - SERCO	The team assists with the communications side of the joint waste contract
5b	Waste & Environmental Services - BIFFA	The team assists with the communications side of the joint waste contract
6	Joint/Partnership working	Merged LSP in place with themed groups emerging and working together
7	Business Continuity	The team feeds into the Corporate Business Continuity Plans.
8	Information Management & Security	
9	New Legislative Changes	The team reviews Government policy changes and helps to educate on applicable changes e.g. Localism, HS2.
10	Affordable Housing	
11	Major Infrastructure Projects Impacts.	The team co-ordinates responses on HS2.
12	Demographic Changes	The team actively analyses data such as IMD, Health Profiles, Census
13	Property/ Asset Management	
14	Economic Viability	

Risk Code & Title	Likelihood	Impact	Rating – Likelihood x Impact	Internal Control – What are you going to do to mitigate the risk
CSB CPP01 Failure to provide comprehensive, accurate and engaging communications to promote key services, messages and events	2	3	6	1. Communications and media training provided to appropriate staff 2. Communications are checked and signed off by those qualified to do so, prior to publication 3. Comms team to lead in the revamp of the joint web sites, ensuring trained web editors in place, good quality and best practice principles are adopted 4. Letters to be checked and signed by a responsible officer, standard letters to be signed off as suitable, prior to use 5. Publicity materials to be reviewed and signed off by a responsible officer 6. Work with services to consider how to reach





Risk Code & Title	Likelihood	Impact	Rating – Likelihood x Impact	Internal Control – What are you going to do to mitigate the risk
				priority groups 7. Only specifically trained, appointed officers permitted to provide information to the press and public 8. Development of good relationships with the local press and other media 9. Media protocols issued to all staff 10. Copyright expressly negotiated and retained by Council All releases and publications to be proof read, reviewed by head of service, checked by Comms team and signed off by MT
CSB CPP02 Failure to develop joint key policies and a joint vision linked to the Joint Business Plan, based on Community needs	2	3	6	1. Consider using customer surveys, forums, panels etc., when needed 2. Work with Joint Strategic Partnership to share understanding of customer needs and develop joint SCS 3. Joint Business Plan in place 4. Continue building on and improving the joint service planning procedures, e.g. Pls As the review period of policies / strategies come round, ensure a
CSB CPP03 Failure to manage performance effectively	3	3	9	joint policy / strategy is developed  1. Robust joint performance management system in place with links to service planning  2. Risks, actions and performance indicators will be updated in the joint Covalent system and reported on quarterly  3. Covalent is backed-up regularly and as an off-site web based system, the provider has business continuity in place  4. Covalent update reminders sent plus e-mail reminders  5. Priority indicators identified by MT and Cabinet are updated and reported on monthly  6. Sense check of information provided by Performance & Policy team, questions raised where needed and additional information obtained



# **Section 7 – Costs and cost comparison information**

# **Summary – Cost information**

Costs have reduced by around 53% when compared to 2014/15.

# **Service Plan Summary 2018/19**Customer Services

Service units covered by plan

Customer Services
Revenues & Benefits

# Section 1 - Key Service Functions & Aims/Objectives

Key Service Functions	Portfolio reporting to
Revenues & Benefits (Both)	
Revenues Collection and Administration (the billing, administration, collection and recovery of Council Tax and Non Domestic Rates including the award of any discounts, reliefs or exemptions)	Customer Services - CDC Customer and Business Support - SBDC
Benefits Administration (National Housing Benefit Scheme)	Customer Services - CDC Customer and Business Support - SBDC
Administration of Local Council Tax Support schemes	Customer Services - CDC Customer and Business Support - SBDC
Counter Fraud (to investigate suspected cases of Council Tax, Council Tax Support and corporate fraud, apply sanctions or to prosecute when fraud is detected)	Customer Services - CDC Customer and Business Support - SBDC
Administration of discretionary awards including Discretionary Housing Payments, Discretionary Council Tax Support and Discretionary Rate Relief	Customer Services - CDC Customer and Business Support - SBDC
Welfare Reform (to ensure the Council keeps up to date with the legislation and changes being brought in).	Customer Services - CDC Customer and Business Support - SBDC
Customer Services (Both)	
Front line customer service (operating a switchboard and reception service to help provide customers with information, help and advice).	Customer Services - CDC Customer and Business Support - SBDC
Front line service delivery on behalf of the Service Departments as agreed with each individual service area	Customer Services - CDC Customer and Business Support - SBDC
Provision of 'Universal Support – Delivered Locally' (providing assistance with online applications to Universal Credit Customers and providing personal budgeting support)	Customer Services - CDC Customer and Business Support - SBDC



#### **Customer Services**

#### **Key Service Aims/Objectives**

To deliver an efficient, professional and accessible service responsive to the needs of its customers, service departments and partners.

Working with services to aim to deliver resolution at first point of contact as far as appropriate.

To work in partnership with other authorities and agencies to provide front line services to customers contacting the Council Offices face to face and by telephone.

To work with services to improve the service provided to customers and to ensure that it meets customers' needs, reducing avoidable contact and initiating proactive contact where appropriate.

#### **Revenues & Benefits**

#### **Key Service Aims/Objectives**

To provide an efficient, customer focussed Revenues and Benefits Service.

To achieve high Council Tax collection levels and make it easy for residents to pay their council tax, so that the Council can collect the money required for providing local government services promptly, whilst also giving consideration to the effects on the local community of the current economic position.

To maximise collection of business rates within the district and provide an accessible service to support the local business community in all matters relating to business rates.

To promote the Housing Benefit and Local Council Tax Support schemes and to provide benefits advice to ensure that all benefits for which claimants are eligible are claimed, in particular ensuring that help and support is provided for our most vulnerable residents to ensure they have equal access to the Benefits system.

To assess claims for Housing Benefit quickly, accurately and efficiently ensuring right first time assessment of benefit claims and making required payment in a timely manner. Providing an accessible service which is responsive to the constantly changing environment of benefits administration.

To provide professional and effective fraud prevention and investigation service ensuring appropriate action is taken against offenders in all cases and that we convey the public message that fraud will not be tolerated.

To ensure legislative and government policy changes are implemented promptly and accurately.



#### Section 2 - Key achievements/outcomes for 2017/18

#### **Customer Services**

#### Key achievements and outcomes in the previous year

Shortlisted as finalists in IRRV Revenues Team of the Year and IRRV Excellence Partnership Awards

Winner of highly commended Revenues Team of the Year award and highly commended in Excellence in Partnership Award

Developed Joint Customer Experience Strategy, full business case and started associated corporate work programme

Taken on joint electoral registration calls and South Bucks Revenues and Waste calls

Introduced Change Champions project to analyse customer insights and make recommendations to services

Created training and induction programme, including training matrix and embedded performance management for individuals, leading to improvements being seen

Worked with other services to ensure correspondence is customer-focussed

#### **Revenues and Benefits**

#### Key achievements and outcomes in the previous year

Shortlisted as finalists in IRRV Revenues Team of the Year in the IRRV Excellence in Partnership Awards

Winner of both highly commended Revenues Team of the Year award and highly commended Excellence in Partnership

Continued work on the South Bucks Recovery Project and generated income above the set target

Carried out single persons discount review generating revenue of £231k (CDC) and £148k (SBDC)

Increased number of Business Rates and Council Tax courts taken to improve collection rates

Setup of Ebilling of Council Tax and Non Domestic Rates , with over 1000 users

Dealt with revaluation of Business Rates

Introduced new small business rate relief scheme and developed policy for discretionary business rates scheme

Introduced pub business rates relief scheme

Supported small businesses through SSBR scheme

Began work on bringing Northgate services in-house

Introduced E-Review form

Introduced wider use of WURTI access

Implemented full roll-out of Universal Credit in South Bucks

Implemented Welfare Reforms - Removal of Family Premium & restriction to child allowances in Housing Benefit



#### **Section 3 - Know your customer**

#### Who are the main customers for this service?

There are a wide range of customers that use the Customer Services and Revenues & Benefits services both internal and external customers. Some of the main customer groups for Revenues & Benefits include all council taxpayers and business ratepayers within the district and all Housing Benefit and Council Tax Support claimants. Customer Services and reception staff also deal with internal services and residents within the district as well as residents of Wycombe DC in respect of the joint waste contract.

On-going changes to the welfare system and the introduction of Universal Credit will require prompt provision of information to affected residents to ensure impacts can be mitigated as far as possible.

Our joint service will work with service areas to develop our approach to engaging with customers and ensuring we meet their needs. This will include the development of the joint customer services strategy and looking at opportunities for channel shift and for dealing with as many enquiries as appropriate at the first point of contact.

#### Customer Experience Strategy:

Chiltern District Council and South Bucks District Council are likely to be delivering a significant programme of transformation to change the way that we deliver our services to our customers. Implementation of this programme will commence in 2018/19. Throughout this year all services will be involved in analysing data to identify customer needs and in tailoring service delivery to better meet those needs. Once the programme is implemented there will be an increased focus on the use of customer insight and data to develop our services in the future.



# Section 4 – Action plan

# **Customer Services**

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Deliver Customer Experience Strategy and associated programme of work	As per programme plan	-Customer access to accounts, with ability to access all services online -Customer expectations managed through updates e.g. push notifications
Ongoing development of partnership working opportunities	Continue with Chesham Town Council pilot – evaluate outcomes Identify further opportunities Develop SLAs Monitor outcomes	More enquiries being dealt with at first point of contact  More support in the community and so services easier to access
Ongoing implementation of Universal Support – Delivered Locally	Support for vulnerable residents needing welfare support, support with personal budgeting and help with on line applications	Financial Independence
Incorporate front line service in to Customer Services for remaining shared service following introduction (Planning)	Process and protocol to be agreed Training of CS staff completed Calls transferred Ongoing service liaison	More efficient Customer Services dealt with at first point of contact
Incorporate front line service in to Customer Services for South Bucks Revenues	Process and protocol to be agreed Training of CS staff completed Ongoing service liaison	More efficient Customer Services dealt with at first point of contact
Flexible and Mobile Working	-Customer service able to access all systems and take calls from any location	-More resilient service
Review arrangements for cash and cheque handling at CDC	Promote alternative payment methods  Customer communication	Reduce cash handling and promote other payment methods



# **Revenues and Benefits**

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Deliver Customer Experience Strategy and associated programme of work	As per programme plan	-Customer access to accounts, with ability to access all services online -Customer expectations managed through updates e.g. push notifications
South Bucks Recovery Project	Continue with targeted recovery action. Write off of debts that are uneconomical to recover	Maximising income for the Council and so best use of resources for residents of the district
Ongoing implementation of Universal Support – Delivered Locally	Support for vulnerable residents needing welfare support, support with personal budgeting and help with on line applications	Financial Independence
Transition of Northgate service inhouse	As per transition plan	Ongoing consistent service
Action changes as a result of increased number of RTI information records WURTI?	Action relevant changes Identify over and under payments and ensure correct benefit FERIS award	Correct benefit entitlement
Procurement and Implementation of single revenues system	Review available options  Develop procurement specification  Undertake procurement exercise  Implementation – Conversion, UAT,  Training	Ongoing consistent service
Support ongoing roll out of Universal Credit and migration from Housing Benefit	Full roll out across the districts	Support for vulnerable residents needing welfare support, support with personal budgeting and help with on line applications
Implementation of decision in respect of service delivery post November 2018	As per Transition Plan	Value for money and consistent and efficient customer service



# **Section 5 – Key Performance Indicators**

PI Code	Short Name	2016/17	2016/17	Last	Curren	Annual	F	uture Targe	ts
		Value	Target	update	t value	Target 2017/18	2018/19	2019/2 0	2020/21
CdCS1 (C)	New measure for complaints - t.b.a.	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CdRB1 (P)	Speed of processing - new HB/CTS claims (average year to date)	17.86	18	October 2017	16.92	18	18	18	18
CdRB2 (P)	Speed of processing - changes of circumstances for HB/CTS claims (average year to date)	3.85	5	October 2017	4.34	5	5	5	5
CdRB3 (P)	% of Council Tax collected (cumulative)	99.43%	99.00%	October 2017	63.48 %	99.00%	99.00%	99.00%	99.00%
CdRB4 (P)	Percentage of Non- domestic Rates Collected (cumulative)	98.72%	98.00%	October 2017	64.98 %	98.00%	98.00%	98.00%	98.00%
SbCS1 (C)	Number of complaints received (cumulative)	102	80	Q2 2017-18	65	80	80	80	80
SbRB1 (P)	Speed of processing - new HB/CTS claims	17.31	19.0	October 2017	16.23	19.0	19.0	19.0	19.0
SbRB2 (P)	Speed of processing - changes of circumstances for HB/CTS claims	7.16	8.0	October 2017	7.22	8.0	8.0	8.0	8.0
SbRB3 (P)	Percentage of Council Tax collected	97.9%	98.0%	October 2017	66.9%	98.0%	98.0%	98.3%	98.3%
SbRB4 (P)	Percentage of non- domestic rates collected	99%	98.8%	October 2017	67.8%	98.8%	98.8%	98.9%	98.9%



# **Section 6 – Critical Risks**

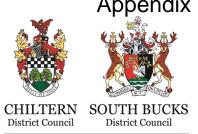
Ref	Strategic Risk	Relevance /Service actions to mitigate
1	Joint Working	Implementing Communication Strategy across the service to cascade information and receive feedback
2	Transformation and Management of Change	<ul> <li>Implementing Communication Strategy across the service to cascade information and receive feedback</li> <li>Project management of Customer Experience programme</li> <li>Engage with staff and Members Working Group</li> </ul>
3	Financial Stability	<ul> <li>Maximisation of collection of Council Tax and Business Rates</li> <li>Ongoing South Bucks Recovery Project</li> </ul>
4	Workforce Issues	<ul> <li>Implementing performance management framework</li> <li>Implementing Communication Strategy across the service to cascade information and receive feedback</li> </ul>
5	Waste & Environmental Services	Delivery of Joint Waste Contract CDC – telephone service.
6	Joint/Partnership working	Service proactive in looking at areas for partnership working
7	Business Continuity	Service has business continuity plans
8	Information Management & Security	<ul> <li>Staff aware of data protection responsibility</li> <li>To be included as part of ongoing training programme</li> </ul>
9	New Legislative Changes	<ul> <li>Involved in changes re Welfare reform</li> <li>Attend network groups</li> <li>Plan in advance for implementation</li> </ul>
10	Affordable Housing	<ul> <li>Work closely with Housing to prevent homelessness</li> <li>Close working on temporary accommodation and B&amp;B</li> </ul>
11	Major Infrastructure Projects Impacts.	Customer services able to deal with requests for information on Council's position from general public
12	Demographic Changes	Service able to react to needs of its customers
13	Property/ Asset Management	Potential business rates issues that could be explored
14	Economic Viability	<ul> <li>Support customers in low employment through access to HB and Council Tax Support. Council Tax support schemes include incentives to work.</li> </ul>

Risk Code & Title	Internal Control – What are you going to do to mitigate the risk
CSB CS01 Failure to maintain an efficient and timely telephone service which impacts on customer satisfaction levels.	Regular monitoring of waiting time and abandonment rate at CDC and volumes at SBDC. Plan to implement joint telephone system and considering joint call centre and customer services team which will increase capacity.
CSB CS02 Failure to maintain an efficient and timely front of house/reception service which impacts on customer satisfaction levels.	Regular monitoring of numbers of visitors.  Plan to implement joint Customer Services team which will increase capacity.  Developing Customer Services strategy and increased channel shift to reduce personal callers.





Risk Code & Title	Internal Control – What are you going to do to mitigate the risk
CSB CS03 Failure to cope with increased demand due to changes in services and	Regular monitoring of demand. Involvement in service reviews. Regular liaison meetings with services. Will be reviewing and developing service level agreements.
output from service reviews.	Contingency plans in place for specific projects e.g. waste
<b>CSB CS04 NEW RISK</b> Failure to maintain current level of service delivery at a significant period of change	Ensure project plan and management is in place. Ensure contingency is sound. Ensure dedicated resources are available, and that expertise are combined. Ensure testing is adequate. Introduce contract penalties.
CSB RB01 Failure to collect Council Tax and Non Domestic Rates to the level expected	KPI in contract at SBDC. Regular monitoring of contract and liaison meetings at SBDC.  Monthly performance monitoring at CDC. Maximise opportunities for payment and currently have high direct debit take up at both authorities.  Maximise methods of recovery.
CSB RB02 Failure to comply with regulations resulting in a loss of Housing Benefit Subsidy	Regular quality monitoring at both Councils (both client and contractor side at SBDC). Effective training programme for staff at CDC. Close liaison with external auditors, regular meetings and pre planned audit.  Introducing improved performance management for individuals.
CSB RB03 Failure to deliver an appropriate Council Tax Reduction/Support scheme	Low risk as current schemes in place. Still small risk of schemes being challenged. EQIA completed to consider equalities duty.
CSB RB04 Failure to cope with increased demand for Housing Benefit/Council Tax reductions due to economic impact	Regular monitoring of caseload and volumes of work. Performance is good currently so capacity to decrease performance to deal with increased volumes.
CSB RB05 Failure to provide an adequate fraud prevention service.	Fraud partnership in place across the two Councils. Monitoring of ongoing performance. History of successful prosecutions and publicity.
CSB RB06 NEW RISK Failure to maintain current level of service delivery at a significant period of change	Ensure project plan and management is in place. Ensure contingency is sound. Ensure dedicated resources are available, and that expertise are combined. Ensure testing is adequate. Introduce contract penalties.



# **Section 7 – Costs and cost comparison information**

# **Summary – Cost information**

Revenues and Benefits – CDC has the 13th lowest costs per head of population within the comparator group of

South Bucks is showing as having the 6<sup>th</sup> lowest costs per head in the comparator group.



# Service Plan Summary 2018/19

# **Environment**

Service units covered by plan	Waste
	Estates
	Facilities
	Parking

# **Section 1 – Key Service Functions & Aims/Objectives**

Key Service Functions	Portfolio reporting to
Provide refuse (including clinical waste collection), street cleansing and recycling service (As required by The Environmental Protection Act 1990 and The Household Waste and Recycling Act 2003) and in compliance with the Waste England and Wales Regulations 2011 (as amended)	Environment
Aim to decrease the generation of residual waste and increase recycling/composting rates in line with the waste hierarchy as set out in the Waste Framework Directive, 2010.	Environment
Deal with fly tipping, littering & nuisance /abandoned vehicles (Clean Neighbourhoods and Environment Act 2005/Removal and Disposal of Vehicle Regulations 1986 (plus 2002 amendments) and the relevant part of the Road Traffic Regulations Act 1986).	Environment
Responsibility for general and strategic property management including operational and non-operational property and including compliance of Council property with the Disability Discrimination Act and other related legislation / guidance.	Environment for CDC, Resources for SBDC
Riparian responsibilities and powers under the Land Drainage Act 1991	Environment
Public Health Act – requirement to provide street name plates and street naming	Environment
Act as a burial authority (Cemeteries Act 1977)	Environment
Grounds maintenance of council land, management of woodland / open spaces.	Environment
Community Right to bid.	Environment
Management of energy and water contracts and usage within Council properties and compliance with energy legislation	Environment
Management of the Council's Asset Management Plan	Environment for CDC, Resources for SBDC
Maintenance of off-street parking provision to ensure they are of a 'fit for purpose' standard	Environment for CDC, Resources for SBDC
Carry out Civil Parking Enforcement across all CDC.SBDC regulated car park a	Environment





Key Service Functions	Portfolio reporting to
Manage CDC and SBDC car park estate to maintain sufficient car parking supply to meet demand	Environment for CDC, Resources for SBDC
Overseeing of street markets / common land	Environment
Management of public conveniences	Environment
Provide expert advice to Planning on Landscape related matters	Environment
Design and implement environmental improvement schemes within the districts	Environment

#### Waste

#### **Key Service Aims/Objectives**

Management of joint waste team for CDC/SBDC/WDC based at CDC and SBDC.

Management of the waste and recycling collection and street cleansing contract with Biffa for South Bucks and Serco for Chiltern/Wycombe.

Promote/educate residents to reduce, reuse and recycle their waste and work with the Bucks Waste Partnership to deliver initiatives under the Waste Strategy for Buckinghamshire.

Reduce fly tipping and prosecute fly tippers as part of the Illegal Dumping Costs campaign

Improve our street scene by reducing litter, graffiti and flyposting

#### **Estates**

#### Key Service Aims/Objectives

Manage the Council's property portfolio both operational, investment, common land and public open spaces in compliance or regulations / guidance

Management of the Councils' new developments and projects as required

Supporting all Council departments and services by providing property advice and managing works as required

Supporting road closures and street markets within the districts

Reduce costs and maximise income through the operational property.

Riparian responsibilities and powers under the Land Drainage Act 1991 and emergency response to flooding and general support

Management of property related contracts and grounds maintenance contracts

Designing and implementing environmental improvement schemes throughout the district and provide advice to planning regarding landscaping schemes

#### **Facilities**

#### Key Service Aims/Objectives

Provide facilities management for the Amersham and Capswood offices, cemeteries, memorial gardens, Public Conveniences and other properties both operational and investment

Management of energy contracts to minimise costs and reduce carbon emissions produced by the council



# Key Service Aims/Objectives

properties

To manage the street naming / numbering process within the District.

# **Parking**

# Key Service Aims/Objectives

Manage and operate pay and display car parks in the district to ensure safety of the public, enforcement of regulations, and tariff setting, reviewing and restrictions.



### Section 2 – Key achievements/outcomes for 2017/18

#### Waste

#### Key achievements and outcomes in the previous year

Working with the Waste Partnership for Bucks to commence delivery of DCLG funded projects to increase participation in food waste collections and to reduce residual waste, including the delivery of food waste bag pack and wheelie bin stickers to all households.

Joint waste service (CDC/WDC) - Recycling rates continue to be over 50%, continuing to exceed the national recycling rate which is approximately 10% lower.

Migrated the entire SBDC waste service to Contender software.

Joint Waste team shortlisted for LARAC award for Best Team of the Year.

Work commenced to review and harmonise waste policies.

Reviewed and rationalised bring sites across all 3 districts

Three-way waste team successfully commenced in October 2016, covering three districts (Chiltern, South Bucks and Wycombe) and managing two waste contracts.

Introduced rolling subscriptions for the SBDC chargeable garden waste service.

Contender mobile working app introduced to facilitate improved mobile working for Contract Monitoring Officers.

#### **Estates**

#### Key achievements and outcomes in the previous year

Led on new joint crematorium at Aylesbury and planning consent now granted.

Management of property portfolio to budget and progressing capital projects.

Provided numerous open days at Stoke Poges Memorial Gardens which were warmly received by South Bucks residents and other visitors.

#### **Facilities**

#### Key achievements and outcomes in the previous year

Cleared Capswood 1 and refurbished for letting purposes.

Carried out accommodation project to maximise effectiveness of the councils' office space at both KGVH and Capswood.

Building maintenance contract being managed by Derwent FM.

Tendered for the Grounds Maintenance Contract for Stoke Poges Memorial Gardens, Car Parks, Cemeteries, Open Spaces and Winter Working.

Continued to manage the "Ditch the Paper" campaign



### **Parking**

#### Key achievements and outcomes in the previous year

Increased off-street car parking spaces. Approval received to submit a planning application for an extension to the existing multi-storey car park in Amersham and build a multi-storey car park in Gerrards Cross on the existing Station Road surface car park. This equates to an additional 366 spaces in Amersham and an additional 328 spaces in Gerrards Cross

Adopted Traffic Management Act 2004 powers to enable South Bucks car parks to be enforced under Civil Parking Enforcement.

Harmonised permits within Chiltern and South Bucks.

Created an Annual Parking Report to ensure transparency with the public.



#### Section 3 - Know your customer

#### Who are the main customers for this service?

Chiltern has a population of 94,545 and 39,419 households. Wycombe District has a population of 174,878 and 71,771 households for which waste services are delivered in partnership with Chiltern. A waste and recycling collection service is provided to all the households within the District, together with a Collect and Return and clinical waste collection service. Schools and interest groups within the district are visited as part of the waste communication initiatives. Street cleansing, litter collection and fly tip removal are also carried out across both districts, providing residents with a clean local environment to live and work in.

South Bucks has a population of 69,120 and 28,694 households. A waste and recycling collection service is provided to all the households within the District, together with an assisted collection service and clinical waste collection service. With 0.4% of households from the Gypsy and Traveller communities, the 7th highest concentration nationally, it is important their particular needs are met regarding waste and recycling services. An annual review takes place of all customers on 'collect & return' lists and clinical collection lists to ensure that we are still meeting their needs.

A public consultation exercise was undertaken between April and June 2013 prior to the introduction of the new waste and recycling collection service. This primarily focussed on the new proposed service and gave residents the opportunity to express preferences for bin colours and how we collect batteries and textiles. As well as taking views into account we also asked for feedback. 14% either praised the new service or welcomed the changes and a focus group's suggestion to describe the bin type in braille on the lid was implemented. An annual review takes place of all customers on 'collect & return' lists and clinical collection lists to ensure that we are still meeting their needs.

Property services also provide services to all residents within both Districts. Some services are utilised by customers as and when required such as street naming, use of the cemeteries, sports field etc. Some services, such as the Chilterns Crematorium and the pay and display car parks, will have an extended customer base of local businesses and people travelling into the district for work or leisure. The parking team also have internal customers, and need to be mindful of the customer base within each area when setting tariffs.

Property services also have internal customers as they are responsible for facilities management at Capswood and Amersham offices and various tenanted property / land.

#### Customer Experience Strategy:

Chiltern District Council and South Bucks District Council are likely to be delivering a significant programme of transformation to change the way that we deliver our services to our customers. Implementation of this programme will commence in 2018/19. Throughout this year all services will be involved in analysing data to identify customer needs and in tailoring service delivery to better meet those needs. Once the programme is implemented there will be an increased focus on the use of customer insight and data to develop our services in the future.



# Section 4 – Action plan

# Waste

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Harmonisation of waste policies and procedures across CDC/WDC/SBDC	Improved ways of working and updated waste policies published on web sites	Provision of clear information and consistency for residents
Improved process for chargeable garden waste renewals and subscriptions for CDC/SBDC	Scoping options for process and implementing improvements	Improved on line subscription/ renewal process for residents
Improve the customer experience for the more vulnerable customers – assisted and clinical collections	More frequent review of information held to check it is up to date	No change
Contract Option Review	Scoping options for contract provision for CDC/WDC and SBDC	No change during 2018/19
Joint Waste Service (CDC/WDC) – DCLG funded project (to Bucks Waste Partnership)	To encourage food waste participation and reduced contamination levels. Engagement with residents to educate and support their use of food waste and recycling schemes.	Improved participation levels and improved quality of materials collected.



# **Estates, Facilities & Parking**

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Maximise the potential of the Councils' property assets, including best use of Council offices	Review options Seek approval for direction Develop action plan to deliver Implement action plan	Value for money
Maximise car parking usage to ensure adequate provision and prioritise short-stay over long-stay where appropriate, along with well -managed services	Monitor income against costs Regular checks Review charges.	Good car parking service
Maintain adequate usage of car parks to maximise availability	Regular checks	Good car parking service
Provide increased off street car parking in Amersham to meet future needs	Completion of Amersham Multi-Storey car park	Good car parking service
Maximise cemetery income and ensure well managed services	Monitor income against costs Regular checks Review charges.	Good cemetery park service
Maximise energy savings	Refer to carbon reduction plans.	Lower costs
Ensure operational and non- operational property managed correctly	Regular inspections	Maintain income to council  To enable leisure, community and waste services have fit for purpose buildings
Progress second crematorium site (CDC)	Refer to project plan when developed	Improved service



# **Section 5 – Key Performance Indicators**

PI Code	Short Name		Last	Current	Annual		Future Targets		
		Value	17 Target	update	value	Target 2017/18	2018/19	2019/2 0	2020/21
CdWR1 (C)	Customer satisfaction survey (every six months)	84.9%	86%	Q2 2017/18	84.3%	84.4 %	86%	86%	86%
CdWR3 (P)	Percentage of household waste sent for reuse, recycling and composting (cumulative)	51.9%	58.00 %	Q2 2017/18	53.83%	53.00 %	53%	53%	53%
CdWR4 (C)	Household refuse collections, number of containers missed per month (calculated on weekly basis)	1,251	1,733	Oct 2017	1,479	1,733	1,733	1,733	1,733
SbWR1 (C)	Household refuse collections, number of containers missed per month (calculated by P&C team on weekly basis)	99	100	Oct 2017	112	100	100	100	100
SbWR3 (C)	Percentage of household waste sent for reuse, recycling and composting (cumulative)	52.44%	53%	Oct 2017	55.2%	55%	56%	56%	56%





# **Section 6 – Critical Risks**

Ref	Strategic Risk	Corporate Relevance / Mitigation	Relevance /Service actions to mitigate
1	Joint Working	Governance in place – Joint Committee, JAIC. Joint senior management team. Programme documentation and programme management resources. Plan for service reviews, business cases presented. Member involvement in joint working in line with member expectations Communication plan for members, staff, external partners External approaches to join the joint working carefully considered at a political level and impact on programme assessed.	Shared services will be in place for car parking and properties and facilities.
2	Transformation and Management of Change	Senior members and managers show commitment to change.     Case for changes clearly made and communicated.     Build on success, in order to establish confidence to change.     Prioritise programme of change, and ensure it is adequately resourced.     Develop change management approach, and organisational development plan.	Service reviews encourage and support staff on a path to continuous improvement
3	Financial Stability	Review of MTFSs. Clear service priorities. Analysis of Government spending plans, bought in where necessary. Savings programmes agreed and monitored. Annual review of cost base Strategies for use of reserves.	Savings generated from service reviews.
4	Workforce Issues	Organisational development and workforce planning.  Monitoring of key personnel statistics. Good staff communications processes. Training and development strategies in place, resourced and monitored.	<ul><li>Workforce planning</li><li>Training and development of staff</li></ul>
5	Waste & Environmental Services	Governance in place for joint contract. Have adequate in-house knowledge of cost share model. Co-ordinated approach by both Councils with BCC and AVDC Effective contract monitoring and good relationships with contractors Good communications with residents	<ul> <li>Continuing to monitor, consult and review service delivery and manage the service level agreements.</li> <li>Monitoring of EU and UK legislation.</li> <li>Governance for joint waste contract and joint waste team activities covered at Joint Waste Collection Committee.</li> </ul>





Ref	Strategic Risk	Corporate Relevance / Mitigation	Relevance /Service actions to mitigate
6	Joint/Partnership working	Co-ordinate and streamline representation on partnership groups.  Monitor impact of changes arising from partner cut backs.  Identify key partnerships to support.	• n/a
7	Business Continuity	Clear senior management arrangements for responsibility on business continuity. Business continuity plans in place. ICT DR plans in place. Maximise reciprocal support arrangements across two Councils.	<ul> <li>Environment business continuity plans to be updated</li> <li>Supports emergencies such as loss of power at council offices</li> <li>Biffa and Serco business continuity plans regularly updated.</li> </ul>
8	Information Management & Security	Policies and procedures in place, overseen by joint IG group, and made common where practical.  Communication and training for staff on policies and procedures.  Officer mechanisms to enable corporate approach to be taken to information management.  Information management incorporated in any service review process.	• n/a
9	New Legislative Changes	Corporate capacity to identify and analyse forthcoming legislative changes affecting the Councils.  Analyse and produce action plans for Welfare Reform changes.  Analyse and respond to changes to Planning system.  Use of professional or local authority network groups to gain and share knowledge.	● n/a
10	Affordable Housing	Housing strategies in place and regularly reviewed. Good relationships between housing and planning services. Resources identified to support housing schemes	• n/a
11	Major Infrastructure Projects Impacts.	Impact assessments made formally or informally on major projects. Clear Council position on a particular proposal. Lobbying mechanisms identified. Member communications strategy in place. Communication strategies with residents on any major proposals. Resources identified to fund actions or	● n/a





Ref	Strategic Risk	Corporate Relevance / Mitigation	Relevance /Service actions to mitigate
		responses.	
12	Demographic Changes	Corporate analysis of Census and related data. Incorporate Census data into service planning. Communicate key messages to members.	• n/a
13	Property/ Asset Management	Asset Management Plans in place and reviewed. Professional advice used where appropriate. Resources in place to support AMPs.	<ul> <li>This service leads in this area and will continue to seek improvements.</li> </ul>
14	Economic Viability	Good liaison arrangements with local businesses. Monitor key indicators of the local economy. Take advance of opportunities offered by LEP.	• n/a

Risk Code & Title	Likelihood	Impac t	Rating – Likelihoo d x Impact	Internal Control – What are you going to do to mitigate the risk
CSB PFE01 Failure to provide a safe environment for users of Council property	2	3	6	<ol> <li>Services well specified and contractors monitored for performance against contract, compliance with legislation and H &amp; S risks managed.</li> <li>Ensure adequate Health and Safety measures are in place.</li> <li>Officers are trained in relevant legislation.</li> <li>Additional training provided as required. Clear procedures in place.</li> <li>Limited out of hours service provided to cover any out of hour situations, if contractors available.</li> <li>Constant monitoring of contractors throughout projects to ensure safe delivery.</li> <li>COSHH regulations followed and contractors informed accordingly.</li> <li>Asbestos policy in place and inspections take place. Asbestos report at each operational property in H &amp; S file.</li> <li>Fire risk assessments for all operational properties and inspections take place. Fire risk assessment in H &amp; S files in each operational property. Fire systems maintained.</li> <li>Annual testing of utilities carried out and any necessary maintenance carried out.</li> <li>Ensure leases / licenses are drafted in accordance with good practice. Ensure tenants comply with lease terms. Asset register updated regularly.</li> <li>Council procurement and project management rules followed and project planned accordingly.</li> <li>Major environmental improvement schemes to have robust project plans</li> </ol>
CSB PFE04 Illegal Occupancy of	2	4	8	Early warning of movement through joint working with BCC traveller unit.





Risk Code & Title	Likelihood	Impac t	Rating – Likelihoo d x Impact	Internal Control – What are you going to do to mitigate the risk
Council Land				Physical barriers to prevent access.  Established procedures with TVP & BCC to effect quickest removal permitted by legal constraints.  Established procedures for removal of debris & detritus after occupancy of land.
CSB PFE05 Failure to provide an effective, quality crematorium service	2	4	8	1. Full IT back-up service provided by CDC IT, with short term manual back-up procedures in place for short outages.  2. Paper records help in fireproof cabinets until backed up on computer.  3. Robust staff recruitment, selection, performance management and training procedures in place.  4. Staff trained to multi-task including grounds maintenance and office staff as relief cremator operators.  5. Facility in place with telephone provider (BT) to redirect 'phones to Crematorium mobile in the event of telephone line problems.  6. Superintendent ensures procedures are in place to minimise as far as possible single person dependence with all work procedures fully documented ensuring details of bookings and cremations are fully checked and confirmed.  7. Segregation of duties in place with responsibilities fully defined.  8. Buildings and associated plant and equipment routinely maintained in good condition, including fire alarm and security systems.  9. Emergency generator installed in the event of a power failure.  10. Emergency plan in place and volunteers from participating authorities have been identified and trained to help run the Crematorium in the event of a disaster or epidemic.  11. Periodic refresher training takes place, new staff are fully trained in all procedures and all staff are trained to strictly follow procedures.
CSB WR01 Failure to provide services within required timescales including inclement weather and following appropriate legislation	1	4	4	Officers are trained in relevant legislation. Additional training provided as required. Clear procedures in place.
CSB WR02 Failure to ensure operations are carried out to	2	4	4	Officers use appropriate PPE and follow RA's, visit in pairs / use Wycombe Alert system at weekends /

# Appendix 4





Risk Code & Title	Likelihood	Impac t	Rating – Likelihoo d x Impact	Internal Control – What are you going to do to mitigate the risk
minimise the risk of an incident caused by a health and safety breach.				evenings.  Services well specified and contractors monitored for performance against contract, compliance with legislation and H & S risks managed.  Procedure in place for dealing with release of chemicals/pollution as a result of fly tipping, and H & S controls are in place.  Work underway on reviewing risk assessments and SSOW (Safe systems of work).  Officer training is being reviewed and joint training with contractors under consideration.  Work underway on reviewing risk assessments and SSOW (Safe systems of work). Officer training is being reviewed and joint training with contractors under consideration.  External auditor has been appointed to advise on Health and Safety practices within Biffa and Serco.



# Section 7 – Costs and cost comparison information

#### **Summary – Cost information**

#### CDC

Waste Collection and Street Cleansing - 4th lowest costs per head of population out of 18 authorities, and cost is 13% lower than in 2014/15. Costs have reduced due to shared service between Chiltern and Wycombe.

Public Offices – cost is 13% lower than in 2014/15.

Cemeteries – 5<sup>th</sup> lowest costs out of 18 authorities per head of population, with costs 50% lower than in 2014/15. There is only one cemetery in the district.

Parking – 9th lowest costs out of 18 authorities per head of population and 33% more income than in 2014/15.

Parks and open spaces – 5<sup>th</sup> lowest costs out of 18 authorities per head of population and costs are 17% higher than in 2014/15.

#### **SBDC**

Waste Collection and Street Cleansing - 13th lowest costs per head of population out of 18, and cost is 13% lower than in 2014/15. We are likely to remain one of the most expensive for waste collection costs per head of population within this comparator group because we have the lowest property numbers across a largely rural district (and hence lack capacity for economies of scale), the enviable security of our own depot, and a recycling rate of over 50%.

Public Offices - cost is 25% less than in 2014/15

Cemeteries – Cost per head of population is highest in the group of 18, but 12% less than in 2014/15.

Parking – 12<sup>th</sup> lowest costs out of 18 authorities per head of population, with 20% more income than in 2014/15.

Parks and open spaces – Lowest costs out of 18 authorities per head of population and 160% more income than in 2014/15. This is better due to income from Stoke Place.

#### Customer Experience Strategy:

Chiltern District Council and South Bucks District Council are likely to be delivering a significant programme of transformation to change the way that we deliver our services to our customers. Implementation of this programme will commence in 2018/19. Throughout this year all services will be involved in analysing data to identify customer needs and in tailoring service delivery to better meet those needs. Once the programme is implemented there will be an increased focus on the use of customer insight and data to develop our services in the future.

District Council

CHILTERN

# **Service Plan Summary 2018/19**Finance

Service units covered by plan	Finance
	Internal Audit

# **Section 1 – Key Service Functions & Aims/Objectives**

Key Service Functions	Portfolio reporting to	Statutory/ Mandatory
<ul> <li>Finance</li> <li>Production and monitoring of the Medium Term Financial Strategy.</li> <li>Provision of core financial services - creditor payments, payroll, insurance, sundry debtor invoicing, banking services.</li> <li>Provision of core accounting services - budget setting, budget monitoring, final accounts, completion of statutory returns, financial advice.</li> <li>Management of the Council's cash flow and investments.</li> <li>Provision, directly or indirectly, of any additional financial advice or services required by Consilio Property Ltd.</li> </ul>	Support Services (CDC) Resources (SBDC)	Some mandatory elements (e.g. final accounts) and some technically discretionary although the organisations could not function without these services being provided.
Procurement  Production and monitoring of procurement strategy and assistance with its implementation.	Support Services (CDC) Resources (SBDC)	Some statutory procurement requirements (e.g. EU rules).
Provision of an assurance function that provides an independent and objective opinion to the organisation on the control environment, by evaluating its effectiveness in achieving the organisation's objectives.	Support Services (CDC) Resources (SBDC)	Statutory
<ul><li>External Audit</li><li>Liaison with external audit.</li></ul>	Support Services (CDC) Resources (SBDC)	Statutory

#### **Key Service Aims / Objectives**

- A) Help maintain effective governance arrangements throughout the organisation.
- B) Assist the Authority to improve the VFM that it provides (including issues relating to procurement).
- C) Provide value for money financial services that are driven by customer needs.
- D) Ensure the Authority has sufficient financial knowledge and experience to meet its needs.

#### Section 2 - Key achievements/outcomes for 2017/18

#### Key achievements and outcomes in the previous year

We produced the 16/17 statutory Accounts by the end of May 17, as a trial run as the statutory deadline for the production of these is to be reduced to the end of May for 17/18.

We again received unqualified audit opinions on the Councils' formal statutory Accounts, and the Charitable Trust's Accounts.

We provided support to the Councils with their capital investment plans:

- helping ensure all major developments have robust business plans,
- arranging the PWLB borrowing as required, and
- registering for the Construction Industry Scheme.

We have appointed new external auditors, via the national PSAA auditor appointment process (Confirmation of appointment due by End Dec).

We agreed a 1 year extension to the current joint bank contract.

The joint Cash Receipting system has been upgraded to maintain compliance with the payment card data security standards (Due to be done by End Nov).

The joint Finance system has been upgraded (Due to be done by End Feb).

We helped set up the 100% SBDC owned property development company (Consilio Property Limited).

We continued to support changes to the financial management arrangements, as a result of the creation of more joint teams.



#### **Section 3 - Know your customer**

#### Who are the main customers for this service?

The main customers of Finance are internal. However we do interact with suppliers and debtors.

As part of the Shared Finance Service review Customer Voice workshops were held.

We are currently in the process of obtaining formal customer feedback.

In the coming year Consilio Property Ltd will be a key customer.

Joint working will make it increasingly important for Finance to be able to provide consistent financial information across the 2 authorities. There will also be an increasing need to correctly account for joint working initiatives.

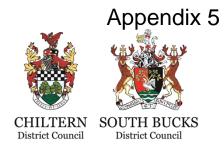
#### Customer Experience Strategy:

Chiltern District Council and South Bucks District Council are likely to be delivering a significant programme of transformation to change the way that we deliver our services to our customers. Implementation of this programme will commence in 2018/19. Throughout this year all services will be involved in analysing data to identify customer needs and in tailoring service delivery to better meet those needs. Once the programme is implemented there will be an increased focus on the use of customer insight and data to develop our services in the future.



# Section 4 – Action plan

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Help keep up to date the longer term financial strategy to address the funding gap and longer term funding pressures.	proposed changes to local authority	
Closedown the Statutory Accounts in line with the earlier statutory timetable.	- Trust, Crem - CDC, SBDC	Statutory requirement
Retender / renegotiate joint Banking services – Contract expires 31 March 19.		VFM
Support the Councils with their capital investment plans (i.e. car parks, Chiltern pools, SBDC housing plans).	Business Case Development Obtaining PWLB borrowing	VFM
Support the new 100% SBDC owned property development company (Consilio Property Limited).	Consideration of VAT and corporate taxation issues.	VFM
Help devise appropriate financial management arrangements for the new Aylesbury Crem.	Arrangements need to be harmonised for the two Crematoria, be streamlined and make best use of technology.	VFM
Review VAT partial exemption calculations	-	VFM
Continue to implement finance process improvements (including streamlining and improving payroll / HR processes).	e.g. reduce cheque payments, store more documents electronically, electronic payslips for members etc.	



**Section 5 – Key Performance Indicators** 

Not applicable.



# **Section 6 – Critical Risks**

Ref	Strategic Risk	Relevance / Service actions to mitigate
1	Joint Working	<ul> <li>Provision of clear financial information to support joint working business cases and financial monitoring of joint working initiatives will provide objective assurance.</li> </ul>
2	Transformation and Management of Change	<ul> <li>Provision of clear financial information to support transformation projects will provide objective assurance.</li> <li>Active engagement in transformation projects.</li> </ul>
3	Financial Stability	Provision of clear, timely and reliable financial information is essential to mitigate this risk.
4	Workforce Issues	Regular staff meetings to promote good staff communications and re-enforce corporate values & behaviours.
5	Waste & Environmental Services	• N/A
6	Joint/Partnership working	• N/A
7	Business Continuity	We will continue to keep the Finance business continuity arrangements up to date.
8	Information Management & Security	We will continue to keep the Finance Information Asset Register and Finance Retention Schedule up to date.
9	New Legislative Changes	Monitoring and reacting to changes to financial legislation.
10	Affordable Housing	• N/A
11	Major Infrastructure Projects Impacts.	• N/A
12	Demographic Changes	Financial modelling provided if required.
13	Property/ Asset Management	<ul> <li>Provision of clear financial information to support asset management decisions.</li> </ul>
14	Economic Viability	• N/A

Risk Code & Title	Internal Control – What are you going to do to mitigate the risk
CSB BR01 The Authority is unable to set a robust Medium Term Financial Strategy	<ol> <li>Possible changes to the national funding formula are monitored and the LGA lobbies to protect members interests. However this risk cannot be fully controlled.</li> <li>Achievement of savings is given a high priority within the Council, and progress is monitored via the monthly budget monitoring reports. Significant saving projects are also managed in accordance with the Councils' project management framework.</li> <li>Regular updates of MTFS.</li> <li>Seek further savings.</li> </ol>
CSB BR02 The Authority could have to hold a Council Tax referendum.	Tax increase to be set at or below the Government guideline figure (subject to Member agreement).     Members to be fully briefed on implications of tax referendum.





Risk Code & Title	Internal Control – What are you going to do to mitigate the risk
	3. Appeal against the decision (if possible).
CSB BR03 The Authority will fail to keep within its annual revenue budget.	<ol> <li>Use reserves to fund overspending.</li> <li>Seek further in year savings.</li> <li>Planning decisions should be made based on the best professional advice reducing the risk of appeal. In addition the s151 officer takes account of this risk when considering the appropriate level of reserves.</li> <li>Income budgets are set prudently. Firm debt recovery processes in place.</li> <li>Monitoring of key income areas is undertaken monthly. Activity data monitoring is in place.</li> <li>Professional staff are involved in relevant areas and, where appropriate, training is provided to ensure current standards are understood and implemented.</li> <li>Achievement of savings is given a high priority within the Council, and progress is monitored via the monthly budget monitoring reports. Significant saving projects are also managed in accordance with the Councils' project management framework.</li> <li>Contracts are only awarded to suppliers which meet our tender criteria. Contracts are monitored and often performance bonds or other guarantees are in place.</li> <li>The Workforce plan aims to ensure staff issues are dealt with appropriately. HR monitor turnover rates and exit interviews are conducted to understand why staff leave. Joint working arrangements also help provide resilience.</li> <li>HR monitor pay rates and keep the grading structure under review. Where necessary the Authority is also willing to pay market supplements etc.</li> <li>Pay estimate is set prudently</li> <li>Contracts are let by competitive tender and where appropriate benchmarked against 'in-house' bids. Joint tender opportunities are considered and specifications are written with a view to the likely cost.</li> <li>Performance targets are challenging and carefully monitored. However the Council has accepted that certain costs will fall outside of the budgeted costs and has therefore accepted this issue.</li> <li>Cost pressures are monitored via budget monitoring. Budget framework prov</li></ol>
CSB BR04 The Authority will fail to keep within its capital programme.	<ol> <li>Review the remaining capital programme.</li> <li>The capital receipts budget is set prudently. Major projects, including asset sales, are managed in accordance with the Council's project management framework and regular update reports are presented to Members.</li> <li>Major capital projects are managed in accordance with the Council's project management framework and regular update reports are presented to Members.</li> </ol>
CSB FS01 Inaccurate Financial	Adequately resourced finance team, internal control framework.





Risk Code & Title	Internal Control – What are you going to do to mitigate the risk
Information	
CSB FS02 Treasury Management	Investments are only made in line with the Treasury Management Strategy and with institutions with good credit ratings.
CSB FS03 Fraud/Error	Internal control framework, Internal Audit.
CSB FS04 Non Compliance with Financial Rules & Regulations	Internal control framework, Internal Audit, Skilled and experience finance team, training etc.



#### Section 7 – Costs and cost comparison information

#### **Summary – Cost information**

After a number of years of continued cost reduction, in 17/18 the cost of the Finance team has increased slightly due to inflationary pressures.

However the overall cost of the finance service has still seen a real reduction over the past 5 years.

Direct Costs CDC + SBDC 2013/14 £910,900

Direct Costs CDC + SBDC 2017/18 £880,090, which is a 3% reduction.

The cost of Internal Audit has reduced over the past 5 years

Direct Costs CDC + SBDC 2013/14 £129,720

Direct Costs CDC + SBDC 2017/18 £ 92,840, which is a 28% reduction.



# Service Plan Summary 2018/19 **Healthy Communities**

Service units covered by plan	Community & Leisure
	Community Safety
	Environmental Health
	Housing
	Licensing

#### Section 1 - Key Service Functions & Aims/Objectives

Key Service Functions	Portfolio reporting to
<b>Housing</b> - Housing Strategy and delivery of affordable housing options, Homelessness, Housing Advice and Allocations, Housing Conditions (Grants including repairs and adaptations, Advice and Enforcement against poor housing conditions) and Energy Efficiency.	Communities, Health and Housing (CDC) Healthy Communities (SBDC)
<b>Environmental Health</b> - Health and Safety, Food Safety and Pest and Dog Control, Health Protection and Public Health Emergency Planning Business Continuity, Air Quality, and remediating contaminated land, Water/flood management (CDC only)	Communities, Health and Housing (CDC) Healthy Communities (SBDC)
Climate Change, Sustainability, , Environmental Project Management e.g. HS2, Aviation, Flooding (CDC)	Environment (CDC)
Carbon management and energy efficiency (SBDC)	Environment (SBDC)
<b>Community Safety</b> – Reducing Crime and Disorder, Preventing Violent Extremism and reducing Antisocial behaviour	Communities, Health and Housing (CDC) Healthy Communities (SBDC)
<b>Licensing</b> – Taxi, Private Hire, Premises, Alcohol, Street Trading and Collections, and Animal Licensing, Mobile Homes and Skin Piercing	Communities, Health and Housing (CDC) Healthy Communities (SBDC)
<b>Community &amp; Leisure</b> - Community Engagement and Cohesion, Safeguarding, Grants, Leisure Client, Sports Development, Community and Partnerships, Health Inequalities and Community Transport.	Communities, Health and Housing (CDC) Healthy Communities (SBDC)



#### **Community & Leisure**

#### **Key Service Aims/Objectives**

Enable the Council to safeguard vulnerable adults and children and young people

Oversee the delivery of customer focussed leisure services at the Council's leisure centres to ensure they meet the needs of the community.

Review existing leisure facility infrastructure and plan effectively to provide appropriate and sufficient provision up to 2045, including Chiltern Pools and Farnham Park.

Work with community transport providers (both voluntary and via Dial - A - Ride) to make sure the services are available for those who most need them and that the potential users are aware of what's available.

To provide a range of affordable sporting and cultural activities that will help assist young people, adults, the hard to reach and those with disabilities participate as part of a cohesive and integrated community.

Work closely with partners to develop services that help reduce antisocial behaviour, social isolation and improve community engagement and participation

To work in partnership to support and develop the community and voluntary sector infrastructure to deliver services and support to meet identified needs

Support the health and wellbeing of vulnerable and older people through Prevention Matters, particularly working with Public Health and CCG, to deliver – Senior Health Fairs and delivering actions arising from the countywide Health and Wellbeing, Healthy Eating and Physical Activity strategies

To facilitate the Councils' grant funding programmes to support community groups to be able to continue to deliver much needed services, improvements and initiatives to the community. These grants are both capital and revenue.

To implement the Community & Wellbeing Plans to support Community infrastructure and build capacity within both Chiltern and South Bucks.

To support the implementation of the Economic Development Strategy Action Plan, particularly in reference to supporting local visitor strategies.

#### **Community Safety**

#### **Key Service Aims/Objectives**

Reduce house burglary and theft from vehicles

Tackling violence in our communities and domestic abuse

Reduce anti-social behaviour in our communities

Protect vulnerable individuals and safeguarding (including extremism)

Reduce the fear of crime through effective communications

Improve community resilience



#### **Environmental Health**

#### **Key Service Aims/Objectives**

Improve service quality to enable communities, residents and businesses to resolve their service requests at the first point of contact or close to the first time of asking

Provide effective and efficient regulatory services that meets customer needs

Provide effective partnership working to protect and improve public health and environmental quality and mitigate the impact of major projects e.g. HS2, Crossrail, Heathrow

Develop a service that supports mitigating the impact of Climate Change and support the community to reduce carbon emissions

Improve the resilience of both Local Authorities to meet increasing demands and respond effectively to emergencies

Continue to develop shared policies and procedures to deliver more efficient services

#### Housing

#### **Key Service Aims/Objectives**

To provide Housing advice and assistance to prevent or reduce homelessness whilst minimising the associated costs to the Councils

To facilitate the provision of new affordable housing, as well as other affordable housing options, and make the best use of the housing stock to meet housing need

To significantly reduce the use of temporary accommodation and improve budget provisioning.

Provide housing assistance and choice based lettings through the operation of the Bucks Home Choice policy and web based system

To address the needs of an increasingly elderly population and the needs of vulnerable people (including the delivery of advice, assistance and financial support to deliver repairs, improvements and adaptations to the home)

Promote healthy living, well-being and address health inequalities (by tackling poor and/or unsuitable housing conditions)

To support the delivery of home energy efficiency assisting the council to meet its Home Energy Conservation Act responsibilities and targets

#### Licensing

#### **Key Service Aims/Objectives**

Protect the public through the operation of effective Licensing strategies, processes and enforcement

Deliver a consistent, transparent licensing and enforcement system across both Chiltern and South Bucks District Councils

Further develop effective pre application and advice services for applicants and residents

To use the licensing and regulatory systems for the prevention of crime and disorder; the prevention of public nuisance; the protection of children from harm and to ensure public safety

## Appendix 6



SOUTH BUCKS District Council

Stronger in partnership

#### **Key Service Aims/Objectives**

To maximise opportunities to harmonise fees and charges, raise income and reduce the service delivery costs thereby reducing the charge to both councils



#### Section 2 – Key achievements/outcomes for 2017/18

#### **Community and Leisure**

#### Key achievements and outcomes in the previous year

Over 950k customer visits across Chiltern and South Bucks leisure centres and over 6k throughput in the leisure contract outreach programme targeting isolated older residents, young people and disadvantaged communities

Established the new Chiltern and South Bucks Community Lottery.

Delivered the 2017 Youth Awards to celebrate and reward local young people

Improved the changing room facilities at Chiltern Pools and upgraded the Gym facilities at Chalfont leisure centres through the contract surplus fund

Supported a range of diversionary summer activities across both districts including Amersham, Burnham and Chesham

#### **Community Safety**

#### Key achievements and outcomes in the previous year

Delivered the Community Cards Scheme involving 32 schools

Relaunched Safe Place Scheme

**Established Hotel Watch** 

Established Ask for Angela

Supported members of faith groups to access safeguarding training

#### **Environmental Health**

#### Key achievements and outcomes in the previous year

Delivered a robust response to serious breaches of regulatory controls resulting in prosecution and the service of enforcement notices aimed to improve outcomes

Work on mitigation of the impact of major projects such as HS2 and informing the policies and strategies in relation to the major transport project e.g. M4 Smart Motorway, HS2, Heathrow, WRATH, Crossrail, East West

Supported the Council to address its Health and Safety, Business Continuity and Emergency planning risks

Implemented a Mobile Working Pilot for Environmental Health to allow for a more efficient and streamlined operations.

#### Housing

#### Key achievements and outcomes in the previous year

Presented the Joint Housing Strategy to Members following consultation and governance process.

Reviewed the Private Housing Strategy and Financial Assistance Plan for both Councils in light of new civil





penalties and enforcement powers.

Supported the South Bucks Members Task and Finish group for Homelessness to review delivery of Housing.

Launched a county-wide resilience service to provide early intervention to prevent homelessness further to a successful bid in the DCLG Homelessness Trailblazer funding, with the service delivered by Connections Support.

Purchased Gerrards Cross Police Station to ensure the continuation of Temporary Accommodation within the site.

#### Licensing

#### Key achievements and outcomes in the previous year

Reviewed the Taxi and Private Hire policy (CDC)

Extended the range of licensing applications available online so that he majority of applications that Licensing deals with are now available electronically.

Processing of applications has been achieved within good timeframes. Most recent figures showed that in the most recent quarter 99% of licences were dealt with within the required timescales

Reviewed Licensing Act 2003 (LA03) Policy (CDC)

Introduced requirements of Section 165 of the Equality Act to ensure information is available to customers regarding wheelchair-accessible vehicles.



#### **Section 3 - Know your customer**

#### Who are the main customers for this service?

Our customers may be vulnerable in terms of: poor health, low income, threatened with homelessness; or vulnerable through race, disability, sex or gender, religion or belief, age, sexual orientation, gender reassignment, pregnancy and maternity or affected by the environment in which they live.

Our aim is to ensure customers receive service(s) right first time, at the time of asking reducing the need for repeat working. In delivering this service we will be ensuring information and advice is available through the website and via the telephone and face to face services will operate.

We will seek to maintain accurate case records so that applications or service requests are delivered in a timely manner benefiting the customer or those affected by the customer's actions.

This will be monitored through; complaints against the service or Ombudsman enquiries, customer satisfaction comments and resolution times.

#### Customer Experience Strategy:

Chiltern District Council and South Bucks District Council are likely to be delivering a significant programme of transformation to change the way that we deliver our services to our customers. Implementation of this programme will commence in 2018/19. Throughout this year all services will be involved in analysing data to identify customer needs and in tailoring service delivery to better meet those needs. Once the programme is implemented there will be an increased focus on the use of customer insight and data to develop our services in the future.

## Section 4 – Action plan

## **Community and Leisure**

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Submit planning application for Chiltern Pools replacement further to detailed design and business case.	Invest to save opportunity to deliver a new leisure facility  Issue tenders and appoint contractors	Improved access to high quality leisure facilities.
Appointment of construction contractor for Chiltern Pools project.	Invest to save opportunity to deliver a new leisure facility  Issue tenders and appoint contractors	Improved access to high quality leisure facilities.
Promote and Monitor the delivery of the Lottery and widen funding resources to community groups.	Assess income generation against the current Council demands for community funding	Improved access to community funding
Deliver the Community Wellbeing Plan	Empower communities to deliver services and develop community resilience	Increase community engagement
Appoint Leisure Contractor to operate CDC Centres		Improved access to high quality leisure facilities
Implement the community Wellbeing plan	Enabling communities Working with CCG/BCC to deliver Social Prescribing and the Strategic Transformation Plan	Improved wellbeing
Beacon Centre	Replacement Floor and tiered seating	Improved facilities





## **Community Safety and Licensing**

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Harmonise the Street Trading Licensing policies	Review policies	Improved control of street trading and income generation.
	Consultation  Adopt policies	
Implement the Taxi and Private hire Policy	Review policies	Improved control of taxi/Private hires vehicles and drivers.
	Consultation	
	Adopt policies	
Review of street collection guidance,	Review guidance Consider whether to create policies Consult (if necessary) Adopt new guidance/policies	Improved agreed approach to procedure and management of street collections in the districts
Review of licensing pages both websites	Webpages to be reviewed in terms of how 'customer friendly' they are, with the aim of making it easier for the public to understand guidance	Information on websites easier to understand, leading to less wasted time and a more efficient Licensing service
Redesign of Applications to make them more user-friendly and modern	Will be carried out by Victoria forms (external provider) so action is to chase these changes and ensure they are carried out for all application types in order of importance	Improved look and feel of applications
Undertake the Domestic homicide Reviews as appropriate	Establish Project group with Police as necessary	More consistent service across agencies to protect individuals.
Implement the Community Safety Partnership Plan following the annual priority update	Establish Project group with Police as necessary	More consistent service across agencies to protect individuals.
Continue to support the Police Crime Panel with its scrutiny process	Support the PCP scrutiny process	Budget and other scrutiny of the PCC.
Agree and deliver the Prevent Action Plan	<ul><li>Review Prevent Actions plan</li><li>Train frontline staff</li><li>Train community groups</li></ul>	Safer and healthier local communities





#### **Environmental Health**

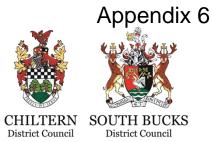
List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Targeting Food Businesses	Working to improve the worst performing food businesses	Improved food businesses
Processing HS2 applications	Monitor and review the processing of applications	Efficient in processing of H2S applications
Review Anti-Social Behaviour controls, measures and delivery by the Environmental Health team	Develop updated procedure notes for effectively dealing with ASB	Safer and healthier local communities
Review noise complaints system and implement use of noise app	Process map and improve the customer journey with innovative use of mobile apps.	Safer and healthier local communities
Design a project plan to implement better working with businesses	Develop plan on how to better engage with business and offer added value services.	More tailored added value services
Major infrastructure	Seek to mitigate the impacts of national infrastructure projects on the Districts	Lesser impact of developments
Deliver Air Quality Action Plan across both councils to improve air quality and reduce the impact of climate	Establish the Air quality Partnership     Progress against action plan	Reduced ill health through poorly insulated dwellings
change		Opportunity for business investment creating employment
Business Continuity Plan, Emergency Plan, Health and Safety Policies and procedures	Test the plans and controls     Undertake staff training	cost effective, customer focused services
Monitor Joint Sustainability and Energy Use Plan	Implementation     Maximise external funding opportunities or	conserve the environment and promote sustainability
"Intelligent green Plan"	• Invest capital to secure payback	





## Housing

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Mitigate the loss of Temporary Accommodation at GX Police Station Houses	Reduced costs of B+B by accommodating within the district.  Lease income from tenants utilising the property offsetting costs of B+B	Improved ability to tackle issues.
Implement Affordable Housing Action Plan	Reduced costs of B+B by accommodating within the district.  Lease income from tenants utilising the property offsetting costs of B+B	Improved ability to tackle issues.
Maximise affordable housing/temporary accommodation development opportunities on Council-owned and RSL sites	Sites identified and developments underway  Reduced costs of B+B by accommodating within the district.	Improved ability to tackle issues.
Implement new HMO legislation as appropriate	Policies and procedures in place to deliver new legislation	Improved ability to tackle issues.
Ensure effective implementation of Homelessness Reduction Act 2017 and ensure Councils are fully compliant with statutory obligations	Policies and procedures in place that are fully compliant with requirements of Act	Improved ability to tackle issues.
Review and revise Housing Allocation Policy in light of current demands and new legislative requirements	Review completed and revised Allocations Policy adopted	Improved ability to tackle issues.
Identify and influence improvements in cross-county DFGs	Improvements agreed and implemented following countywide Alignment Workshops	Improved ability to tackle issues.
Review the CAB service delivery in relation to targeted groups including Gypsies+Travellers	Review current implication and consider future funding	Improved ability to tackle issues.



## **Section 5 – Key Performance Indicators**

PI Code	Short Name				Annual	Future Targets			
		7 Value	7 Target	update	nt value	Target 2017/1 8	2018/1 9	2019/2 0	2020/2 021
	Customer satisfaction rating at the Chiltern leisure facilities – annual – Separate ones for each facility like								
CdCL1 (C)	SbCL1A and b?	60.6%	65%	2016/17	60.6%	65%	65%	65%	65%
	Total participation in physical activities delivered through the GLL community engagement plan (by period			Q2		15,000 annual 3,750 quarterl			
CdCL2 (C)	quarterly)	21,981	6600	17/18	4,882	у	7,000	7,000	7,000
CdCL3 (C)	Total number of users at all leisure centres (by period)	943,848	900,000	Q2 17/18	227,31	900,000 annual 225,000 quarterl	900,000	900,000	900,000
SbCL1a (C)	Customer satisfaction rating at the Beacon Centre.	82.36%	82%	2016/17	82.36 %	83%	84%	85%	85%
	Customer satisfaction rating at the Evreham				70.69				
SbCL1b (C)	Centre.	70.69%	78%	2016/17	%	80%	82%	84%	84%
	Satisfaction rating at the Farnham	No survey for 15-							
SbCL1c (C)	Park Golf Trust	16	77%	2015/16	0%	77%	77%	77%	



### **Section 6 – Critical Risks**

Service reviews address concerns of either authority   Policies aligned to both authorities   Savings to meet the needs of both authorities   Resilience and service quality improved   Regular team meetings keep staff up to speed on the joint working.   Staff are encouraged to engage in the process where appropriate.   Service reviews support staff address new challenges   Service reviews support staff address new challenges   Service reviews empower continuous improvement and learning within staff teams   Service reviews dentify deliverable savings   New more cost effective ways of working are continually sought.   Workforce Issues   Workforce planning   Team building   Mentoring and coaching   Review of salaries in line with the revised JDs   Waste & Environmental Services   N/A	Ref	Strategic Risk	Relevance / Service actions to mitigate
Savings to meet the needs of both authorities Resilience and service quality improved Regular team meetings keep staff up to speed on the joint working. Staff are encouraged to engage in the process where appropriate.  Service reviews support staff address new challenges Service reviews empower continuous improvement and learning within staff teams  Service reviews dentify deliverable savings New more cost effective ways of working are continually sought.  Workforce Issues  Workforce planning Team building Review of salaries in line with the revised JDs  N/A  Joint/Partnership working  Business Continuity  Business Continuity  Business Continuity  Data transferred to joint uniform system and housing databases and document imaging systems all files scanned and copied to cases  New Legislative Changes  New Legislative Changes  Vupdated Housing Strategy in place, alongside action plan. Monitoring date e.g. BHC to identify trends and respond as appropriate.  Peed into HS2, Aviation consultation  Poperty/ Asset Management Service planning to address changing needs  N/A  Period of the service planning to address changing needs  Vupdated Housing Strategy in place, alongside action plan. Monitoring date e.g. BHC to identify trends and respond as appropriate.  Peed into HS2, Aviation consultation  Poperty/ Asset Management Service planning to address changing needs  Service planning to address changing needs			Service reviews address concerns of either authority
Resilience and service quality improved Regular team meetings keep staff up to speed on the joint working. Staff are encouraged to engage in the process where appropriate.  Transformation and Management of Change  Team building Mentoring and coaching Review of salaries in line with the revised JDs  Maste & Environmental Services  N/A  Business Continuity  Business Continuity  Business Continuity  Business Continuity  Business Continuity  Business Continuity  Data transferred to joint uniform system and housing databases and document imaging systems to deliver robust data handling and recording systems all files scanned and copied to cases  Pervice planning to address changing needs  Updated Housing Strategy in place, alongside action plan. Monitoring date e.g. BHC to identify trends and respond as appropriate.  Peed into HS2, Aviation consultation  Property/ Asset Management N/A  Property/ Asset Management N/A			Policies aligned to both authorities
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Staff are encouraged to engage in the process where appropriate.  2 Transformation and Management of Change  3 Financial Stability  4 Workforce Issues  5 Workforce planning  • Team building • Mentoring and coaching • Review of salaries in line with the revised JDs  5 Waste & Environmental Services  6 Joint/Partnership working  7 Business Continuity  8 Service san be delivered from an alternative location.  9 New Legislative Changes  9 New Legislative Changes  10 Affordable Housing  10 Major Infrastructure Projects Impacts.  11 Major Infrastructure Projects Impacts.  12 Demographic Changes  13 Frinancial Management of Changes  9 Service planning to address changing needs  9 Service planning to address changing needs  10 Demographic Changes  9 Service planning to address changing needs  9 Service planning to address changing needs  9 Service planning to address changing needs  10 Demographic Changes  9 Service planning to address changing needs  9 Service planning to address changing needs  10 Demographic Changes  9 Service planning to address changing needs	'	Joint Working	Resilience and service quality improved
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Impacts.  12 Demographic Changes  Service planning to address changing needs  N/A  N/A	10	Affordable Housing	Monitoring date e.g. BHC to identify trends and respond as
13 Property/ Asset Management • N/A	11		Feed into HS2, Aviation consultation
	12	Demographic Changes	Service planning to address changing needs
14 Economic Viability • N/A	13	Property/ Asset Management	• N/A
	14	Economic Viability	• N/A





Risk Code & Title	Internal Control – What are you going to do to mitigate the risk
CSB Comm01 Failure to safeguard children and vulnerable adults	Revised joint policy and procedures being developed     Training to staff to be reviewed and implemented as result of turnover across both councils     Safe recruitment practices being undertaken and reviewed
CSB Comm02 Risk of incurring legal action	1. Regular inspections to comply with contractual obligations. 2. Risk assessments are undertaken for all aspects of services provision to ensure controls are adequate. Actions are taken as required to comply with the above. 3. Buildings are checked annually by surveyors. As a result of inspections the rolling capital programme is adjusted to account for works required.
CSB Comm03 Inequalities in communities generate ill-will, lack of cohesion, violent extremism or violent protests	1. Chiltern and South Bucks CSP Prevent Action Plan 2. Effective engagement with communities 3. WRAP training and safeguarding training being undertaken to staff 4. Community grants used to promote cohesion 5. Monitor community feeling via the Community Safety Team and front line staff 6. Engagement with the voluntary and community sector 7. Regular liaison with the wider community 8. Communication and information with relevant parties 9. Community Impact Assessment to be maintained
CSB Comm04 Failure to deliver a replacement for the Chiltern Pools or Evreham Centre leading to increased costs to the Councils	Communication and information with relevant parties Effective Project management within timescales Agreed strategy to close facility
<b>NEW RISK</b> CSB Comm05 Leisure Contract failure with GLL	Increased level of scrutiny through Leisure Advisory Board.
CSB EH01 Incorrect decisions resulting in legal challenge	Mentor and train staff and monitor case work Manage training through performance appraisal and training plan processes Officers not to give advice and information on areas that they do not have expertise in.
CSB HS01a Increased use of B+B - CDC	Increase the focus on prevention of homelessness.  Manage the numbers placed in B+B placements to support move to TA.  Increase the monitoring frequency and discussion over the controls
CSB HS01b Increased use of B+B - SBDC	Increase the focus on prevention of homelessness.  Manage the numbers placed in B+B placements to support move to TA.  Increase the monitoring frequency and discussion over the controls
CSB HS02 Incorrect decisions resulting in legal challenge	Mentor and train staff and monitor case work Manage training through performance appraisal and training plan processes Officers not to give advice and information on areas that they do not have expertise in.
<b>NEW RISK</b> CSB HS03 Increased cost of temporary accommodation provision	Looking to secure alternative forms of temporary accommodation to decrease costs.  Focus on continuous development of homelessness tools and options.  Increase affordable housing delivery to ensure faster moving-on.

## Appendix 6





Risk Code & Title	Internal Control – What are you going to do to mitigate the risk	
CSB LI01 Delays in issuing licences	Monitor performance and manage process flow.	
CSB LI02 Incorrect decisions resulting in legal	Mentor and train staff and monitor case work  Manage training through performance appraisal and training plan processes	
challenge	Officers not to give advice and information on areas that they do not have expertise in.	



#### Section 7 – Costs and cost comparison information

#### **Summary – Cost information**

#### CDC

Community: 9th lowest costs per head of population out of authority group of 18. Costs have reduced by 26% when compared with 2014/15 following the introduction of the shared services

Community Safety: 5th lowest costs per head of population out of authority group of 18. Costs have reduced by 4% when compared with 2014/15 following the introduction of the shared services

Environmental Health: 12th lowest costs per head of population out of authority group of 18. Environmental Health costs have increased by 11% when compared with 2014/15. Emergency planning – 2<sup>nd</sup> lowest of 18.

Housing: Homelessness – 4th lowest costs per head of population out of authority group of 18 – Other housing costs – 13th lowest costs per head of population out of authority group of 18. Housing: Homelessness – Costs have increased from £30,000 to £119,500 when compared with 2014/15 as a result of the increase demand for emergency housing provision. The Council are exploring a leasing scheme to reduce the impact of the costs of nightly B&B.

Licensing: 6th lowest costs per head of population out of authority group of 18. Costs have reduced by around 89% when compared with 2014/15 following the introduction of the shared licencing team and improved processes

#### **SBDC**

Community – 8<sup>th</sup> lowest costs per head of population out of authority group of 18. Costs have reduced by 35% when compared with 2014/15 following the introduction of the shared services

Community Safety - 4<sup>th</sup> lowest costs per head of population out of authority group of 18. Costs have reduced by 16% when compared with 2014/15 following the introduction of the shared services

Environmental Health - 6th lowest costs per head of population out of authority group of 18. Costs have increased by 25% when compared with 2014/15. Emergency planning – 2<sup>nd</sup> lowest costs out of 18.

Housing – Homelessness – 9th lowest costs per head of population out of authority group of 18 – Other housing costs -8<sup>th</sup> lowest costs per head of population out of 18. Homelessness - Costs have increased by 24% when compared with 2014/15 following the introduction of the shared services, however a significant increase in the costs of nightly B&B has been identified and reviewed between the task and finish group and an affordable housing action plan to end the use of nightly B&B is being considered.

Licensing - 8<sup>th</sup> lowest costs per head of population out of 18. Costs have reduced by 78% when compared with 2014/15 following the introduction of the shared licencing team and improved processes



Service Plan Summary 2018/19

## **Human Resources**

Service units covered by plan

**Human Resources** 

#### Section 1 – Key Service Functions & Aims/Objectives

Key Service Functions	Portfolio reporting to
Recruitment and retention – getting and keeping good people as an employer of choice	Leader for CDC/ SBDC
Training and Development - developing skills and productivity to encourage improvement in all areas	Leader for CDC/SBDC
Developing the organisation and its leadership in the transformation process– to ensure the organisation is dynamic, fit for purpose and cohesive (Performance Management)	Leader for CDC/SBDC
Equality of Opportunity - compliance with the Equality Act 2010	Leader for CDC/SBDC
Fair and transparent Pay Policy – harmonisation of total reward package for both authorities and compliance with Localism Act	Leader for CDC/SBDC
Health and Well-being	Leader for CDC/SBDC
Ensure effective employee relations	Leader for CDC/SBDC

## Key Service Aims/Objectives

Implement and monitor a joint workforce plan which links to new joint Council vision and aims.

Leading a joint approach to people management

Supporting Service Managers to develop their services through effective and consistent people management.

Promoting positive employer-employee-union relationships with high quality employee relations advice and support.

Developing a learning organisation through supporting Service Managers to provide learning and development opportunities for all staff

Promoting a healthy and safe working environment

Ensuring compliance with employment legislation and internal policies

Enabling the Councils to become employers of choice



#### Section 2 – Key achievements/outcomes for 2017/18

#### Key achievements and outcomes in the previous year

The final shared service was completed successfully.

All staff have been moved to harmonised T&Cs, with all statutory policies and key procedures also having been harmonised.

Significant progress has been made to the harmonisation of processes.

Total reward statement has been produced with harmonised benefits, and launched on the newly-updated intranet pages.

A Health and Wellbeing Strategy has been drafted. As part of this, personal resilience training, mindfulness, mental health awareness and first aid training has been offered.

Started to design an apprenticeship programme.

In terms of Organisational Development Strategy:

- o Values and Behaviours have been built upon, with a Unwritten Ground Rules network established
- o Leadership and Management Charter was agreed and launched
- o Harmonised Appraisal Scheme developed and introduced

Electronic absence module implemented.

4 HR Audits successfully completed with no significant recommendations.

Drafted workplace development plan.

Middle management development programme designed and delivered.



#### **Section 3 - Know your customer**

#### Who are the main customers for this service?

All internal Staff at SBDC and CDC whether permanent or temporary, members and residents together with the wider public applying for posts at either authority. Joining up of services across both districts will have fundamental changes to the way the service is provided both to internal staff and to external customers applying for jobs at the Councils, with the potential for joint recruitment, benefits and equalities sections on the websites.

Wider stakeholders include other partners in Bucks, Workforce Development Group, Learning Pool, Occupational Health providers, Employee Assistance Programme providers, HealthCare Providers, Computershare Voucher Services, Jobsgopublic.com, AVDC, Local Government Association, and South East District Network.

#### Customer Experience Strategy:

Chiltern District Council and South Bucks District Council are likely to be delivering a significant programme of transformation to change the way that we deliver our services to our customers. Implementation of this programme will commence in 2018/19. Throughout this year all services will be involved in analysing data to identify customer needs and in tailoring service delivery to better meet those needs. Once the programme is implemented there will be an increased focus on the use of customer insight and data to develop our services in the future.





## Section 4 – Action plan

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Ensure HR capacity is available to support Customer Experience Strategy and Phase 3 programme	Review HR resource against phase 3 programme	Value for money
Evaluate future skills and behaviours	<ul> <li>Identify required skills and behaviours needed to meet organisational development and succession planning strategies</li> <li>Identify existing skills and behaviours</li> <li>Identify gaps</li> <li>Develop an action plan to enable gaps to be filled</li> <li>Implement action plan</li> <li>Review results</li> <li>Feed back into process.</li> </ul>	Business continuity
Improve levels of staff satisfaction and improve engagement with staff	<ul> <li>Produce action plan from outcome of 2016/17 staff survey</li> <li>Continue to consult with UNISON and staff on new changes where applicable</li> </ul>	Improved levels of satisfaction on with delivery of HR service and in turn good quality services to residents
Implement new employment legislation	To be agreed once clear on changes	The Council will be compliant with legislation therefore reducing the risk of related legal action
Design and implement a Workforce Development Plan which supports succession planning and structured learning and development approach.	<ul> <li>Identify required skills and behaviours needed to meet organisational development and succession planning strategies</li> <li>Identify existing skills and behaviours</li> <li>Identify gaps</li> <li>Develop an action plan to enable gaps to be filled</li> <li>Implement action plan</li> <li>Review results</li> <li>Feed back into process.</li> <li>Link to Appraisal Scheme and Service Planning process.</li> </ul>	Business continuity
Introduce Apprenticeship Programme	Trail blaze apprenticeship	Recruit locally. Promote

## Appendix 7





List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
	scheme in Planning.  • Explore apprentices in other posts.	apprenticeships with local employers.
Introduce in-house Coaching and Mentoring scheme in collaboration with WDC	<ul><li>Train in-house coaches and mentors</li><li>Launch scheme</li></ul>	Improved staff skills and performance and hence service to residents.
Roll-out Management Development Programme to team leaders and new managers	Revise MDP and roll out in 18/19.	Improved manager's skills and performance and hence service to customers.
Design and implement a recruitment and retention plan in the Planning Service,	<ul><li>Devise short, medium and long term plan.</li><li>Roll out in 18/19.</li></ul>	Recruit and retain the best staff. Improved performance and service to residents.
Implement Health and Well Being Programme	Deliver on agreed initiatives	Improve the well-being and health of staff leads to better performance and service to residents.



## **Section 5 – Key Performance Indicators**

PI Code			Current Annual	Future Targets					
		17 Value	17 Target	update	value	Target 2017/18	2018/ 19	2019/ 20	2020/21
JtHR1 (P)	Working days lost due to sickness absence (cumulative for year)	New PI	New PI	Septem ber 2017	10.99	10	8.00	8.00	8.00
CdHR2 (C)	Voluntary leavers as a % of workforce (cumulative for year)	11.8%	16%	Q2 17/18	23.2%	16%	16%	16%	16%
JtHR14 (P)	Working days lost due to short term sickness absence (up to 20 working days)	New PI	New PI	Septem ber 2017	4.52	5.00	5.00	5.00	5.00
JtHR15 (P)	Working days lost due to long term sickness absence (more than 20 working days)	New PI	New PI	Septem ber 2017	6.5	5.00	5.00	5.00	5.00
SbHR2 (C)	Voluntary leavers as a percentage of workforce (cumulative for year).	13.95 %	16%	Septem ber 2017	9.2%	16%	16%	16%	16%





### **Section 6 – Critical Risks**

Ref	Strategic Risk	Corporate Relevance / Mitigation	Relevance /Service actions to mitigate
1	Joint Working	Governance in place – Joint Committee, JSC. Joint senior management team. Programme documentation and programme management resources. Plan for service reviews, business cases presented. Member involvement in joint working in line with member expectations Communication plan for members, staff, external partners External approaches to join the joint working carefully considered at a political level and impact on programme assessed.	<ul> <li>Support implementation of shared services</li> <li>Provide workshops ahead of consultation to let staff know what to expect</li> <li>Offer individual meetings during consultation to answer any private queries.</li> <li>Hold workshops to help staff complete their expression of interest and prepare for interview.</li> <li>Support communication effort</li> </ul>
2	Transformation and Management of Change	. Senior members and managers show commitment to change Case for changes clearly made and communicated Build on success, in order to establish confidence to change Prioritise programme of change, and ensure it is adequately resourced Develop change management approach, and organisational development plan.	<ul> <li>Senior members and managers show commitment to change.</li> <li>Case for changes clearly made and communicated.</li> <li>Build on success, in order to establish confidence to change.</li> <li>Prioritise programme of change, and ensure it is adequately resourced.</li> </ul>
3	Financial Stability	Review of MTFSs. Clear service priorities. Analysis of Government spending plans, bought in where necessary. Savings programmes agreed and monitored. Annual review of cost base Strategies for use of reserves.	Continue to develop partnership and collaborative joint working with other Local Authorities HR units to improve value for money.
4	Workforce Issues	Organisational development and workforce planning. Monitoring of key personnel statistics. Good staff communications processes. Training and development strategies in place, resourced and monitored.	<ul> <li>Workforce planning</li> <li>Good staff communications processes</li> <li>Training and development strategies in place, resourced and monitored.</li> <li>Develop and retain, where possible, existing staff with expert knowledge.</li> <li>Act quickly to recruit individuals to fill any vacancies</li> </ul>





Ref	Strategic Risk	Corporate Relevance / Mitigation	Relevance /Service actions to mitigate
5	Waste & Environmental Services	Governance in place for joint contract. Have adequate in-house knowledge of cost share model. Co-ordinated approach by both Councils on JWC and with BCC Effective contract monitoring and good relationships with contractors Good communications with residents	N/A
6	Joint/Partnership working	Co-ordinate and streamline representation on partnership groups.  Monitor impact of changes arising from partner cut backs.  Identify key partnerships to support.	Highlight the importance of partnership working by including in JDs for example.
7	Business Continuity	Clear senior management arrangements for responsibility on business continuity. Business continuity plans in place. ICT DR plans in place. Maximise reciprocal support arrangements across two Councils.	Review regularly and update services Business Continuity plan
8	Information Management & Security	Policies and procedures in place, overseen by joint IG group, and made common where practical.  Communication and training for staff on policies and procedures.  Officer mechanisms to enable corporate approach to be taken to information management.  Information management incorporated in any service review process.	<ul> <li>Staff aware of data protection responsibility</li> <li>Update staff training records.</li> </ul>
9	New Legislative Changes	Corporate capacity to identify and analyse forthcoming legislative changes affecting the Councils.  Analyse and produce action plans for Welfare Reform changes.  Analyse and respond to changes to Planning system.  Use of professional or local authority network groups to gain and share knowledge.	Keep up to date with employment law changes and work appropriately for their implementation
10	Affordable Housing	Housing strategies in place and regularly reviewed. Good relationships between housing and planning services. Resources identified to support housing schemes	• N/A
11	Major Infrastructure Projects Impacts.	Impact assessments made formally or informally on major projects. Clear Council position on a particular proposal.	• N/A

## Appendix 7





Ref	Strategic Risk	Corporate Relevance / Mitigation	Relevance /Service actions to mitigate
		Lobbying mechanisms identified.  Member communications strategy in place. Communication strategies with residents on any major proposals.  Resources identified to fund actions or responses.	
12	Demographic Changes	Corporate analysis of Census and related data. Incorporate Census data into service planning. Communicate key messages to members.	• N/A
13	Property/ Asset Management	Asset Management Plans in place and reviewed. Professional advice used where appropriate. Resources in place to support AMPs.	• N/A
14	Economic Viability	Good liaison arrangements with local businesses.  Monitor key indicators of the local economy.  Take advance of opportunities offered by LEP.	Support local apprenticeship initiatives.

Risk Code & Title	Likelihood	Impact	Rating – Likelihood x Impact	Internal Control – What are you going to do to mitigate the risk
CSB HR01 Failure to provide trusted, robust, accurate HR advice	2	4	8	1. Procured advice South East Employers. Second opinion is available from SEE. Keep up to date with current legislation via CIPD, ACAS and SEE; 2. Ensure the right policies and procedures are in place and are communicated to staff and managers; 3. Ensure people managers are properly trained / coached to handle staff matters; 4. Simple guidelines for the handling of confidential sensitive issues/documents within the unit to be documented and used to remind staff; 5. Robust people management policies and procedures in place with training for managers; Robust monitoring and checking process put into place to identify staff requiring vetting and barring checks and in keeping these up to date.
CSB HR02 Failure to recruit and retain right people in right posts	3	3	9	1. Monitor staff turnover rates and encourage an increase in cross training to provide staff cover;  2. Monitor pay and benefit rates and keep pay policy under review;  3. Ensure robust selection processes and techniques are in place;  4. Report to Management Team/Joint Staffing Committee on recruitment and retention of staff;  5. Efficient recruitment procedure with appropriate benefits to attract the right staff;  6. Ensure all systems are accessible and promote sharing of information and skills required to carry out tasks to provide back-up for key personnel; Develop

## Appendix 7





Risk Code & Title	Likelihood	Impact	Rating – Likelihood x Impact	Internal Control – What are you going to do to mitigate the risk
				people planning needs with Management team to analyse 'key' staff.
CSB HR03 Failure to develop staff to maximise their effectiveness (including management and leadership skills).	3	4	12	1. Comprehensive harmonised competency based Performance Review Framework to be developed place to replace existing provision;  2. Encourage two-way communication with staff e.g. meetings, appraisals, UNISON, Grievance Procedure;  3. Encourage the monitoring of performance and provision of feedback, including through the appraisals process;  4. Manage underperformers when needed, through the disciplinary procedure;  5. Management development programme and workshops to develop management competency in gaining effectiveness.
CSB HR04 Inappropriate breach of policies and practices	2	4	8	Fair and reasonable policies and benefits in place which are consistently applied;     Implement robust Management Control techniques and monitoring procedures to identify any abuse of benefits; Take action on any abuse of benefits through the disciplinary procedure;



### **Section 7 – Costs and cost comparison information**

## **Summary – Cost information**

Costs have increased by around 5% when compared with 2014/15.



# Service Plan Summary 2018/19 Legal and Democratic Services

Service units covered by plan

**Democratic & Electoral Services** Land Charges **Legal Services** 

#### **Section 1 – Key Service Functions & Aims/Objectives**

Key Service Functions	Portfolio reporting to					
Democratic & Electoral Services						
<b>Member Services</b> (dealing with Members Allowances, managing meeting calendars, arranging meetings and agendas, publishing statutory notices, agendas and reports, taking minutes, preparing and publishing decision notices/minutes, advising on procedure and supporting members generally)	Support Services (CDC) and Resources (SBDC)					
<b>Electoral Services</b> (Voter Registration, Annual Canvass Managing Elections and referenda, Boundary Reviews)	Support Services (CDC) and Resources (SBDC)					
Legal Services and Land Charges						
<b>Corporate Legal and Propriety Services</b> - Monitoring Officer; Legal and procedural advice and support to Council, Cabinet, Committees/Sub-Committees and partnerships; statutory compliance	Support Services (CDC) and Resources (SBDC)					
Legal support to Regulatory Services (including Planning, Building Control, Licensing, Statutory Nuisance, Food Safety, Unfit Premises, External Health & Safety)	Support Services (CDC) and Resources (SBDC)					
Legal support to Statutory (non- regulatory) Services (including Homelessness, Revenues and Benefits and Waste Management & Recycling)	Support Services (CDC) and Resources (SBDC)					
<b>Legal support to Discretionary Services</b> (including Off-street parking, Burials and cremations)	Support Services (CDC) and Resources (SBDC)					
<b>Private Law Services</b> (including property matters, procurement and debt recovery)	Support Services (CDC) and Resources (SBDC)					
<b>Local Land Charges</b> (maintaining the Register and responding to property related enquiries) – (Local Land Charges Act of 1975 and Rules of 1977)	Support Services (CDC) and Resources (SBDC)					



#### **Democratic & Electoral Services**

#### **Key Service Aims/Objectives**

To ensure that all member level meetings are serviced efficiently and that business is carried out in accordance with law and the councils constitutions.

Prompt publication of meeting agenda/reports/decision notices and minutes on the Councils' websites

To produce an accurate Register of Electors in accordance with statutory requirements and to process monthly applications for additions, deletions and amendments.

To run any Neighbourhood Plan referenda effectively and accordance the relevant legislation and Electoral Commission performance standards

Implement plan for introducing Mod.gov report management module.

#### **Land Charges**

#### **Key Service Aims/Objectives**

To maintain a register of local land charges and respond to searches and applications for enquiries accurately and promptly.

Keep the requirements in the Infrastructure Act for migrating the statutory register to HM Land Registry under review and liaise as necessary with the Land Registry, LLCI, LGA and Business Support.

Implement shared TLC system

To digitise paper records at CDC and cleanse existing electronic LLC records at SBDC

#### **Legal Services**

#### Key Service Aims/Objectives

To ensure legality and propriety in Council affairs identifying actual and potential breaches of the law and deal with complaints that members may have breached the code of conduct.

To provide an effective and efficient legal service consisting of clear, precise and timely advice and effective implementation of decisions and completion of contracts/agreements.

Deliver the cost-savings and new working practises identified in the Shared Service Business Plan.

To support the Cabinet and Management Team in respect of the preparation of the Joint Local Plan and other major infrastructure proposals affecting the Districts.

Support the introduction/implementation of a development company at SBDC and associated development projects.

To support the Cabinets and Management Team in respect of measures and procedures arising from the enactment of new legislation, statutory guidance and corporate projects

District Council

District Council

## Section 2 – Key achievements/outcomes for 2017/18

#### **Democratic and Electoral Services**

Key achievements and outcomes in the previous year
Managed the County Council Elections in May and the General Election in June
Successfully completed the digitised annual canvass of electors at both Councils
Managed by-elections at Burnham Lent Rise and Taplow, Beaconsfield North, Penn and Coleshill
Reviewed Polling Station arrangements
Increased voter registration engagement
Reviewed and updated SBDC's constitution including the Scheme of Delegations to Officers

## **Legal and Local Land Charges**

Key achievements and outcomes in the previous year
Introduced VAT on Con29 Enquiries as required by HMRC
Completed a service review and implemented a joint Local Land Charges Services team
Progressed implementation of electronic TLC system for South Bucks in line with Chiltern
Supported the incorporation of a development company at South Bucks



#### Section 3 - Know your customer

#### Who are the main customers for this service?

The customers for Legal are internal departments and council members. Land Charges customers are solicitors or agents acting for home buyers whilst Democratic and Electoral Services provide services to councillors, internal departments and particularly those writing reports and all members of the public who are eligible to vote.

The Joint Legal services has introduced an electronic case management and time-recording system to increase efficiencies and enable more flexible working, as well as maximising income from external charging.

Local Land Charges will be continuing to digitise paper records and cleanse existing electronic records in preparation for the introduction of an electronic LLC register at both Councils and work towards a shared TLC system.

Democratic and Electoral Services will be introducing report management through Modern.gov for preparing reports and agendas.

#### Customer Experience Strategy:

Chiltern District Council and South Bucks District Council are likely to be delivering a significant programme of transformation to change the way that we deliver our services to our customers. Implementation of this programme will commence in 2018/19. Throughout this year all services will be involved in analysing data to identify customer needs and in tailoring service delivery to better meet those needs. Once the programme is implemented there will be an increased focus on the use of customer insight and data to develop our services in the future.



## Section 4 – Action plan

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Support further improvements to governance	Improve understanding of overview and scrutiny role.	
Implement report management in Modern.gov	PID sets out programme for testing and phasing	Clearer reports
Implement TLC at both Councils	PID sets out programme for testing and phasing	Quicker turn round times for SBDC searches



## **Section 5 – Key Performance Indicators**

PI Code	Short Name	2016/1	2016/1	Last	Current	Annual	Future Targets		
		7 Value	7 Target	update	value	Target 2017/ 18	2018/ 19	2019/2 0	2020/ 21
CdLD2 (C)	Percentage of canvass forms returned	97%	94%	2016/ 17	94%	94%	94%	94%	94%
JtLD1 (C)	Client satisfaction with the shared legal service. Percentage satisfied or very satisfied.	100%	96%	2016/ 17	100%	98%	98%	98%	98%
SbLD2 (C)	Percentage of canvass forms returned	98%	90%	2016/17	98%	94%	94%	94%	94%
SbLD3 (C)	Percentage of standard searches carried out within 5 working days by period quarterly	100%	100%	Septemb er 2017	100%	100%	100%	100%	100%





## **Section 6 – Critical Risks**

Ref	Strategic Risk	Corporate Relevance / Mitigation
1	Joint Working	Governance in place – Joint Committee, Joint Staffing Committee.  Joint senior management team.  Programme documentation and programme management resources.  Plan for service reviews, business cases presented.  Member involvement in joint working in line with member expectations  Communication plan for members, staff, external partners  External approaches to join the joint working carefully considered at a political level and impact on programme assessed.
2	Transformation and Management of Change	<ul> <li>. Senior members and managers show commitment to change.</li> <li>. Case for changes clearly made and communicated.</li> <li>. Build on success, in order to establish confidence to change.</li> <li>. Prioritise programme of change, and ensure it is adequately resourced.</li> <li>. Develop change management approach, and organisational development plan.</li> </ul>
3	Financial Stability	Review of MTFSs. Clear service priorities. Analysis of Government spending plans, bought in where necessary. Savings programmes agreed and monitored. Annual review of cost base Strategies for use of reserves.
4	Workforce Issues	Organisational development and workforce planning.  Monitoring of key personnel statistics.  Good staff communications processes.  Training and development strategies in place, resourced and monitored.
5	Waste & Environmental Services	Governance in place for joint contract.  Have adequate in-house knowledge of cost share model.  Co-ordinated approach by both Councils on JWC and with BCC  Effective contract monitoring and good relationships with contractors  Good communications with residents
6	Joint/Partnership working	Co-ordinate and streamline representation on partnership groups.  Monitor impact of changes arising from partner cut backs.  Identify key partnerships to support.
7	Business Continuity	Clear senior management arrangements for responsibility on business continuity.  Business continuity plans in place.  ICT DR plans in place.  Maximise reciprocal support arrangements across two Councils.
8	Information Management & Security	Policies and procedures in place, overseen by joint IG group, and made common where practical.  Communication and training for staff on policies and procedures.  Officer mechanisms to enable corporate approach to be taken to information management.  Information management incorporated in any service review process.
9	New Legislative Changes	Corporate capacity to identify and analyse forthcoming legislative changes affecting the Councils.  Analyse and produce action plans for Welfare Reform changes.  Analyse and respond to changes to Planning system.  Use of professional or local authority network groups to gain and share





Ref	Strategic Risk	Corporate Relevance / Mitigation
		knowledge.
		Housing strategies in place and regularly reviewed.
10	Affordable Housing	Good relationships between housing and planning services.
		Resources identified to support housing schemes
		Impact assessments made formally or informally on major projects.
		Clear Council position on a particular proposal.
11	Major Infrastructura Projects Impacts	Lobbying mechanisms identified.
''	11 Major Infrastructure Projects Impacts.	Member communications strategy in place.
		Communication strategies with residents on any major proposals.
		Resources identified to fund actions or responses.
		Corporate analysis of Census and related data.
12	Demographic Changes	Incorporate Census data into service planning.
		Communicate key messages to members.
		Asset Management Plans in place and reviewed.
13	Property/ Asset Management	Professional advice used where appropriate.
		Resources in place to support AMPs.
		Good liaison arrangements with local businesses.
14	Economic Viability	Monitor key indicators of the local economy.
		Take advance of opportunities offered by LEP.

Risk Code & Title	Likelihood	Impact	Rating – Likelihood x Impact	Internal Control – What are you going to do to mitigate the risk
CSB L&DS01 Failure to provide accurate, up to date legal advice on time.	2	3	6	<ol> <li>Regular training undertaken by legal staff to ensure knowledge base is current - relevant training identified at annual appraisal and training plan set up within budget.</li> <li>Professional staff to meet CPD requirements.</li> <li>Staff share knowledge gained with other legal staff and relevant client depts.</li> <li>Head of Legal maintains training record and budget monitoring.</li> <li>Maintain Professional Indemnity Insurance.</li> <li>Seek to ensure all draft reports are submitted to legal before finalised. All matters open to question should be referred to the Monitoring Officer.</li> <li>Any relevant training is recognised through Annual Appraisals and Annual Training Plan set for legal services.</li> <li>Comply with Corporate H&amp;S stress policy if work overload issues.</li> <li>Section head allocates work of the section and monitors and reviews workloads - particularly at annual appraisal.</li> <li>Team meetings held 6 weekly - opportunity</li> </ol>





Risk Code & Title	Likelihood	Impact	Rating – Likelihood x Impact	Internal Control – What are you going to do to mitigate the risk
				to raise staff issues. Updates on workloads reported to DMT.
CSB L&DS02 Loss of staff in land charges causing backlogs resulting in complaints, reputational damage and loss of business	3	3	9	Limited opportunity to cover within section if staff are absent. Additionally, one member of staff at CDC is of retirement age so need to think about planning for replacement.
CSB L&DS03 Failure to comply with the Constitution, Rules of Procedure, Codes and Protocols and statutory requirements for Council, Cabinet and Committee meetings.	2	3	6	Documents handled by more than one person Letters to be checked & signed by responsible officer Use of standard letter / report & Minute formats to ensure accuracy & consistency Forward plan in place with regular reminders sent out to ensure compliance with publication deadlines



### Section 7 – Costs and cost comparison information

### **Summary – Cost information**

#### CDC:

There is no comparison available for legal services costs, however for other central services; the cost per head of population was 11th lowest for the comparator group of 18 and 2nd lowest for corporate and democratic core

Cost of legal service: costs have reduced by 11% when compared to 2014/15

Other central services: costs have increased by around 85% when compared with 2014/15

Corporate and Democratic: costs have reduced by 12% when compared with 2014/15

#### SBDC:

There is no comparison available for legal services costs, however for other central services, the cost per head of population was 12th lowest for the comparator group of 18, below the average for the group and 8th lowest in the group for corporate and democratic core costs, reflecting the high level of fixed costs for this provision against the lowest population count for the group.

Cost of legal service: costs have reduced by 2% when compared to 2014/15

Other central services: costs have increased by around 59% when compared to 2014/15 Corporate and Democratic: costs have reduced by 18% when compared with 2014/15



# Service Plan Summary 2018/19 Planning and Economic Development

Service units covered by plan **Building Control** Development Management (including Enforcement, Conservation and Arboricultural services) **Planning Policy** 

Section 1 - Key Service Functions & Aims/Objectives

Key Service Functions	Portfolio reporting to
Preparation and maintenance of an up to date joint Local Plan, including complying	Planning and Economic
with the Duty to Co-operate. Supporting the preparation of neighbourhood plans.	Development
Monitoring of a range of matters including the implementation of key planning	Planning and Economic
polices, and the Councils' performance in relation to key performance indicators.	Development
Influencing the policies of neighbouring and other Local Planning Authorities	Diamaian and Farmania
(including through Duty to Co-operate), the Government's planning policies, and a	Planning and Economic
range of other bodies whose policies or strategic proposals may affect the Districts.	Development
Working and collaborating with a range of partners, including the LEP and other	Planning and Economic
agencies on joint issues, particularly issues relating to strategic infrastructure	Development
Preparation, research and development of other planning related information and	Planning and Economic
evidence to support the Council's planning decisions.	Development
Processing and determination of planning and associated applications.	Planning and Economic
	Development
Preparing and presenting evidence to support the Council's planning decisions	Planning and Economic
through the statutory appeal process.	Development
Enforcement of planning control including the monitoring of planning permissions.	Planning and Economic
	Development
Providing planning information and advice to customers.	Planning and Economic
	Development
Making, reviewing and revoking Tree Preservation Orders.	Planning and Economic
	Development
Designation of Conservation Areas, the preparation of Conservation Area Character	Diam're and Farmer's
Appraisals. Promoting the listing of new buildings of significant historic and	Planning and Economic
architectural importance.	Development
Enforcement of the Building Regulations 2010, including the processing and	
determination of applications submitted under the Building Regulations, the	Planning and Economic
carrying out of site inspections and the provision of Building Control advice to	Development
customers.	
Enforcement of the Building Act 1984, including dealing with and undertaking site	Planning and Economic
inspections relating to dangerous structures and demolitions.	Development
Provide awareness and advice for access for the disabled	Planning and Economic
	Development





Provision of responses to enable searches to be completed	Planning and Economic
	Development

## **Building Control**

#### **Key Service Aims/Objectives**

To ensure that building projects are designed and built in accordance with Building Regulations, health and safety standards and other relevant legislation thus safeguarding the public health and safety of people in and around buildings.

To provide a cost effective building control service this provides good value for money for both Authorities and the customer.

To maintain or enhance customer satisfaction whilst delivering a quality service which is resilient.

To enhance the service through the use of the most efficient and effective processes, including particularly remote working.

To aim for paperless office through improving processes.

To re-introduce a customer panel or something similar to help the service become customer focussed.

### **Development Management**

## Key Service Aims/Objectives

To take planning decisions to deliver the Councils' strategic objectives in accordance with the Local Plan unless to do so would be outweighed by the benefits of other material considerations or the NPPF.

To successfully defend the Council's decisions at appeal.

To maintain or enhance customer satisfaction whilst delivering a quality service which is resilient.

To maintain a high performing service, including dealing with applications and requests for pre-application advice expeditiously. A

To resolve alleged breaches of planning control in accordance with the Council's Enforcement policy as efficiently as possible, taking formal action in those cases where it is expedient to do so and where it has not been possible to regularise the position by other means.

To provide a customer focused service, which positively seeks to facilitate high quality development consistent with the Council's planning policies.

To enhance the service through the use of the most efficient and effective processes and to cut out any waste.

To ensure high quality of service delivery throughout the shared service implementation.

## **Planning Policy**

### **Key Service Aims/Objectives**

Deliver a cost-effective service with enhanced resilience and improved quality.

Prepare a new joint Local Plan in line with the National Planning Policy Framework, setting out clear strategic priorities for the area and the policies that address these, concentrating on the critical issues facing the area – including its development needs – and the strategy and opportunities for addressing them (including deliverability, viability and infrastructure planning).

Support the Neighbourhood Planning and Neighbourhood Development Order processes by providing advice or assistance to the entity which is producing the neighbourhood plan and by taking decisions at key stages in the neighbourhood planning process.





### **Key Service Aims/Objectives**

Work proactively and collaboratively with other organisations in order to deliver appropriate infrastructure improvements (e.g. A355 improvements, Beaconsfield relief road, Iver relief road) and influence their strategic proposals which have an impact on the District (e.g. HS2, Heathrow Express Depot, Heathrow, WRATH).

Establish, monitor and maintain effective evidence base for plan-making and implementation.

Deliver actions which will contribute to the implementation of the Economic Development Strategy

### **Enforcement**

## Key Service Aims/Objectives

Amalgamation of processes into a single system.

Adoption of Local Enforcement Plan.

Set and monitor specific performance objectives in relation to Local Enforcement Plan.

Setting-up of a pro-active monitoring system re: conditions and legal agreements.

Deliver actions which will contribute to the implementation of the Economic Development Strategy



## Section 2 – Key achievements/outcomes for 2017/18

## **Building control**

### Key achievements and outcomes in the previous year

Continued to maintain high levels of performance in checking building control applications, notwithstanding the reduced staffing levels in terms of building control surveyors.

Continued to maintain high level of customer satisfaction

Builders Partnership Scheme now in place

Mobile and agile working now in place

Significant move to paperless office - no new hard copy applications. All existing files back -scanned.

Increased the number of partners

The service is fully staffed with recruitment and Retention package in place.

The surveyors can complete site inspections on site which will sync with the back office of Uniform. They can also see the drawings and communications on site via their I Pads.

## **Planning Policy**

## Key achievements and outcomes in the previous year

Joint Local Plan for Chiltern and South Bucks – preparation of evidence base; duty to co-operate discussions; and publication of preferred options consultation undertaken in October - December 2016

Worked collaboratively with other organisations delivering infrastructure whilst minimising the adverse impacts of such proposals (E.g. Western rail access to Heathrow, Wilton Park diversion)

Supported neighbourhood planning through the making (adoption) of Chalfont St Peter Neighbourhood Plan and the designation of a number of other neighbourhood areas (Denham, Gerrards Cross, Hedgerley, Iver, Farnham Royal, Taplow, Seer Green)

Revised the Local Development Scheme in light of the Joint Local Plan

Awarded 2 Housing fund bids for marginal viability in terms of Beaconsfield and Iver relief roads

#### **Enforcement**

### Key achievements and outcomes in the previous year

Implemented a joint Enforcement Team as part of the joint Planning review

Created a programme of works regarding the joint Planning service

Used the programme created to start on tasks relating to 2018/19



## **Development management**

## Key achievements and outcomes in the previous year

Implemented a shared planning service for Chiltern and South Bucks, in order to bring about a range of benefits and improvements

Maintained top-quality performance as one of the best authorities in the country in terms of dealing with major, minor and other applications within the statutory period/timescales agreed with the applicant

Maintained high levels of customer satisfaction

Achieved a high success rate in successfully defending the Council's decisions on appeal

A significant improvement in the approach to, and performance of Enforcement at South Bucks following the appointment of a new Manager in October 2016



## **Section 3 - Know your customer**

### Who are the main customers for this service?

There are a wide range of customers, both direct customers who use the service itself, and indirect customers who are affected by its outcomes.

Planning/Enforcement/Planning Policy - direct customers - applicants, agents, Planning Committee, other Members, Town & Parish councils, a wide range of other consultees, occupants/owners of nearby and neighbouring properties, objectors, those who support proposals, those who make allegations about unauthorised development, contraveners, the Planning Inspectorate, adjacent local planning authorities, duty to co-operate organisations.

Planning/Enforcement/Planning Policy - indirect customers - residents, businesses, those who use the Districts in some other way (e.g. leisure purposes, or in their daily commute). Another more specific example of an indirect user would be someone in need of affordable housing. Formal consultation has been and will be undertaken on the joint Local Plan.

Building Control - direct customers - applicants, agents, property owners, builders, Members, Thames Water, Land Charges team, solicitors, Planning, Housing team, those with disabilities.

Building Control - indirect customers - owners and occupiers of neighbouring properties, the general public, Government and other statutory agencies such as Fire Authority. We will continue to survey our customers as well as issuing newsletters and holding seminars on relevant subjects according to demand.

#### Customer Experience Strategy:

Chiltern District Council and South Bucks District Council are likely to be delivering a significant programme of transformation to change the way that we deliver our services to our customers. Implementation of this programme will commence in 2018/19. Throughout this year all services will be involved in analysing data to identify customer needs and in tailoring service delivery to better meet those needs. Once the programme is implemented there will be an increased focus on the use of customer insight and data to develop our services in the future.



## **Section 4 – Action plan**

## **Building Control**

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Increased number of partners	On going	Wider range of partners
Improve and develop mobile and agile working	Updating processes and investigating improved use of software	Reduced cost
Providing a marketing strategy	Increased partners and improved customer satisfaction	Improved service delivery
Develop working with Development Management to provide a joined up approach for our customers	Extending our market share and improving customer satisfaction	Improved service delivery
Develop a QA System	Efficient processes	Improved service delivery backed by a QA System

## **Planning Policy**

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Joint Local Plan	Publication stage of draft joint Local Plan (Regulation 19	The draft plan with policies which addresses all issues
Joint Local Plan	Submission of the draft joint Local Plan (regulation 22)	The submission local plan which addresses all issues
Support those town/parish councils seeking neighbourhood area designation/producing neighbourhood plans	Not known – dependent upon town/parish councils timescales	Neighbourhood plans consistent with the development plan

## **Development Management**

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Implementation of Shared Service	Continued customer satisfaction	Improved service delivery

## **Enforcement**

List of Key Actions/ Projects	Key Milestones/ Underlying Actions	What will be the key outcomes and benefits seen by residents
Continued formation of single processes	-Process efficiency -Use of Local Enforcement Plan -Creation of consequential procedures to deliver this	Improved service delivery



## **Section 5 – Key Performance Indicators**

## **Corporate Performance Indicators**

PI Code	Short Name	2015/16	2015/16	Last Curren	Annual	Future Targets			
		Value	Target	update	t value	Target 2016/17	2017/18	2018/1 9	2019/20
CdPP1 (C)	Net additional homes provided (Annual)		133	2014/15	189	145	145	145	170
CdSD7 (C)	Percentage of planning applicants who are satisfied or very satisfied with the planning service (cumulative, quarterly)	77%	80%	June 2016	87.5%	80%	80%	80%	85%
CdSD8 (C)	Planning appeals allowed (cumulative)	39.76%	35%	June 2016	53.33 %	35%	35%	35%	30%
CdSD10 (P)	Processing of planning applications: minor applications processed within 8 weeks (cumulative)	81.92%	70.00%	July 2016	82.29 %	75.00%	80 .00%	80 .00%	85%
CdSD11 (P)	Processing of planning applications: other applications processed within 8 weeks (cumulative)	92.15%	90.00%	July 2016	92.47 %	90.00%	90.00%	90.00%	90.00%
CdSD12 (C)	% of new enforcement cases where an initial site visit for an urgent priority case is undertaken within the timescale set out in the Enforcement Policy (Cumulative, monthly)	100%	30%	June 2016	100%	100%	100%	100%	100%
CdSD31 (P)	Special measures: speed of processing of major applications - minimum percentage of	Annual Indicato r	51.00%	July 2016	100.00	51.00%	51.00%	51.00%	55.00%





PI Code	Short Name	2015/16	2015/16	Last	Curren	Annual	F	ts	
	decisions on major applications which are made within 13 weeks or timescale agreed with the applicant; for assessment in October/November 2018 (cumulative)								
CdSD32 (C)	% of new enforcement cases where an initial site visit for a high priority case is undertaken within the timescale set out in the Enforcement Policy (Cumulative, monthly)	100%	30%	June 2016	100%	100%	100%	100%	100%
JtBC1 (C)	Applications checked within 10 working days (cumulative)	92.7%	85%	Oct 17	97%	94%	94%	95%	96%
JtBC4 (C)	Customer satisfaction with the building control service. (cumulative)	92.7%	94%	Oct 17	94	92%	92%	92%	95%
JtBC1 (C)	Applications checked within 10 working days (cumulative)	92.7%	85%	July 2016	98.3%	92%	92%	92%	95%
JtBC4 (C)	Customer satisfaction with the building control service. (cumulative)	92.7%	94%	July 2016	100%	92%	92%	92%	95%
SbPP1 (C)	Net additional homes provided		199	2014/15	139	203	253	253	270
SbSD7 (C)	Percentage of planning applicants who are satisfied or very satisfied with the planning service	90.3%	80%	July 2016	91.4%	80%	80%	80%	85%
SbSD8 (C)	Planning appeals allowed.	24.2%	30.0%	July 2016	23.7%	35.0%	35.0%	35.0%	30.0%
SbSD10 (C)	Processing of	98.22%	92.00%	July	94.64	90.00%	90.00%	90.00%	90.00%





PI Code	Short Name	2015/16	2015/16	Last	Curren	Annual	Future Targets		
	planning applications: minor applications (cumulative)	1/2	Ŧ	2016	%	Ŧ			
SbSD11 (C)	Processing of planning applications: other applications (cumulative)	97.88%	95.00%	July 2016	96.25 %	90.00%	90.00%	90.00%	90.00%
New in 2017/18	Percentage of new enforcement allegations where an initial site visit for a low priority case is undertaken within 20 days (the timescales set out in the Enforcement Policy and Procedure) (quarterly snapshot)						85.00%	85.00%	85.00%
SbSD31 (P)	Special measures: speed of processing of major applications - minimum percentage of decisions on major applications which are made within 13 weeks or timescale agreed with the applicant; for assessment in October/November 2018 (cumulative)	Annual Indicato r	51.00%	July 2016	100.00	51.00%	51.00%	51.00%	55.00%
SbSD33 (C)	Percentage of new enforcement cases where an initial site visit for a high-priority case is undertaken within the timescale (3 working days) set out in the enforcement and monitoring policy (Cumulative, monthly)	100%	30%	June 2016	99%	98%	100 %	100 %	100%





## **Section 6 – Critical Risks**

Ref	Strategic Risk	Corporate Relevance / Mitigation	Relevance /Service actions to mitigate
1	Joint Working	Governance in place – Joint Committee, JAIC. Joint senior management team. Programme documentation and programme management resources. Plan for service reviews, business cases presented. Member involvement in joint working in line with member expectations Communication plan for members, staff, external partners External approaches to join the joint working carefully considered at a political level and impact on programme assessed.	<ul> <li>Programme Initiation         Document</li> <li>Member Working Group for         the Review</li> <li>Active involvement of all staff         in the service review.</li> <li>Use external specialist support.</li> <li>Meeting between Head of         Service and relevant Managers.</li> </ul>
2	Transformation and Management of Change	. Senior members and managers show commitment to change.     . Case for changes clearly made and communicated.     . Build on success, in order to establish confidence to change.     . Prioritise programme of change, and ensure it is adequately resourced.     . Develop change management approach, and organisational development plan.	<ul> <li>Programme Initiation         Document</li> <li>Member Working Group for         the Review</li> <li>Active involvement of all staff         in the service review.</li> <li>Use external specialist support</li> <li>Meeting between Head of         Service and relevant Managers.</li> </ul>
3	Financial Stability	Review of MTFSs. Clear service priorities. Analysis of Government spending plans, bought in where necessary. Savings programmes agreed and monitored. Annual review of cost base Strategies for use of reserves.	<ul> <li>Active monitoring of Building Control and Development Management income and appeals expenditure budgets.</li> <li>Income generation considered as part of normal budget preparation process and as part of planning shared service review.</li> </ul>
4	Workforce Issues	Organisational development and workforce planning. Monitoring of key personnel statistics. Good staff communications processes. Training and development strategies in place resourced and monitored.	<ul> <li>Workforce planning via service reviews</li> <li>Training &amp; development plans via staff appraisals.</li> <li>Provide staff with an interesting and stimulating team environment; provide the necessary support to enable staff to be able to undertake their jobs successfully.</li> </ul>
5	Waste & Environmental Services	Governance in place for joint contract.  Have adequate in-house knowledge of cost share model.	● N/A





Ref	Strategic Risk	Strategic Risk Corporate Relevance / Mitigation				
		Co-ordinated approach by both Councils on JWC and with BCC Effective contract monitoring and good relationships with contractors Good communications with residents				
6	Joint/Partnership working	Co-ordinate and streamline representation on partnership groups.  Monitor impact of changes arising from partner cut backs.  Identify key partnerships to support.	• The Bucks Local Planning Authorities have been working closely together under the 'Duty to Co- operate' in relation to the preparation of their local plans. Partnership working with a number of other bodies in relation to strategic infrastructure projects (e.g. Heathrow, HS2, Western rail access to Heathrow, relief roads at Beaconsfield and lver etc.\).			
7	Business Continuity	Clear senior management arrangements for responsibility on business continuity. Business continuity plans in place. ICT DR plans in place. Maximise reciprocal support arrangements across two Councils.	<ul> <li>Business Continuity Plans will need updating following service review outcomes.</li> </ul>			
8	Information Management & Security	Policies and procedures in place, overseen by joint IG group, and made common where practical.  Communication and training for staff on policies and procedures.  Officer mechanisms to enable corporate approach to be taken to information management.  Information management incorporated in any service review process.	All staff required to comply with the Council's corporate policies.			
9	New Legislative Changes	Corporate capacity to identify and analyse forthcoming legislative changes affecting the Councils.  Analyse and produce action plans for Welfare Reform changes.  Analyse and respond to changes to Planning system.  Use of professional or local authority network groups to gain and share knowledge.	<ul> <li>Maintain a watching brief through the technical planning press for new/revised legislation.</li> </ul>			
10	Affordable Housing	Housing strategies in place and regularly reviewed. Good relationships between housing and planning services. Resources identified to support housing	<ul> <li>Implementation of affordable housing policies via the Development Management process.</li> </ul>			





Ref	Strategic Risk	Corporate Relevance / Mitigation	Relevance /Service actions to mitigate
		schemes	<ul> <li>Inclusion of relevant policies in the joint local plan, supported by a robust evidence base.</li> <li>Respond to Government on any Government consultations which would adversely affect the provision of affordable housing.</li> </ul>
11	Major Infrastructure Projects Impacts.	Impact assessments made formally or informally on major projects. Clear Council position on a particular proposal. Lobbying mechanisms identified. Member communications strategy in place. Communication strategies with residents on any major proposals. Resources identified to fund actions or responses.	<ul> <li>Dedicated HS2 team to deal with schedule 17 applications. Active engagement with promoters of other major infrastructure projects (e.g. WRATH, Heathrow) in order to influence their emerging proposals.</li> <li>One post with a focus on infrastructure.</li> </ul>
12	Demographic Changes	Corporate analysis of Census and related data. Incorporate Census data into service planning. Communicate key messages to members.	<ul> <li>Plan making process to take account of major changes to demography.</li> </ul>
13	Property/ Asset Management	Asset Management Plans in place and reviewed. Professional advice used where appropriate. Resources in place to support AMPs.	<ul> <li>A planning input into the review of the councils' assets; the provision of pre- application advice; dealing with the Councils' own applications.</li> </ul>
14	Economic Viability	Good liaison arrangements with local businesses. Monitor key indicators of the local economy. Take advance of opportunities offered by LEP.	<ul> <li>Local Plan includes an assessment of objectively assessed needs for employment and will seek to provide for employment needs.</li> </ul>

Risk Code & Title	Likelihood	Impac t	Rating – Likelihoo d x Impact	Internal Control – What are you going to do to mitigate the risk
CSB BC01 Loss of staff	3	3	9	Reduce loss of staff by providing staff with an interesting and stimulating team environment; provide the necessary support to enable staff to be able to undertake their jobs.  If vacancies arise seek to secure permanent replacements through early advertisement, but use agency staff in the interim period if needed.





Risk Code & Title	Likelihood	lmpac t	Rating – Likelihoo	Internal Control – What are you going to do to mitigate the risk
			d x Impact	magate the risk
CSB BC02 Increased income/reduced costs are not delivered	3	3	9	Likelihood and rating increased due to high income budget target set for 2017/18. Income and expenditure monitored monthly. Applications not registered without the necessary fee. Fee checked by Admin staff, liaising with Management if needed. Invoices to be sent out promptly and non-payment chased. Charges to be reviewed periodically.
CSB BC03 Development does not meet the Building Regulations	2	4	8	Staff training; new Regulations/guidance provided to all Surveyors; recommendations authorised by a more senior Surveyor; enhanced resilience of a single team with greater knowledge/experience; use of codes and reference documents; if unsure, Surveyors to check with a more senior surveyor; structural calculations to be checked by Structural Engineer; Indemnity insurance in place.
CSB BC04 Poor/untimely advice in dealing with dangerous structures	2	4	8	Surveyors all trained to deal with dangerous structures; JDs for all Surveyors require them to deal with dangerous structures; Principals' required to be able to undertake inspections within an hour during unsocial hours; Surveyor to contact a more senior Surveyor or seek additional help and support if needed.
CSB BC05 Increased competition/loss of reputation	3	3	9	QA accreditation retained, with annual external audit. Marketing Plan. Officer with responsibility for the 'customer experience'. Customer surveys monitored, and action taken to implement improvements. Staff not allowed to undertake any private work which could have the potential to bring the Councils into disrepute or perceived to do so.
CSB DCE01a Loss of staff - CDC	3	4	12	Currently a high rating due to the stage which has been reached in the shared planning service review – being addressed as part of the review. Reduce loss of staff by providing staff with an interesting and stimulating team environment; provide the necessary support to enable staff to be able to undertake their jobs. If vacancies arise seek to secure permanent replacements through early advertisement, but use agency or other temporary external staff in the interim period if needed.
CSB DCE01b Loss of/insufficient staff - SBDC	3	4	12	Currently a high rating due to the stage which has been reached in the shared planning service review – being addressed as part of the review. Reduce loss of staff by providing staff with an interesting and





Risk Code & Title	Likelihood	lmpac t	Rating – Likelihoo d x Impact	Internal Control – What are you going to do to mitigate the risk
				stimulating team environment; provide the necessary support to enable staff to be able to undertake their jobs. If vacancies arise seek to secure permanent replacements through early advertisement, but use agency or other temporary external staff in the interim period if needed.
CSB DCE02a Poor decision making - CDC	2	3	6	Staff training; training of Planning Committee; template for officers' reports; procedures require checks in signing off decisions and recommendations. A more risk based approach (with reduced sign off and fewer checks overall) to be taken in the proposed planning shared service.
CSB DCE02b Poor decision making - SBDC	2	3	6	Staff training; training of Planning Committee; template for officers' reports; procedures require checks in signing off decisions and recommendations. A more risk based approach (with reduced sign off and fewer checks overall) to be taken in the proposed planning shared service.
CSB DCE03a Low levels of customer satisfaction - CDC	1	3	3	The level of customer satisfaction at Chiltern has increased as is shown by PI performance. Ensure that the service continuously explores how it could be more customer-focused; monitoring of customer survey and complaints feedback; in response to all complaints consider whether improvements are needed; processing of complaints regarding unauthorised development in accordance with the new Local Enforcement Plan.
CSB DCE03b Low levels of customer satisfaction -SBDC	1	2	2	Ensure that the service continually explores how it could be more customer focussed; monitoring of customer survey and complaints feedback; in response to all complaints consider whether improvements are needed; actively seek customer views; speedier processing of allegations of unauthorised development in accordance with Enforcement policy
CSB DCE04a Reduced application and pre-application fee income - CDC	1	1	1	Realistic budget setting. Ensure that we maintain good performance in processing major applications, and in our appeal performance regarding major applications (over a two year period) thus ensuring that all major applications have to be submitted to CDC rather than applicants having the choice of submitting to CDC or PINS.
CSB DCE04b Reduced application and pre-application fee income - SBDC	4	3	12	Realistic budget setting. Ensure we maintain good performance in processing major applications and in our appeal performance regarding major applications (over a 2 year period) thus ensuring that all applications have to be submitted to SBDC rather than





Risk Code & Title	Likelihood	Impac t	Rating – Likelihoo d x Impact	Internal Control – What are you going to do to mitigate the risk
				applicants having the choice of submitting to SBDC or PINS.
CSB DCE05a Judicial Review of decisions - CDC	2	3	6	Seek legal advice as appropriate; ensure all decisions are robust and justified; seriously consider appellants evidence/offers in relation to appeals/enforcement appeals.
CSB DCE05b Judicial Review of decisions - SBDC	2	3	6	Seek legal advice as appropriate; ensure all decisions are robust and justified; seriously consider appellants evidence/offers in relation to appeals/enforcement appeals.
CSB DCE06b Low customer satisfaction in relation to enforcement – SBDC	2	2	4	Team being led by a new Manager who is very proactive and is changing the team ethos significantly.
CSB ENF01 Failure to deliver a constitutional change to enable more efficient process of delivering enforcement actions, leading to no delivery of service within the available resources	3	5	15	Consultation taking place with relevant Heads of Service and Directors.
CSB PP01a Insufficient planning staff (number and experience) – CDC & SBDC	4	4	16	Reduce loss of staff by providing staff with an interesting and stimulating team environment; provide the necessary support to enable staff to be able to undertake their jobs. If vacancies arise seek to secure permanent replacements through early advertisement, but use agency or other temporary external staff in the interim period if needed. Take on unqualified graduates to grow own planners.
CSB PP02a Local Plan not being found sound – CDC & SBDC	2	4	8	Continual engagement with Duty to Co-operate bodies and key stakeholders (& recorded); ensure that polices are fully supported by the evidence base and are steered by the Sustainability Appraisal; ensure LDS is up to date; seek legal advice where needed; regular liaison between Planning Policy Manager/HOSD and the 2 Cabinet Members; reports, via Management Team to Joint Member Reference Group; prepare robust evidential proofs; ensure staff are trained to give evidence.
CSB PP03a Timetable for adoption not met – CDC & SBDCD	3	4	12	LDS timetable being reviewed – report to JMRG on 16 November 2016. Regular reports to JMRG on progress being made.
CSB PP04 Increasing numbers of parishes bringing forward Neighbourhood Plan activities could impact on staff resources	5	4	20	Establish Town and Parish Councils' intentions to allow team to agree levels of support.



### Section 7 – Costs and cost comparison information

### **Summary – Cost information**

#### CDC

Building control costs are 4<sup>th</sup> lowest per head of population in the comparator group of 18. Building control costs have reduced by 98% when compared with 2014/15. Since the Council has a relatively small population, these costs tend to be on the higher side per head of population, reflecting the fixed cost element of providing service. There have been staff savings arising from the joint service.

Development management costs are 12<sup>th</sup> lowest per head of population in the comparator group of 18. Development management costs have reduced by 20% when compared with 2014/15

Planning policy costs are 12<sup>th</sup> lowest per head of population in the comparator group of 18. Planning policy costs have increased by around 23% when compared with 2014/15

Development Management & Planning Policy: since the Council has a relatively small population, these costs tend to be on the higher side per head of population, reflecting the high fixed cost element of providing the service, the high numbers of applications per head of population, the high priority that Members place on protecting the Green Belt and the cost of protecting the overall character of the District. Additionally, Planning Policy costs vary each year depending on what Local Plan documents are being prepared (some require a more extensive and specialist evidence base than others), and the stage they are at.

#### **SBDC**

Building control costs are the 3<sup>rd</sup> lowest per head of population in the comparator group of 18. Building control costs have reduced by 97% when compared with 2014/15.

Development management costs are 3<sup>rd</sup> highest per head of population in the comparator group of 18. Development management costs have reduced by 24% when compared with 2014/15

Planning policy costs are 2<sup>nd</sup> highest per head of population in the comparator group of 18. Planning policy costs have increased by around 141% when compared with 2014/15

Development Management & Planning Policy: since the Council has a relatively small population, these costs tend to be on the higher side per head of population, reflecting the high fixed cost element of providing the service, the high numbers of applications per head of population, the high priority that Members place on protecting the Green Belt and the cost of protecting the overall character of the District. Additionally, Planning Policy costs vary each year depending on what Local Plan documents are being prepared (some require a more extensive and specialist evidence base than others), and the stage they are at.

Cabinet

REPORT SUBJECT:	Chiltern District Council Performance Report Q2 2017-18
REPORT OF:	Leader of the Council – Councillor Isobel Darby
RESPONSIBLE OFFICER	Chief Executive – Bob Smith
REPORT AUTHOR	Rachel Prance (01494 732 903), Ani Sultan (01494 586 800)
WARD(S) AFFECTED	Report applies to whole district

## 1. Purpose of Report

This report outlines the annual performance of Council services against pre-agreed performance indicators and service objectives for Quarter 2 of 2017-18.

### RECOMMENDATION

Cabinet is asked to note the performance reports.

## 2. Executive Summary

Overview of Quarter 2 2017-18 performance indicators (PIs) against targets across the Council:

Portfolio	No of Pls	PI on target	PI slightly below target	PI off target	Unknown / Data only ?	Not reported this quarter/not used
Leader	5	1	0	3	1	0
Community, health and housing	13	5	1	2	2	3
Planning and Economic development	16	16	0	0	0	0
Environment	4	2	1	0	0	1
Support services	5	2	1	0	1	1
Customer services	5	4	0	0	1	0
Total Pls	48	30	3	5	5	5

## 3. Reasons for Recommendations

- 3.1 This report details factual performance against pre-agreed targets.
- 3.2 Management Team, Cabinet, Resources Overview & Services Overview Committees receive regular updates detailing progress towards service plan objectives, performance targets and strategic risks, in line with our Performance and Improvement Framework.
- 3.3 Two detailed performance tables accompany this report:
  - Appendix A Priority Pls Quarter 2 2017-18
  - Appendix B Corporate Pls Quarter 2 2017-18

## 4. Key points to note:

4.1 Of the five unknown PIs: three are provided for information only, 1 within the Leader's portfolio, and 2 falling within the Community, Health and Housing Portfolio, yet to be reported as data is required from third parties), with one PI within the Customer Services portfolios currently not in use, pending a target to be set.

Cabinet 6 February 2018

- 4.2 Of the five off-target PIs, three were priority PIs:
- 4.2.1 **Leaders**: The PI relating to long term sickness absence was over the target of 5, at 6.5. All long-term absence (comprised of 7 employees) is being managed by managers, with HR support and alongside occupational health. Additionally, the PI relating to working days lost to all sickness was slightly over the target of 10 at 10.99 and relates to 51 employees.
- 4.2.2 Community Health and Housing: the Priority PI below target relates to the number of applicants with/expecting children who have been in B & B accommodation for longer than 6 weeks, target of 0, with an actual of 4. Of these 4 households, 2 have subsequently been rehoused in self-contained tenancies. For the remaining 2 households, one was previously evicted by a Registered Provider for rent arrears which has created problems in securing an alternative placement. The other is fleeing domestic violence and enquiries have now been completed, so we will be looking to move on. We are working with Paradigm to establish a Private Sector Leasing Scheme from 2018 that will provide alternative temporary accommodation options and reduce the reliance on B&B. Additionally, the Corporate PI relating to the number of affordable homes delivered by (i) new build (ii) vacancies generated by local authority scheme (iii) acquisition of existing properties for social housing (cumulative) continues the trend of being under target of 33, at 0 - However, 35 new affordable flats are due to be delivered in the Chalfont St Peter Holy Cross development by the end of 2017/18. CdEH2 is under the target of 93%, at 86.2%. This is due to being just a snapshot in time - over time, some businesses will improve whilst others may decline; the intention is always to improve business ratings. sometimes there are those businesses that either can't or won't improve and there is little we can do to improve the rating other than to take enforcement action. The figure also includes new businesses which have not had a previous intervention and so would not have benefitted from officer advice or guidance. This is being addressed as part of service improvement.
- 4.2.3 Planning and Economic Development: The priority and corporate Pls are on target for this portfolio, with performance above the target set please see paragraph 4.1 above for further detail on data not yet reported.
- 4.2.4 **Environment:** The priority PI remains on target, with the corporate PI relating to Waste customer satisfaction survey being slightly under the target of 86%, at 84.3%. Overall Satisfaction was 85.9%, compared to the same quarter last year it is up from 83.8%. The main reason given by residents for dissatisfaction was the need to chase missed collections, which can be attributed to system integration failure that took place between March and May.
- 4.2.5 **Customer Services:** All Pls remain on target.
- 4.2.6 **Support Services:** all PIs in this portfolio are above target, excepting the Corporate PI JtLD1, Client satisfaction with the shared service satisfied or very satisfied, which is slightly under the target of 98% at 97%.

## 5. Consultation

Not applicable.

## 6. Options

Not applicable.

Cabinet 6 February 2018

## 7. Corporate Implications

- 7.1 Financial Performance Management assists in identifying value for money.
- 7.2 Legal None specific to this report.
- 7.3 Crime and Disorder, Environmental Issues, ICT, Partnership, Procurement, Social Inclusion, Sustainability reports on aspects of performance in these areas.

## 8. Links to Council Policy Objectives

Performance management helps to ensure that performance targets set through the service planning process are met, and that any dips in performance are identified and resolved in a timely manner.

This report links to all three of the Council's objectives, listed below:

- Objective 1 Efficient and effective customer focused services
- Objective 2 Safe, healthy and cohesive communities
- Objective 3 Conserve the environment and promote sustainability

## 9. Next Step

Once approved, this report and appendices will be published on the website.

Background Papers:	N/A
1 -	N/A

Appendi	A - Priority PIs 2017-18 -	CDC															
Code	Title	2016/17 Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Traffic Light	Target 2017/18 (YTD)	Latest Note
Leader's																	
JtHR1	Working days lost due to sickness absence	12	8.1	9.66	9.8	10.71	11.14	10.99							•	10	These figures are taken from iTrent, which holds absence data. Absence figures are now reported on as joint figures rather than split between Councils.  275 working days lost for September + 1,1444.50 working days lost for April - August = 1,719.50 days.  1,719.50 / 312.29 (average FTE figure) = 5.50 / 6 x 12 = 10.99 average working days lost to sickness absence (cumulative).  These figures relate to absence days from 51 employees
Page <sup>4</sup> 245	Working days lost due to short term sickness absence (upto 20 working days)	New PI	5.11	4.62	4.08	4.41	4.42	4.52							<b>V</b>	5	These figures are taken from iTrent, which holds absence data. Absence figures are now reported on as joint figures rather than split between Councils.  131 working days lost for September + 574 working days lost for April - August = 705 days.  705 / 312.29 (average FTE figure) = 2.26 / 6 x 12 = 4.52 average working days lost to short term sickness absence (cumulative).  The figures related to absence from 44 employees
JtHR15	Working days lost due to long term sickness absence (more than 20 working days) ty, Health and Housing	New PI	3	5.04	5.72	6.27	6.72	6.5							X	5	These figures are taken from iTrent, which holds absence data. Absence figures are now reported on as joint figures rather than split between Councils.  144 working days lost for September + 870.50 working days lost for April - August = 1,014.50 days.  1,014.50 / 312.29 (average FTE figure) = 3.25 / 6 x 12 = 6.50 average working days lost to long term sickness absence (cumulative).

Classification: OFFICIAL

Code	Title	2016/17 Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Traffic Light	Target 2017/18 (YTD)	Latest Note
CdCmSf1	Percentage reduction in burglaries from dwellings year on year for Chiltern (quarterly)	Data Only													data only	Data Only	Figures currently unavailable as waiting for third party data.
CdHS1	Number of applicants with/expecting children who have been in B & B accommodation for longer than 6 weeks (snapshot figure at end of month)	0	2	2	1	1	1	4							X	0	Of these 4 households, 2 have subsequently been rehoused in self contained tenancies. For the remaining 2 households, one was previously evicted by a Registered Provider for rent arrears which has created problems in securing an alternative placement. The other is fleeing DV and enquiries have now been completed, so we will be looking to move on.
CdHS8	Number of households living in temporary accommodation (snapshot at the end of the month)	34	27	32	35	34	38	36							<b>V</b>	38	On target
Sustainal	ole Development																
Page 2	Processing of planning applications: minor applications processed within 8 weeks (cumulative)	75.00%	93.75%	96.83%	88.17%	87.16%	85.82%	86.13%							<b>V</b>	75 00%	Minor application performance continues to perform strongly.
CdSD11	Other planning applications decision performance - within 8 weeks or other agreed period (cumulative monthly)	90.00%	96.08%	95.48%	95.95%	95.77%	95.17%	95.55%							$\checkmark$	85.00%	Cumulative performance continues to be in top quartile.

Classification: OFFICIAL

Code	Title	2016/17 Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Traffic Light	Target 2017/18 (YTD)	Latest Note
CdSD37	2018 Majors speed of planning decisions – special measures 2 year assessment period ending Sep 17 (cumulative, monthly)	60.00%	91.67%	92.31%	90.00%	90.91%	91.43%	91.67%							N	60.00%	33 of 36 major cases determined within target  Note: The Government annually assesses Council's, for special measures designation This assessment relates to the SPEED of decision making on major applications The period assessed is a 2 year period leading up to the end of Sep. This indicator is assessed on a monthly basis moving towards this end date Oct 2015 to Sep 2017 is the current assessment period The current threshold is more than 60% to be determined within the statutory 13 week period or alternative time period agreed with the applicant.
Page 247 CdSD38	2018 Non-Majors speed of planning decisions – special measures 2 year assessment ending September 2017 (cumulative, monthly)	70.00%	91.98%	92.18%	92.18%	92.23%	92.15%	92.27%							<b>\</b>	70.00%	2949 of 3196 Non major cases determined within target  Note: The Government annually assesses Council's, for special measures designation This assessment relates to the SPEED of decision making on non major applications The period assessed is a 2 year period leading up to the end of Sep. This indicator is assessed on a monthly basis moving towards this end date Oct 2015 to Sep 2017 is the current assessment period The current threshold is 70% or more to be determined within the statutory 13 week period or alternative time period agreed with the applicant.

Code	Title	2016/17 Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Traffic Light	Target 2017/18 (YTD)	Latest Note
cdsD39 Page 2	2018 Majors quality of planning decisions – special measures 2 year and 9 month assessment period ending December 2017 (cumulative, monthly)	9.99%	3.85%	3.85%	3.85%	7.69%	7.69%	7.69%							<b>V</b>	9.99%	2 of 26 major cases determined, allowed or part allowed on appeal
248 CdSD40	2018 Non-Majors quality of planning decisions – special measures 2 year and 9 month assessment period ending December 2017 (cumulative, monthly)	9.99%	1.48%	1.57%	1.64%	1.73%	1.73%	1.80%							<b>V</b>	9.99%	57 of 3175 Non Major cases determined, allowed or part allowed on appeal  Note: The Government annually assesses Council's, for special measures designation This assessment relates to the QUALITY of decision making on Non Major applications The period assessed is the 2 years and 9 month period leading up to the end of December This allows a 9 month period for appeals to be decided on cases decided 2 years before this This indicator is assessed on a monthly basis moving towards this end date Apr 2015 to Dec 2017 is the assessment period is for appeals determined Apr 2015 to Mar 2017 is the period for decisions on major applications determined The current threshold is less than 10% of major application appeals against refusal to be overturned at appeal

Code	Title	2016/17 Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Traffic Light	Target 2017/18 (YTD)	Latest Note
Environm	ent																
CdWR3	Percentage of household waste sent for reuse, recycling and composting (cumulative)	58.00%			54.19%			53.83%							<b>\</b>	53.00%	Figure is provisional as awaiting data from 3rd parties.
Customer	Services																
CdRB1	Speed of processing - new HB/CTB claims (cumulative)	18	19.15	18.13	14.67	13.28	13.9	16.7							$\checkmark$	18	On target
CdRB2	Speed of processing - changes of circumstances for HB/CTB claims (cumulative)	5	4.76	3.42	4.34	4.52	4.69	4.3							<b>V</b>	5	On target
CdRB3	% of Council Tax collected (cumulative)	99.00%	5.44%	15.46%	25.15%	34.78%	44.33%	53.80%								99.00%	On target
CdRB4	Percentage of Non- domestic Rates Collected (cumulative)	98.00%	9.72%	19.74%	29.63%	38.90%	48.33%	55.62%							<b>V</b>	98.00%	On target

## Classification: OFFICIAL Appendix B - CDC Quarterly Corporate Performance Indicator Report

#### Appendix B - CDC Quarterly Corporate Performance Indicator Report

Note: Excludes Priority Performance Indicators - see Appendix A

Note: Exclu	des Priority Performance Indicators -	see Appendix	x A														
PI code	Name	2016/17 Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Traffic Light	Target 2017/18 (YTD)	Latest notes
Leader's po	ortfolio																
CdCP1 (C)	Number of unique visitors to the main website (by period)	data only	33693	37673	49375	49,794	42,881	85,249							data only	data only	Data only.
CdHR2 (C)	Voluntary leavers as a % of workforce (extrapolated for the year)	16%			35.20%			23.20%							X	16%	6 leavers during quarter 2 + 19 leavers for quarter 1 = 25 / average headcount of 216. Extrapolated, this equals 50 for the full year, 23.15% We expect the leavers figures to reduce as we are no longer moving employees between councils Please note that the Q1 figure was high due to 9 cleaners TUPE to Derwent FC19 leavers during quarter 1 / average headcount of 216. Extrapolated, this equals 76 for the full year, 35.19% We expect the leavers figures to reduce as we are no longer moving employees between councils.
Communit	y, health and housing														1	1	
CdCL1 (C)	Customer satisfaction rating at the Chiltern leisure facilities	65.00%						annual PI							•	65.00%	Annual PI
CdCL2 (C)	Total participation in physical activities delivered through the GLL community engagement plan (by period)	6,600			6,871			4,943							<b>V</b>	15,000	On target
CdCL3 (C)	Total number of users at all leisure centres (by period)	900,000			230,658			227,319							V	900,000	On target
CdCmSf2 (C)	Percentage reduction in violent offences against a person, rolling year on year	data only													data only	data only	Awaiting third party data.
CdHS2 (C)	Number of affordable homes delivered by (i) new build (ii) vacancies generated by local authority scheme (iii) acquisition of existing properties for social housing (cumulative)	33			0			0							X	33	New affordable homes on Holy Cross development in CSP are due to start being delivered in quarter 3

## Classification: OFFICIAL Appendix B - CDC Quarterly Corporate Performance Indicator Report

PI code	Name	2016/17 Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Traffic Light	Target 2017/18 (YTD)	Latest notes
CdHS3i (C)	Average Length of stay in B & B temporary accommodation for all households (snapshot at end of quarter)	10			7			12							V	12	Total applicants 9 applicants stayed a total of 761 days = average 84.8 days per placement  Broken down into: Single/couples with no children 5 applicants stayed a total of 650 days = average 130 days per placement Families with/expecting children 4 applicants stayed a total of 111 days = average 27.7 days
CdHS4 (C)	Number of private sector dwellings vacant for more than 6 months and returned to occupation following local authority intervention	40						annual PI							•	28	Annual PI
CdEH2 (C)	Percentage of food premises (risk rating A to C) that are broadly compliant (snapshot quarterly)	96%			85.64%			86.20%							•	93%	The percentage of food businesses broadly compliant of risk rating A-C is a snapshot in time. Over time, some businesses will improve whilst others may decline; the intention is always to improve business ratings. However, sometimes there are those businesses that either can't or won't improve and there is little we can do to improve the rating other than to take enforcement action. The figure also includes new businesses which have not had a previous intervention and so would not have benefitted from officer advice or guidance. This is being addressed as part of service improvement.
JtLI3 (C)	Percentage of customers satisfied with the licensing service received (annual)	89%						annual PI							•	89%	Annual PI
JtLI5 (C)	Percentages of licences received and issued/renewed within statutory or policy deadlines (cumulative)	97%			99.60%			99.60%							<b>V</b>	97%	Only 2 out of 456 licences issued outside of target in this period
JtBC1 (C)	e development  Applications checked within 10 working days (cumulative)	92%	100%	99.20%	94.60%	95.60%	95.90%	95.70%								92%	On target
JtBC4 (C)	Customer satisfaction with the building control service (cumulative)	92%	87.50%	84.60%	92.90%	93.55%	93.30%	93.75%							<b>V</b>	92%	On target

PI code	Name	2016/17 Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Traffic Light	Target 2017/18 (YTD)	Latest notes
CdSD7 (C)	Percentage of planning applicants who are satisfied or very satisfied with the planning service (cumulative)	80%			86.30%			86.40%							<b>V</b>	80%	On target
CdSD8 (C)	Planning appeals allowed (cumulative)	35%			22.73%			33.33%							$\checkmark$	35%	13 of 46 cumulative 8 of 24 for this quarter
CdSD12 (C)	Percentage of new enforcement cases where an initial site visit for an urgent priority case is undertaken within the timescale set out in the Enforcement Policy (cumulative)	100%	100%	100%	100%	100.00%	100.00%	100.00%							<b>V</b>	100%	On target
CdSD32 (C)	% of new enforcement cases where an initial site visit for a high priority case is undertaken within the timescale set out in the Enforcement Policy (Cumulative, monthly)	100%	100%	100%	100%	100.00%	100.00%	100.00%							<b>V</b>	100%	On target
CdSD41 (C)	2019 Majors speed of planning decisions - special measures 2 year assessment period ending Sep 2018 (cumulative monthly)	60%	90.91%	92.31%	88.24%	90.00%	90.91%	91.30%								60%	24 of 26 major cases determined within target  Note: The Government annually assesses Council's, for special measures designation This assessment relates to the SPEED of decision making on major applications The period assessed is a 2 year period leading up to the end of Sep. This indicator is assessed on a monthly basis moving towards this end date Oct 2016 to Sep 2018 is the current assessment period The current threshold is more than 60% to be determined within the statutory 13 week period or alternative time period agreed with the applicant.

PI code	Name	2016/17 Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Traffic Light	Target 2017/18 (YTD)	Latest notes
CdSD42 (C)	2019 Non-Majors speed of planning decisions - special measures 2 year assessment period ending Sep 2018 (cumulative monthly)	70%	94.56%	94.75%	94.40%	94.31%	93.92%	94.02%							V	70%	1599 of 1703 Non major cases determined within target  Note: The Government annually assesses Council's, for special measures designation This assessment relates to the SPEED of decision making on non major applications The period assessed is a 2 year period leading up to the end of Sep. This indicator is assessed on a monthly basis moving towards this end date Oct 2016 to Sep 2018 is the assessment period The threshold is 70% or more to be determined within the statutory 13 week period or alternative time period agreed with the applicant.
CdSD43 (C)	2019 Majors quality of planning decisions - special measures 2 year & 9 month assessment period ending Dec 2018 (cumulative monthly)	9.99%	0.00%	0.00%	0.00%	3.57%	3.33%	3.23%							abla	9.99%	1 of 34 major cases determined, allowed or part allowed on appeal  Note: The Government annually assesses Council's, for special measures designation This assessment relates to the QUALITY of decision making on major applications The period assessed is the 2 years and 9 month period leading up to the end of December This allows a 9 month period for appeals to be decided on cases decided 2 years before this This indicator is assessed on a monthly basis moving towards this end date Apr 2016 to Dec 2018 is the assessment period is for appeals determined Apr 2016 to Mar 2018 is the period for decisions on major applications determined The threshold is less than 10% of major application appeals against refusal to be overturned at appeal

DY -		2016/17						6 17	0.47		0.47		5   10		Traffic	Target	
PI code	Name	Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Light	2017/18 (YTD)	Latest notes
CdSD44 (C)	2019 Non-Majors quality of planning decisions - special measures 2 year & 9 month assessment period ending Dec 2018 (cumulative monthly)	9.99%	1.19%	1.27%	1.27%	1.34%	1.25%	1.27%							V	9.99%	32 of 2582 Non Major cases determined, allowed or part allowed on appeal Note: The Government annually assesses Council's, for special measures designation This assessment relates to the QUALITY of decision making on Non Major applications The period assessed is the 2 years and 9 month period leading up to the end of December This allows a 9 month period for appeals to be decided on cases decided 2 years before this This indicator is assessed on a monthly basis moving towards this end date Apr 2016 to Dec 2018 is the assessment period is for appeals determined Apr 2016 to Mar 2018 is the period for decisions on major applications determined The threshold is less than 10% of major application appeals against refusal to be overturned at appeal
LIIVII OIIIIIe																	
CdSE1 (C)	Cumulative CO2 reduction from local authority operations from base year of 2008/09	11.70%						annual PI							•	12.00%	Reported annually. Cumulative Figure against baseline
	Waste customer satisfaction survey	86%			6 monthly			84.30%			6 monthly					86%	Overall satisfaction was down this wave by 1.2%. Overall Satisfaction was 85.9% by comparison for the same quarter last year it is up from 83.8%. The main reason given by residents for dissatisfaction was the need to chase missed collections, however this can be attributed to system integration failure that took place between March and May. We acknowledge that this result is reflective of the system failure.
	Household refuse collections, number of containers missed per month (calculated by P&C team on wkly basis)	1733	1,274	1,486	3,224	2,259	1,380	853								1733	On target

PI code	Name	2016/17 Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Traffic Light	Target 2017/18 (YTD)	Latest notes
Support se	upport services																
JtLD1 (C)	Client satisfaction with the shared service. Percentage satisfied or very satisfied.	96%			6 monthly			97.00%			6 monthly				•	98%	Reported 6 monthly.
JtBS1 (C)	Availability of ICT systems to staff from 8am to 6pm (by period)	99.50%			99.95%			99.65%							$\checkmark$	99.50%	On target
JtBS2 (C)	Percentage of calls to ICT helpdesk resolved within agreed timescales (by period)	95%			92.60%			94.50%							<b>V</b>	95%	On target
CdBS3 (C)	Percentage of responses to FOI requests sent within 20 working days (by month)	90%	96.00%	100.00%	100.00%	67.00%	100.00%	100.00%							$\checkmark$	90%	On target
	The percentage response to the annual canvass	94%						annual PI							•	94%	Reported annually.
Customer s	services																
CdCS1 (C)	New measure for complaints - t.b.a.	t.b.a.													n/a	t.b.a.	New PI for when the joint customer services team is implemented.

SUBJECT:	National Infrastructure Commission Central Area establishment of Growth Board and Oxford – Milton Keynes – Cambridge Corridor update
REPORT OF:	Leader of the Council
RESPONSIBLE	Director of Services
OFFICER	
REPORT AUTHOR	Steve Bambrick
WARD/S AFFECTED	All

## 1. Purpose of Report

To agree the proposal to establish a Growth Board for the Central Area contributing to the wider economic ambitions for the Oxford – Milton Keynes – Cambridge corridor. To also agree that the Council will play an active role in the Growth Board.

#### RECOMMENDATIONS

- 1. Agree to the establishment of a Central Area Growth Board in the form of a Joint Committee and to work with partners with the aim of accelerating and increasing growth and securing investment in infrastructure across the area;
- 2. Agree the draft Terms of Reference for the Central Area Growth Board, attached as Appendix 1 and authorise the Director of Services in consultation with the Leader to agree any final wording
- That pursuant to s101 (5) and 102 of the Local Government Act 1972, s9EB of the Local Government Act 2000 and (where applicable) to the Local Authorities (Arrangement for the Discharge of Functions) (England) Regulations 2012 the Council agrees to participate in the Central Area Growth Board Joint Committee and to delegate its executive functions in so far as they relate to accelerating and increasing growth and securing investment in infrastructure across the Central Area
- 4 Agree that the Leader, or another member of the Cabinet nominated by the Leader should represent the Council at future meetings of the Growth Board; and
- Note the current position with regards to whole corridor (Oxford Milton Keynes
   Cambridge and the Bucks Growth Strategy

## 2. Reasons for Recommendations

The recommended options are preferred as this will place the Council at the heart of the decision making and influence regarding future growth strategies for the area and will also enable the Councils to have an influence on future proposals to Government for investment in essential infrastructure.

## 3. Content of Report

The National Infrastructure Commission (NIC) was established by the Chancellor of the Exchequer in October 2015 with Lord Andrew Adonis appointed as its Chair.

On 16 March 2016, the Chancellor asked the commission to: ......make recommendations [to government] to maximize the potential of the Cambridge – Milton Keynes – Oxford corridor as a single, knowledge intensive cluster that competes on the global stage, whilst protecting the area's high quality environment and securing the homes and job the area needs. The commission would look at the priority infrastructure improvements needed and assess the economic case for which investments would generate the most growth.

An interim report was published in November 2016 with a final report published in November 2017. The central finding of which was that a lack of sufficient and suitable housing presents a fundamental risk to the success of the area. Without a joined-up plan for housing, jobs and infrastructure across the corridor, it will be left behind by its international competitors. By providing the foundations for such a strategy, new east-west transport links present a once-in-a-generation opportunity to secure the area's future success.

The Commission identifies opportunities to create well-designed, well-connected new communities and deliver **one million new homes** and jobs in the area by 2050, while respecting the natural environment and without making changes to existing Green Belt protections. Doing so would help create vibrant new towns, including the first new towns in the UK for 50 years.

Central to achieving this vision are completion of the new East-West Rail line connecting Oxford and Cambridge by 2030 and accelerating the development and construction of the Oxford-Cambridge Expressway. In the short term, new rail services to Cowley in South East Oxford by 2019 and the opening of a new station at South Cambridge by 2022 are also proposed alongside long-term local transport plans for other key towns and cities in the corridor.

The NIC report calls for a new deal on infrastructure and housing between local authorities in the corridor and central Government, including:

- New powers giving councils greater certainty over future investments, and allowing them to fund and raise finance for major infrastructure improvements that deliver new homes;
- A jointly agreed plan for new and expanded housing settlements, supported by New Town Development Corporations and new infrastructure design panels; and
- New statutory spatial plans and investment strategies for each sub-region should be developed, as part of a 50-year vision for the corridor as a whole.

Crucially, the NIC report calls on the Government to intervene and impose appropriate governance structures to achieve these new powers if by April 2018 the local authorities in the corridor are unable to reach agreement.

For the Buckinghamshire authorities, there are broadly 3 areas of influence that are relevant to this issue:

- a) The whole corridor (Oxford to Cambridge);
- b) The 3 constituent parts of the whole corridor; and
- c) Buckinghamshire

## a) The whole corridor

This is an area that currently includes all upper and lower tier authorities and LEP's covering the administrative areas of Oxfordshire, Northamptonshire, Buckinghamshire, Bedfordshire, Peterborough and Cambridgeshire. In total, around 40 authorities.

At the moment there are no formal governance arrangements in place for the corridor although discussions continue to determine what the future governance arrangements might be.

## b) The constituent parts of the corridor

At either end of the corridor, there are established and functioning Growth boards or Combined Authority arrangements. i.e. in Oxfordshire and Cambridgeshire. The Central Area however does not currently have any governance arrangements.

The Central Area includes all authorities and LEP's from Bedfordshire, Buckinghamshire, Milton Keynes and Northamptonshire. Buckinghamshire County Council currently does not recognise the legitimacy of the Central Area and therefore whilst invited, does not participate in any of the meetings, choosing instead to only attend whole corridor meetings.

Authorities from the Central Area have now reached a point where draft Terms of Reference for a new Growth Board for the Central Area have been endorsed by the Leaders and recommended for each constituent authority to take through its internal governance processes. A copy of the Terms of Reference are attached to this report at Appendix 1.

It is proposed that each authority in the Central Area will be represented on the Growth Board and it is proposed that each Council will have an equal vote on all matters. Additionally, it is proposed that each local authority has a veto over the following areas:

- Additional housing allocations numbers
- Footprints of statutory spatial plans
- Statutory spatial frameworks

## c) Buckinghamshire

The Buckinghamshire strategy towards growth and Infrastructure provision is largely lead by the Bucks and Thames Valley LEP (BTVLEP). The Leaders from each of the local authorities in Bucks are all represented on the LEP board.

In 2017, the BTVLEP board agreed and published the Bucks Growth Strategy as a basis for establishing the aspirations of the area to 2050. The intent behind publishing this document was to feed into the discussions at both the Central Area and whole corridor meetings, particularly regarding growth aspirations and infrastructure asks.

The Council has not formally considered or agreed the Growth Strategy and currently there are no plans to do so.

## **A Central Area Growth Board**

The discussions, negotiations and emerging vision for both the whole corridor and the Central Area have been guided by the NIC report. This sets out very clearly that there will need to be formal governance across the corridor. It is also accepted by most authorities within the corridor that in order to actually deliver growth across the whole corridor, the 3 constituent parts (Oxford, Cambridge and Central Area) are likely to be the appropriate delivery vehicles and therefore establishing a Growth Board in the Central Area will be an important first step towards securing Government confidence in the ability of the authorities to work together on common and shared objectives..

Cabinet will see from the draft Terms of Reference that the central purpose of the Growth Board will be to accelerate and increase growth across the area as well as working together with partners to secure necessary investment. The scale and location of future growth, both housing and economic growth, across the area is to be determined and will of course firstly depend on the ability of each constituent authority to deliver that growth but also importantly, will depend on the nature of any deal the area is able to strike with Government on the level of investment in infrastructure.

The Central Area Growth Board will have a significant input to the Oxford – Cambridge corridor discussions, but will also have influence over other aspects of economic growth for the area. Therefore establishing a Growth Board now is an important first step in meeting the expectations of the NIC and Government. The draft Terms of Reference for the Growth Board are also to be welcomed and it remains important given that both Chiltern and South Bucks districts act as a gateway from the Oxford – Cambridge corridor to Heathrow and the London economy, that the two districts continue to play an active role in this Growth Board and forward the case for investment in the area.

In due course, a governance proposal for the whole corridor is also likely to emerge. The Council will be represented in those discussions by the Leader and as and when a proposal is agreed then this will be the subject of a future report.

## 4. Consultation

Not Applicable

## 5. Options

The option of not participating in the Central Area Growth Board has been considered. This is not recommended because only through participation in the Growth Board will the Council have control over future growth requirements in the area and crucially will be able to act with partners to lever investment into essential infrastructure

## 7. Corporate Implications

The budget of the Growth Board will be set each year and each member authority will be expected to make an equal contribution. At the time of establishment of the growth board, the annual contribution will be  $\pm 5,000$ . If the Growth Board wishes to seek additional contributions for any further work, proposals will be referred to partners for decision making.

- 7.1 The Council has power to promote economic development and growth both within and outside the District under section 1 of the Localism Act 2011 (power of general competence). This is an executive (Cabinet) function under the Local Government Act 2000 and it includes powers to carry out ancillary activities such as participating in Growth Boards. Cabinet will note that the Central Area Growth Board is to be constituted as a Joint Committee with each of the participating members having a voting representative. It is proposed that Milton Keynes BC will be the accountable body providing section 151 officer and monitoring officer oversight, as well as the committee secretariat. The Committee's Chairman and Vice-Chairman will rotate annually between the participating members. Cabinet has power under section 101 and 105 of the Local Government Act 1972, section 9EB of the Local Government Act 2000 and the Local Authorities (Arrangements for the Discharge Functions) Regulations 2012 to delegate their functions to a Joint Committee.
- 7.2 There are no other corporate implications at this stage

## 8. Links to Council Policy Objectives

Establishing a Central Area Growth Board will contribute directly to the shared objectives of Chiltern and South Bucks Councils of:

- Working towards safe and healthier local communities; and
- Striving to conserve the environment and promote sustainability.

## 9. Next Step

Subject to agreement of Cabinet and the agreement of each of the other constituent authorities, the Central Area Growth Board will be established and the Leader, or their nominated representative will attend to represent the Council at future Growth Board meetings.

Background Papers:	None

## Central Area Growth Board – Terms of Reference

These Terms of Reference are not legally binding but are intended to lead to a legal agreement in due course.

## Central Area Growth Board

#### 1. Governance

1.1 The Central Area Growth Board (the Joint Committee) includes at commencement the following local authorities:-

#### **Full Members**

- Aylesbury Vale District Council,
- Bedford Borough Council,
- Central Bedfordshire Council,
- Cherwell District Council,
- Chiltern District Council,
- Corby Borough Council,
- Daventry District Council,
- East Northamptonshire District Council,
- · Kettering Borough Council,
- Luton Borough Council,
- Milton Keynes Council,
- Northampton Borough Council,
- Northamptonshire County Council,
- South Bucks District Council,
- South Northamptonshire District Council,
- Borough of Wellingborough Council and
- Wycombe District Council.
- 1.2 The Central Area Growth Board is a Joint Committee under s101 (5), 102 Local Government Act 1972 and s9EB Local Government Act 2000 and pursuant (where applicable) to the Local Authorities (Arrangement for the Discharge of Functions) (England) Regulations 2012.

Each member authority must take the Terms of Reference through its internal processes.

1.3 The Growth Board will exercise the powers which its members have agreed to vest in it on a unanimous basis under Section 1 of the Localism Act 2011 insofar as they relate to the promotion of development or economic growth or matters ancillary to this. These powers will be exercised concurrently with the constituent members and members will unanimously decide the voting mechanism for exercising powers. This excludes ceding the decision making powers on planning matters, which will remain vested with the Local Planning Authorities, as set out in the Planning and Compulsory Purchase Act 2004.

- 1.4 The Growth Board will also include associate members, who will be able to participate in meetings but not be able to vote. The LEPS that operate in the area are entitled to be associate members.
- 1.5 It will also include other co-opted non-voting named members from those organisations listed at 4.4 below.

## 2. Accountable Body and Host

- 2.1 The Accountable Body for the Growth Board is Milton Keynes Council which will provide the Section 151 officer role to the Growth Board.
- 2.2 Milton Keynes Council's Chief Finance Officer (Section 151 Officer) will provide the Growth Board with a quarterly financial report. This report will provide the Board with an overview of the funds spent, funds committed against funds allocated.
- 2.3 Programme management will be provided by dedicated growth board officer support and will include milestones and outcomes achieved and where necessary, ensure that action plans are put in place to address any concerns.
- 2.4 The Growth Board will be hosted under local government arrangements and this will be rotated in accordance with the arrangements for the Chair (see Section 8). Committee services are provided by the Host in accordance with the Local Government Act 1972, as outlined in paragraph 8.3.

## 3. Purpose of the Central Area Growth Board

- 3.1 To provide the strategic leadership that will enable us to plan for, and realise an economic transformation across the central area, speaking to Government and its Agencies with one coordinated voice and encouraging private sector investment.
- 3.2 To seek to establish Common Planning Areas to produce an integrated and holistic approach to strategic planning for employment, housing and infrastructure that builds on Local Plans, Local Transport Plans and Strategic Economic Plans.
- 3.3 To accelerate and increase the delivery of planned growth across the area, where this is enabled by investment in infrastructure and services.
- 3.4 To work together to influence the route planning options, in order to realise the opportunity for the area in the Cambridge-Milton Keynes- Oxford growth corridor, "Expressway" (road and rail) and other associated linkages that may be delivered.
- 3.5 To approve and monitor the implementation of a Central Area programmes of work including those flowing from any Place Deals, Strategic Economic Plans and transport strategies and other relevant infrastructure programmes as agreed. This is not an exhaustive list and may be expanded at agreement of the Growth Board.
- 3.6 To bid for and secure investment, including from Government and external sources of resources to support the above purposes.
- 3.7 To contribute and be an active member of the Cambridge- Milton Keynes-Oxford Corridor cross corridor governance arrangements.

## 4. Membership

4.1 As the Growth Board is (where applicable) discharging executive functions then the appointed person must (where applicable) be from the Executive. In authorities where the committee system is

in operation the Leader should be the representative. There shall be one member from each constituent body.

- 4.2 Each constituent authority/body shall appoint a substitute (also being an executive member or in the case of councils using the committee system, another senior member). The substitute member shall have the same rights of speaking and voting at the meetings as the member for whom the substitution is made.
- 4.3 Subject to the legal right of the Growth Board to appoint a Chair and Vice Chair of its choice each year, the proposed protocol is that there will be a rotating Chair and Vice Chair as set out in 8.2 below.
- 4.4 Other non-voting members as required for good linkages shall be a single named-position representative from the bodies as detailed below:
  - England's Economic Heartlands
  - Universities Representative
  - Further Education Colleges
  - DCLG/BEIS/Department for Transport
  - Homes and Communities Agency Representative for South East
  - Buckinghamshire County Council
- 4.5 The Growth Board can agree to allow other authorities/parties outside of the initial members (listed in 1.1, 1.4 and 4.4 above) to have either full or associate membership of the Central Area Growth Board and agree the terms on which this is to be permitted. Associate members would not have voting rights.
- 4.6 The Growth Board can also invite other relevant observers to meetings of the Board.

## 5. Voting

- 5.1 One member one vote for each constituent authority member. The Chair will have an original but not a casting vote.
- 5.2 Normal rules as to declarations of interest and conflicts of interest to be applied to Local Authority members in accordance with the respective Council's Code of Conduct and LEP members in respect of the LEP Assurance Framework.
- 5.3 Any questions to be decided by the Growth Board will be decided by way of two thirds majority of constituent members present and voting.
- 5.4 Members votes are only valid when they have paid the annual subscription (see 10.0 below). Each member must pay their contribution before the agreed date for the year, if the subscription is not paid on the agreed date, the Local Authority will only be entitled to observe Growth Board meetings.

#### 6. Quorum

6.1 The quorum for a Growth Board meeting shall be 2/3rds of (12) constituent members, including the Chair.

## 7. Functions

- 7.1 The Members have agreed that the main function of the Growth Board is to focus on growth related matters. The Members have agreed that there are four key outcomes it wishes the Growth Board for the Central Area to focus on, namely to;
  - a) Accelerate the delivery of planned growth across the area, where this is enabled by investment in infrastructure and services.
  - b) Provide the strategic leadership that will enable existing mechanisms and processes to plan for, and realise an economic transformation across the area.
  - c) Secure long-term benefits and opportunities for local communities and
  - d) Attract increased private sector investment
- 7.2 The Growth Board will, in relation to matters of general importance to the Central Area
  - Represent the Central Area as a whole
  - Respond to consultations, express views and make recommendations to Government and others, including partners, on matters of general importance to the Central Area. This will include on:
    - i. Proposals for major development, including local plans.
    - ii. Proposals for major infrastructure.
    - iii. Funding submissions to Government or its agencies.
    - iv. Strategic Economic Plans.
- 7.3 Coordination of whether spatial planning, infrastructure and public services are integrated and make recommendations to encourage this.
- 7.4 Advise partners on matters of collective interest.
- 7.5 Commission and share research and analysis in support of the preparation of statutory and non-statutory plans and strategies (including local plans and strategic economic plans). This will include work designed to assist compliance with the duty to cooperate in connection with plan-making.
- 7.6 Lead and coordinate the Homes and Communities Agency (HCA) liaison process on Central Area wide regeneration and housing issues and contribute to any related interaction with Government agencies.
- 7.7 The Growth Board will also:
  - i. Provide a forum for partnership working and collaboration on spatial planning, economic development, housing, transport, and general infrastructure issues.
  - ii. Input into development of a Local Industrial Strategy for the Central Area.
  - iii. Engage with and represent the Central Area to the Sub-national Transport Body covering the Central Area.
  - iv. Wherever possible, the Growth Board will aim to streamline existing processes

## 8. Meetings

8.1 The Chair and Vice-Chair of the Growth Board will be elected at the first meeting and subsequently at the start of each municipal year (i.e. the first meeting after local government elections are or would usually be held).

- 8.2 It is expected that the role of Chair and Vice Chair will rotate on a municipal year basis (except in the first year which will be slightly longer than a municipal year), and that the Vice-Chair will serve as the Chair in the following year. It is expected that there will be a rotation of those positions to ensure that each constituent member and geographic area of the Central Area has the opportunity to serve, over time.
- 8.3 Meetings will be convened by the Chair or on the written request of five or more constituent members. Meetings shall normally be held on a bi-monthly basis at the host authority (that of the Chair), but meetings may be called as and when required to ensure that important timescales are met. Papers will be published in line with the Local Government Act 1972 to ensure statutory timescales are met.
- 8.4 Proposals for decisions by the Growth Board may be put forward by the Chair or by any member of the Growth Board.
- 8.5 Local Authority Chief Executives will attend in support of the political attendees at the meetings. Local Enterprise Partnership Chief Executives will attend in support of their LEP Chair.

## 9. Secretariat and Support

- 9.1 The secretariat and support for the Growth Board will be established. Primarily the support will be led by dedicated growth board officer support and an Executive Officer Group, the Central Corridor Group (CCoG). CCoG will drive the technical and operational elements and the preparation of advice and recommendations to the Growth Board.
- 9.2 Dedicated Growth Board officer support will be established. Support will be provided by lead executive officers at each constituent member and LEP, each of whom will link into the CCoG.
- 9.3 Other investment partners will be involved as appropriate, again connecting directly to the Programme Manager and linking to CCOG as the lead co-ordination group for matters of general importance to the Central Area including the Homes and Communities Agency, Environment Agency, Highways England, Network Rail and England's Economic Heartlands Transport Forum/Sub-national Transport Body. These will advise on the investment and work programme.

## 10. Funding Contributions

- 10.1 The budget of the Growth Board will be agreed each year by the Growth Board not later than 1<sup>st</sup> December of the preceding financial year. The cost of meeting the expenditure planned in the budget shall, to the extent not met from other sources, be divided equally among the members (both constituent and associate) of the Growth Board. This shall be their subscription. At the time of establishment of the growth board, the annual contribution will be £5k. If the Growth Board wishes to seek additional contributions for any further work, proposals will be referred to partners for decision making.
- 10.2 If the proposed subscription is higher than the preceding year's subscription plus CPI, if any constituent or associate member is unwilling to pay the subscription so determined they may give written notice to the Host on behalf of the Growth Board no later than 1<sup>st</sup> January preceding the financial year to which the budget will apply. Unless they withdraw in writing that notice they shall cease to be a member from 1<sup>st</sup> April of that year (and the normal notice period given in Section 11 will not apply).
- 10.3 Any member which has not given due notice under 10.2 (and whose membership has not come to an end under Section 11) shall be obliged to pay its subscription for the year.

## 11. Withdrawal

- 11.1 Any member may give written notice to the Host, on behalf of the Growth Board, of its intention to withdraw from the Growth Board.
- 11.2 Such notice, unless withdrawn in writing, shall come into effect on the first 1<sup>st</sup> April which occurs after 12 months after the notice is given.

## 12. Joining

- 12.1 Any English local authority may apply to become a consistent member of the Growth Board. The Growth Board may approve such an application if it is satisfied that the applicant's area is closely economically linked to the existing Central Area, and that its joining would not render the governance of the Central Area unreasonably difficult.
- 12.2 Any English Local Enterprise Partnership may apply to become an associate member of the Growth Board. The Growth Board may approve such an application if it is satisfied that the applicant's area is closely economically linked to the existing Central Area, and that its joining would not render the governance of the Central Area unreasonably difficult.
- 12.3 On the application to join being approved, the new member shall take on the rights and obligations of the existing members of the Growth Board, including paying the appropriate proportion of the subscription due from members for the financial year in which it joins.

## 13. Scrutiny Arrangements

13.1 Decisions made by the Growth Committee shall be subject to the usual scrutiny arrangements of each constituent authority.

SUBJECT:	Chiltern Pools Update Report
REPORT OF:	Director of Services – Steve Bambrick
RESPONSIBLE	Head of Healthy Communities - Martin Holt
OFFICER	
REPORT AUTHOR	Principal Leisure & Wellbeing Manager - Paul Nanji Tel: 01494
	732110
WARD/S	All
AFFECTED	

## 1. Purpose of Report

1.1 To report to provide an update of progress regarding the Chiltern Pools redevelopment project.

## **RECOMMENDATION**

- 1. To note progress to date regarding the appointment of the project manager, design team to develop the detailed design and evolving business case
- 2. To note the outcomes of the land swap public consultation.
- 3. To delegate authority to the Director of Services, in consultation with the relevant Portfolio Holder, the procurement and appointment of a specialist leisure consultant to advise on the new leisure operator contract.

## 2. Reasons for Recommendation

- 2.1 To inform Members on the current project outcomes to manage the proposed redevelopment of the Chiltern Pools
- 2.2 To appoint a consultant to advise and assist the Council in the appointment of a Leisure Operator required to operate the Councils leisure facilities from 1st April 2020.

## 3. Content of report.

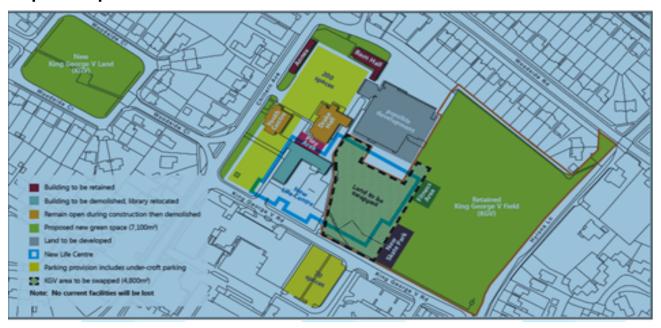
3.1 This report updates Cabinet on the proposals to replace the ageing Chiltern Pools and associated community buildings. The Options Appraisal and Feasibility study determined that there was a viable business case to develop a new multi-purpose leisure centre/community facility which could deliver a good return on the investment required enabling the facility to be delivered at no additional cost to the council tax payer. Over 80% of respondents to the consultation considered it appropriate for the Council to prioritise investment in the development of new leisure and community facilities.

- 3.2 On June 27<sup>th</sup> 2017, Cabinet approved the progression of the Chiltern Pools redevelopment project, agreeing a range of actions to take the project forward. These included
  - undertaking public consultation together with Amersham Town Council in relation to the proposed disposal of land at Woodside Close to the Town Council and the acquisition of part of King George V Playing Fields from the Town Council in exchange to support the redevelopment of the facility
  - the selection, through an appropriate procurement Framework of a Project Manager and design team (Quantity Surveyor, Structural Engineer, Architect) to develop more detailed plans in order to take the project forward to pre planning application
- 3.3 This report details progress to date on these actions and also outlines the importance of commencing the process of appointing a new leisure centre operator through an open tendering process by appointing a specialist leisure consultant.

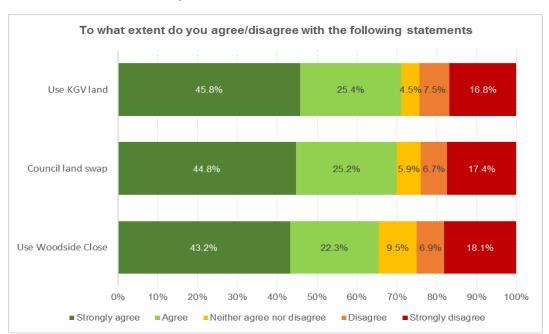
## **Public Consultation**

3.4 Public Consultation undertaken in January 2017 revealed overwhelming public support to develop a new replacement facility for Chiltern Pools. The consultation also revealed a range of issues including levels of parking, disruption to existing site users during construction and proximity of residential properties new building plans. To mitigate these concerns, new plans were developed, siting the new centre along King George V Avenue on the existing library site extending to where the play area, outside exercise zone and skate area are located. (See Map 1)

Map 1 - Proposed Chiltern Pools Site



3.5 The key focus of the second round of consultation was to gauge Amersham resident's views on a land swap between Amersham Town Council and Chiltern District Council. This involves a portion of the King George V playing field being developed but in return Chiltern District Council would protect in perpetuity the green area in the middle of Woodside Close and develop more green space adjacent to the historic barn buildings. The green in Woodside Close would be transferred to Amersham Town Council through Fields in Trust, a charity which protects open spaces by having a veto over future development on that land.



**Table 1 - Land Swap Consultation Results** 

- 3.6 A total of 507 on-line replies were received of which a sizeable majority were from the Amersham area due to the targeted publicity. As detailed in table 1 overall there was positive support expressed in relation to the use of the KGV fields and Council land swap with 70% of respondents supporting the proposals. The major concern raised from residents was the lack of clarity regarding the future use of the existing Chiltern pools site.
- 3.7 Officers are now liaising with Amersham Town Council and the Fields in Trust to progress the land swap to enable the possible development to proceed.

## **Project Manager and Design Team Appointments**

3.8 Utilising the Bloom procurement management framework the Council appointed Appleyard and Trew in October 2017 to project manage the scheme up through a series of checkpoints to enable Cabinet to review progress and decide on future action. The next check point being the preplanning application stage and evolving business case.

3.9 Appleyard and Trew supported and advised the Council on the specialists required for the design, to include Architect, Civil Engineer, Pool Plant and Mechanical services. A competition for each of the specialist services was held under the Bloom Framework. This involved inviting three firms with detailed leisure expertise from each of the above specialisms being assessed in terms of quality and price. Following assessment the following contractors were appointed to the Design Team; Space and Place - Architects, Enginuity - Civil Engineers, DESCO – Mechanical and Pool specialist. These organisations will develop the detailed design required to submit the planning application and to further revise the cost estimate required for the business plan.

## **Operator Contract**

- 3.10 Whilst there is still significant work to be undertaken in developing the new replacement facility for Chiltern Pools, it is also important to commence with the appointment the new leisure operator. The current contract with the existing operator GLL comes to an end 31<sup>st</sup> March 2020. A new contract will have to be place as there is no legal scope to extend the current contract further.
- 3.11 The evolving feasibility study and business case identifies a net financial return of £1.2M/annum to the Council together with wider range of activities meeting the requirements of the Chiltern Indoor Sports and Leisure Facilities Strategy, delivering a purpose built centre with more efficient operational costs. At the current fixed rate cost of borrowing the income would sustain a loan amount of £30M over a 40 year period thereby delivering a new facility. The new contract needs to reflect the proposed business plan, and any transitional arrangements arising from the continued operation of the Chiltern Pools during redevelopment or the future arrangements should the development not proceed.
- 3.12 The options available to the Council to appoint a leisure provider are detailed in Table 2.

**Table 2 – Leisure Operator Contract Options** 

Leisure Operator Contract	Advantages	Disadvantages		
Options				
Short term contract	The existing	Risk of a legal		
extension to the existing	contract has good knowledge of	challenge		
operator	existing Chiltern Pools facility	Risk of existing operator reducing service quality if they		
		lose out in the		

		tender process to operate the new centre
Long term new contract commencing April 2020	Legally compliant with CDC procurement rules  New contract operator would provide invaluable support into the interior design and layout of the new facility.	Risk of existing operator reducing service quality if they lose out in the tender process to operate the new centre
	A fresh impetus to establishing a long term customer focused culture to drive the business	

3.13 To support the Council to consider the options it is recommended that a consultant be appointed to review the various options and recommend the future approach to the Council. The consultant will need to work closely with the Council's legal, finance, and leisure teams throughout the process and be part of the Chiltern Pools Project board.

## 4 Corporate Implications

- 4.1 Financial The estimated costs of professional fees for a development of the size and scale of the proposed leisure and community facility are £2.4M with costs to deliver the scheme to the key decision stage of a planning application estimated at £1.5M.
- 4.2 The evolving feasibility study and business case identifies a net financial return of £1.2M/annum to the Council together with wider range of activities meeting the requirements of the Chiltern Indoor Sports and Leisure Facilities Strategy, delivering a purpose built centre with more efficient operational costs. At the current fixed rate cost of borrowing the income would sustain a loan amount of £30M over a 40 year period thereby delivering a new facility.
- 4.3 Officers are working with Knight Kavanagh and Page together with representatives from Bucks County Council and the Project Design team to further develop the business plan.

4.4 Legal – The Council has a legal duty to be compliant with public procurement rules and regulations. The tender for a specialist leisure consultant to advise the Council on the future procurement route will enable a robust evaluation of the Council's options prior to any future decision.

## 5. Links to Council Policy Objectives

5.1 Safe, Healthy and Active communities - Council has a duty to consider the health and wellbeing of its community, enabling leisure opportunities to support a healthier and active community would assist the Council in supporting this objective. Enabling the delivery of fit for purpose leisure facilities would support the councils objectives to reduce crime and disorder, address carbon management in relation to the use of fossil fuels used in the operation of the leisure centres, strengthen partnership working with Public Health, CCG, community groups and sports clubs and improve opportunities for greater community cohesion.

## 6. Next Steps

- 6.1 Finalise the design plans and refine the business costs
- 6.2 Begin the process of appointing a leisure consultant to advice on tendering for the new leisure operator.

Background	None
Papers:	

SUBJECT:	Chiltern and South Bucks Open Spaces Strategy
REPORT OF:	Director of Services – Steve Bambrick
RESPONSIBLE	Head of Healthy Communities - Martin Holt
OFFICER	
REPORT AUTHOR	Principal Leisure & Wellbeing Manager - Paul Nanji Tel: 01494 732110
WARD/S AFFECTED	All

## 1. Purpose of Report

1.1 To inform Members of the completion of the Chiltern and South Bucks Council Open Space strategy highlighting its key findings and recommendations and to approve the draft strategy for public consultation with Town and Parish Council and other agencies. The finalised strategy will inform the emerging Local Plan.

## **RECOMMENDATION**

- 1. To agree to the draft Chiltern and South Bucks Open Space Strategy for public consultation.
- 2. To delegate to the Director of Services in consultation with the Portfolio Holder for Healthy Communities to agree the final Open Space Strategy in respect of Chiltern District Council

## 2. Reasons for Recommendation

- 2.1 The Chiltern and South Bucks Open Space Strategy is a key document in helping inform the new Local Plan.
- 2.2 Improving access and the quality of Open Space provision contributes directly to improving the health and wellbeing of residents. An up to date audit of Chiltern's existing open space will enable Town and Parish Councils, and local community groups to identify the priorities for improvement and enable organisations to plan and attract inward investment.

## 3. Content of report

- 3.1 In March 2016 Chiltern and South Bucks Councils jointly commissioned a specialist consultant, Strategic Leisure, to undertake an Open Space Strategy. The Strategy's key aims were to
  - Inform and support the newly emerging Chiltern and South Bucks Local Plan to provide a concise, robust and comprehensive evidence base that enables both Councils to develop planning policies which are supported by sufficient evidence to withstand scrutiny at an Examination in Public.
  - Increase participation in recreational facilities by bringing together key community organisations to develop a co-ordinated approach to effectively manage recreational and open space provision.

- Achieve a joined-up strategy with localised priorities to develop sustainable facilities that support increased participation.
- Support community groups and others to access external funding.
- 3.2 The types of open space included in the open space assessment are detailed below with a visit to each individual facility involving both a qualitative and quantitative assessment:
  - Public Parks and Gardens
  - Amenity Greenspace
  - Provision for Children and Young People
  - Allotments and Community Gardens
  - Recreation Grounds (where applicable)
  - Accessible areas of Countryside on the Urban Fringe
  - Cemeteries
  - Civic Spaces
  - Natural and Semi-Natural Greenspaces
- 3.3 The methodology employed to reach the strategy's conclusions included a number of elements which are detailed below:
  - Review of national, regional and local strategies and policy documents relevant to the exercise.
  - Use of quantitative standards in accordance principles contained in the PPG17
     Companion Guide (i.e. by applying a local standard based on new Fields in Trust standards to different types of open spaces grouped in accordance with the PPG17 typology in terms of ha per 1,000 population). Although PPG 17 is no longer a government guidance document the companion guide remains as a source of guidance which has not been replaced
  - Division of open spaces into typology consisting of a number of different and discrete amenity "types".
  - Creation of a qualitative template to include key elements of design and maintenance.
  - Qualitative on-site assessment of open spaces distributed throughout South Bucks and Chiltern in accordance with the NPPF and the principles contained in the PPG17 Companion Guide.

- Analysis of results to qualitatively assess the condition of open spaces.
- Use of accessibility standards as defined by the Fields in Trust Guidance Document.
- Defining a parish questionnaire, distribution to all parishes within South Bucks and Chiltern and analysis of questionnaire results.
- Drafting key conclusions relating to the current state of open spaces in South Bucks and Chiltern.
- Drafting recommendations relating to the significance of open space South Bucks and Chiltern in relation to the Local Plan.
- 3.4 Following the site assessments a range of key findings were identified. These included
  - The District has very healthy quantities of Natural and Semi-Natural Greenspace which is accessible to residents and other visitors.
  - A more than adequate supply of Allotments.
  - Many open space sites could have been improved by making entrances more welcoming and by introducing informative signage to interpret the District's interesting heritage and history.
  - Softening of many grass areas with natural meadow and tree planting would increase their landscape value and enhance biodiversity.
  - There is a general shortage of interesting and exciting play space when compared to the national standard. The west of the District needs additional Neighbourhood Equipped Area for Play (NEAP), more Local Equipped Area for Play (LEAPs) should be considered in the Chalfont St Giles area, and more Local Areas of Play for very young children in and around Chalfont Common.
  - Some playgrounds have rubber surfacing which may pose a risk to safety if not attended to.
  - More Public Parks and Gardens are required in Chiltern to meet the guidance and may be delivered through the planning process or via the Towns and Parishes.

## 4. Consultation

4.1 As detailed in the methodology (Section 3.3) the plan was informed by consultation with key stakeholders. Externally, all of Chiltern's Town and Parish Councils were given the opportunity to contribute directly to inform the proposed strategy directly reporting back issues specific to their respective localities.

- 4.2 Internally, the Council's Planning department has supported the strategy throughout out its developments advising on key issues such as population growth, planning issues and settlement sizes.
- 4.3 It is now proposed to undertake public consultation on the draft strategy to enable Towns and Parishes and other agencies the opportunity to comment on the findings

## 5. Corporate Implications

- 5.1 Financial There are no direct financial implications to the Council arising from the report. There may be indirect costs arising from the use of Section 106 agreements or the implications of the Community Infrastructure Levy (CIL) to generate funding to cover costs of open space facility development
- 5.2 Legal the National Planning Policy Framework require local authorities to
  - Avoid any erosion of recreational function and maintain and enhance the character of open spaces
  - Ensure that open spaces do not suffer from encroachment (from traffic flows, etc.)
  - Protect and enhance rights of way
  - Consider the impacts of development on biodiversity and nature conservation.
  - Base planning policies on an up-to-date assessment of the needs for open space sport and recreational facilities

## 6. Links to Council Policy Objectives

- 6.1 Sustainable Environment The strategy will help protect the district's green infrastructure and facilitate improved provision for residents to access both now and in the future.
- 6.2 Safe, Healthy and Active communities-Council has a duty to consider the health and wellbeing of its community, enabling improved access and provision of open spaces would directly support this as well as strengthen partnership working with Town and Parish Councils and the voluntary sector.

## 7. Next Steps

7.1 Once adopted following consultation the strategy will be presented to key stakeholders including Town and Parish Councils and local environmental community groups so that they are aware of its key findings and recommendations.

- 7.2 Following this the strategy will be promoted on social media and made available on the Council's website to support stakeholders in funding bids to improve provision in their local communities.
- 7.3 The document will form an important part of the emerging Local Plan evidence base and will be used to support the councils emerging Local Plan policies

Background Papers: Appendix 1 – Chiltern and South Bucks Open Space Strategy





**CHILTERN COUNCILS:** 

JOINT OPEN SPACE STUDY

FINAL REPORT **JANUARY 2017** 



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## 1. OVERVIEW/SUMMARY

## **OVERVIEW**

- 1.1. Open space facilities can make a very positive contribution to emotional and physical well-being, by ensuring that towns and villages are attractive places to live and work in. They are also a key contributing factor in providing adequate opportunities for people to maintain healthy lifestyles.
- 1.2. South Buckinghamshire and Chiltern District Councils are in the process of finalising their new Joint Local Plan for the period up to 2036. A comprehensive, robust and up-to-date evidence base is necessary in relation to open space provision in order to inform the Local Plan. An Open Space Strategy has therefore been commissioned by both Councils, covering the period of the Local Plan, up to and including 2036. This approach has been endorsed by Sport England and sits alongside the Playing Pitch Strategy and Built Facility Strategy that have been undertaken in parallel to this study.

## **SUMMARY**

- 1.3. To provide South Bucks and Chiltern District Councils with a clear and robust Open Space Strategy, using a comprehensive evidence gathering process, this report provides:
  - An audit and assessment using a number of relevant open space typologies;
  - An analysis of long term requirements in terms of quality, quantity and accessibility so that future provision meets local need;
  - An identification of deficits and surpluses; and
  - A clear set of recommendations and actions, at both a local authority and settlement level.
- 1.4. Given the length of the strategy and the potential for changing open space requirements following the issue of this strategy, it is noted that Local Plan policies and strategies will need to be flexible enough to respond to updating of this evidence base throughout the Plan period.



Append

## **BACKGROUND**

- Chiltern and South Bucks are currently in the process of preparing their new joint Local Plan. This will replace the adopted Local Plan and Core Strategy documents. This assessment has undertaken a qualitative and quantitative evaluation of the existing and future needs of the community for the following types of open space that exist within the Districts of South Bucks and Chiltern:
  - **Public Parks and Gardens**
  - **Amenity Greenspace**
  - **Provision for Children and Young People**
  - **Allotments and Community Gardens**
  - **Recreation Grounds (where applicable)**
  - Accessible areas of Countryside on the Urban Fringe
  - Cemeteries
  - **Civic Spaces**
  - Natural and Semi-Natural Greenspaces.
- A methodology was adopted which is in accordance with the National Planning Policy Framework (NPPF) and its predecessor, Planning Policy Guideline 16 (PPG16). Some very small spaces (less than 0.2 ha and of limited amenity value) were excluded, as were sites of over 25 ha.
- The study reviews and builds on the Open Space and Recreation Studies published in 2015 and 2005, and the Local Plan's "Issues and Options" 2.3. Paper."
- In addition, consultation was conducted with parishes throughout both districts. This sought views on the quality, quality and accession, or green space in those parishes. Some anecdotal information was also obtained relating to the desire for additional facilities in each parish's open spaces.

  The assessment takes into consideration the potential loss of Evreham Sports Centre and the impact of not having the sports fields and astro-turf and the South Strategie entires for the sites in Farnham Park Playing Fields, the South Buckinghamshire Golf Course, and the South In addition, consultation was conducted with parishes throughout both districts. This sought views on the quality, quantity and accessibility of 2.4.
- playing pitch. Strategic options for the sites in Farnham Park Playing Fields, the South Buckinghamshire Golf Course, and the South Buckinghamshire Golf Academy, and the Wilton Park development in Beaconsfield in accordance with the Supplementary Planning Document are

specifically considered. The reason for considering these particular sites as part of the Open Space Strategy is that they impact upon the quantity and accessibility of open space in the District, and in particular in the visitor catchment around them. These impacts are therefore examined in detail in this report.

2.6. Some conclusions are being drawn in relation to the need for actions in service as well as in planning terms. A number of actions were formulated, and included in an Action Plan for consideration in the short, medium, and long term.

## STRATEGIC OVERVIEW

## **PPS GUIDANCE**

2.7. At the national level, before the replacement of all Planning Policy Statements (PPS's) by the National Planning Policy Framework in March 2012, there were a number which dealt with planning issues in detail. These Planning Policy Statements have now been superseded or replaced by the National Planning Policy Framework (NPPF).

## PPG17

- 2.8. The Government issued planning policy guidelines for local authorities in the form of PPG 17 and Companion Guide to PPG17: Assessing Needs and Opportunities. They were first published on 13 September 2001. Although withdrawn on 7 March 2014, the guidelines were not replicated in succeeding enactments and guidelines, and are therefore still relevant as an evidence base. The PPG17 guidelines contained a number of recommendations which are directly relevant to this study.
- 2.9. One policy relates to areas of open space or recreational facilities of high quality or particular importance as a local amenity. These should be recognized by local authorities and given protection through appropriate policies and plans.
- 2.10. In terms of action which local authorities should be taking, they were advised through the PPG17 guidelines to:
  - Avoid any erosion of recreational function and maintain and enhance the character of open spaces
  - Ensure that open spaces do not suffer from encroachment (from traffic flows, etc.)
  - Protect and enhance rights of way
  - Consider the impacts of development on biodiversity and nature conservation.
- 2.11. In general, local authorities should:



- Promote accessibility to open space and the countryside
- Carefully consider safety and security in open spaces
- Improve their quality
- Meet regeneration needs through the provision of open space
- Consider using surplus land for open space purposes
- Consider the needs of visitors and tourists through open space provision.
- 2.12. PPG17 gives specific guidance in terms of defining how the guality of parks and open spaces can be audited. This guidance has been used to assess the quality of open spaces throughout South Bucks and Chiltern District.

### FIELDS IN TRUST REVIEW OF STANDARDS FOR OUTDOOR PLAY, SPORT AND RECREATION

- 2.13. Local authorities have traditionally used the National Playing Field Association's "6 Acre Standard." This helped ensure that every man, woman and child in Great Britain should have the opportunity of participating in outdoor recreational activity within a reasonable distance of home during leisure hours. The National Playing Field Association urged all local authorities to adopt a minimum standard of provision of 5 acres (20,000 m<sup>2</sup>) of public open space for every 1,000 people, of which at least 4 acres (16,000 m<sup>2</sup>) should be set aside for team games, tennis, bowls and children's playgrounds.
- 2.14. Since then, the National Playing Field Association has kept the recreational space standard under regular review. It now stands as the Six Acre Standard, recommending 6 acres (24,000 m<sup>2</sup>) per 1,000 head of population as a minimum necessity for space. The National Playing Field Association has since been superseded by Fields in Trust. FIT has conducted research which has indicated that 81% of local planning authorities' express quantity standards for open space as "hectares per 1,000 population." This has enabled comparison across England and Wales, and is the most widely used metric for open space standards.
- 2.15. The median level of provision for Designated Play Space was 0.25 hectares per 1,000 population. This corresponds to the Fields In Trust benchmark standard. The median accessibility standard was 100m. for Local Areas of Play (LAP's), 400m. for Local Equipped Areas for Play > (LEAP's), and 1,000m. for Neighbourhood Equipped Areas for Play" (NEAP's). Accessibility standards have often been expressed in terms of walking time rather than distance.

  Of relevance to future planning of open space requirements in South Bucks and Chiltern are the new benchmark guidelines contained in Fields in Expression of Childenge for Outdoor Sport and Play: Revend the Six Acre Standard. These are shown in figures 4.2 and 4.3 below.
- 2.16. Of relevance to future planning of open space requirements in South Bucks and Chiltern are the new benchmark guidelines contained in Fields in Trust's "Guidance for Outdoor Sport and Play: Beyond the Six Acre Standard." These are shown in figures 4.2 and 4.3 below

- 2.17. These national standards are used later in sections 7 and 8, and have been used in conjunction with local standards in order to calculate quantitative standards.
- 2.18. It is considered that the best approach is to utilise national standards if there is loss of existing provision; and that these should be used for future provision unless there is a change of circumstances, in which case it may be considered necessary to apply local standards to calculate the provision of new facilities (see Annex A).

Table 4.2: FIT Recommended Benchmark Guidelines - Formal Open Space

OPEN SPACE TYPOLOGY	QUANTITY GUIDELINE (HECTARES PER 1,000 POPULATION)	WALKING GUIDELINE (WALKING DISTANCE: METRES FROM DWELLINGS)
EQUIPPED/DESIGNATED PLAY AREAS	0.25	LAPs - 100m LEAPs - 400m NEAPs - 1,000m
AMENITY GREENSPACE	0.60	480m
PARKS AND GARDENS	0.80	710m

Note: The FIT benchmark guidelines do not include quantity guidelines for civic spaces, cemeteries, churchyards and other burial grounds.

#### Table 4.3: FIT Quality Guidelines for Formal Open Space

- ✓ Quality appropriate to the intended level of performance, designed to appropriate technical standards.
- ✓ Located where they are of most value to the community to be served.
- ✓ Sufficiently diverse recreational use for the whole community.
- Appropriately landscaped.
- ✓ Maintained safely and to the highest possible condition with available finance.
- ✓ Positively managed taking account of the need for repair and replacement over time as necessary
- ✓ Provision of appropriate ancillary facilities and equipment.
  - Provision of footpaths.

- Designed so as to be free of the fear of harm or crime.
- ✓ Local authorities can set their own quality benchmark standards for playing pitches, taking into account the level of play, topography, necessary safety margins and optimal orientation
- ✓ Local authorities can set their own quality benchmark standards for play areas using the Children's Play Council's Quality Assessment Tool.



### 3. KEY AIMS

- 3.1. The Key Aims for the study are as follows:
  - 1. Informing and supporting the newly emerging Chiltern and South Bucks Local Plan to provide a concise, robust and comprehensive evidence base that enables both Councils to develop planning policies which are sufficient to withstand scrutiny at an Examination in Public.
  - 2. Increasing participation in recreational facilities by bringing together key community organisations to develop a co-ordinated approach to effectively manage recreational and open space provision.
  - 3. Achieving a joined-up strategy with localised priorities to develop sustainable facilities that support increased participation.
  - 4. Supporting community groups and others to access external funding.



### 4. **METHODOLOGY**

#### **ELEMENTS**

- 4.1. The methodology employed included a number of elements:
  - Review of national, regional and local strategies and policy documents relevant to the exercise
  - Division of open spaces into typology consisting of a number of different and discrete amenity "types"
  - Creation of a qualitative template to include key elements of design and maintenance
  - Qualitative on-site assessment of open spaces distributed throughout South Bucks and Chiltern in accordance with the NPPF and the principles contained in the PPG17 Companion Guide
  - Analysis of results to qualitatively assess the condition of open spaces
  - Use of quantitative standards in accordance principles contained in the PPG17 Companion Guide (i.e. by applying a local standard based on new Fields in Trust standards to different types of open spaces grouped in accordance with the PPG17 typology in terms of ha per 1,000 population).
  - Use of accessibility standards as defined by the Fields in Trust Guidance Document
  - Defining of a parish questionnaire and distribution to all parishes within South Bucks and Chiltern
  - Analysis of questionnaire results
  - Drafting key conclusions relating to the current state of open spaces in South Bucks and Chiltern
  - Drafting recommendations relating to the significance of open space South Bucks and Chiltern in relation to the Local Plan.

Appendix





#### CONSTRAINTS

- 4.2. There were a number of constraints to this study. These were as follows:
  - This part of the assessment was confined to open spaces. Sport and recreation facilities are covered elsewhere in this report
  - Sites of less than 0.2 ha and of little amenity value were generally excluded in line with PPG17 methodology guidelines.
     Some which were smaller have been included because they are of particular significance (e.g. a small village green in a community which has little, or no, other open space provision)
  - In a limited number of cases, Recreation Grounds were found to have some more general amenity value for outdoor recreation other than just outdoor sport (usually in the form of pitches for football, hockey, etc., and wickets for cricket). In these cases, they have been included as part of the qualitative study
  - A number of the responses to the parish and town council consultation exercise were anecdotal in nature (i.e. they requested respondents to give their views in the form of comments rather than by asking them to respond using a rating system)
  - Quantitative national guidelines have not been produced for allotments. However, the Thorpe Report of 1999 recommended a standard of 0.2 ha per thousand population, which has been chosen as the most definitive guideline
  - There are no quantitative guidelines relating to the amenity use of cemeteries and churchyards, therefore assessments have been limited to qualitative criteria for this category.

#### CONSULTATION

#### **CHILTERN DISTRICT**

- 4.3. A consultation exercise was conducted which consisted of a questionnaire to all parishes within Chiltern District. Detailed responses by Parish are shown in Annex D. Consultation covered the following areas in accordance with the PPG17 methodology pursued in line with the objectives of the study:
  - A general question about the importance of open space in each parish
  - A question about the quality of open space as perceived split between:



- Parks and Gardens: usually multi-functional in terms of provision and serving a fairly wide catchment. May contain playgrounds and other facilities including sports pitches
- Amenity Greenspace: smaller open spaces with provision usually confined to the immediate neighbourhood. Not multi-functional and
  usually consisting of lawn and sometimes trees
- Children and young people: playgrounds and similar facilities for children and teens
- Allotments: allotment garden areas
- Cemeteries: either active or redundant in terms of burial
- Civic Spaces: Usually hard surfaced and consisting of small areas such as squares and war memorial areas.
- A question about the quantity and accessibility of open space in the above categories
- A general question about improvements you would like to see in those categories.
- 4.4. Findings indicating the issues arising from consultation are shown in Annex D. These are shown by Parish.
- 4.5. The following codes are used to qualify responses in relation to "Importance to Health:"

**V** = very important

F = fairly important

N = not very important

4.6. The question relating to importance to health was:

"How important do you think it is to have green spaces for people's mental, emotional and physical health near to where they live?"

- 4.7. The response to this was unanimous. All parishes felt that green spaces were "very important" for people's mental, emotional and physical health.
- 4.8. In relation to questions relating to the quality and quantity and accessibility of green space by parish, the following codes were used:

E = excellent

G= good

A = average

BA = below average

Appendi

4.9. Responses were received in relation to the question:

"How would you rate the quality of green space by type in the parish?"

- 4.10. There were a number of issues which are significant in relation to quality:
  - Parks and Gardens are generally "good," or "excellent," although one parish recorded only "average"
  - Natural/Semi-Natural Greenspaces and Accessible Countryside were generally regarded as "good" or "excellent," although some accessible areas of countryside were recorded as "average"
  - Amenity Greenspaces elicited a variety of responses
  - Facilities for Children and Young People were generally "good" or "average," but two were "below average"
  - Allotments were generally perceived favourably, but there were responses of "below average." and "poor"
  - Cemeteries were perceived reasonably well, although two responses of "below average" were received
  - Civic Spaces were seen in the main to be "good" or "average."
- 4.11. There were responses from parishes relating to the adequacy of provision ("How would you rate the adequacy of supply of green space in terms of quantity and accessibility by type in the parish.").
- 4.12. Responses were as follows:
  - Parks and Gardens are generally "average," or "excellent," in terms of provision. Four had no such provision
  - Natural/Semi-Natural Greenspaces and Accessible Countryside were generally regarded as "excellent" through to "average." One had no provision
  - Amenity Greenspaces were perceived as either "excellent" or "average" in terms of supply
  - Appendi Facilities for Children and Young People were mostly "good" or "average," but one was "below average," and one parish had no provision

- Allotments were generally perceived to be "excellent" through to "average," with one "below average." One parish had no
  provision
- Cemeteries were perceived as generally "excellent" or "good," but four were "average" or "below average," and one had no provision
- Civic Spaces were seen in the main as well provided, but five parishes had no such provision.
- 4.13. A third question for parishes related to the need for improvements. The question was:

"What improvements would you like to see to green space by type in the parish?"

- 4.14. In relation to improvements, key issues are:
  - More facilities are needed, particularly for young people, with "green" play and equipment for youths
  - More facilities such as seating in Parks and Gardens
  - Entrances need improvement
  - Better maintenance is necessary
  - Access (footpaths, etc.) needs improving
  - Better car parking provision
  - Other (better signage, landscaping, etc.).

#### SOUTH BUCKINGHAMSHIRE

- 4.15. A consultation exercise was conducted which consisted of a questionnaire to all parishes within South Bucks. Details are included at Annex D. This covered the following areas in accordance with the PPG17 methodology pursued in accordance with the objectives of the study:
  - A general question about the importance of open space in each parish

D. This Di.

- A question about the quality of open space as perceived split between:
- Parks and Gardens: usually multi-functional in terms of provision and serving a fairly wide catchment. May contain playgrounds and other facilities including sports pitches
- **Amenity Greenspace**: smaller open spaces with provision usually confined to the immediate neighbourhood. Not multi-functional and usually consisting of lawn and sometimes trees
- Children and young people: playgrounds and similar facilities for children and teens
- Allotments: allotment garden areas
- **Cemeteries**: either active or redundant in terms of burial
- Civic Spaces: Usually hard surfaced and consisting of small areas such as squares and war memorial areas.
- A question about the quantity and accessibility of open space in the above categories
- A general question about improvements you would like to see in those categories.
- 4.16. Findings indicating the issues arising from consultation are shown in Annex D. These are shown by Parish.
- 4.17. The following codes are used to qualify responses in relation to "Importance to Health:"

V = very important

F = fairly important

N = not very important

4.18. The question relating to importance to health was:

"How important do you think it is to have green spaces for people's mental, emotional and physical health need to where they live?

- 4.19. The response to this was unanimous. All parishes felt that green spaces were "very important" for people's mental, emotional and physical health.
- 4,20. In relation to questions relating to the quality and quantity and accessibility of green space by parish, the following codes were used:

Appendix

E = excellent

G= good

A = average

BA = below average

P = poor

4.21. Responses were received in relation to the question:

"How would you rate the quality of green space by type in the parish?"

- 4.22. There were a number of issues which are significant in relation to quality:
  - Parks and Gardens are generally "good," or "average." One rated them "excellent"
  - Natural/Semi-Natural Greenspaces and Accessible Countryside were generally regarded as "good" or "excellent"
  - Amenity Greenspaces elicited a variety of responses
  - Allotments were generally perceived as "average," as were Cemeteries and Civic Spaces.
- 4.23. There were responses from parishes relating to the adequacy of provision ("How would you rate the adequacy of supply of green space in terms of quantity and accessibility by type in the parish."). These varied, but of note was the response that a number thought that Allotments were under-provided.
- 4.24. A third question for parishes related to the need for improvements. The question was:

"What improvements would you like to see to green space by type in the parish?"

- 4.25. In relation to improvements, key issues are:
  - Better entrances needed
  - More facilities such as seating
  - Better maintenance is necessary



- Access (footpaths, etc.) needs improving
- Other (better signage, landscaping, etc.).

#### **QUALITY AUDIT METHODOLOGY**

- Open spaces were divided using the typology shown in Annex B, which is based on PPG17. This was clarified in the brief provided by the client. The PPG17 Companion Guide stated that: "Quality standards can obviously vary according to the primary and secondary purposes of different forms of provision and their level within any adopted hierarchy of provision. They are not absolute measures, but reasonable aspirations and benchmarks against which to measure the quality of any existing open space or sports facility in order to determine the need for enhancement." Accordingly, a number of measures were used based on this guidance, and including:
  - Cleanliness and maintenance

Welcome

Security and safety

Climate change adaptation

**Ancillary facilities (toilets, footpaths, etc.)** 

General site access, including less able bodied

**Transport access** 

- Information and signage
- (social inclusion, health, Wider benefits economic, etc.)
- Overall potential for improvement
- affecting Specific issues potential for development
- 4.27. A number of factors for each of the above were scored up to a maximum of five points, and an average rating was calculated for each of the above categories. Total points were compared to a maximum possible score. This was expressed as a percentage to produce a rating for each open space. These defined qualitative provision as: Append
  - Very poor (1 point)

Poor (2 points)

Average (3 points)

Good (4 points)

- Very good (5 points)
- 4.28. All audited sites were categorized using the typology, and are shown in Annex C.
- 4.29. Results are displayed in accordance with the agreed typology and are shown as:
  - Public Parks and Gardens
  - Provision for Children and Young People
  - Recreation Grounds (where applicable)
  - Cemeteries
  - Natural and Semi-Natural Greenspaces

- Amenity Greenspace
- Allotments and Community Gardens
- Accessible areas of Countryside on the Urban Fringe
- Civic Spaces

4.30. Qualitative issues for both Districts by type are shown in Table 4.1. Table 4.1: Quality Issues in the South Bucks and Children

OPEN SPACE TYPE	ISSUE
PARKS AND GARDENS	<ul> <li>Parks are not welcoming enough</li> <li>More information needed for visitors</li> </ul>
AMENITY GREENSPACE	<ul> <li>Standards variable dependent upon care taken by local parish or town council</li> <li>Absence of welcoming signage/information/bins</li> <li>Grass maintenance only average</li> <li>Absence or shortage of benches</li> </ul>
RECREATION GROUNDS	<ul> <li>Absence of welcoming signage/information</li> <li>Very little landscaping (e.g. tree planting in areas will outside touchlines, or meadow planting for interest and biodiversity</li> <li>Absence or shortage of benches and other ancillary facilities (e.g. litter bins</li> </ul>

OPEN SPACE TYPE	ISSUE
	More information needed
	Bench shortage in places
	Very variable standards
CHILDREN'S PLAY AREAS AND FACILITIES FOR	Lack of signage
YOUNG PEOPLE	More exciting equipment needed in places
	Some shortfall in terms of benches and bins
	Low standards of maintenance
SEMI/NATURAL GREENSPACE	<ul> <li>Low standards of maintenance</li> <li>Lack of information</li> </ul>
SEMINATORIAL GREENOT AGE	Poor accessibility
	, co. cossessioning
0=11=1=0	Cemeteries average or good
CEMETERIES	Poor signage/bins and seats in short supply
	Some memorials are leaning and may need testing
	Mostly poor or average
ALLOTMENTS	Very difficult to find, and unwelcoming to potential new users
ALLOTMENTS	Modest facilities
	Poor boundaries in places
A COTOCITI E A DE LO CE COUNTRIVOURE ON THE	Poor accessibility
Accessible Areas of Countryside on the Urban Fringe	Low standards of maintenance
ORDANTRINGE	Unwelcoming
30. The results of the qualitative audit are divid	ded initially by district, i.e. by separating South Bucks and Chiltern District. They are sub-divided by type,
with a brief analysis of each.	, and an analysis of the state
V.E.	

- 4.31. The scoring system uses the key criteria adopted for the only international accredited Green Flag Award. This covers all types of open space included in this review. It includes the following criteria:
  - Cleanliness and maintenance including vandalism and graffiti; litter; dog fouling; noise; equipment; and general maintenance
  - **Welcome** entrances, heritage and history; landscaping; interpretation; and lighting
  - Security and safety boundaries; equipment; surfaces; roads/footpaths; buildings; and trees
  - Landscape planting; tree cover; habitats; and grass areas
  - Climate change adaptation biodiversity; natural drainage; green corridors; and shade
  - Ancillary facilities footpaths; toilets; seating; catering; parking; and litter bins
  - General entrance to site; roads, footpaths and cycleway access; and disabled access
  - Transport cycleway access; walking access; and public transport access
  - Information and signage clear; appropriate; and adequate.
- 4.32. Points were awarded for each criterion in each category, and averaged over each of the above nine criteria. In some cases, elements were not applicable to a particular open space, and were therefore excluded.
- 4.33. Weightings were then applied as follows to provide an overall score:
  - Cleanliness and maintenance (15%)
  - Welcome (15%)
  - Security and safety (15%)
  - Landscape (10%)
  - Climate change adaptation (5%)
  - Ancillary facilities (10%)
  - **General** (15%)



- Transport (10%)
- Information and signage (5%).

#### QUANTITY REVIEW METHODOLOGY

- 4.34. Analysis of the audit findings has identified a number of issues relating mainly to the quantity of open spaces in South Bucks and Chiltern. These, combined with a simple analysis of the distribution of different green space "types" and of relevant national standards (in particular Fields in Trust Guidelines for Formal Open Space) also leads to some conclusions relating to the quantity and accessibility of provision.
- 4.35. The methodology used in this study has been as follows, to:
  - Identify from the study the total area (ha) of open space in each category
  - Utilise Fields in Trust standards (in ha per 1,000 people) contained in the latest Guidance Notes for each open space type as defined using the PPG17 typology.
  - Use population statistics to create local standards in ha/1,000 population (median average across the plan area). These are population figures provided by the Office for National Statistics for the year 2014 and projected for the year 2036.
  - Study these local standards to identify shortfalls and surpluses in each analysis area.
- 4.36. In some cases, national, quantitative standards have been superseded by advice provided by Fields in Trust in their document: "Guidance for Outdoor Sport and Play Beyond the Six Acre Standard - England." The setting of these standards accords with guidance provided in relation to "Greenspaces or Sport and Recreation Facilities (October 2015)" which states: "The easiest way to express a quantity standard is a combination of a unit of a 'useful area' of provision and a population, such as X sqm/person (mainly for indoor provision) or Y ha/1,000 people (mainly for open spaces and outdoor sports provision). Appendix

Table 4.2: Quantitative Open Space Standards by Open Space Type

GROUP NATURAL AND SEMI-NATURAL GREENSPACE

PARKS AND GARDENS

**AMENITY GREENSPACE** 

**EQUIPPED PLAY** 

### SOUTH BUCKS AND CHILTERN JOINT OPEN SPACE STUDY

GROUP	NATURAL AND SEMI- NATURAL GREENSPACE	PARKS AND GARDENS	AMENITY GREENSPACE	EQUIPPED PLAY	
NATIONAL STANDARD	1.8ha/1,000	na/1,000 0.8ha/1,000		0.2ha/1,000	
SOURCE	Fields in Trust Guidelines	Fields in Trust Guidelines	Fields in Trust Guidelines	Fields in Trust Guidelines	

- 4.37. It has been recommended that use of the National FIT Standard is applied to all types shown in figure 4.2 as the most definitive and nationally accepted set of standards for informal open space.
- 4.38. An analysis has been conducted of key settlements for both Districts. This is shown at Annex C. It defines performance against national standards for the main settlements in Chiltern and South Bucks. In order to increase its accuracy for individual settlements, potential growth has been included where it is anticipated that more housing accommodation will be provided. This allows for an accurate assessment to be made up to the year 2036, as well as for population figures provided for the current period (as defined for individual wards in the 2011 census). These key settlements have been aligned with appropriate ward areas as indicated in Annex C.

#### **ACCESSIBILITY AUDIT METHODOLOGY**

- 4.39. The PPG17 Companion Guide states that: "Distance thresholds are a very useful planning tool, especially when used in association with a Geographical Information System (GIS). For example, it is possible to identify the percentage of households within a distance threshold of any particular provision or to compare possible locations for new provision to determine which will be the most effective."
- 4.40. Fields in Trust recommended benchmark guidelines have also been used in relation to Parks and Gardens, Natural/Semi-Natural Greenspace, and Amenity Greenspace (Table 4.3.). They are also available for equipped play areas and other related provision. See Table 4.4. Equipped/designated play areas are designated as:
  - Local Areas for Play (LAPs) aimed at very young children;
  - Locally Equipped Areas for Play (LEAPs) aimed at children who can go out to play independently; and
  - Neighbourhood Equipped Areas for Play (NEAPs) aimed at older children.



Table 4.3: Accessibility Standards for Informal Open Space for Based on Fields in Trust Benchmark Guidelines (Oct 2015)

OPEN SPACE TYPOLOGY	WALKING GUIDELINE (walking distance: metres from dwellings)	QUALITY GUIDELINE
PARKS AND GARDENS	710 m	<ul> <li>Green Flag standard</li> <li>Appropriately landscaped</li> <li>Positive management</li> <li>Provision of footpaths</li> <li>Designed to be free of the fear of harm or crime</li> </ul>
NATURAL/SEMI NATURAL GREENSPACES	720 m	<ul> <li>Appropriately landscaped</li> <li>Positive management</li> <li>Provision of footpaths</li> <li>Designed to be free of the fear of harm or crime</li> </ul>
AMENITY GREENSPACE	480 m	<ul> <li>Appropriately landscaped</li> <li>Positive management</li> <li>Provision of footpaths</li> <li>Designed to be free of the fear of harm or crime</li> </ul>



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## SOUTH BUCKS AND CHILTERN JOINT OPEN SPACE STUDY

Table 4.4: Accessibility Standards for Play Provision Based on Fields in Trust Benchmark Guidelines (Oct 2015)

OPEN SPACE TYPOLOGY	WALKING GUIDELINE (walking distance: metres from dwellings)	QUALITY GUIDELINE
EQUIPPED/DESIGNATED PLAY AREAS	LAPs – 100m LEAPs – 400m NEAPS – 1,000m	<ul> <li>Quality appropriate to the intended level of performance, designed to appropriate technical standards.</li> <li>Located where they are of most value to the community to be served.</li> <li>Sufficiently diverse recreational use for the whole community.</li> </ul>
OTHER OUTDOOR PROVISION (MUGAS AND SKATEBOARD PARKS)	700m	<ul> <li>Appropriately landscaped.</li> <li>Maintained safely and to the highest possible condition with available finance.</li> <li>Positively managed taking account of the need for repair and replacement over time as necessary.</li> <li>Provision of appropriate ancillary facilities and equipment.</li> <li>Provision of footpaths.</li> <li>Designed so as to be free of the fear of harm or crime.</li> </ul>





### 5. GREEN SPACE QUALITY AUDIT CHILTERN DISTRICT

#### RECREATION GROUNDS - CHILTERN DISTRICT

- 5.1. Results of the quality audit for Recreation Grounds and for all other open space categories are shown as Annex B.
- 5.2. Recreation Grounds are generally outside the remit of this Open Space Study. However, although it is inappropriate to apply qualitative or accessibility standards, some sites have been audited for quality. The reason for this is that some sites cannot be merely classified as providing outdoor sport pitches or other facilities. They can also include sizeable areas for informal recreation, seating and picnic areas, and other facilities. Sometimes these areas are the only form of open space serving a community's needs. Some sites are therefore analysed as shown in Annex B.
- 5.3. Issues relating to quality include:
  - There are 22 sites in this category which have wider social benefits. 16 of these are "average" in quality
  - Three are "good"
  - Three are "poor"
  - The poorer sites exhibited very little welcome, or were completely anonymous. In some cases, they were very difficult to find
  - There was more of an emphasis on the standards of maintenance for playing surfaces than on surrounding or outlying land
  - There was a marked absence of landscaping in most cases. Whilst it is appreciated that tree planting or other landscaping is inappropriate near pitch or outfield boundaries, there were few examples of landscaping to provide interest, shade and biodiversity even where fairly large areas of land were available
  - Access was poor in some cases, with no footpath provision even on poorly drained sites
  - Some lacked any form of seating or litter bins.

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#### FACILITIES FOR CHILDREN AND YOUNG PEOPLE - CHILTERN DISTRICT

- 5.4. Results of the quality audit for Facilities for Children and Young People are shown in Annex B.
- Issues relating to quality include: 5.5.
  - 61% are "average"
  - 15% are "good"
  - 20% of the total number are "poor"
  - In sites, which have been marked poor or average, many are poorly signposted. What signage exists tends towards the prohibitive "the use of this playground is for young children only," "no dog fouling," etc. Thus, there is little "welcome" for users
  - Some rubberised safety surfacing is becoming uneven, or has been damaged. In some cases, this needs replacing
  - Few include landscaping in the form of trees or shrub planting
  - Many provide little shade to protect children or quardians from the sun
  - Accessibility is an issue with a significant percentage, with no access path. This is exacerbated by poor positioning well away from the entrance to the open space in which they are located, necessitating a relatively long walk across grass
  - Access for disabled or less able-bodied people is hampered by a lack of hard level surfaces
  - There are some excellent examples of innovative play equipment, which is both exciting and imaginative. This includes the use of zip wires, "outdoor gym" and other recently installed items
  - Some playgrounds have been forgotten, and contain relatively obsolete equipment which, although usually safe, is unenticing to use and shows no sign of recent maintenance in the form of new paint

    Most are rather conventional in design, lacking any "green" element, even though green play is extremely popular.







#### PUBLIC PARKS AND GARDENS - CHILTERN DISTRICT

- 5.6. Results of the quality audit for Parks and Gardens are shown in Annex B.
- 5.7. Qualitative issues were as follows:
  - There are only six Parks and Gardens in Chiltern District
  - All are either "average" or in one case "good"
  - All are rather poorly signposted. There is insufficient in the way of either welcoming signage or landscaping to make people
    want to use the facilities
  - Cleanliness and maintenance are generally quite good
  - There is little in the way of biodiversity. Landscaping tends towards areas of lawn with some formal planting, but insufficient use of informal planting such as meadow or clumps of trees
    - Most sites have limited access in the form of perimeter paths, making all-weather, all-season access difficult.



#### AMENITY GREENSPACE - CHILTERN DISTRICT

- 5.8. Results of the quality audit for Amenity Greenspace are shown in Annex B.
- 5.9. There are a number of issues relating to quality:
  - Most sites are in the "average" or "good" range
  - Four are "poor"
  - Two were "very good"
  - Grass cutting and litter collection were generally carried out to a high standard
  - Nearly all had to be marked down in relation to signage. This was generally prohibitive in nature, warning people not to play
    games or cause dog fouling. Even some of the commons and other high-profile sites in this category were let down by lack
    of interesting and informative signage which can increase a "sense of place"
  - A few had nowhere to sit
  - Many are poorly landscaped, with just an area of lawn and no tree or other planting.





#### NATURAL AND SEMI-NATURAL GREENSPACE - CHILTERN DISTRICT

- 5.10. Results of the quality audit for Natural and Semi-Natural Greenspace are shown in Annex B.
- 5.11. Issues relating to quality include:
  - Over 60% are average
  - 15% are "good," and an equal percentage are "poor"
  - Four sites are "very good"
  - Standards of maintenance are generally quite good
  - A few are very welcoming, but most have limited signage. Some just consist of a track or waymarking posts
  - Given their heritage and history, as well as natural history, more explanatory signage would be appreciated by visitors
  - There are some sites which have poor access, and consist of "desire lines" created by people who wish to use them
  - Some lack any form of car parking or a lay-by, even those which are too far to walk from a settlement
  - Many would benefit from seating.



#### ACCESSIBLE COUNTRYSIDE ON THE URBAN FRINGE - CHILTERN DISTRICT

- 5.12. Some sites fulfil the criteria to be considered as areas of Accessible Countryside on the Urban Fringe. They are areas of Natural or Semi-Natural Greenspace, usually woodland, and are to be found on the fringes of Chiltern District's main towns of Amersham and Chesham. They are considered independently in terms of quality because of their nature. Results of the quality audit for the seven sites in this category are shown in Annex B.
- 5.13. These sites are generally not as well maintained as those in the Natural and Semi-Natural Greenspace category. Issues include:
  - Two of the seven are in "poor" condition
  - There is very little welcome for visitors
  - Signage is confined almost exclusively to waymarking posts
  - Cleanliness and maintenance is adequate. This may have as much to do with considerate users as positive intervention
  - There are few facilities such as seating
  - Scores would have been lower had it not been for the obvious positive benefit such sites have in terms of biodiversity and climate change adaptation
  - Access is often "poor." It would be difficult for less able-bodied people to walk in such areas.



Append

#### CEMETERIES AND CHURCHYARDS - CHILTERN DISTRICT

- 5.14. This consists of parish or town cemetery sites, or prominent churchyard burial sites. All are suitable for outdoor recreational purposes, and usually have fine heritage and local interest value. Results of the quality audit for the seven sites in this category are shown in Annex B.
- 5.15. The quality issues relating to these sites is as follows:
  - Generally, very well maintained
  - Over 70% are in either the "good" or "very good" categories
  - More information signage would have been welcome given the interesting and educational nature of both monuments and buildings
  - Site access was generally adequate, although some paving was uneven, and may cause access difficulties for the less ablebodied
  - Many were very well-landscaped, and a number had small areas of meadow which adds to their amenity and biodiversity value
  - Benches and litter bins were in short supply at some sites.



#### CIVIC SPACES - CHILTERN DISTRICT

- 5.16. These spaces are usually hard surfaced (i.e. are "grey" rather than "green" spaces), and are public spaces where people congregate, sometimes in association with another function (e.g. are adjacent to a war memorial, outside a library, etc.). Neither was included on the list of sites to be audited, but are sufficiently important that they have been added in terms of qualitative appraisal. Results of the quality audit for the two sites in this category are shown in Annex B.
- 5.17. The quality issues relating to these sites are few, and are as follows:
  - Both are "very good" in qualitative terms
  - Both are welcoming, particularly the Civic Space in Old Amersham
  - Both are exceptionally clean and well-maintained
  - They are attractively landscaped
  - Access is excellent, for less able-bodied as well as able-bodied people
  - Few improvements are necessary.



#### ALLOTMENTS - CHILTERN DISTRICT

- 5.18. There are a significant number of allotment sites in Chiltern District. Results of the quality audit for the sites in this category are shown in Annex B.
- 5.19. The quality issues relating to allotments are as follows:
  - The majority are "average" when compared to allotment sites in other parts of the United Kingdom
  - One site scored poorly
  - Three sites were "good"
  - Two sites were "very good"
  - Access was indifferent in most cases
  - Few were welcoming. What signage was apparent was usually prohibitive in nature
  - Some sites were almost impossible to find
  - A few had seating and landscaping, but not many.





SOUTH BUCKS AND CHILTERN JOINT OPEN SPACE STUDY

6.



**Appendix** 

### SOUTH BUCKS AND CHILTERN JOINT OPEN SPACE STUDY

### 7. FUTURE QUANTITY AND ACCESS CHALLENGES - CHILTERN DISTRICT

#### **QUANTITY CHALLENGES**

#### PARKS AND GARDENS - CHILTERN DISTRICT

7.1. A quantitative analysis of "Parks and Gardens" for current and future population levels is shown as Table 7.1.

Table 7.1: Quantitative Analysis of Parks and Gardens across the Chiltern district

GEOGRAPHICAL AREA	TOTAL NO OF SITES.	НА	POPULATION 2014	CURRENT PROVISION HA/1000	REQUIREMENT CURRENT	CURRENT DEFICIT/ OVERSUPPLY	POPULATION 2036	REQUIREMENT BY 2036	DEFICIT/ OVERSUPPLY 2036
Chiltern District	6	42.29	94,000	0.45	75.2	32.91	102,600	82.08	39.79



Deficit

Oversupply

- 7.2. The standard for Parks and Gardens is **0.8 ha/1,000 population** (total amount of current provision / population).
- 7.3. At present, there is an undersupply of Parks and Gardens. This will increase as the population increase by nearly 10% by 2036, and will mean that the level of supply is at about half the guideline figure
- 7.4. It is important to realise that Chiltern District is very rural in character. Thus, the relative under-supply of Parks and Gardens can be balanced against ready access to the surrounding countryside, and by a relatively healthy supply of open space in other categories.
- 7.5. An analysis of Facilities for Parks and Gardens for selected settlements in Chiltern District is shown in Annex C. This mirrors shortfalls across the District with the exception of Amersham and Little Chalfont. Both settlements have an adequate supply in accordance with the FIT standard. However, this quantity reduces as the population levels increase by 2036.

### SOUTH BUCKS AND CHILTERN JOINT OPEN SPACE STUDY

#### AMENITY GREENSPACE - CHILTERN DISTRICT

7.6. A quantitative analysis of "Amenity Greenspace" for current and future population levels is shown as Table 7.2.

**Table 7.2: Quantitative Analysis of Amenity Greenspace** 

GEOGRAPHICAL AREA	TOTAL NO OF SITES.	НА	POPULATION 2014	CURRENT PROVISION HA/1000	REQUIREMENT CURRENT	CURRENT DEFICIT/ OVERSUPPLY	POPULATION 2036	REQUIREMENT BY 2036	DEFICIT/ OVERSUPPLY 2036
Chiltern District	34	20.21	94,000	0.22	56.4	36.19	102,600	61.56	41.35



7.7.

Deficit Oversupply

The Fields in Trust guideline for this category is **0.6 ha/1,000 population** 

- 7.8. There is a relative under-supply in this category. Care must be exercised in interpreting these figures for the same reasons as for Parks and Gardens. The District has much accessible countryside, and there is less need for application of these guidelines than would be the case in densely populated conurbations.
- 7.9. In line with the shortage of Amenity Greenspace across the District, all settlements have a deficit of supply against the national standard.



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### SOUTH BUCKS AND CHILTERN JOINT OPEN SPACE STUDY

#### PROVISION FOR CHILDREN AND YOUNG PEOPLE - CHILTERN DISTRICT

- 7.10. The Fields in Trust recommended standard for equipped/designated play areas is **0.25 ha/1,000 population**.
- 7.11. A quantitative analysis of provision for "Children and Young People" is shown as Table 7.3.

Table 7.3: Quantitative Analysis of Provision for Children and Young People

GEOGRAPHICAL AREA	TOTAL NO OF SITES.	НА	POPULATION 2014	CURRENT PROVISION HA/1000	REQUIREMENT CURRENT	CURRENT DEFICIT/ OVERSUPPLY	POPULATION 2036	REQUIREMENT BY 2036	DEFICIT/ OVERSUPPLY 2036
Chiltern District	39	2.38	94,000	0.03	23.5	21.12	102,600	25.65	23.27



Deficit

Oversupply

- 7.12. As with South Buckinghamshire District, there is an under-supply of Provision for Children and Young People. This would be more crucial in an urbanised area where access to open space is far more critical. The guideline includes areas for informal play rather than just the area covered by equipment and free passage around it. Consideration may need to be given to increasing the quantity of land for informal play near equipped play areas in Parks and Gardens, Amenity Greenspace, and Recreation Grounds.
- 7.13. All settlements have an under-supply of Facilities for Children and Young People when compared with the FIT standard.



#### NATURAL AND SEMI-NATURAL GREENSPACE - CHILTERN DISTRICT

- 7.14. The Fields in Trust guideline quantitative figure for Natural and Semi-Natural Greenspace is **1.8 ha per 1,000 population**.
- 7.15. A quantitative analysis of provision for "Natural and Semi-Natural Greenspace" is shown as Table 7.4.

Table 7.4: Quantitative Analysis of Natural and Semi-Natural Greenspace

GEOGRAPHICAL AREA	TOTAL NO OF SITES.	НА	POPULATION 2014	CURRENT PROVISION HA/1000	REQUIREMENT CURRENT	CURRENT DEFICIT/ OVERSUPPLY	POPULATION 2036	REQUIREMENT BY 2036	DEFICIT / OVERSUPPLY 2036
Chiltern District	33	949.39	94,000	10.1	169.2	780.19	102,600	184.68	764.71



Deficit

Oversupply

- 7.16. As can be seen from the table, there is a relative, and extensive, level of over-supply in this category. This is wholly consistent with the character of the area, and even accounting for an increase of nearly 10% in population by 2036, supply exceeds the guideline by over 500%. This should not necessarily be seen as an excess of open space in this type, but is certainly a reflection of the nature of the District.
- 7.17. Supply offsets shortfalls in other types of open space, including Amenity Greenspace and Parks and Gardens.
- 7.18. Six of the ten settlement areas in the District have levels of supply which are greater than the FIT standard, although Amersham and Little Chalfont will move from an adequate supply to a deficit as the population increases by 2036. Deficits at a local level are counterbalanced by excellent levels of supply in other areas in some cases. For instance, Chesham Bois has access to large holdings of Natural and Semi-Natural. Greenspace whilst nearby Chesham shows a deficit.



### SOUTH BUCKS AND CHILTERN JOINT OPEN SPACE STUDY

#### ALLOTMENTS - CHILTERN DISTRICT

- 7.19. There is no Fields in Trust guideline for allotments. However, the Thorpe Report arising from the Departmental Committee of Inquiry into Allotments, 1969, made 44 major recommendations. One was a recommendation that the standard level of provision should be 0.2 ha per 1,000 population
- 7.20. There are 30 allotment sites in the District. The total area of these sites is over 50 ha. This is well in excess of the guideline figure of less than 19 ha indicated by applying the guideline. There is still a healthy supply after population growth to 2036. The results were corroborated by the parish consultation, where most parishes considered that there was a very good level of supply
- 7.21. A quantitative analysis of provision for "Allotments" is shown as Table 7.5.

Table 7.5: Quantitative Analysis of Allotments

GEOGRAPHICAL AREA	TOTAL NO OF SITES.	На	POPULATION 2014	CURRENT PROVISION HA/1000	REQUIREMENT CURRENT	CURRENT DEFICIT/ OVERSUPPLY	POPULATION 2036	REQUIREMENT BY 2036	DEFICIT/ OVERSUPPLY 2036
Chiltern district	30	51.65	94,000	0.52	18.8	32.85	102,600	20.52	31.13



Deficit

Oversupply

7.22. Half of settlements have an oversupply of Allotments, and half are in deficit when compared to the Thorpe standard. However, it should be noted that there are a significant number of sites in the District which are not within the defined settlement areas, but are accessible to residents by the problem.



### CEMETERIES AND CHURCHYARDS - CHILTERN DISTRICT

- 7.23. There are no defined guidelines in terms of quantitative standards for Cemeteries and Churchyards. Any standard would be hindered by the different types of cemetery and churchyard currently encountered, including:
  - Churchyards which are still accepting burials
  - Cemeteries which are still open for burial
  - Churchyards which are redundant
  - Cemeteries which are full
  - Woodland burial.
- 7.24. Any standard would also need to differentiate between the primary purpose of a cemetery or churchyard (i.e. for burial), and its purpose for informal recreation.





### **ACCESSIBILITY CHALLENGES - CHILTERN DISTRICT**

### PARKS AND GARDENS - CHILTERN DISTRICT

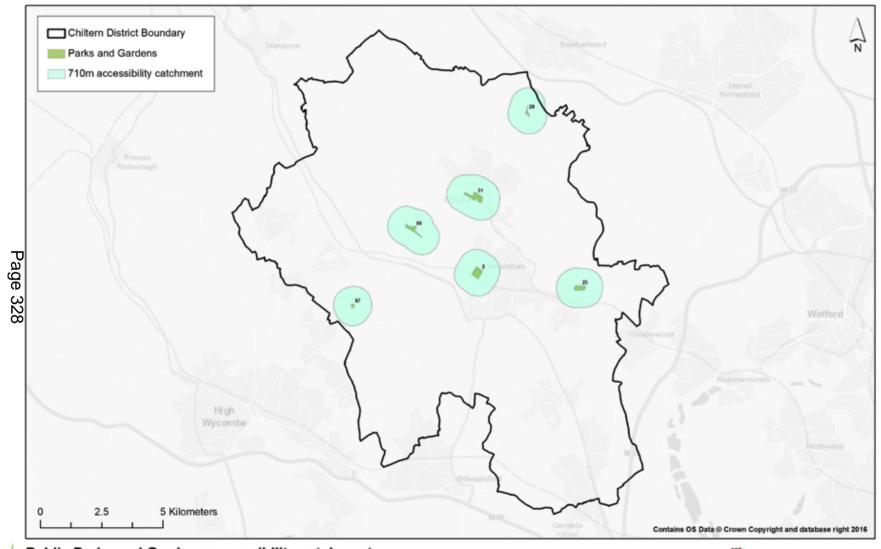
- 7.25. The Fields in Trust standard for accessibility in relation to Parks and Gardens is **710 m** (approximately a 10-minute walk).
- 7.26. A map indicating accessibility is shown as figure 7.6.
- 7.27. There is a shortage of Parks and Gardens in the south of the District, and there is no provision below Little Chalfont. Some upgrading of existing open space to cover the relatively large communities in and around Chalfont St Giles, Chalfont Common, and Coleshill should be considered, particularly as populations increase over the forthcoming twenty years.



Figure 7.6: Accessibility of Parks and Gardens using Fields in Trust walking standards – Chiltern District







Public Parks and Gardens accessibility catchment



### AMENITY GREENSPACE - CHILTERN DISTRICT

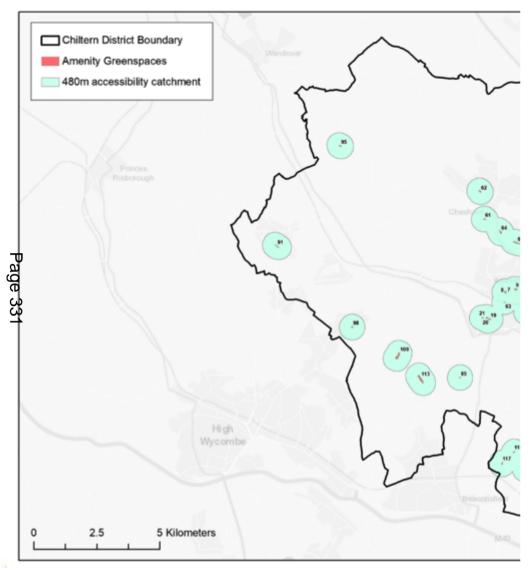
- 7.28. The Fields in Trust standard for accessibility in relation to Amenity Greenspace is 480 m (approximately a 6-minute walk).
- 7.29. A map indicating accessibility is shown as figure 7.7.
- 7.30. Although the quantities of Amenity Greenspace are relatively low compared to national guidelines, their distribution is even across communities in Chiltern District
- 7.31. It will, however, be important to build small areas of this type in areas of new development.



Figure 7.7: Accessibility of Amenity Greenspace using Fields in Trust walking standards – Chiltern District







**Amenity Greenspaces accessibility catchment** 

### PROVISION FOR CHILDREN AND YOUNG PEOPLE - CHILTERN DISTRICT

- 7.32. The Fields in Trust standard for accessibility in relation to Amenity Greenspace is as follows:
  - Local Areas for Play (LAPs) aimed at very young children: 100m;
  - Locally Equipped Areas for Play (LEAPs) aimed at children who can go out to play independently: 400m; and
  - Neighbourhood Equipped Areas for Play (NEAPs) aimed at older children: 1,000m.
- 7.33. A map indicating accessibility is shown as figure 7.9.
- 7.34. The number of sites that offer Facilities for Children and Young People are fairly evenly distributed across the District. Smaller sites (LAPs), appear to be deficient in the Chalfont Common area of the District in the south
- 7.35. Intermediate-sized facilities (LEAPs) are scarce in the Chalfont St Giles area
- 7.36. Larger facilities (NEAPs) offer opportunities for play across a wider catchment. Sites are fairly well distributed, but larger facilities of this type should be considered for the area to the west of the District (Homer Green, Tylers Green, and Penn)
- 7.37. There are standards which have been established by Fields in Trust for new provision. These are shown as table 7.8.





Table 7.8: Recommended application of quantity benchmark guidelines – Equipped/Designated Play Space

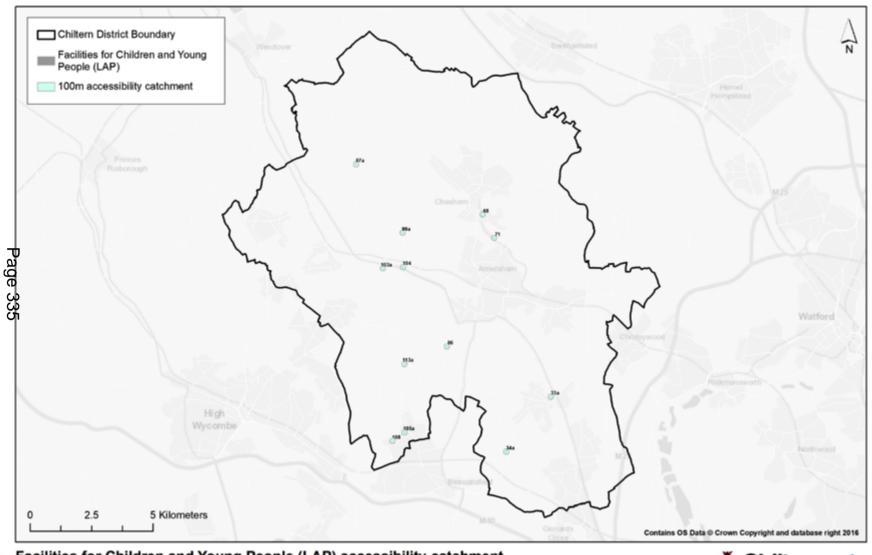
SCALE OF DEVELOPMENT	LOCAL AREA FOR PLAY (LAP)	LOCALLY EQUIPPED AREA FOR PLAY (LEAP)	NEIGHBOURHOOD EQUIPPED AREA FOR PLAY (NEAP)
5-10 DWELLINGS	✓ ✓		
10-200 DWELLINGS	<b>√</b> √	<b>✓ ✓</b>	
201-500 DWELLINGS	<b>√</b> √	<b>√</b> √	Contribution
500+ DWELLINGS	<b>√</b> √	<b>√</b> √	✓ ✓



Appendix

Figure 7.9: Accessibility of Facilities for Children and Young People using Fields in Trust walking standards – Children District





Facilities for Children and Young People (LAP) accessibility catchment

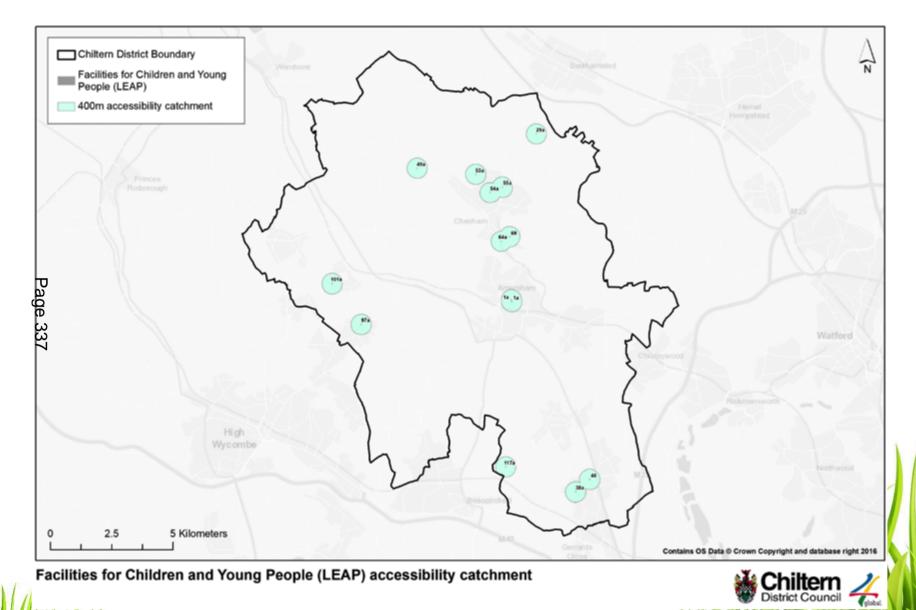


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Appendix







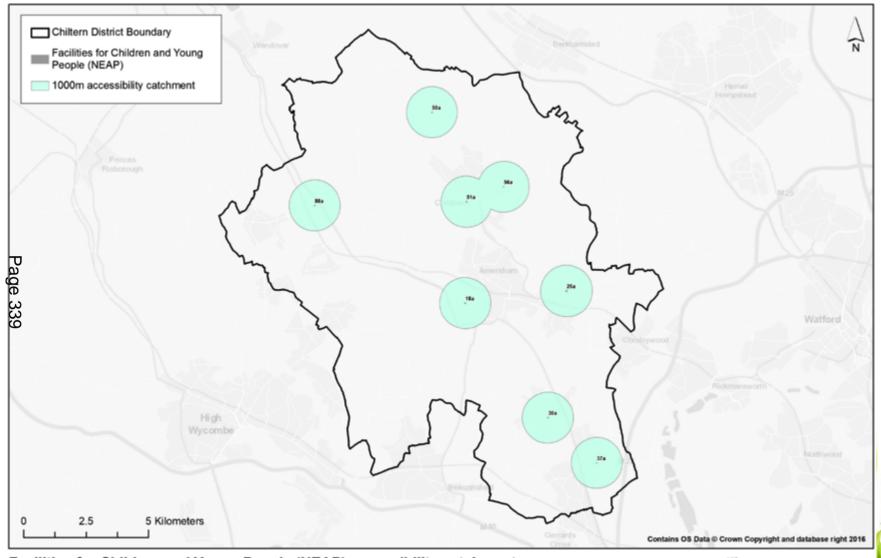
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Facilities for Children and Young People (NEAP) accessibility catchment





Appendix

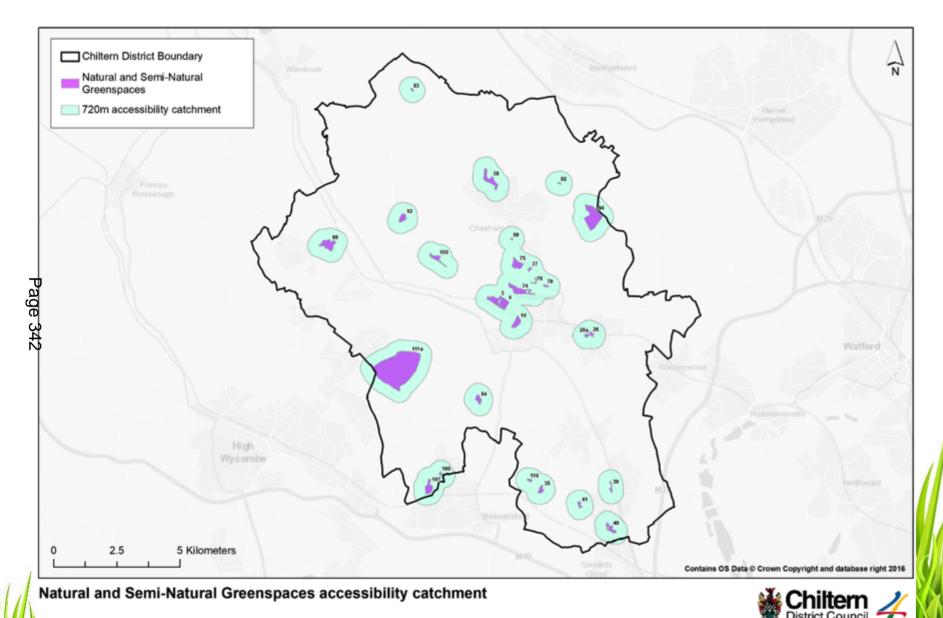
### NATURAL AND SEMI- NATURAL GREENSPACE - CHILTERN DISTRICT

- 7.38. The Fields in Trust standard for accessibility in relation to Amenity Greenspace is **720 m** (approximately a 10-minute walk)
- 7.39. A map indicating accessibility is shown as figure 7.10.
- 7.40. The supply across the District is relatively even. There is a healthy supply of this form of open space in Chiltern District, augmented by access to the countryside for informal recreation such as walking, cycling and horse riding
- 7.41. Some of this provision is in the form of **Accessible Countryside on the Urban Fringe.** Although not separately shown on the accessibility maps, this is a useful contribution to current and projected need. It should be noted that degrees of accessibility do vary, and as indicated in the quality analysis, steps need to be taken in some cases to improve and connect the footpath network, and to increase the degree of signage, and particularly waymarking.



Figure 7.10: Accessibility of Natural and Semi-Natural Greenspace using Fields in Trust walking standards – Chiltern District





Appendix

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### ALLOTMENTS - CHILTERN DISTRICT

- 7.42. There is no Fields in Trust standard for accessibility in relation to Allotments. However, Greater London Authority guidelines for Allotments of local significance (all in South Bucks are only of local significance in terms of size) indicate a standard of **400 m** (approximately a 5-minute walk). This is the only nationally-recognised standard, and is relevant in that it is linked to the Fields in Trust methodology of using walk times connected to distances from open space perimeters to outlying catchment areas
- 7.43. GLA standards for accessibility for Allotments and Cemeteries are shown as Table 7.11.
- 7.44. A map indicating accessibility is shown as figure 7.12.

Table 7.11 GLA accessibility guidelines for Allotments and Cemeteries

OPEN SPACE TYPOLOGY	REGIONAL SIGNIFICANCE (OVER 400 HA)	METROPOLITAN SIGNIFICANCE (60-400 Ha)	DISTRICT SIGNIFICANCE (20-60 HA)	LOCAL SIGNIFICANCE
ALLOTMENTS	8km	3.2km	1.2km	400m
CEMETERIES	8km	3.2km	1.2km	400m

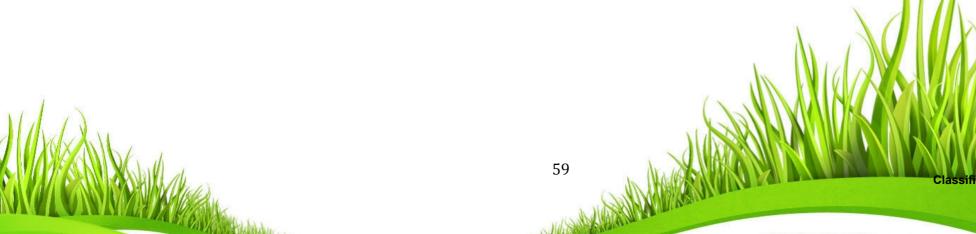
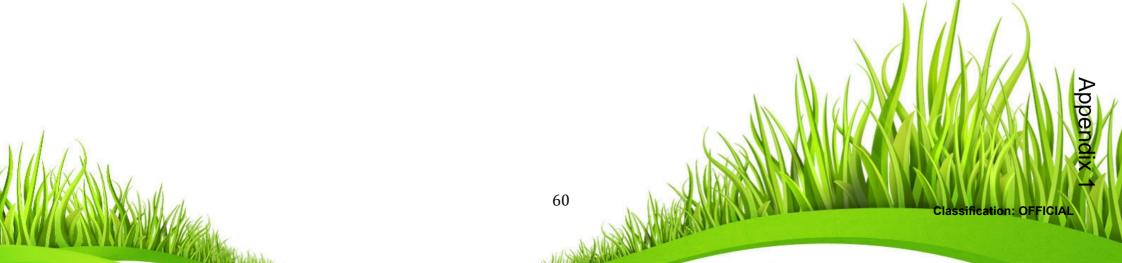
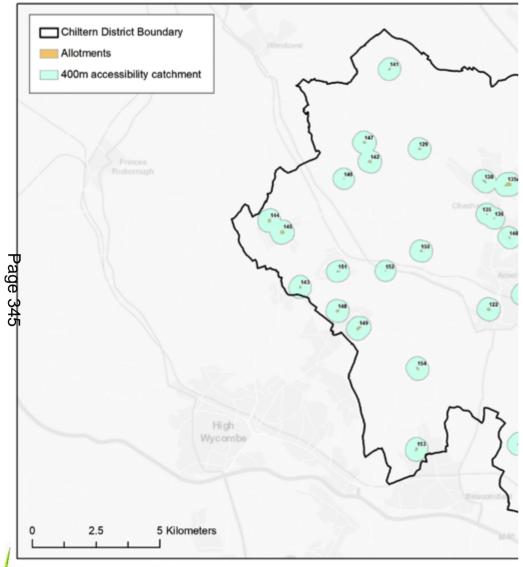


Figure 7.12: Accessibility of Allotments using GLA standards – Chiltern District





Allotments accessibility catchment





### CEMETERIES AND CHURCHYARDS - CHILTERN DISTRICT

- 7.45. There is no Fields in Trust standard for accessibility in relation to Cemeteries and Churchyards for outdoor recreation. However, Greater London Authority guidelines for Cemeteries and Churchyards of local significance indicate a standard of 400 m (approximately a 5-minute walk) for those of local significance, and 1.2 km for those of district significance – see Table 7.11. Greenacres Woodland Burial site falls within the latter category, and although independently managed, it provides extensive woodland amenity space with well interpreted walks over a considerable area.
- 7.46. A map indicating accessibility is shown as figure 7.12.

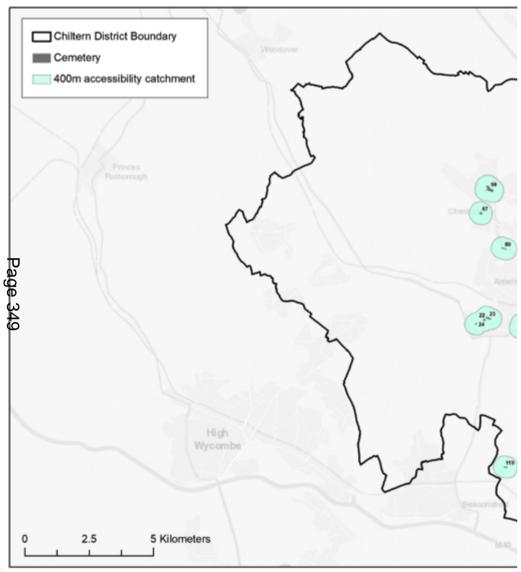




Figure 7.12: Accessibility of Cemeteries and Churchyards using GLA standards – Chiltern District







Cemetaries accessibility catchment

8.

### 9. KEY FINDINGS

#### **CHILTERN DISTRICT**

- 9.1. There are a number of key findings relating to the quality of sites in the District. The standard of maintenance was uniformly high, particularly in relation to litter collection and grass cutting. Sites could have been improved generally by making entrances more welcoming and by introducing informative signage to interpret the District's interesting heritage and history. Softening of many grass areas with natural meadow and tree planting would increase their landscape value and enhance biodiversity. Some playgrounds have rubber surfacing which may pose a risk to safety if not attended to.
- 9.2. There is a general shortage of interesting and exciting play space when compared to the national standard. The west of the District needs additional NEAP provision, more LEAPs should be considered in the Chalfont St Giles area, and more LAPs in and around Chalfont Common. In addition, more Amenity Greenspace is needed. Public Parks and Gardens are required in some communities, particularly in the south of the District below Little Chalfont. The District has very healthy quantities of Natural and Semi-Natural Greenspace which is accessible to residents and other visitors. There is a more than adequate supply of Allotments.

**SOUTH BUCKS DISTRICT** 

### 10. ACTION PLAN

- 10.1 The actions outlined in previous sections are included in the Action Plan. This is divided into the following:
  - Short-term actions within the next three years
  - Medium-term actions three to five years
  - Long-term actions up to ten years.
- 10.2. Each action is numbered in accordance with the system used to identify actions in Annexes F and G, i.e.
  - "P" numbers (P1; P2; P3, etc.) indicate actions relating to planning issues

Append

- "S" numbers (S1; S2; S3, etc.) indicate actions relating to service issues
- There is a section where actions are detailed
- Resources are indicated either in terms of sources of finance for implementation, or as officer time required for preparation and implementation
- The "Progress to Date" and "Review Date" sections are included for the client in order to allow for self-monitoring of progress.



Table 10.1: Action Plan

SHORT	TERM ACTIONS				
No.	Actions	SECTION REF	RESOURCES REQUIRED	PROGRESS TO DATE	REVIEW DATE
P2	Draft Toolkit for enhancement of biodiversity with colleagues in green space management	12.8	Officer time both within Chiltern District and South Bucks EU projects (e.g. Green and Blue Space Adaptation for Urban Areas and Eco Towns (GRaBS))		
P3	Support proposals for new green corridors through Local Plan policy either through future planning proposals or on sites allocated in the Local Plan.	12.14	Chiltern District and South Bucks Officer time		
P4 D D D D D D D D D D D D D D D D D D D	Define developer contribution model based on best practice for improvements to the quality, quantity and accessibility of open space through the updating of the Council's existing Planning Gain Guide and approach to calculating developer contributions.	12.31	Chiltern District and South Bucks Officer time		
P5	The national standards set out in this assessment to be used to protect existing open spaces and the local standards identified to be used to calculate provision of new facilities and spaces. This policy approach relating to quantity, quality and accessibility standards to be set out in adopted Local Plan policy.	12.37	Chiltern District and South Bucks Officer time		
S8	Devise programme of improvements to allotment sites	11.28	Chiltern and South Bucks Officer time and Town/Parish Councils time	MAXXXII	

MEDIUN	MEDIUM TERM ACTIONS				
No.	Actions	SECTION REF	RESOURCES	PROGRESS TO DATE	REVIEW DATE
P8	Assist Town and Parish Councils in conducting an appraisal of current and future demand for allotment plots throughout the Districts and adopt measures to acquire additional allotment land to meet future demand if necessary.	12.44	Chiltern and South Bucks Officer time/Town and Parish Councils/ Consultants Grant funding through Town and Parish Councils		
S2	Build an "iplay" playground, or introduce to an existing playground, and analyse usage.	11.4	Capital funding/ Sponsorship/ Developer contributions of £30K		
Page 3	Renovate existing playgrounds, or build new "green play" area and assess	11.13	Capital funding/ Grant funding/ Developer contributions		
ÜS5	Develop programme for introduction or replacement of information signage, including QR codes, in open spaces	11.16	Grant funding through Town and Parish Councils		
P2 S6	Selectively introduce areas of natural landscape to open spaces	12.8: 11.22	Revenue funding		





No.	ACTIONS  ACTIONS	SECTION REF	RESOURCES	PROGRESS TO DATE	REVIEW DATE
P1	Have regard to existing Landscape Character Assessments for all countryside areas when appropriate.	12.22	Chiltern and South Bucks Officer time	PROGRESS TO DATE	REVIEW DATE
P4/5/6	<ul> <li>Meet quantitative shortfall of open space:</li> <li>Provide Park and Gardens provision in south of Chiltern District by upgrading facilities in other types of open space</li> <li>Provide Amenity Greenspace as required in areas where this is deficient, particularly in Chiltern District</li> <li>Expand the size of Facilities for Young People and Children to allow more space for informal play</li> </ul>	12.31; 12.37; 12.41	Developer funding		
P6	Conduct a strategic options appraisal of the provision of burial space throughout the District and adopt measures to increase the general availability (see also P4 above) of burial space in accordance with strategic appraisal		S Chiltern and South Bucks Officer time/Town and Parish Council Councils/Consultants Capital funding		

SUBJECT:	Mill Meadow Chalfont St Peter – Bridge major works	
REPORT OF:	Cllr M Smith Environment Portfolio Holder	
RESPONSIBLE	Chris Marchant, Head of Environment	
OFFICER		
REPORT AUTHOR	Jeff Tapping, jtapping@chiltern.gov.uk	
WARD/S AFFECTED	Chalfont St Peter	

### 1. Purpose of Report

1.1 To update Members on the progress of the project and seek approval of the additional capital funding required.

#### **RECOMMENDATIONS**

1. To recommend to Council to increase the Capital programme allocation from £369,000 to £420,000 to enable this scheme to proceed.

#### 2. Reasons for Recommendations

2.1 CDC has an obligation to repair the bridge and maintain vehicular access to the users of Mill Meadow while the bridge is being replaced. The bridge is structurally unsound and needs to be replaced to increase the loading capacity to 40 tonnes.

### 3. Content of Report

#### Background

- 3.1 The existing old bridge has been tested and can only take a maximum load of 3 tonnes due to structural inadequacies and the structural advice is that the bridge needs to be rebuilt.

  Maximum 3 tonnes signs have been erected. The new bridge needs to be built to a minimum capacity of 40 tonnes to take the traffic using the complex including, emergency vehicles, waste transport vehicles and to deal with any future construction traffic for example if the community centre is rebuilt. The new bridge will have minimum 40 year life with routine inspection maintenance could extend this life.
- 3.2 Initial approval was received in April 2016 for an estimated initial budget of £225,000 for the bridge replacement before full detailed design work and testing had been carried out. Subsequently in May 2016 Kier were commissioned under the Scape Framework to undertake full design and construction of a replacement bridge including a temporary bridge to function during construction works.
- 3.3 The initial design was undertaken by Keir and we were advised that their likely cost estimate was now £369,000. The capital programme was therefore increased in February 2017 to £369,000.

30<sup>th</sup> January 2018 6 February 2018

#### **Discussion**

- 3.4 Following the tender of the works by Kier to their subcontractors the anticipated costs have increased slightly above the current approved budget. Kier have now been instructed to establish a more economical method of construction. Final surveys of the existing bridge abutments to determine suitability for retention and use have been undertaken by Kier. These surveys have enabled Kier to confirm the expected new bridge costs to £390,000 to which a potential risk element of £30,000 should be added for any unforeseen costs during the works. The design risk rests with Kier but any unforeseen risks such as uncovering archaeology of excessive flooding during construction would rest with the Council.
- 3.5 Chiltern District Council Planning Department have confirmed that planning approval is not required but building regulation approval will be required. Highway approval is not required as it is a private bridge but environment agency consent to the work will be obtained.
- 3.6 Subject to the approval of the additional funding required for this project the project would commence around May 2018 and should take 3 months to complete. All the tenants on site and other users would be informed of the proposed works though usual publicity and direct letters / liaison. The design of the bridge is detailed at **Appendix A** and has been agreed by the Parish Council. Elements will be powder coated black.

#### 4. Consultation

4.1 Consultation will take place plan in place with all users to plan the installation. .

### 5. Corporate Implications

- 5.1 The financial implications of this mater are increasing the capital programme from £369,000 to £420,000.
- 5.2 There are no legal restrictions preventing the scheme progressing and Chiltern is the landowner and owner of the bridge. Mill Meadow is public open space and CDC has an obligation to ensure it is accessible safely.

### 6. Links to Council Policy Objectives

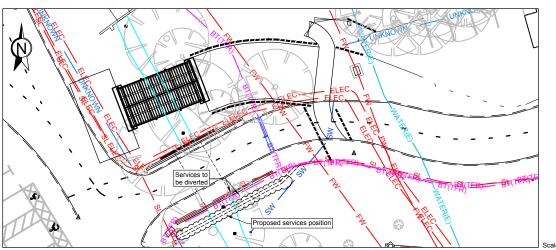
- 6.1 Objective 1 Efficient and effective customer focused services.
- 6.2 Objective 3 Conserve the environment and promote sustainability.

### 7. Next Step

7.1 Proceed to build new bridge once the capital funding has been approved.

Background Papers:	None other than those referred to in the report.

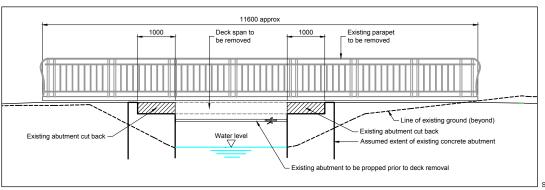
Construct temporary bridge foundations and temporary access road. Place temporary bridge and divert traffic.



Stage 2

Page

Existing services on/adjacent to bridge deck to be temporarily repositioned to facilitate demolition works. Temporary services support across River Misbourne may be required.

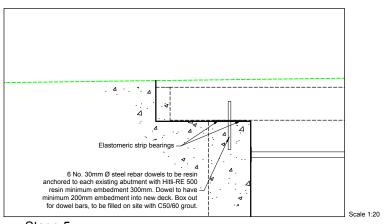


Stage 3

Existing abutments to be propped, deck to be cut and lifted out as per Demolition Plan by others.

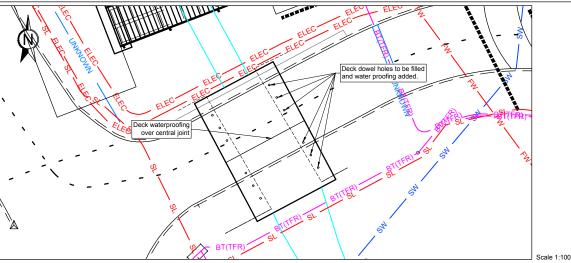
#### Stage 4

Abutment to be broken out to 1m back from front face of abutments to proposed level 61.200m AOD.



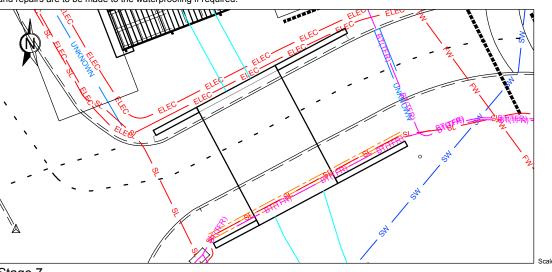
### Stage 5

Dowels to be installed on the existing abutments ready for new bridge deck. Surface of abutment to be cleaned and prepared prior to reinstatement of abutment to new bearing level. Install bridge bearing for new deck.



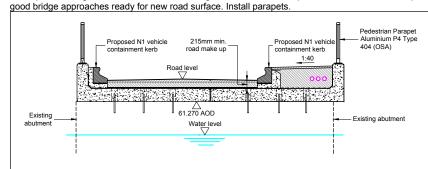
Stage 6

New bridge deck to be lifted into position. Dowel holes and lifting points to be grouted. Waterproofing deck joint to be applied and repairs are to be made to the waterproofing if required.



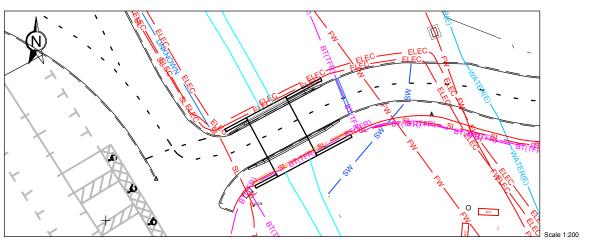
Stage 7

Install precast wingwall sections, services ducting to be installed in footpath, divert services to final position in footpath and make



Stage 8

Install kerb units and construct footpath and road. Tie road and footpath into existing profile.



Stage 9

Divert traffic over new bridge. Remove temporary bridge access road. Make good temporary access area.

- All dimensions are in millimetres (mm) unless noted otherwise. DO NOT SCALE FROM THIS DRAWING, USE FIGURED DIMENSIONS ONLY.
- UNLESS THE REVISION OF THIS DRAWING IS DENOTED BY THE PREFIX C THEN THIS DRAWING IS NOT FOR CONSTRUCTION.
- For General Notes refer to Drawing 12-16033-DR-200.
- Existing Information shown is based on Survey Solutions Topographical Survey drawing No. 19229UG-01 undertaken on 8th February 2017.
- Services information shown is based on Survey Solutions drawing No. 19229UG-01 & Promap Digital Utility Overview Plan ref: 52229.
- 10 mph speed limit to be imposed on temporary bridge

#### IF IN DOUBT ASK



FOR CONSTRUCTION





Kier Professional Services Limited Trowse, Norwich, Norfolk NR14 8SZ Tel: 01603 727 272 Fax: 01603 727 400

Kier Construction - London

Community Centre Road Bridge Replacement

**Proposed Construction** Sequence

Scale (A1)

As shown

12-16033-DR-201

C01

Appendix

SUBJECT:	Statement of Community Involvement
REPORT OF:	Cllr Peter Martin / Cllr John Read Cabinet Member for Planning and
	Economic Development
RESPONSIBLE	Andrew Ashcroft
OFFICER	Interim Head of Planning & Economic Development
REPORT AUTHOR	David Waker Senior Planner (Policy), 01494 717042,
	dwaker@chiltern.gov.uk
WARD/S AFFECTED	All

### 1. Purpose of Report

- 1.1 Members will beware that the Government signalled its intent to legislate to require local plans to be regularly reviewed in last years White Paper 'Fixing our broken housing market'. The purpose of this report is to explain the implications of the Government's intentions connected with the above for statements of community involvement (SCI) and implications for the Councils SCI.
- 1.2 The report also explains that the SCI is not part of the exiting delegation by Cabinet to the Joint Committee on issues relating to the Local Plan As such the report recommends that powers related to the SCI and other joint planning policy related matters are added to the delegated powers to Joint Committee as part of Shared Service and decision making arrangements.

#### **RECOMMENDATIONS**

- To agree the production of a joint Statement of Community Involvement as part of the Chiltern and South Bucks Planning and Economic Development Shared Service arrangements.
- Cabinet delegate to the Head of Planning and Economic Development in agreement with the Cabinet Member for Planning and Economic Development to prepare and publish a joint Statement of Community Involvement (SCI) for Chiltern and South Bucks District Councils based on the issues set out in the report.
  - 3. That Cabinet agree to amend the Local Development Scheme by the insertion of a timetable specifically covering the update and review of the SCI and delegate authority to the Head of Planning and Economic Development to determine and amend as necessary the timetable.

#### **Cabinet are also recommended to recommend to Council:**

4. That the powers delegated to the Joint Committee by the Inter Authority Agreement be extended to include updates to the SCI (after Recommendation 1 above has been implemented), CIL and other Planning Policy matters considered relevant to the Joint Committee under the Shared Service arrangements.

### 2. Executive Summary

- 2.1 Local planning authorities are required to publish a document called a Statement of Community Involvement (SCI). The SCI set out the minimum requirements of how councils will involve the public and interested parties in their planning policy formulation. It also set out how councils will involve the public in the determination process for major planning applications.
- 2.2 The Government has signalled its intent to require councils to review local plans every 5 years and are bringing forward necessary arrangements soon to achieve this. New regulations coming into effect in April 2018 will require councils to also review their SCI documents. In addition regulations are expected to require councils to include in their SCI documents a sections setting out how the councils will assist parishes or other community groups in the neighbourhood planning process. The requirement to review the SCI would mean that the Councils SCI would need to be reviewed now and if necessary updated by the end of the year and regularly thereafter. However, the additional requirement to include a section on the neighbourhood planning process, depending on timing, could mean that the SCI may need to be updated on a further occassion
- 2.3 Chiltern and South Bucks District Councils' are preparing a joint Local Plan with delegated decisions to the Joint Committee and now have a complete Planning and Economic Development Shared Service, including a team in Development Management considering major planning applications. Effectively each council should produce an SCI but given the Councils joint arrangements one joint SCI document covering joint Local Plan, neighbourhood plans and major application publicity and public involvement is appropriate.
- 2.4 When the two Councils' respectively agreed to produce a joint Local Plan the respective Cabinets agreed to amend paragraph 4.1 of the Inter Authority Agreement covering the functions of the Joint Committee to include the following:
  - '4.1.3.7 To make decisions and recommendations in relation to the Chiltern and South Bucks Local Plan.'

The SCI and other Shared Service policy matters such as Community Infrastructure Charging schedule (see separate report on this agenda) are not part of the Local Plan and although the intention of the delegation may have been to cover all local plan related matters it is not considered that the two items mentioned fall under the exiting delegated powers. Therefore it is recommended that the delegated authority from both Councils' is amended to include any joint planning policy related matters and specifically the SCI and CIL.

#### 3. Reasons for Recommendations

- 3.1 The Council has agreed to produce a joint local plan and to operate a Shared Service for all planning matters therefore although an SCI should be a council based document there is no logic in having two identical SCI documents for a shared service area. A revision to the SCI needs to be included in a revised Local Development Scheme Timetable.
- 3.2 The SCI will need to be amended shortly and potentially soon after and periodically thereafter. The recommended delegations are designed to enable the Council(s) to efficiently

and effectively respond to the changing requirements for the SCI over the next few months and thereafter through the Joint Committee.

## 4. Content of Report

# **Background**

- 4.1 The Government recent Housing White Paper made a number of suggestions to improve the planning system and speed up local plan making. One of the proposals was to alter planning regulations to require local authorities to review their local plans at least every five years.
- 4.2 In addition to the above the Neighbourhood Planning Act made a number of changes to the neighbourhood planning regime one of which was to require (subject to regulations), local authorities to state in their SCI's how councils will assist communities in producing neighbourhood plans.
- 4.3 The Government published the required regulations requiring local plans to be reviewed at least every five years on the 13<sup>th</sup> December 2017. The section of the regulations relating to reviewing Local Plans doesn't come into force until April 6<sup>th</sup> 2018.

# **Implications for the Councils Statement of Community Involvement**

- 4.4 What was not clear from the Governments' stated intention to require local authorities to review their local plans more regularly was that the regulations would also apply this requirement to SCI documents. However the regulations do specifically refer to SCI's and as such the Council will need to respond to this if it is to remain legally compliant.
- 4.5 The regulations introduce a requirement to review Local Plans and SCI at least every five years from the date of adoption. To comply with this requirement local authorities must every five years from the adoption of the Local Plan/SCI carry out an assessment of whether it remains relevant and effectively addresses the needs of the local community or whether it needs updating.
- 4.6 The Chiltern adopted SCI was in January 2012 / and South Bucks SCI in July 2013— this effectively means that when the regulations come into force in April 2018 the Chiltern SCI would have to be reviewed immediately and consideration would need to be given to reviewing the South Bucks SCI soon after. However, the expected requirement to include reference to how councils will assist in neighbourhood planning effectively means that both SCI documents are also soon to be out of date and will need to be reviewed. The SCI could also helpfully be reviewed to take account of experience from recent consultations and in particular the increased role of social media in the Councils' communications to local residents and shared service arrangements for major planning applications.

4.7 Neighbourhood planning regulations are expected to be published in January which also expect to require local authorities to set out in their SCI documents their policies for giving advice or assistance to neighbourhood planning groups and their policies for involving communities and other groups in the early stages of plan making particularly in relation to the survey stage and in the setting of the Local Development Scheme – the local plan and related document production timetable.

# **New Joint SCI or separate SCI's?**

- 4.8 Technically an SCI is a local planning authority's statement on how it will involve the public and interested parties in its plan making and major planning application procedures added to this is the additional requirement to set out how the Council will assist in neighbourhood planning. However, as Chiltern and South Bucks Councils have agreed to produce a Joint Local Plan and associated documents such as the Local Development Scheme and potentially associated supplementary planning documents plus have a Development Management Shared Service there is logic in creating a joint SCI.
- 4.9 Officers sought advice from the Government official responsible for the new regulations on the issue of producing a joint SCI, and in their view given the Councils are producing a joint Local Plan it would be sensible to produce a joint SCI document.
- 4.10 Although the two Councils' agreed to produce a joint local plan and delegated decisions on the joint local plan to the Joint Committee the delegation only refers to 'decisions and recommendations in relation to the Chiltern and South Bucks Local Plan'. The SCI is not the local plan and indeed its content covers the Councils procedures for involving the public in major planning applications and soon to also be neighbourhood planning and as such a proposed Joint SCI document will need to be approved by both Councils' respective Cabinets. However, given the continuing need to review the SCI and the likely decision that the SCI should be a joint document it is considered that the two Cabinets should be invited to consider delegating future decisions on amending the SCI document to the Joint Committee. As a side issue it is recommended that the scheme of delegation should also be considered to be extended to other Planning Policy matters being jointly bought forward by the Councils' such as the Community Infrastructure Levy (see separate report on the Agenda). If agreed the Inter Authority Agreement will need amending to cover these additional delegated powers.

## **SCI Content**

4.11 <u>As a general point both Councils SCIs are very similar and have both proved</u> effective such that amendments are expected to be minor other than the additional

- requirements needing to be added and consideration of whether advances in communication such as the popularity of social media should be added.
- 4.12 <u>Social media</u> The two existing SCI documents were updates of the two Council's respective original SCI documents dating from the early 2000's. Given this and the advances in social media in more recent time's neither of the documents specifically refer to these areas as a means to involve the public. It seems sensible given the Councils desire to go paperless and to use modern technology where possible to include such social media means of publicity within the SCI. Social media also has the potential to better engage with younger residents, often a hard to reach group for local plan matters.
- 4.13 Commitment to levels of Publicity - Both the SCI's were written in such a way as to make sure the Councils complied with the minimum national requirements for publicity whist suggesting other methods of publicity may be used. Given the large resource implications in undertaking focussed publicity (exhibitions – individual; household newsletters/info leaflets etc) the SCI needs to be clear not to commit the Councils' to undertake levels of publicity that cannot be resourced or become a financial drain. If required and wished for by members at a particular stage or for a particular local plan document there would be nothing stopping the Councils' from undertaking wider forms of publicity than those set out in the SCI. However members should be aware that to do so could be seen to set a precedent and put pressure on the Councils' to 'normalise' extra consultations through future SCI updates The minimum forms of publicity set out in the SCI must be undertaken and indeed is one of the aspects of the local plan process that the Examination Inspector has to determine before considering the local plan itself. As such levels of publicity as set out in the SCI need to be manageable, consistent and with 'front loaded' consultation to early plan stages.
- 4.14 <u>Major Planning Applications</u> the SCI is required to set out how the Councils' will involve the public in publicising major planning applications. Given the recent bringing together of the Councils' respective development management teams into a shared service, the setting up of a major planning applications team and standardisation of processes this would also support a joint SCI. The Planning Policy Team will work closely with the Major Applications Team to update the section of the SCI relating to major planning application publicity to incorporate any new procedures resulting from the new shared service.
- 4.15 Neighbourhood Planning officers in the Planning Policy Team have provided advice thought the neighbourhood planning process most notably Chalfont St Peter and Chalfont St Giles neighbourhood plans to date and advice on the setting up of neighbourhood areas and the Community Right to Build Order to parishes in South Bucks and Chiltern. Officers have indicated that this work can be and is often time consuming and so can only commit to levels of support that would not divert staffing resources from their focus on the joint local plan. There could be pressures for support from seven parishes across both Districts' that

currently have declared neighbourhood areas. Again therefore it is considered that the reference to providing the Councils support to the neighbourhood planning process should go no further than the levels of support given at present. ie advising on neighbourhood planning procedures and the content of neighbourhood plan draft documents. Members could also consider charging parishes for staff time for some neighbourhood planning processes/advice and the view of the Planning Policy Joint Member Reference Group (JMRG) has been sought on this and will be reported at the meeting.

4.16 Officers will draft a revised SCI document to take account of the above and any other views expressed at the JMRG and both Chiltern and South Bucks Cabinets. This could be subject to change as at the time of writing this report the regulations in relation to the neighbourhood planning requirements and any transitional arrangements were not published by the Government. Given this uncertainty and the imminent production of the new regulations it is considered prudent to delegate the production of the new SCI as set out in the recommendations.

# **Revision to Local Development Scheme**

4.17 The Government requirement is that should a local plan or in this case the SCI need to be updated the timetable for updating that document should be included in the Local Development Scheme (LDS). Members will beware that the Government only require the LDS timetable to be published and that the Councils current LDS timetable in relation to the Joint Local plan and the timetable for the production of a Community Infrastructure Levy (to be reviewed – see separate report on the Agenda) is published on the website. Rather than amend that timetable officers consider the most practicable solution to meet the new requirements would be to publish a separate LDS timetable showing the time frame for producing the new SCI document.

### 5. Consultation

5.1 There is no requirement in the regulations to consult on the content of the SCI document. The Councils SCI makes no specific commitment to consult on SCI revisions. As such it is not considered necessary to consult on the content of a document which spells out how the Council will consult the public on other local plan documents/major planning applications.

## 6. Options (if any)

9.1 Given the imminent change to the regulations the Councils would have to update their respective SCI documents. The two options open to the Councils would be to produce two largely similar SCI documents one for each council or given the decision to produce a joint Local Plan and to establish a joint Planning and Economic Development service to produce

one joint SCI document. Given the legal requirement to have an up-to-date SCI document in place there are no other alternative options.

## 7. Corporate Implications

- 7.1 <u>Financial</u> in relation to the production of the document the only costs would be staff time. Depending on the commitments as set out in the approved SCI document to certain levels of publicity future costs in terms of printing and or postage sots, cost is relation to the hiring of premises etc for public exhibitors etc will impact on service budgets and will need to be considered as part of the SCI review however if recommendations are followed as set out in this report costs would expect to be covered in the current and next financial year budget and would need to be considered in future budget setting processes.
- 7.2 <u>Legal</u> the Councils' are required to have an adopted SCI in place setting out their planning publicity arrangements. The new regulations will require these to the regularly reviewed and up to date. The additional requirements to include references to the Councils' assistance on neighbourhood planning means the documents would have to be amended/updated and at this time it is logical to combine into one document. The submitted local plan has to show how it has complied with the publicity.
- 7.3 <u>ICT</u> the Councils' have committed to a more electronic business model moving where possible to electronic means of communication and reduction in the use of paper. Therefore it is sensible for the new SCI document to include reference to up-to-date electronic means of communication such as social media and use of the Council websites.
- 7.4 <u>Partnership</u> a joint SCI with reference to the assistance to be given to neighbourhood planning groups will show partnership working between the two Districts and between the two districts parish councils and other community groups.
- 7.5 <u>Social Inclusion</u> by stating clearly how the Councils' will consult on planning and neighbourhood planning matters the SCI will show how the Council aim to include all in the planning process.
- 7.6 <u>Sustainability</u> the promotion of electronic means of communication will help the Councils' reduce the use of paper and thus improve their sustainability.

## 8. Links to Council Policy Objectives

8.1 The production of an up-to-date SCI document containing references to increase use of electronic communication and involvement of the public together with the Councils' stating how they will work with parishes and community groups on neighbourhood planning will meet the following Council key aims and objectives.

#### Chiltern

We will deliver cost effective, customer focused services

- 1. Provide best value for money services
- Reduce costs through the shared services programme with South Bucks District Council.

- Make better use of ICT to drive through savings whilst providing more flexible service delivery
  - 2. Listen to our customers –
- Consult with you on key issues and respond to results
- Communicate widely and embrace social media

We will work towards safe, healthy and cohesive communities

3. Promote cohesive communities- Engage with Parish and Town Councils and local neighbourhoods

We will strive to conserve the environment and promote sustainability

- 2. Promote sustainability
- Put in place a new Joint Local Plan with South Bucks District Council to help meet local development needs

## 9. Next Step

9.1 The Councils' produce a new joint SCI document and the Joint Committee delegated powers are amended.

Background Papers:	Documents contained on the Councils' websites.
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SUBJECT:	Community Infrastructure Levy Update Report					
REPORT OF:	<b>DRT OF:</b> Cabinet Members for Sustainable Development (Chiltern District Council)					
	and Planning and Economic Development (South Bucks District Council)					
RESPONSIBLE	Andrew Ashcroft, Interim Head of Planning and Economic Development					
OFFICER						
REPORT AUTHOR	Shereen Ansari, Senior Planning Officer (Policy), 01494 732 929					
WARD/S AFFECTED	All					

### 1. Purpose of Report

1.1 To recommend a revised timetable for the introduction of a Community Infrastructure Levy (CIL), following announcements in the Housing White Paper and the Autumn Budget.

### **RECOMMENDATIONS**

1. Publish a timetable as part of the Local Development Scheme for the preparation of the necessary Community Infrastructure Levy Documents as set out in Appendix 1 to this report

#### 2. Reasons for Recommendations

2.1 Following the Councils decision to pursue CIL in Chiltern and South Bucks Districts in December 2016, work was temporarily halted due to uncertainties regarding the continuation of the CIL system nationally. However, the Governments Autumn Budget has clarified that there is no intention to replace CIL with an alternative system, and that Government is instead seeking to make alterations to the current CIL regime. Therefore work can now resume on the implementation of CIL in Chiltern and South Bucks Districts. A revised timetable as part of the Local Development Scheme is required to be published on the Councils websites in this respect. The proposed timetable (Appendix 1) seeks to maximise efficiencies between the development of CIL in the two Districts with the production of the joint Local Plan.

### 3. Content of Report

## **Background**

- 3.1 The Community Infrastructure Levy (CIL) was introduced through the 2008 Planning Act and came into force in April 2010. It is a tool for local authorities to raise funds from development in order to deliver infrastructure to support development in their area. CIL takes the form of a charge that is payable on specified new development which creates net additional floorspace.
- 3.2 Once CIL is adopted by a Local Authority it is a fixed, non-negotiable charge on development, unless specified as exempt in the CIL Regulation 2010 (as amended). A Local Planning Authority wishing to implement CIL must produce and approve a Charging Schedule setting out the levy rates in its area. In the case of Chiltern and South Bucks

District Councils, although the Councils are jointly preparing a new Local Plan, separate Charging Schedules for each district would need to be produced and approved.

#### Introduction

- 3.3 Members will recall considering the implementation of CIL in Chiltern and South Bucks Districts at the Joint Committee meeting on 19<sup>th</sup> December 2016. At this time, the Committee resolved to:
  - 1. Endorse the principle of introducing a CIL in Chiltern and South Bucks Districts
  - 2. Authorise the Head of Finance to add £100,000 to the 2017/18 budget to fund the CIL development work, to be funded 50/50 by CDC and SBDC from their respective planning reserves
  - 3. Delegate authority to the Head of Sustainable Development (now Planning & Economic Development) to undertake and commission the necessary work to pursue the introduction of a CIL in Chiltern and South Bucks Districts
  - 4. Publish a Local Development Scheme setting out the proposed timetable for the preparation of the necessary CIL documents
  - 5. Agree the principle of pooling CIL revenues between the two Districts t fund and deliver infrastructure priorities across the joint Local Plan area
  - 6. Delegate authority to the Head of Sustainable Development to seek agreement from the Secretary of State for the Local Plan and two district Charging Schedules to be examined jointly
  - 7. Delegate authority to the Head of Sustainable Development in consultation with the two Cabinet Members for Sustainable Development to review the decision to pursue CIL if required, following the publication of the Governments Housing White Paper
- 3.4 Shortly after this meeting, in February 2017, the Government published it Housing White Paper, which included a commitment to examine the options for reforming the system of developer contributions (including CIL), the outcome of which was due to be announced in the Autumn Budget. Alongside the Housing White Paper, the recommendations of the CIL Review Panel were also published, which recommended the replacement of CIL with an alternative low level tariff system. Given these uncertainties around the continuation of CIL nationally, a decision was taken to put work on the development of CIL in Chiltern and South Bucks Districts on hold, pending the Autumn Budget, in order to avoid incurring abortive costs if CIL were to be progressed only to then be replaced by Government with and alternative system.
- 3.5 The Government has now announced the Autumn Budget which includes a commitment that DCLG will consult on changes to the CIL system, including changes to current restrictions on the pooling of S106 contributions, speeding up the process of setting and revising CIL, allowing authorities to set rates which better reflect the uplift in land values between a proposed and existing use and changing the indexation of CIL rates to house price inflation rather than build cost. Although no further information has been provided regarding the timetable for this consultation, the Autumn Budget has clarified that Government does not proposed the replacement of CIL. Therefore, although there are some uncertainties around the details of the proposed CIL reforms, it is likely that CIL will continue to be used as a mechanism for securing funding for infrastructure. As such, Chiltern and South Bucks Councils should now resume work in developing CIL Charging Schedules for the two districts. The proposed timetable assumes that Government changes

to CIL will as intended deliver a quicker easier CIL process however, if this does not occur then the proposed timetable may have to be revised.

#### **Timetable**

- 3.6 In order to determine appropriate CIL rates and to approve CIL Charging Schedules for the two Districts, the processes set out in the CIL Regulations 2010 (as amended) must be followed, unless to be changed. These include the preparation of significant evidence in support of the proposed Charging Schedules, consultation on Preliminary Draft Charging Schedules, consultation on the Draft Charging Schedules, and Examination in Public.
- 3.7 The evidence required to prepare the Charging Schedules will be dependent on the emerging Local Plan and supporting evidence for this, including the scale and quantum of development proposed in the Districts, the infrastructure likely to be required to support development and the associated costs of these (to be set out in the Infrastructure Delivery Schedule) and other emerging policy requirements that could impact upon development costs and development viability such as Affordable Housing targets and accessibility standards.
- 3.8 Therefore the preparation of CIL Charging Schedules should ideally coincide with the appropriate stages of plan preparation and ideally the examination of the CIL Charging Schedules would closely follow examination of the joint Local Plan, or form part of a joint examination.
- 3.9 The timetable set out in Appendix 1 would enable the CIL Charging Schedules to be examined either jointly with or following on from the Local Plan examination, thus reducing the costs associated with Examination in Public and maximising the ability to rely on a shared CIL/Local Plan evidence base.

### Risks and Unknowns

- 3.10 It is important to note that this timetable will likely be challenging and because of current staff vacancies that preparation of CIL Charging Schedules will largely be dependent on our consultants. Progress is also reliant on the completion of key elements of the evidence base for the joint Local Plan, such as the Infrastructure Delivery Schedule, Affordable Housing and Viability work.
- 3.11 Additionally, agreement must be sought from the Planning Inspectorate (PINs) for the two Charging Schedules to be examined jointly and ideally following directly on from the Joint Local Plan. Should the PINs not agree to this, or should the timetable for producing the Charging Schedules slip, then a separate Examination would be required, with associated additional costs.
- 3.12 It is also important to note that Government has committed to consulting on changes to the CIL regime (see above). Although these changes are expected to be minor, and no timescale has been put forward by Government for the consultation, further adjustments to our timetable may be required as a result.

## 4. Consultation

4.1 Not applicable for introducing the CIL timetable however the process has built in public consultation stages.

## 5. Options

5.1 As explained above, the timetable proposed should maximise the efficiency between preparation of shared evidence base documents and joint examination of the joint Local Plan. Should this timetable not be met then additional costs related to separate Examination in Public would be incurred. An alternative option could be to seek to introduce CIL after adoption of the Local Plan however this will result in additional staff and budget costs and a delay which could result in significant loss of income that would have otherwise been generated with an earlier introduction of CIL. 'Lost revenue' from CIL would undermine infrastructure delivery, a key consultee concern raised as part of the Local Plan, and potentially could undermine the soundness of the Local Plan at Examination as soundness includes ability to deliver.

### 6. Corporate Implications

- 6.1 Financial Financial implications will be largely in 2018/19 and has been considered as part of the current budget setting process. If insufficient funding is budgeted then costs may be required from the Planning Reserve. It should also be noted that costs in setting up CIL can be recovered from CIL changes over time through an admin levy.
- 6.2 Legal None, other than those defined in the CIL Regulations 2010 (as amended) and the Planning Act 2008.
- 6.3 Social Inclusion Potential implications for the provision of Affordable Housing as the cumulative impacts of CIL, planning obligations and other policy requirements may render development unable to provide full or any affordable housing contributions however this implication should be taken into account as part of the work necessary for setting an appropriate CIL rate.

## 8. Links to Council Policy Objectives

8.1 The introduction of CIL in accordance with the proposed timetable will help deliver the objective to deliver cost effective, customer focused services. It would also potentially contribute directly to safe, healthy and cohesive communities and promote sustainability with the timely provision of infrastructure benign a key component of sustainable development.

### 9. Next Step

- 9.1 A revised CIL Local Development Scheme (LDS) will be published on the Councils websites.
- 9.2 The necessary evidence base work will be undertaken jointly towards producing a CIL Charging Schedule for each District, with a view to be examined jointly alongside the joint Local Plan.
- 9.3 Government proposed changes to CIL legislation will be considered in due course and if necessary the CIL timetable may have to be reviewed again.

Background Papers: Available on the Councils Planning Policy website pages.	kground Papers:	Policy website pages.	Background Papers:
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Appendix 1

**Appendix 1: Timetable for the Production of CIL Charging Schedules for Chiltern and South Bucks** 

Key Dates and Milestones		2018							2019															
	J	F	М	Α	М	J	J	Α	S	0	N	D	J	F	М	Α	М	J	J	Α	S	0	Ν	D
Consultation on Preliminary Draft Charging Schedule (Regulation 15)								С																
Publication of Draft Charging Schedule (Regulation 16)											P													
Submission (Regulation 19)														S										
Examination Period (to be examined jointly with the Local Plan)																		E						
Approval and Publication of CIL Charging Schedule (Regulation 25)																							A	

The Community Infrastructure Levy is to be produced in accordance with The Community Infrastructure Levy Regulations 2010 (as amended)

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.